



Access Statement for Queen Street Mill Textile Museum

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This access statement does not contain personal opinions as to our suitability for those with access needs but aims to accurately describe the facilities and services that we offer all our visitors.

Introduction

The world's only surviving 19th century steam powered weaving mill. Bringing steam powered weaving to life.

On the outskirts of Burnley - a town once dominated by the textile industry, lies Harle Syke, the home of Queen Street Mill, the last surviving, operational steam powered weaving mill in the world.

Harle Syke is a small village and the museum is located in a residential area. The approach and area around the museum is flat, however the surface is flagged and uneven. You should allow yourself at least 1.5 hours to go around the museum, this will be an escorted tour by experienced guides with the opportunity to visit the weaving shed, engine and boiler house and chance to visit the shop and café.

The Engine House and Boiler



There is lift access from inside the museum to the engine house.

The boiler can be viewed from outside through the open doors, and if the boilerman is present he may enable access to the boiler room.

Some smaller spaces of the Museum may remain closed to visitors due to Covid.

Staff are on hand throughout the museum should you require any assistance.

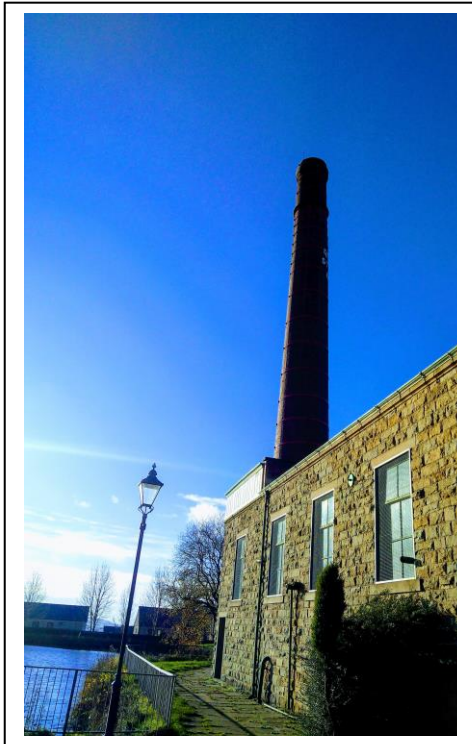
We look forward to welcoming you. If you have any queries or require any assistance please phone 01282

412555 or email queenstreetmill@lancashire.gov.uk.

Pre-Arrival

- Accessible taxi service: Adams Taxi Tel: 01282 413555
- Bus Service: Number 5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5-minute walk from bus station which is situated on Briercliffe Road.
- By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).
- The streets in the area of the museum are paved and level.
- We can offer information in alternative formats such as large print or guide/audio if requested, prior to visit.

Car Parking and Arrival



- Access to the Museum is via the main entrance which is on the side of the building by the lodge pond.
- Free road parking outside the museum. An overflow car park is available. The overflow carpark is tarmac with a ramp in and out. To get to the Mill entrance you will need to cross the road.
- There is no curb to negotiate.
- There are street lights outside the museum
- There are no stairs or handrails
- The flooring is uneven and sensible footwear is recommended

Attraction: Weaving (displays, exhibits, rides etc.)

- We have working machinery, written interpretation, museum assistants/guides and videos in some areas of the museum.
- Written interpretation is displayed in various sizes of print and some of it is with photos.
- Considerable background noise due to working machinery. There is ear protection available for visitors in the weaving shed if they find it too noisy.
- No flashing lights
- Once inside, there are no doors for visitors to open, other than the toilets.
- Seating available throughout the museum.
- Floor is flagged and uneven.
- North lights and overhead lamps throughout the museum - well lit.



Attraction: Boiler and Engine House (displays, exhibits)

- Access to the boiler house and Lancashire boilers is down a small flagged slope. Viewing is available through the loading doors which the boiler man will be able to open but the access is from the outside path so visitors are exposed to the weather.



- Wheelchair access to the engine house is via a lift inside the building.
- There may be a limit of the number of visitors at any one time.



Public Toilets



- Public WC's located next to cafe, which is close to reception.

This includes the accessible WC which is unisex. It is not kept locked and is freely available to visitors.

- Floor leading to WC's is flagged and uneven. No stairs or ramps to negotiate.
- The width of the accessible WC door is 925mm/3 Feet wide. There is clear space for a wheelchair to the left of the WC.
- The height of the WC from floor to seat is 640mm/2 Feet.
- There are vertical and horizontal grab rails behind and to the right of the WC.
- In the event of an emergency, the fire alarm does not have a flashing light, but there are fire wardens on site.
- There is a red emergency alarm cord in the accessible WC.
- Lighting in WC is Fluorescent and switch is reachable from a wheelchair.
- The flooring in the WC is non slip laminate.
- The sink taps are levers.

Catering

- Our café is open to the public. We offer refreshments, hot and cold snacks, drinks, cake and confectionery.**

Shop

- We have a range of goods to buy in our shop including our Simply Textile range made from cloth produced on our heritage looms.

Additional Information

- Staff have had Equality and Diversity training.
- There is an Emergency Response Plan for the site. Fire risk assessments are carried out regularly.
- Assistance dogs welcome. Water available, please request from staff.
- Standard fire exits/safety signs throughout the site.
- No charging points/areas for power assisted wheelchairs or mobility scooters.
- Local accommodation - Premier Inn, Queen Victoria Road, Burnley, Lancashire BB10 3EF 0871 527 8174
- Holiday Inn: M65 Jct 10, 55 Pendle Way Burnley, Lancashire, BB12 0TJ
Reservations: 01282 855 955 Fax: 44-0-845-217-1374

Contact Information

Address: Queen Street Mill Textile Museum Queen Street Harle Syke Burnley BB10 2HX

Telephone: 01282 412555

Email: queenstreetmill@lancashire.gov.uk

Website:

Grid Reference: SD867349

Hours of Operation 2023:

From Wednesday 29 March to Saturday 4 November 2023

Wednesday, Thursday, Friday, Saturday 12noon - 4pm

Local Accessible Taxi: Accessible taxi service: Adams Taxi 01282 413888 or 01282 413555

Local Public Transport: Bus Service: Number 4&5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5-minute walk from bus station which is situated on Briercliffe Road. By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).