

Schedule 3: Policies

Part 1: Authority Policies

Please see the Authority Policies (as may be amended or superseded from time to time) set out on and/or referred to on the Authority's "Provider Portal" at:

<https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/>

together with:

<http://www.lancashire.gov.uk/council/strategies-policies-plans/corporate/approved-social-value.aspx>

[Send a compliment or comment or make a complaint to the council - Lancashire County Council](#)

[Adult social care compliments, comments and complaints - Lancashire County Council](#)

[Whistleblowing - Lancashire County Council](#)

[Policies and Procedures - Lancashire Safeguarding Children Board](#)

[NHS England » Enhanced Health in Care Homes Framework](#)

If the Service Provider has any queries concerning the number, nature and content of the Authority Policies (and in particular to confirm the Authority's current versions) please contact:

contractmgmt.care@lancashire.gov.uk

Part 2: Service Provider Policies

Please note the content of the Specification and its requirements for Service Provider policies.