

Introducing our **LANCASHIRE PORTRAITS**

Meet Agnes

She is 84 and lives with mid-stage dementia in one of Lancashire's care homes

The 1970s building can be disorientating, with long corridors, shared bathrooms and limited outdoor space.

She values familiar staff, routines, and visits from her daughter, Gemma.

While Agnes is happy with her care, Gemma feels the environment can impact her quality of life.



Thousands of people in Lancashire need safe, dignified environments whilst living with dementia.

What will be different for Agnes under the new model

Agnes will live in an environment designed around the needs of people with dementia, helping her feel safe, comfortable and connected to the people she loves. Her daughter will have confidence that the setting supports her wellbeing, dignity and quality of life.

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Meet Nick

He is 61 and cares for his wife Carol who has Parkinson's disease with increasing cognitive impairment

On days when Carol's condition worsens, Nick knows he is close to his limit.

Nick has had to cancel plans at short notice because of the lack of respite options.

He gave up his job three years ago.



Nick represents tens of thousands of unpaid carers across Lancashire who are holding the care system together. Without people like Nick, the care system would collapse.

What will be different for Nick under the new model

Nick will have access to flexible, reliable short-break support closer to home, giving him peace of mind when he needs a break from caring. He will feel better supported to maintain his own health and wellbeing while continuing in his caring role.



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Meet Mohammed

He is 27 and has autism and a moderate learning disability

He lives in 24-hour residential care out of county because local options are limited.

He is far from his family, friends and opportunities.



Before he moved out of the county, he had a supported work placement at a coffee shop. That stopped when he moved.

There are hundreds of young people like Mohammed – placed out of area not because it is the right choice for them, but because the right local option does not exist.

What will be different for Mohammed under the new model
Mohammed will have the opportunity to live closer to family, friends and the community he knows best. He will receive personalised support that helps him pursue his interests, build independence and achieve the goals that matter to him.



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Meet Jane

She is 53 and has worked in a residential home in Preston for many years.

She loves the people she cares for, but the ageing building and slow repairs mean it doesn't always provide the dignity that people deserve.

Rumours about closures left her anxious about her job and worried about what this could mean for residents.

As a single parent, her job is her stability and her identity.



Staff understand that care needs are changing and wants to be part of the solution. They want reassurance that them and their residents will be supported.

What will be different for Jane under the new model
Jane will work in a modern care environment that better supports residents' needs and aspirations. She will have opportunities to develop her skills and continue delivering the high-quality care she is proud of.

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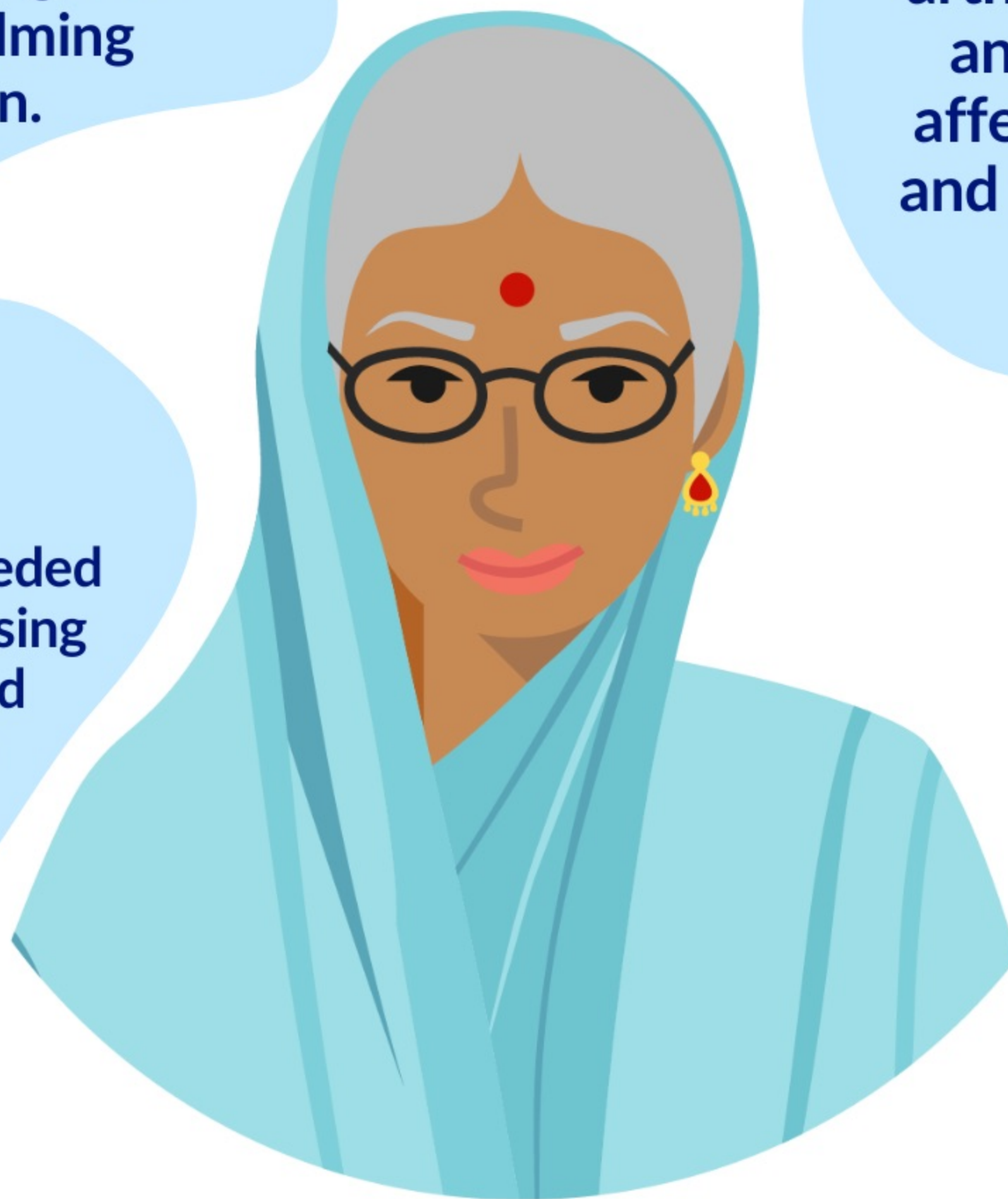
Meet Jasminder

She is 80 and is finding everyday tasks more difficult as she is becoming increasingly frail

Her family have noticed she is skipping meals because preparing food feels overwhelming on her own.

She experiences arthritis in her knees and hands, which affects her mobility and makes everyday tasks hard.

Since losing her husband, she has needed more support accessing services, as he had stronger English language skills.



Jasminder represents many older people in Lancashire who want to remain independent, and connected to their communities for as long as possible. She also reflects the experiences of people whose first language is not English and may face challenges accessing information, navigating services or communicating their needs.

What will be different for Jasminder under the new model
Jasminder will be able to remain independent at home for longer with support that is easy to access and tailored to her needs. She will have greater confidence navigating services and staying connected to her family and community.

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Meet Leah

Leah is 42 years old and lives with an anxiety disorder

Since leaving an abusive relationship, Leah has worked hard to rebuild her life, but she continues to experience anxiety and hypervigilance.



She may go several days without leaving her house or speaking to anyone outside of work.

She often worries about being judged, misunderstood or losing control of situations.

Leah represents many working-age adults in Lancashire who live with mental health challenges that are not always visible to others.

What will be different for Leah under the new model

Leah will have access to flexible, person-centred support that works around her circumstances and preferences. She will feel more connected, confident and able to participate in her community while maintaining her independence.

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Meet Tom

He is 24 and has physical and learning disabilities.

He used to attend his local day centre and doesn't think work is possible for him.

His mum, Aisha, is unsure what the future would look like and how she would balance her caring role.

Tom sometimes feels isolated and wants to make friends with people like himself.



We want more people like Tom to find meaningful work, stay connected to their communities and build independent, fulfilling lives with the right support around them.

What will be different for Tom under the new model

Tom will have more opportunities to access employment, activities and support that reflect his ambitions and strengths. He will be able to build a fulfilling life in his community, with the right support available when he needs it.



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Meet Femi

He is 52 and recently experienced a stroke which has affected his mobility and confidence.

Femi is conscious of the impact his situation has on his family and wants to regain independence wherever possible.

Prior to his stroke, he was active and working a full time job as a plumber, with a busy family and social life.



He often feels overwhelmed by the complexity of navigating health and care services.

Femi represents many people in Lancashire who are recovering from a life-changing health event and want to regain their independence, confidence and quality of life.

What will be different for Femi under the new model

Femi will experience joined-up support that helps him understand his recovery journey and regain his independence. He will have the information, rehabilitation and practical help needed to return to the life he wants to live.