Lancashire County Council Homecare Services Provider Forum

Email for Caroline Cosh and Carol Hargreaves: lancshomecareforum@gmail.com

Date: 4th November 2026

Time: 0930-1200 hrs

Location: County Hall in the Council Chamber – (Pitt Street reception)

Attendees:

Caroline Cosh	Chair	Clifton Homecare Limited
Carol Hargreaves	Deputy Chair	Masterstaff
Lancashire County Council representatives		

Note – due to meeting being face to face it will not be recorded.

Agenda:

Time	Agenda item	Lead
0930-0950	Introduction from chairs and LCC commissioning	Caroline Cosh and Carol Hargreaves (providers invited to put email on register if they are not receiving emails from the lancshomecareforum@gmail.com email)
	Update on chair – submissions of interest	Caroline and Carol
	Previous forum actions and provider working group - summary.	Caroline/ Carol
	LCA update and upcoming events	Caroline
	NHS working group update	James/ Carol
		Clare and Karen

	Provider engagement sessions across different sectors to gather intelligence, understand pressures and support co-design of future service models. **Recommissioning and review activity** for community equipment, carers services, direct payments, short-term support and related service areas. **Co-production hub and digital collaboration space** so that residents, carers, partners and providers can influence commissioning decisions more easily. **Brokerage redesign** and operating model work to create a more consistent, strategic approach to sourcing support and managing market capacity. **Ongoing** contract reviews, fee uplift governance, high-cost packages, block utilisation and market sustainability.	9th Nov – going live North Andrea Seed
0950-1020	Cold weather - necessary actions for providers and flu	Wendy Mackley – Senior Health Protection Practitioner Wendy.Mackley@lancashire.gov.uk
1020-1100	LCC to provide relevant updates.	Karen Thompson – KPI analysis and POC allocation; provision of anonymised data, Task and Finish group,

		service user information leaflet, trusted review process, waiting list for stat reviews CPLI now sorted for trusted reviews 45-minute visits Electronic monitoring visits module update Personnel updates Sali – Market Engagement update
1100-1120	Agenda items for 2027 forums – what do providers want/ need from the forums?	Caroline and Carol
1120-1150	NHS Professionals International – providing details on displaced worker and international worker recruitment service	Karen Mellor
1150	Meeting Close	
	Dates for 2027 Teams meetings (0930-1200 hrs): 10th February 2027 12th May 2027 11th August 2027 10th Nov 2027 – County Hall face to face	