## **Schedule 6: Change control**

## 1. GENERAL PRINCIPLES

- 1.1 Where the Authority or the Service Provider sees a need to change this agreement, the Authority may at any time request, and the Service Provider may at any time recommend, such Change only in accordance with the Change Control Procedure set out in paragraph 1 of this 0.
- 1.2 Until such time as a Change is made in accordance with the Change Control Procedure, the Authority and the Service Provider shall, unless otherwise agreed in writing, continue to perform this agreement in compliance with its terms before such Change.
- 1.3 Any discussions which may take place between the Authority and the Service Provider in connection with a request or recommendation before the authorisation of a resultant Change shall be without prejudice to the rights of either party.
- 1.4 Any work undertaken by the Service Provider and the Service Provider's Personnel which has not been authorised in advance by a Change, and which has not been otherwise agreed in accordance with the provisions of this 0, shall be undertaken entirely at the expense and liability of the Service Provider.

## 1. **PROCEDURE**

- 1.1 Discussion between the Authority and the Service Provider concerning a Change shall result in any one of the following:
  - (a) no further action being taken;
  - (b) a request to change this agreement by the Authority; or
  - (c) a recommendation to change this agreement by the Service Provider.
- 1.2 Where a written request for an amendment is received from the Authority, the Service Provider shall, unless otherwise agreed, submit two (2) copies of a Change Control Note signed by the Service Provider to the Authority within three (3) weeks of the date of the request.
- 1.3 A recommendation to amend this agreement by the Service Provider shall be submitted directly to the Authority in the form of two (2) copies of a Change Control Note signed by the Service Provider at the time of such recommendation. The Authority shall give its response to the Change Control Note within three (3) weeks.
- 1.4 Each Change Control Note shall contain:
  - (a) the title of the Change;
  - (b) the originator and date of the request or recommendation for the Change;
  - (c) the reason for the Change;
  - (d) full details of the Change, including any specifications;

- (e) the price, if any, of the Change;
- (f) a timetable for implementation, together with any proposals for acceptance of the Change;
- (g) a schedule of payments if appropriate;
- (h) details of the likely impact, if any, of the Change on other aspects of this agreement including:
  - (i) the timetable for the provision of the Change;
  - (ii) the personnel to be provided;
  - (iii) the Charges;
  - (iv) the documentation to be provided;
  - (v) the training to be provided;
  - (vi) working arrangements;
  - (vii) other contractual issues;
- (i) the date of expiry of validity of the Change Control Note; and
- (j) provision for signature by the Authority and the Service Provider.
- 1.5 For each Change Control Note submitted by the Service Provider the Authority shall, within the period of the validity of the Change Control Note:
  - (a) allocate a sequential number to the Change Control Note; and
  - (b) evaluate the Change Control Note and, as appropriate:
    - (i) request further information;
    - (ii) arrange for two (2) copies of the Change Control Note to be signed by or on behalf of the Authority and return one (1) of the copies to the Service Provider; or
    - (iii) notify the Service Provider of the rejection of the Change Control Note.
- 1.6 A Change Control Note signed by the Authority and by the Service Provider shall constitute an amendment to this agreement.