

WELCOME TO
Dolphinlee House

LANCASTER



Dolphinlee House
Patterdale Road, Ridge Estate,
Lancaster, LA1 3LZ

For more information
please contact us on:
01524 37685

Lancashire
County
Council 

Your home. Your life. Your way.



Your home

Dolphinlee House is a purpose-built two storey home for older people located in the historic city of Lancaster just a short drive from the beautiful Lake District and scenic Morecambe Bay coastline.

Dolphinlee House is one of 16 care homes managed by Lancashire County Council, and offers quality safe comfortable care and support for up to 46 people across four homely separate areas.

We offer friendly, compassionate, person centred support to people living with dementia who choose Dolphinlee as their home. We also welcome older people for Residential care, short term respite stays and admissions for people who need intermediate care services to support their rehabilitation.

We provide a range of facilities including nicely furnished lounges and dining areas with kitchen spaces. People who choose Dolphinlee House as their home are welcome to personalise their own rooms to their own taste with comfy furniture, televisions or belongings that will make their room feel like home.

There are ample bathrooms, showers and toilet facilities, some bedrooms have en-suite whilst the others have washbasins.

The accredited dining experience at Dolphinlee House offers fresh, locally sourced ingredients expertly prepared to produce a wide choice of delicious meals. Alternative options are always available. Drinks and snacks are available for people who live in the home and their visitors to enjoy throughout the day. Sample menus are available if you would like to view them.

On sunny days Dolphinlee House has two accessible and lovely well-maintained gardens, offering seating and shelter along with paved and grassy areas for everyone to enjoy the fresh air. Those wanting to go a little further will find Lancaster's Williamson Park a lovely place to visit. When the weather is not so fine, we have a large conservatory to relax or enjoy various activities.



“ People who live at Dolphinlee House said:

“The staff are good, they make me laugh, they are hilarious”
“It is a lovely place everyone is friendly they do anything for you”
“I love the music afternoons we all join in singing and dancing”
“I love the garden downstairs, I like to sit in the sunshine”

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Your Life

Our dedicated team of staff will help and support you to enjoy living at Dolphinlee House.

We offer a variety of activities and social opportunities to enhance your wellbeing, these are run regularly by the homes activities care assistant and staff team.

You can take a look at our monthly activity calendar for up and coming events.

Your family and friends are always welcome at Dolphinlee House.

We have strong links with the local community to help you to stay connected. We spend lovely mornings with children from the local schools and nursery. Religious ministers also visit regularly.

A hairdresser, optician and chiropodist are also available for people who live at Dolphinlee House.

If you like to get out and about, you can visit the local convenience store and we also plan trips to local shows, events and further afield such as to see the Blackpool Illuminations.

Everyone at Dolphinlee House is included in marking celebrations such as Christmas, birthdays and Halloween. Fun themed activities and social events take place and everyone is welcome.

Your Way

Whether it is support to maintain your skills and hobbies or try new experiences, our well trained staff team will work with you and your families to offer the support you would like to have.

Our focus is offering you person-centred quality care. You will have your own key worker and together we will create a support plan to make sure we provide the best and most appropriate care to meet your requirements.

Our care staff at Dolphinlee House are fully trained in supporting people to maintain their independence.

Alongside our residential service we also offer intermediate care, and we have on-site physiotherapists, occupational therapists and technical instructors who work for the NHS to offer rehabilitation to people requiring this service.





Dolphinlee House at a glance:



A compassionate and committed staff team



46 single bedrooms
24 ensuite



Facilities

Choice of menus
Lounges
Conservatory
Hairdressing salon
Lovely garden areas
Lift access
Wheelchair accessible
Electronic call system



Address

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Patterdale Road,
Ridge Estate,
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Lancashire County Council's older people care services

16 local Authority care homes regulated by the Care Quality Commission (CQC)

All staff are recruited following a robust Lancashire County Council recruitment policy and have clearance from the Disclosure and Barring Service (DBS).

All staff are trained to NVQ standard and receive continuous mandatory training.



Services

Residential care
Dementia care
Intermediate care
Respite

Our vision is to be the best quality service, safely supporting older people with kindness, dignity, care and compassion to live their life their way.

For new enquiries and information about fees, please call us on: **01524 37685**

If you would like to find out more, feel free to contact us and make arrangements for a chat.