ContrOCC

- LCC's social care contract management and finance system
- · Not accessible by suppliers
- Shows details of contracts and care packages

CPLI info from ContrOCC enters Care Portal > Provider confirms service delivery > uploaded info sent back to ContrOCC to generate payment

LAS (Liquidlogic Adult Social Care System

- · LCC's social care case management system
- Not accessible by suppliers
- Stores case details for all SU's supported by LCC (care plans etc.)
- Placement information feeds directly in to <u>ContrOCC</u> to generate Care Package Line Item (CPLI)

LCC Care Provider Portal

Allows suppliers to:

- Confirm delivery of service to SU's via submission of "actuals" (for homecare this is required for payment, not currently required for residential providers)
- "Actuals" generated based on CPLI information generated in LAS & fed in to ContrOCC
- View care plans for SU's

Oracle Sourcing

Allows suppliers to:

Data shared

both ways

between

ContrOCC and

LAS

- Access and bid on tenders
- Access and bid on individual care packages put out by Care Navigation

Oracle iSupplier

Allows suppliers to:

- Manage their supplier profile e.g. update bank, address, contact info
- View invoices, payments & PO's

Current Spot Contracting placement process:

- Need identified
- Package put on Sourcing for providers to bid on (currently homecare only) by Care Nav
- 3. Suitable provider identified
- If new provider, sent contract acceptance form and Oracle registration details by CAPH Procurement
- Provider returns details to CAPH Procurement
- Details sent to PIM to set up supplier record in Oracle and service/contract record in ContrOCC
- PIM confirms set up with CAPH Procurement
- 8. CAPH Procurement inform Care Nav/Social Care
- 9. Care Nav/Social Care enter CPLI on LAS
- CPLI then visible in <u>ContrOCC</u> which links to supplier record in Oracle & Care Portal
- 11. Provider accesses Care Portal to provide confirmation of service for payment
- 12. Payment processed by Accounts Management Adults team.

All part of Oracle ERP and accessed through Oracle login page by provider. Sometimes also referred to collectively as "iSupplier"