

## Dear Providers,

The Authority is currently working to establish the service priorities for Lot 2 Non-Regulated Support under Lancashire's Living Well at Home (LWH) PDPS. This process will include using data detailing the level and trends of Non-Regulated Support that is being commissioned through the LWH Lot 1b Homecare contracts, as well as consultations with Senior Leaders. This is currently in progress and will help to identify potential call offs that will take place under Lot 2 over the next 12-18 months.

The Authority is committed to improving the Non-Regulated Support offer throughout the County, but as you will be aware Non-Regulated care is far reaching, and the Authority wants to ensure it is the right offer that will provide the right level of care and support to the highest number of Lancashire residents.

Initial thoughts have identified the following as potential priorities:

- supporting individuals who hoard to establish a safe living space, this could include a deep clean or that could stand alone where the person is identifying as self-neglect
- helping an individual to keep their home clean and tidy to reduce falls and provide a habitable environment
- signposting so individuals can self-help either as an individual or with the support of family

These are just examples of what could be part of the call offs, and the Authority intends to have further information regarding Lot 2 Non-Regulated Support within the next 6 months.

The Authority would be grateful if you could complete the below questionnaire which will assist us in understanding the potential services available that could be delivered through Lot 2 but would also very much welcome you to apply to be award a place on the LWH Lot 2 Non-Regulated Support. Please see the tender advert for more information

## Market Engagement:

Non-Regulated Support Questionnaire

Apply for a place on the Lot 2 Non-Regulated Support:

LPS Care - Living Well at Home PDPS - LCC15131 - Lancashire County Council