



Local Account 2025/26 Easy Read Guide



**How we help adults live safely and
independently**

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What is this report about?



This report explains what **Adult Social Care** has been doing this year. It also explains what we want to do next.



We want **people** in Lancashire to stay **safe** and **live on their own** as long as they can.



Our goal is to give **people support** that is right for them.

About us and what we do



More than 1.3 million people live in Lancashire.



We provide care and support to people. This could be because of an illness or disability they have.



This year, we supported more than 23,000 people.

We help lots of different people



We help **young people** with care needs as they become adults. We help them **learn new skills** and do more for themselves.



Our **care homes** give people safe and caring **support**. We help people settle into their new home and live as well as they can.



Shared Lives **helps adults** who need support **live with a carer in a family home**. This gives people a safe place to live and the help they need.

What do people say about us?



In 2025 the Care Quality Commission said some things need to be better. This helps us make changes and improve.



There are some things people tell us we are good at.



There are some things people tell us we could be better at.

Getting people the help they need



We **work hard** to make sure people get help early and when they need it.



We are **helping people earlier** before problems get bigger.



We help people get **information and support** in the way that is best for them.

Helping people stay independent



We help people **live** in their **community**.



We support them to do more for themselves.



We want support to fit around people's lives and goals. **Direct Payments help people** choose how they are supported.

Listening to people



We want people to tell us what they think so that we can improve.



We also want to hear from families, carers and the people we work with.



Their ideas help make our support better.

Support close to home



We know most people want **support close** to or at **home**.



We help **people** get **support and advice** close to where they live.



We are working more closely with local communities.

Staying connected



Being **lonely** can make people feel **sad**.



We help **people** get support and **stay connected** with other people.



This helps **people** to feel **happier** and more confident.

Technology that helps people



Deaf

We have an app to help Deaf people talk to us.

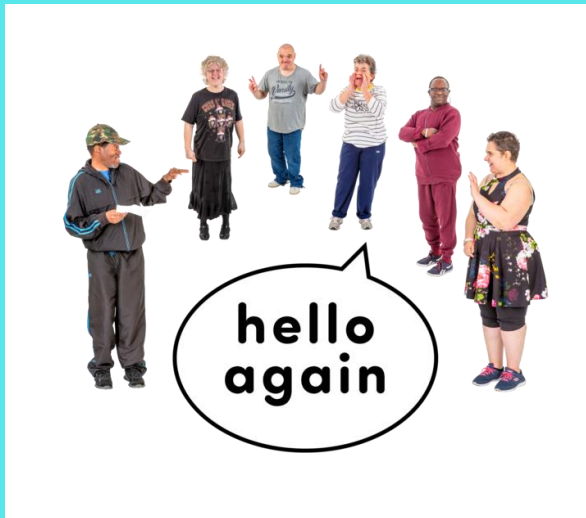


In care homes, staff can **help quickly** when someone **falls**.



We use AI and **technology to help staff** with some tasks. This gives them more time to support people.

Support for carers



We **help** unpaid **carers** to meet other people who understand them.



We want carers to **stay well**. They can get support like counselling.



Our Short Breaks Service gives carers a break. The person they care for stays somewhere **safe and gets support**.

People who work for us



We want people to get the support they need. We have **good leaders** and **staff** to help us do this.



We help our leaders and **staff** to **learn new skills** so they can give good support.

What happens next



We will keep working with **communities** and charities to **help people** get the support they need. This will help more people to stay at **home** for longer.



We will make **information** and advice **easier** to understand.



We will keep listening to people and use what they say to **make things better**.

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