

4 Cornerstones of Co-production in Lancashire

- Create and invest time in building relationships and understanding one another
- Create welcoming and caring spaces
- Consider who needs to be involved at the earliest opportunity
- Introduce everyone and their role and seek to make connections
- Provide a clear purpose for involvement
- Outline any commitment needed (e.g. time, responsibility, role)
- Consider when, where and how activities take place, thinking about the needs and availability of all involved
- Nurture confidence and emotional well-being through reassurance

- Communicate clearly and honestly
- Remember all behaviour is a form of communication
- Use language and a tone that is respectful and constructive
- Set realistic actions and timescales for change and report on progress
- Respond in a way that is timely, reasoned and fair
- Welcome opportunities to develop our understanding and maintain accountability
- Engage in difficult conversations
- Celebrate strengths and achievements
- Ensure that information about strengths and needs are shared, with permission, and with all who need to know



- Seek solutions using what's working well
- Be clear about where and how everyone can influence decision making
- Ensure appropriate partners are involved in the development of policies, systems and values
- Embrace difference and acknowledge varied perspectives
- Ensure everyone can access information they need, when they need it, in a format they can access
- Ask who is not being heard, seek their involvement and enable an opportunity to be heard
- Recognise that individuals communicate and contribute differently and adapt to support this

- Listen and value everyone's contribution and work towards shared solutions and decisions
- Expect that everyone has the knowledge, understanding and skills or is supported to develop them
- Work well together to explore options, develop plans, set shared goals and deliver specific projects
- Be clear about how decisions will be made
- Identify opportunities for co-production at all levels
- Do what we say we will, or give a reason why we can't

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What is co-production?

Co-production is a collaborative process where different stakeholders, including those with lived experience, work together as equal partners making shared decisions to design, develop, and evaluate services or projects or work to improve an outcome. All partners are involved in the process all the way through, from beginning to end.

Why have we created these Cornerstones?

We know that working with those with lived experience improves outcomes for children, young people and their families. It is also their right to be involved in issues and decisions that affect their lives and how we do this really matters.

You can participate and co-produce in different ways



Individually, around the needs of a child or young person



At a service level, to improve how services work



And strategically, to influence long-term change in the future



To pledge to adopt these principles within your own team or organisation, please scan the QR code here:



To learn more about the SEND partnership in Lancashire, search 'SEND partnership' on our website www.lancashire.gov.uk

