



Sponsor's Handbook

A Sponsor's Guide to the 'Homes for Ukraine' Scheme

Version 1.0

www.lancashire.gov.uk



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Introduction

The Lancashire Refugee Integration Team (LRIT) are based at Lancashire County Council and work with all Local Authorities across the county to manage a range of support available to refugees. There are a number of different government refugee resettlement schemes currently in operation and many of you may already be familiar with some of them, including the Afghan Citizens' Resettlement Scheme and the Syrian Resettlement Scheme.

LRIT have worked with a range of partners to assist refugees access language provision, health advocacy, education, training, work placements, benefits, local orientation and various other services essential for effective integration. Our aim is to assist people in becoming independent, capable of contributing to their communities and enabling them to reach their potential.

1.1 What is a Refugee?

A refugee is defined by the Geneva Convention as 'someone who is unable or unwilling to return to their country of origin due to a well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group, or political opinion'. The application process for official 'refugee status' however can be complicated and lengthy, so the UK government has opted for a Visa route to try and speed up the process for Ukrainians.

1.2 Legal Status and Immigration

The current advice indicates that people will be issued with a permission letter to show to Border Force officers, who will issue a six month stamp on the holders passport or entry clearance as proof of their immigration status and rights. Once people are in the UK however, they'll need to apply if they wish to extend their stay for up to 3 years. People will then be issued with a Biometric Residence Permit as proof of their immigration status.

The scheme 'Homes for Ukraine' is the Government's programme to help Ukrainian individuals and family members arrive safely and adapt to life in the United Kingdom. The scheme aims to provide a safe space for at least six months and can be extended up to a maximum of three years. Guests arriving under this scheme will be able to:

- Live and work in the UK for up to three years.
- Access healthcare, benefits, employment support, education, and ESOL as well as other support including service referrals (mental health services/adult social care/children's services).
- Obtain an interim payment of £200 per guest for subsistence costs.

2. Sponsor Responsibilities

There are some responsibilities that will be expected of you as a sponsor. Some of these will be optional or desirable, but others will be a requirement.

2.1 Pre-arrival

- You must respect the privacy of your guests throughout the duration of the sponsorship.
- You should inform Lancashire Refugee Integration Team (LRIT) with the arrival date of any guests, either present or expected, as soon as possible. You can contact us at homesforukraine@lancashire.gov.uk.
- To ensure a safe and suitable environment for people arriving from Ukraine, DLUHC (Department of Levelling Up, Housing & Communities) and the Home Office are carrying out checks, in conjunction with local authorities (background and in-person) on Sponsors, their family and the accommodation that they will provide. You will need to engage with these checks. At least one in-person visit will be conducted either before or shortly after a guest has arrived to assess accommodation suitability and check the welfare of guest(s).
- You must not charge people for rent, utilities or other essential living costs for the duration of the sponsorship agreement
- You will need to trust the guest(s) with access to and from the property, including in your absence.

2.2 Arrival

- Support your guests by signposting them to public services and assist them with tasks such as registering with a local GP surgery/dentist.
- People may have difficulties accessing services for a variety of reasons, so whilst it's not an obligation, it is expected that a sponsor is able to offer some form of assistance in such matters. This could be helping someone to register with a GP, complete their Universal Credit application or local orientation, such as navigating public transport to get to local amenities.
- People may experience a delay in their benefits and may be reliant on support with food and other essentials. It is advised that you offer some assistance in such circumstances. This could be practical or signposting, such as informing a client how to make a referral to a foodbank.
- People may need help in applying for a school place, accessing English Language provision or any other type of access to training and employment. Whilst not a requirement, it would be desirable for any sponsor to help any guest(s) with these needs, be that through practical support or signposting.
- It would be advantageous for any sponsor to do some basic Safeguarding Training. The guests may have experienced trauma and as such may exhibit certain symptoms of a range of mental health conditions, such as Depression or PTSD. People will also be vulnerable to exploitation or Modern Slavery.

2.3 Post Arrival & Initial Guest Support in the Initial Months

Please find a list of tasks guests should complete soon after arrival. We ask sponsors to guide guest(s) accordingly whether through information provision/awareness, support through signposting or actively accompanying guests where and if possible. These include:

- The entry stamp guests receive on entry into the UK provides evidence of their right to stay in the UK but is valid for the first six months only. Guests will need to extend their stay for up to the three years allowed under this scheme (please see section 2.4 for more information).
- Opening a bank account: Please bear in mind while certain high street banks may request proof of ID in addition to proof of permanent address, the Government is working with major banks to find a solution to facilitate account set ups without the usual permanent address requirement. In Lancashire, Santander Bank has facilitated the opening of bank accounts, should you have any problems, please contact Alex Kirkland on internationalteam.retail@santander.co.uk. There is also the option of online banks such as Revolut and Monzo.
- Registering with a GP and understanding how to access health care services including mental health and psychosocial (please see section 7 for more information).
- Claiming social security benefits (please see section 6) and acquiring a National Insurance Number (information link on how to get a national insurance number visit: <https://www.gov.uk/apply-national-insurance-number>).
- Accessing education (please see section 7: Education & ESOL).
- Support with job search (please see section 8: Employment).

2.4 Biometrics & Extension of Stay in the UK

The entry stamp you received on entry into the UK provides evidence of your right to stay in the UK but is valid for the first six months only. To extend your stay for up to the three years allowed under this scheme, you will need to apply for a Biometric Residence Permit. This will require you to provide biometric information, including a photograph of your face and a sample of your fingerprints.

You can apply for a BRP once arrived in the UK here: [https://apply.visas\[1\]immigration.service.gov.uk/product/ukraine-scheme-brp](https://apply.visas[1]immigration.service.gov.uk/product/ukraine-scheme-brp)

Once you have provided this information, you will be issued with a Biometric Residence Permit. This permit is an important document which you must keep safe as it is evidence of your legal status in the UK and shows how long you may stay in the UK. It is also a useful means by which you can confirm your identity for purposes such as opening a UK bank account. If you travel outside the UK, you will need to

take your Biometric Residence Permit with you to allow smooth entry back into the UK following your travel.

2.5 Tasks Guests should Complete in the First 7 Days

- Inform the LRT Team at Lancashire County Council of all Guest arrivals. Please include the name of Guests, their visa application code as well as your name and home address. Email the information to homesforukraine@lancashire.gov.uk
- Open a Bank Account (revert to section 2.3 for more information)
- Register with a GP
- Apply for school places for all accompanied children (please see section 7 for more information)
- Apply for Social Security Benefits and a National Insurance Number
- Register at the local job center

2.6 Additional Support Advice: Clothing and Food Banks

People may need support in accessing clothes and other essential items. Please refer to Annex A for a list of organisations in your area that may be able to offer some support.

2.7 Animal Import Regulations

Under the Homes for Ukraine scheme, guests will be allowed to bring their pets with them. You can bring your pet dog, cat or ferret without it going into quarantine if it has:

- been vaccinated against rabies and had a blood test 30 days later to confirm the vaccine worked, and waited 3 months after the blood test to travel to the UK
- been microchipped
- a pet passport or health certificate
- had tapeworm treatment

If your pet does not meet the above requirements you will need to obtain a licence to bring your pet into the UK.

Licences should be obtained prior to travel. The Animal and Plant Health Agency (APHA) can be contacted on: +44 3000 200 301 (option 2) or by email pettravel@apha.gov.uk

If you have already travelled to the UK without obtaining the relevant licence, please contact the Animal and Plant Health Agency to expedite the licensing process

Licences will not be issued for importing pets commercially, including rescue animals or using third party couriers.

Guidance on licensing: [Bringing your pet to the UK from Ukraine - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/bringing-your-pet-to-the-uk-from-ukraine)

Guidance on [what will happen at the quarantine facility](#)

We all have a responsibility and duty of care towards maintaining the UK's biosecurity and preventing serious risks to public and animal health. If you are aware of pets that may not have fulfilled licensing conditions and/or requirements, please discuss this with your guest(s) and explain the importance of compliance. Please also ensure they have contacted the Animal and Plant Health agency. In the event of suspected or continued non-compliance, please contact APHA at pettravel@apha.gov.uk under the subject heading "suspected non-compliance".

3. Council Responsibilities

The responsibilities of your district councils are set out in the online guidance as follows: [Homes for Ukraine: guidance for councils - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/homes-for-ukraine-guidance-for-councils). Of note, your local district council or county council is responsible for:

- Provision of education for children of school age (people born from 31/08/2017 to 01/09/2006 for the year Sep 2021 to Jul 2022)
 - Support in accessing appointments for work and/or benefits
 - Issuing a £200 Interim Support Payment for new arrivals.
- District Councils also have a statutory duty to promote the welfare of adults and children at risk and reserve the right to check in on guests and inspect accommodation once they have arrived
- Safeguarding, property and background/in person checks
 - Referrals into any relevant services as a result of the aforementioned checks or information received
- Lancashire County Council is responsible for:
- Administering the 'thank you' payments of £350- Homelessness Assistance – if a relationship or arrangement breaks down then statutory housing legislation will take effect.
 - Councils will play a key role in supporting the integration of Ukrainian families into their local communities. Integration support might include the organisation of community events, the use of community champions and interfaith networks, increasing local authority contact/interaction with Ukrainians, access to translation services and working with local voluntary sector organisations and faith groups to help signpost advice and support.
 - Encourage sponsor link ups for support and share best practices among sponsors.
 - Training & Support – The LRIT team will also be offering help and guidance to any sponsors. If you wish to contact us about any of the above, please contact homesforkuraine@lancashire.gov.uk or visit our website on www.lancashire.gov.uk/council/support-for-ukraine/checklist

3.1 How does my guest claim their £350?

Please email HomesForUkraine@lancashire.gov.uk after your guest has arrived to claim the interim payments.

3.2 How do I receive my £350 monthly 'thank you' payments?

Thank you payments to Sponsors will be paid into the Sponsor's bank account. The payments will be made in arrears and pro rata. If the guest(s) leave the property in the middle of a month, the £350 will be pro rata to the number of nights the property

was occupied. Your District Council will contact you to arrange for your Thank You payment.

4. Benefits

The UK has a welfare system which is designed to help those who face financial hardship, or who have specific needs. Your local Job Centre Plus will be able to help you find out which benefits your guests may be able to access. This may include:

- Universal Credit – a payment to help with living costs for those of working age and living on a low income. The recipient could be working (including self-employed or part-time) or be out of work. Applications can be completed online. For help with Universal Credit claim: contact the Universal Credit Helpline (calls to the Universal Credit helpline are free – Telephone: 0800 328 5644) or use the Help to Claim service
- Pension Credit – extra money to help with your living costs if you are over the age of 66 and on a low income. Applications for Pensions is online or via telephone
- Disability benefits – extra money to help with additional costs if you have a long term physical or mental health condition or disability
- Carer's Allowance – extra money if you care for someone at least 35 hours a week
- Child Benefit – extra money to help with the cost of raising a child

You can read more about different types of benefits at [Browse: Benefits – GOV.UK \(www.gov.uk\)](https://www.gov.uk/browse/benefits).

Habitual Residence Test

In order to access Universal Credit, Pension Credit, Housing Benefit, Council Tax Reduction and (where these can still be claimed) Income Support, income-based Jobseekers Allowance and income-related Employment and Support Allowance, individuals must have a right to reside and be habitually resident in the UK.

Under the Homes for Ukraine Scheme, individuals will be exempt from the Habitual Residence Test.

5. Housing & Homelessness

Guests can apply for Discretionary Housing Payments as a form of financial support, applicable only after families move out of sponsor housing and into rented accommodation. It is useful for guests to know this prior to the end of their sponsorship stay.

Discretionary Housing Payments (DHPs) provide financial support to help with rent or housing costs. Those eligible to claim should be claiming either:

- Housing Benefit
- the housing element of Universal Credit and need more financial support with housing costs

Housing is managed at a Local Authority level, but if you want to help someone access social housing then you may find that the waiting lists are significantly longer than the private market. You can find lots of useful information at <https://www.citizensadvice.org.uk/housing>, but you'll find information for your Local Authority area in the table below (in alphabetical order).

Table I: District Council Housing Departments

<p>Blackburn with Darwen</p> <p>Website https://www.blackburn.gov.uk/housing Email housingneeds@blackburn.gov.uk Phone 01254 585457</p>	<p>Blackpool</p> <p>Website www.blackpool.gov.uk/Residents/Housing Email housing.options@blackpool.gov.uk Phone 01253 477760</p>
<p>Burnley</p> <p>Website www.burnley.gov.uk/residents/housing Email housing@burnley.gov.uk Phone 01282 425011</p>	<p>Chorley</p> <p>Website https://chorley.gov.uk/housing Email Housing.solutions@chorley.gov.uk Phone 01257 515151</p>
<p>Fylde</p> <p>Website https://new.fylde.gov.uk/resident/housing Email housing@fylde.gov.uk Phone 01253 658658</p>	<p>Hyndburn</p> <p>Website www.hyndburnbc.gov.uk/housing-and-regeneration-in-hyndburn Email strat@hyndburnbc.gov.uk Phone 01254 388111</p>
<p>Lancaster</p> <p>Website www.lancaster.gov.uk/housing Email strategichousing@lancaster.gov.uk Phone 01524 582257</p>	<p>Pendle</p> <p>Website www.pendle.gov.uk/housing Email housing.needs@pendle.gov.uk Phone 01282 661661 (ask for Housing Options)</p>
<p>Preston</p> <p>Website www.preston.gov.uk/article/882/Housing-Advice-Service Online Contact Form</p>	<p>Ribble Valley</p> <p>Website www.ribblevalley.gov.uk/info/200291/housing Email housing@ribblevalley.gov.uk Phone 01200 414551</p>

<p>www.preston.gov.uk/article/1738/Contact-housing-advice-form Phone 01772 906412</p>	
<p>Rossendale Website www.rossendale.gov.uk/info/210172/housing_and_homelessness Email housingoptions@rossendalebc.gov.uk Phone 01706 252555</p>	<p>South Ribble Website www.southribble.gov.uk/housing Email housing@southribble.gov.uk Phone 01772 625625</p>
<p>West Lancashire Website www.westlancs.gov.uk/housing Email privatesectorhousing@westlancs.gov.uk (Private Sector) Phone 01695 585279 Homelessness Prevention Email homelessness@westlancs.gov.uk Phone 01695 585223 or 01695 585222</p>	<p>Wyre Website www.wyre.gov.uk/housing-options-homelessness Email housingoptions@wyre.gov.uk Phone 01253 891000</p>

6. Health

Guests should be aware that emergency treatment is free for everyone. **In case of accident or a sudden serious illness**, guests should go to the nearest hospital with an Accident and Emergency department. **In life-threatening emergencies, call 999 or 112 immediately**. Guests should also be made aware of the nearest Walk-in or Urgent Treatment centre near you for treatment of minor injuries or for urgent medical advice. They can also obtain advice by calling 111, an NHS operated service.

a. Accessing a GP

We would urge any new arrivals to prioritise GP registration. The health system can be difficult to navigate, especially if there are language barriers. Guests will have a right to register with a GP and will not need proof of address, immigration status, ID or an NHS number. They can also temporarily register if they are expected to be in an area for more than 24 hours but less than 3 months.

To find your nearest GP: please visit <https://www.nhs.uk/service-search/find-a-gp>.

Many practices may request completing an online registration or collect a specific application form from the practice. Standard NHS registration forms, known as GMS1, will need to be printed and completed manually. The document can be accessed as a PDF document from the following link: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1017019/GMS1-family-doctor-services-registration-form.pdf.

Making Appointments and Translation Services

People may not be able to speak English and may need you to phone the GP on their behalf. GP practices have access to a telephone interpreting service, but you may need to explain the situation and wait for a call-back (which could be hours later). It may be worthwhile to explain to guests that if they wish to book an emergency appointment for that day, it is advisable they ring as soon as the practice opens. A practice may not offer advance appointments however advance appointments slots can be booked weeks into the future with practices that offer this service.

It's also worth noting that the GP may need to be aware that an interpreter is required for the medical appointment itself. Every GP can arrange for translation services and should arrange for it if requested.

6.2 Free Prescriptions

You can see a full list of who is entitled to free prescriptions here <https://www.nhs.uk/nhs-services/prescriptions-and-pharmacies/who-can-get-free-prescriptions>, but generally people of a certain age range (over 60 or under 16) or

people on a low income or benefits would qualify. People who are pregnant or have given birth in the last 12 months are also exempt from costs. You may be asked for proof of exemption however, which could be a 'MatEx' or 'MedEx' Form. However, for those on benefits or a low income, this would generally be a 'HC2'.

6.3 Dentists

Guests are entitled to NHS dental care. NHS dentistry is only free by exemption.

If you wish to find a dentist you can search for one here, but please note there is a shortage of appointments nationwide – <https://www.nhs.uk/service-search/find-a-dentist>.

If you're struggling to find a dentist, then there's some advice here – <https://www.nhs.uk/nhs-services/dentists/how-to-find-an-nhs-dentist>.

If you're in pain and need an emergency appointment you can contact the Lancashire & South Cumbria Emergency Dental Helpline on 0300 123 4010 or call NHS 111 for Urgent Dental Care Services (nationwide).

6.4 Maternity care and services

Guests can access maternity care and services. They should contact a GP and see a midwife or GP as early as possible to get the pregnancy (antenatal) care and information on a healthy pregnancy. They are also entitled to be seen by a health visitor.

Table II: Maternity Hospital & Services

<p>Royal Preston Hospital / Chorley & South Ribble Hospital https://www.lancsteachinghospitals.nhs.uk/maternity Phone 01772 524 235 Community Midwife Preston – 01772 524 496 Community Midwife Chorley – 01257 245 193</p>
<p>East Lancashire Hospitals (Blackburn – Burnley – Rossendale) https://elht.nhs.uk/services/maternity-and-newborn-services Burnley General Teaching Hospital Switchboard – 01282 425071 Royal Blackburn Teaching Hospital Switchboard – 01254 263555 Rossendale Birth Centre – 01282 803 434</p>
<p>Blackpool Teaching Hospitals Website https://www.bfwh.nhs.uk/our-services/maternity Self-Referral https://www.bfwh.nhs.uk/our-services/maternity/maternity-self-referral Main Switchboard 01253 300000 Appointments 01253 953624</p>
<p>University Hospitals of Morecambe Bay (Lancaster – Barrow in Furness) Website https://www.uhmb.nhs.uk/maternity</p>

Phone 01229 404447

Southport & Ormskirk Hospital NHS Trust

Website [Southport & Ormskirk Hospital - NHS Trust \(southportandormskirk.nhs.uk\)](https://southportandormskirk.nhs.uk)

Phone 01704 547471

Maternity Resources

Maternity Resource – <https://www.gov.uk/browse/childcare-parenting/pregnancy-birth>

6.5 Opticians

People may qualify for free NHS eye tests and optical vouchers (towards the cost of glasses or contact lenses). To find out if you qualify, please visit <https://www.nhs.uk/nhs-services/opticians/free-nhs-eye-tests-and-optical-vouchers/>. You can find your nearest NHS opticians here <https://www.nhs.uk/service-search/find-an-optician>.

6.6 Mental Health

Mental Health

If you're experiencing mental health problems, this can be arranged through the GP. There are also a wide-range of support organisations that offer helplines where you can talk in confidence to a trained advisor

NHS – <https://www.nhs.uk/nhs-services/mental-health-services>

Mental Health Crisis Line – 0800 953 0110

Wellbeing Helpline – 0800 915 4640

Wellbeing Texting Service – text 'Hello' to 07860 022 846

Lifeline – 0800 808 8000 – <https://www.lifelinehelpline.info/>

Samaritans – phone 116 123 – <https://www.samaritans.org> or 08457 90 90 90 to talk to a trained volunteer

Barnado's Ukrainian Support Helpline – 0800 148 8586

• Mental health organisations – England – <https://www.mind.org.uk/>

To find support in your local area, you can also use the Hub of Hope.

Bereavement & Victim Support

People may have experienced recent bereavement owing to their circumstances. The following link contains a directory of support across Lancashire and nationally - <https://www.lancshiresafeguarding.org.uk/media/1147/bereavement-services.pdf>

Victim Support

If your guest has been the victim of a crime, including physical or sexual violence, then people can access help. This is regardless of whether the event is recent or

historic. People can access NHS services and one to one help through professionals, such as an ISVA (Independent Sexual Violence Advisor).

Find your nearest SARC (Sexual Assault Referral Centre) SARCs are located across the country and available for everyone, regardless of gender, age, the type of incident or when it happened - <https://www.nhs.uk/service-search/other-services/Rape-and-sexual-assault-referral-centres/LocationSearch/364>

Help after Rape and Sexual Assault - <https://www.nhs.uk/live-well/sexual-health/help-after-rape-and-sexual-assault>

Rape Crisis Helpline (freephone and open 12 noon to 2.30pm and 7pm to 9pm every day of the year) – 08088 029 999

Lancashire Victim Support Services

<https://lancashirevictimservices.org>

<https://www.victimsupport.org.uk/resources/lancashire>

Helpline (open Mon to Fri from 9am to 6pm) – 0300 323 0085

Out of Hours Helpline – 0808 168 9111

6.7 Information on Health Services

To find a range of health services near you, including Hospitals, Urgent Care and much more, please go to <https://www.nhs.uk/nhs-services/services-near-you/>.

Children & Family Services – <https://www.lancashire.gov.uk/practitioners/supporting-children-and-families/children-and-family-wellbeing-service>.

NHS 111 – A 24/7 Hotline. Just dial 111 from a phone to be put through to an advisor.

New Arrivals and Immunisation– You can find resources for new arrivals and vaccinations here:

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Smovedtotheukmigranthealthimmunisationleaflet>

6.8 Coronavirus & Vaccines

Guests are eligible for a free COVID-19 vaccination. Vaccination appointments can be booked through the NHS web link below. Alternatively, 'Walk in' sites are also available and offer help to those who have not yet registered with a GP.

Booking Vaccination Appointment NHS weblink: <https://www.nhs.uk/conditions/coronavirus-covid19/coronavirus-vaccination/book-coronavirus-vaccination/>

List of 'Walk In' Center Locations: <https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/find-awalk-in-coronavirus-covid-19-vaccination-site/>

The vaccination rate in the Ukraine is much lower than the UK. There may also be people who have received a vaccine that is not registered on the UK NHS database.

If people still have their vaccine card however, then they may be able to have their record adjusted, please speak to your GP.

To book a vaccination, you can also visit <https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/book-coronavirus-vaccination>.

Tests

Lateral Flow Test are no longer free for all. Please visit the following link to order them – <https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests>. You can also call 119, language support is available.

Translated Health Information

You can find a range of translated information on Coronavirus here:

<https://www.doctorsoftheworld.org.uk/?s=coronavirus>

<https://www.gov.uk/government/publications/covid-19-vaccination-easy-read-resources>

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforadultsversion7ukrainian> Ukrainian – COVID Vaccination Guide

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforadultsversion7russian> Russian – COVID Vaccination Guide

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccineforthosewithaweakenedimmunesystemukrainian> Ukrainian – Vaccination for those with a weakened immune system

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccineforthosewithaweakenedimmunesystemrussian> Russian – Vaccination for those with a weakened immune system

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19springboosterguideforover75sukrainian> Ukrainian – Spring Booster for over 75s

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19springboosterguideforover75srussian> Russian – Spring Booster for over 75s

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforyoungpeoplemainguideukrainian> Ukrainian – Vaccinations for 12 to 17 year olds

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforyoungpeoplemainguiderussian> Russian – Vaccinations for 12 to 17 year olds

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforparentsofchildrenaged5to11yearsukrainian> Ukrainian – Vaccination for 5 to 11 year olds

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19vaccinationguideforparentsofchildrenaged5to11yearsrussian> Russian – Vaccination for 5 to 11 year olds

Here is an easy to read guide for pregnant, childbearing or breastfeeding women:

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19easyreadvaccinationguideforpregnantwomenukrainian> Ukrainian

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Scovid19easyreadvaccinationguideforpregnantwomenrussian> Russian

MMR for all leaflet – measles, mumps and rubella (English/Ukrainian):

<https://www.gov.uk/government/publications/mmr-for-all-general-leaflet>

TB, BCG and your baby leaflet (English/Ukrainian)

<https://www.gov.uk/government/publications/tb-bcg-and-your-baby-leaflet>

New to UK Vaccinations Leaflet Ukrainian

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Smovedtotheukmigranthealthimmunisationleafletukrainian-1920>

New to UK Vaccinations Leaflet Russian

<https://www.healthpublications.gov.uk/ViewArticle.html?sp=Smovedtotheukmigranthealthimmunisationleafletukrainian-1920>

7 Education & ESOL

7.1 Schooling

If you or your guest have a child of school age then there is a statutory duty upon the Local Authority to provide some form of education for them, however there is a shortage of places across many parts of Lancashire, so there may be a delay in sourcing a place. When a place is offered, it may not be the persons first choice, but it's important to think carefully before refusing any place. Any refusal(s) could greatly affect the waiting time for a placement. Information on 'school age' and how to apply follows here:

Term: September 2021 to July 2022 = Children born from 31/08/2017 to 01/09/2005

If the child falls within the above age group, then you will need to make an 'in-year' application. Please contact one of the following Pupil Access Teams dependent upon your location:

Table III: Pupil Access and Admissions Team by location

<p>Lancaster – Morecambe – Wyre – Fylde</p> <p>Email: pupilacessteam.north@lancashire.gov.uk</p> <p>Phone: 01524 581 148 (Monday to Friday from 9am to 5pm, excluding bank holidays)</p>	<p>Preston – South Ribble – Chorley – West Lancashire</p> <p>Email: SouthAdmissions@lancashire.gov.uk</p> <p>Phone: 01772 532 109 (Monday to Friday from 9am to 5pm, excluding bank holidays)</p>
<p>Hyndburn – Ribble Valley – Burnley – Pendle – Rossendale</p> <p>Email: Pupil.AccessEast@lancashire.gov.uk</p> <p>Phone: 01254 220 747 (Monday to Friday from 9am to 5pm, excluding bank holidays)</p>	<p>Blackpool</p> <p>Email: schoolaccess@blackpool.gov.uk</p> <p>Phone: 01253 476 446 or 01253 476 637</p> <p>You can also fill in an online application for Blackpool here: www.blackpool.gov.uk/Residents/Education-and-schools/Forms/In-year-admissions-form.aspx</p>
<p>Blackburn with Darwen</p> <p>Email: admissions@blackburn.gov.uk</p>	

Phone: 01254 666 605	
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If a child is due to start school in September 2022 (people born from 01/09/2017 to 31/08/2018) then please contact one of the above teams as soon as possible about a late application and explain your circumstances.

For those who will need to apply for the term starting September 2023 (people born from 01/09/2018 to 31/08/2019) then you can apply between September 2022 and January 2023. Please visit www.lancashire.gov.uk/children-education-families/schools/apply-for-a-school-place/ for more information.

7.1.2 Subsidised Travel and Free School Dinners

The law states that free **travel** must be provided if a child under 8 is a distance of over 2 miles from the nearest qualifying school. This rises to 3 miles for children ages 8 and over, and distances are measured by the 'shortest suitable walking route'. This doesn't take into account any low-income families, and there are further allowances to soften travel expenditure in such cases. To read the current policy please visit www.lancashire.gov.uk/media/915678/home-to-mainstream-school-transport-policy-2021-22.pdf. You can also ring the school travel line for advice, dial 0300 123 6738.

Children in Infant school (Reception, Year 1 & Year 2) are all offered **free school meals**, but for any children from year 3 and onwards, they'll only qualify if they're in receipt of certain benefits and you'll still need to apply for them. Nursery children can also access free meals in certain circumstances. For more information, please visit www.lancashire.gov.uk/children-education-families/schools/free-school-meals/.

7.2 Pre-School

Children can access a nursey or a childminder but there may be costs involved. Please see the link for a range of useful information: <https://fisonline.lancashire.gov.uk/SynergyWeb/>.

People can also access a certain number of hours for free dependent upon their personal circumstances. For further information please contact the Family Information Service on FIS@lancashire.gov.uk or 0300 123 6712.

Funded Childcare for 2 year olds = 15 hours, eligibility criteria applies.

Funded Childcare for 3 & 4 year olds = 15 hours for all, 30 hours for some working families, eligibility criteria applies.

7.3 Further, Higher Education & Vocational Training

Colleges – People are required to be in some form of education or training until the age of 18, but adults may also wish to apply for further or higher education. You can find information on colleges across Lancashire here:

<https://www.lancashire.gov.uk/children-education-families/special-educational-needs-and-disabilities/education/find-a-college/>.

Sixth Form – If you wish to consider a sixth form college you'll find information on them here, but please note places may be prioritised for those who have attended the school and you'll need to contact them directly about admissions: <https://www.lancashire.gov.uk/children-education-families/schools/apply-for-a-school-place/sixth-form-at-lancashire-maintained-schools/>.

University Training Schools, Studio Schools & Vocational Training – if you're aged between 14 and 19 with a view to moving into a certain area of work, such as engineering or digital media, then one of these courses might suit you. Please visit <https://www.lancashire.gov.uk/children-education-families/schools/apply-for-a-school-place/university-technical-colleges-and-studio-schools/> for a list of premises in the area.

Lancashire Skills Hub is also an excellent resource for people aged from 16+ and looking to expand their horizons into the workforce. You can visit <https://www.lancshireskillshub.co.uk> for more information.

University – To apply for university please visit the UCAS website. You can also find lots of helpful information about the process: <https://www.ucas.com>. You may want to consider one of the following in Lancashire:
UCLAN (University of Central Lancashire) – <https://www.uclan.ac.uk>
Lancaster University – <https://www.lancasterisc.com>
Edge Hill University – <https://www.edgehill.ac.uk>
University Centre Blackpool – <https://www.blackpool.ac.uk/university-centre>
University Centre Blackburn – <https://www.blackburn.ac.uk/university>

7.4 ESOL (English to Speakers of Other Languages)

If your Guests need support to access English language provision then please email Refugee Resettlement ESOL Coordinator, Mary Sharples, at Mary.Sharples@lancashire.gov.uk. Your guest could receive an assessment or relevant signposting to local classes.

A comprehensive list of ESOL resources is available online at: [Homes for Ukraine scheme - Lancashire County Council](#)

8 Employment

Guests will have the right to work as soon as they arrive in the UK. Guests can search for employment through the following avenues:

1. Use a free government website called 'Find a Job' which connects with thousands of employers from across the UK – more information can be found at <https://www.gov.uk/find-a-job>
2. Individual work coaches will be assigned through your local Job Centre Plus office who can support in job searches and applications for local employment opportunities
3. Search in local and national newspapers or websites for advertised employment opportunities
4. Register with a recruitment agency or job search websites including:
 - Indeed – <https://uk.indeed.com/>
 - Reed – <https://www.reed.co.uk/>
 - CV Library – <https://www.cv-library.co.uk/>
 - The Guardian Jobs – <https://jobs.theguardian.com/jobs/>
 - Total Jobs – <https://www.totaljobs.com/>
 - Monster – <https://www.monster.co.uk/>
 - Job Centre – <https://www.gov.uk/contact-jobcentre-plus>

8.1 Careers Advice

Guests can obtain careers advice and support from the National Careers Service which gives careers information to adults in England – in the community, online and on the phone. Please see the following link for more information: <https://nationalcareers.service.gov.uk>

8.2 Proving your right to work

Employers must check that Guests are allowed to work in the UK. They will be entitled to using their Biometric Residence Permit as evidence of their status in the UK, including their right to work. Guests can prove their status digitally to an employer using the online service at: <https://www.gov.uk/prove-right-to-work>

8.3 National Minimum Wage

In the UK, workers are entitled to certain employment rights, including the national Minimum Wage.

For more information on Employment rights: <https://www.gov.uk/employment-status/worker>

Should you require further assistance in understanding employment rights, contact your local Citizens Advice Bureau: <https://www.citizensadvice.org.uk/work/rights-at-work>

8.4 Employment Platforms in Lancashire

United for Ukraine has been set up by businesses and other partners across the North of England to support in providing access to employment and support services including job opportunities.

The web address is <https://www.unitedforukraine.org.uk/>

Contacts are jobs@unitedforukraine.org.uk and david.flanagan@growthco.uk

8.5 Professional Equivalence

Professional qualification from outside of the UK will need to be officially recognised by the appropriate regulator if your guests would like to work in the profession. This must be done even if they are looking to temporarily work in the profession or carry one-off work. The UK Centre for Professional Qualifications (UK CPQ) is a free service that can provide information to help with recognising qualifications in the UK.

The UK CPQ website provides more information on whether a profession is regulated and on entry requirements:

Website: <https://cpq.ecctis.com/>

Telephone: 0871 226 2850

There are over 200 regulated professions in the UK. A list of the regulated professions is available on the UK Government website: <https://www.gov.uk/government/publications/professions-regulated-by-law-in-the-ukand-their-regulators>

8.6 Paying Taxes in the UK

Guests will need to pay taxes in the UK. If they are employed by an organisation, this will often be directly deducted from monthly salary through a system called Pay-As-You-Earn (PAYE). If, however, they are self-employed they will need to be aware of their responsibility to declare that income and pay the right amount of tax.

More information available: <https://www.gov.uk/estimate-income-tax>

For further advice, you can contact [HMRC directly](#), or [Citizens Advice](#), as well as professional accountants

8.7 Paying National Insurance contributions (NICs)

Guests will pay National Insurance contributions to qualify for certain benefits and the State Pension and pay mandatory National Insurance if they are 16 or over and are either:

- An employee earning above £184 a week
- Self-employed and making a profit of £6,515

More information on National Insurance can be found on the GOV.UK website at: [National Insurance.gov.uk](https://www.gov.uk/national-insurance)

9 Safeguarding

9.1 Wellbeing & Social Care

In your role as a sponsor, you could find yourself in a position where you need to raise concerns with local services. You may want to consider some Safeguarding Training so please keep an eye out on the LRIT page on the Lancashire County Council website for updates. You can report a range of concerns to the following, including Adults and Children's services, but there's also some helpful information with regards to preventative measures and living with disabilities:

Lancashire County Council Website www.lancashire.gov.uk/health-and-social-care Children's or Adults Safeguarding 0300 123 6720 or out of hours 0300 123 6722	Blackpool Council Website www.blackpool.gov.uk/Residents/Health-and-social-care/Health-and-social-care Children's Services 01253 477299 Adults Services 01253 477592
Blackburn with Darwen Council Website www.blackpool.gov.uk/Residents/Health-and-social-care/Health-and-social-care for Health Adult Social Care https://blackburn.gov.uk/adult-social-care Child Protection www.blackburn.gov.uk/children-and-young-people/child-protection Children's Services 01254 666400 or out of hours 01254 587547 Adults Services 01254 585949	

If you are concerned for an adult or child that is in immediate danger, please dial 999

9.2 Modern Slavery & Trafficking

Sadly, both modern slavery and trafficking are more common than you might realize, with networks on local, national and international levels. These groups can be expert in finding opportunity in the most tragic of circumstances, hence we ask that you're vigilant with your guests. Human traffickers may exploit the situation to get someone they intend to exploit into the UK.

If your guest does not arrive or goes missing and you have concerns, please report it to the Police immediately. You can find information here: www.lancashire.police.uk/help-advice/safer-communities/missing-people.

There are many different types of Modern Slavery, but some of the most common in the UK centre around Forced Labour, Sexual Exploitation, Criminal Exploitation and Domestic Servitude. Here are some common signs to look out for:

- Lack of official documents, such as a Passport, BRP Card or Driving License
- Strange and long working hours

- People may not be allowed to travel to work on their own
- Some victims may be 'branded' with a mark, such as a tattoo
- Fear of authorities
- Signs of physical harm
- An apparent lack of financial independence
- People appearing scared and intimidated by others around them

Seeking Help

Modern Slavery Helpline 0800 012 1700

Lancashire Victims Services 0300 323 0085

Crimestoppers UK 0800 555 111

Police 101, but if the person is in immediate danger dial 999

9.3 PTSD (Post-Traumatic Stress Disorder) & Vicarious Trauma

People may have experienced terrible events before and during their journey, which may leave them vulnerable to a range of illnesses. PTSD & Vicarious Trauma can be particularly common amongst those fleeing conflict, but they may need your support to get help. Symptoms can include flashbacks, hypervigilance, irritability, anxiety, sleep deprivation and a general emotional emptiness. If you feel this is affecting your guest, please support them to contact their GP, but there are also some links here which could help you:

Lancashire Traumatic Stress Service www.lscft.nhs.uk/lancashire-traumatic-stress-service

PTSD UK www.ptsduk.org/

Freedom from Torture www.freedomfromtorture.org

9.4 Domestic Abuse

If you believe someone is experiencing Domestic Abuse either now or in the past, then there's support out there for them. If you want to report Domestic Abuse ring 999 in an emergency or 101 to speak to the police. You can find various resources on the following websites:

www.lancashire.gov.uk/health-and-social-care/your-health-and-wellbeing/domestic-abuse

www.lancashire.police.uk/help-advice/personal-safety/domestic-abuse.aspx

www.gov.uk/guidance/domestic-abuse-how-to-get-help#get-help-and-support

Lancashire Domestic Abuse Helpline services

Blackburn – The Wish Centre: 01254 260465

Blackpool – SafeNet: 07891/ 01253 347119 & Fylde Coast Women's Aid – 01253 596699

Lancashire Victims Services: 0300 323 0085

Lancashire Refuges: 0300 303 3581 Phone lines staffed 24 hours a day. Updates of bed space is available: www.lancashirerefuges.org.uk

9.5 Hate Crime

The Lancashire police website classes a hate crime as *'a criminal offence which is thought by the victim, or anybody else, to have been committed against a person because of their age, disability, gender reassignment, marriage or civil partnership, pregnancy or maternity, race, religion or belief, sex, or sexual orientation'*.

It further explains that *'A hate incident is behaviour which is thought by the victim, or anybody else, to be motivated by hostility or prejudice based on someone's race, religion, gender identity, sexual orientation, alternative subculture or disability'*.

Sometimes it can be hard to recognise when such a crime has taken place and people don't always report them, as their nature can make them hard to prosecute and people may not witness the results of reporting them. It's important that you do however, as even if your report doesn't lead to an arrest, it gives valuable intelligence to the police and can help prevent more incidents.

You can report crimes here:

Lancashire Police - <https://reportitonline.lancashire.police.uk>

True Vision - www.report-it.org.uk

Phone 101 or in an emergency 999

9.6 LGBT+ Support

Lancashire is a diverse county and there are a number of groups that people who identify as LGBT+ can access, both locally and further afield, here are a few of them:

Lancashire LGBT - <https://lancslgbt.org.uk>

LGBT Foundation - <https://lgbt.foundation>

GALOP (LGBT+ Victim Support) - <https://galop.org.uk>

10. Community, Voluntary and Faith Sector (CVFS) Support and Drop Ins

Many community groups are forming organically as part of this scheme and in the updated version of this handbook, we will provide further links to local groups.

Name	Email	Area
HfU in Ormskirk	enquiries@ormskirkcp.org.uk	Ormskirk
Support Group in Ormskirk	ukraine@ormskirkcp.org.uk Derek Andrews andrewsdv@gmail.com	Ormskirk
HfU in Ormskirk	enquiries@ormskirkcp.org.uk	Aughton
HfU in Ormskirk	enquiries@ormskirkcp.org.uk	Burscough
HfU in Ormskirk	enquiries@ormskirkcp.org.uk	Lathom and Westhead
Ukrainian Group	Joe McIntyre Joe.McIntyre@hyndburnbc.gov.uk	Fleetwood, Thornton Cleveleys, Poulton Fleetwood
Ukrainian Community Hub	Fiona Quartermain f.quartermain@rossall.org.uk	Rossall School
Fleetwood and Blackpool group	Alina Prylipko alina.prylipko@gmail.com	Fleetwood
Fleetwood and Blackpool group	Alina Prylipko alina.prylipko@gmail.com	Blackpool
LSA Homes for Ukraine Community		Lytham St Annes
UA in UK / Well Community Café	alanbuckley@iwell.org.uk	Lytham St Annes
Chorley and district support for ukraine	saclewlow@yahoo.com	Chorley
Trawden Community Center	Anthea Day antheaday5@gmail.com	Pendle and surrounding areas
Rossendale Social Meet Up	nikki.wilby@hotmail.com	Rossendale
Rossendale	ometiuk@hotmail.co.uk	Rossendale
All Saints Church	Debs Macaulay debs@allsaintspreston.org.uk	Preston
Homes for Ukraine Ribble Valley	homesforukraineribblevalley@gmail.com	Homes for Ukraine Ribble Valley

Clitheroe CUSP		
Hyndburn Ukrainians and Hosts	Hannah.Saxton@hyndburnbc.gov.uk	Hyndburn
Great Harwood	Kaywhitney90@yahoo.com	Great Harwood
Lancaster Hosting Ukrainians	Mandy Whitehouse lancasterhostingukrainians@gmail.com	Lancaster
Caton4refugess	caton4refugees@gmail.com	Caton/Brookhouse
Warton	emma.holroyd@methodist.org.uk	Brookhouse
Arkholme Methodist Church	emma.holroyd@methodist.org.uk	Arkholme
Lune Valley Methodist Hub	Emma Holroyd: emma.holroyd@methodist.org.uk	Lune Valley
Roeburndale Methodist Church	Emma Holroyd: emma.holroyd@methodist.org.uk	Roeburndale
Silverdale Methodist Church	Emma Holroyd: emma.holroyd@methodist.org.uk	Silverdale
Tewitfield Methodist Church	Emma Holroyd: emma.holroyd@methodist.org.uk	Tewitfield

Other facebook pages:

West Lancs Ukraine Collections
Sunflower Sisters Ukraine/UK
Homes for Ukraine

Refugee and Asylum Drop Ins

Lancashire Refugee Integration Team commission and support a number of Refugee and Asylum Drop Ins across the county. Please do get in contact with them to find out what they do and how they can support your new guests:

Blackpool, Fylde and Wyre:
<https://www.facebook.com/GeorgeWilliamsHouse/>

Burnley:
<https://www.nntburnley.org/>

Chorley:
<https://www.facebook.com/ChorleyUnitedReformedChurch/>

Hyndburn:

Calico Drop In, email aovens@lancashire.gov.uk

Lancaster:

<https://www.facebook.com/globalink.dec/>

<https://lancasterandmorecambe.cityofsanctuary.org/>

Pendle:

<https://www.facebook.com/buildingbridgespendle/>

<https://www.facebook.com/groups/375809490661352/?ref=share>

Preston and South Ribble:

<https://refsource.gebnet.co.uk/.../british-red-cross...>

<https://preston.cityofsanctuary.org/>

<https://www.citizensuk.org/chapters/Preston/>

West Lancashire:

<https://www.facebook.com/groups/330922542080461/?ref=share>

We are developing our work in Ribble Valley and Rossendale and will update the Handbook once things launch.

11. GDPR

Details on how DLUHC and the Home Office process your personal data can be found here: [Homes for Ukraine visa sponsorship scheme: privacy notice - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/news/homes-for-ukraine-visa-privacy-notice)

12. Contact Us

This Handbook was developed by Lancashire Refugee Integration Team and is Version 1.0 [13.04.2022]. As the Scheme and guidance develops we will continue to update this Handbook. We are also very grateful for feedback from Sponsor's and are happy to include suggestions for content.

Please email us on HomesForUkraine@lancashire.gov.uk

Annex A - Clothing Support and Food Banks

Blackpool, Fylde & Wyre

Blackpool

Foodbank –

www.Facebook.com/blackpoolfoodbank or info@blackpoolfoodbank.co.uk

If you are in need and would like to enquire about our emergency food parcels, please send us a direct message on Facebook or send an email.

Amazing Graze – <https://amazinggraze.org> or 01253 406152

Amazing Graze Community Café, 44 Bolton Street, South Shore, Blackpool, FY1 6AA

Amazing Graze is striving to support our local community during the pandemic. Our services have changed to support the elderly, isolated and vulnerable. Due to complying with government guidelines, we are keeping COVID safe by supporting our community with a hot food takeaway service and food parcels every Tuesday & Friday 6pm-7pm. OAP deliveries from 5pm-7pm.

Fylde Foodbank - St.Annes (Trussell Trust) – <https://fylde.Foodbank.org.uk> or 01253 727455

The Annex, United Reformed Church, St.George’s Road, St Anne’s, FY8 2AE

Open 10am-1pm Tuesday & Thursday

Referral required from Fylde Citizens Advice on 0300 330 1166

Fylde Foodbank – Kirkham (Trussell Trust) - <https://fylde.Foodbank.org.uk> or 01253 727455

Citizens Advice Office, Moor Street, Kirkham, PR4 2AU

Open 10:30am-2pm Monday & Friday

Referral required from Fylde Citizens Advice on 0300 330 1166

Fylde Foodbank – Warton (Trussell Trust) - <https://fylde.Foodbank.org.uk> or 01253 727455

Warton Village Hall, Church Road, Warton, PR4 1BD

Open 12noon-3pm Wednesday

Referral required from Fylde Citizens Advice on 0300 330 1166

The Mustard Seed Group – www.visitfleetwood.info/community/about-local-groups/the-mustard-seed-group or 07724 896073

St.Peter’s Church, Lord Street, Fleetwood, FY7 6DX

Open every Monday night from 6:30pm-9:30pm

The Mustard Seed Group is an outreach service that offers a hot meal/sandwich/tea/coffee and advice that is brought by Adaction and J2R and other self-help associations.

The Pantry (former Fleetwood Hospital) – www.fleetwoodtrust.co.uk/post/the-pantry-is-open

or 07467 498406

Fleetwood Hospital, Pharos Street, Fleetwood, FY7 6BE

The Pantry is the new home for the combined Fleetwood Foodbank and the Mustard Seed, delivered by the Town's Church of England and Catholic Parishes as Faith in the Community.

Fleetwood Together – <https://fleetwoodtogether.com>

Food parcel hotline: 01253 774313 or 07903177240

Fleetwood Together provides emergency support with food during the Coronavirus pandemic

Wyre Borough Council – www.wyre.gov.uk/communityhelp or 01253 891000

Complete their 'request for support' form to seek help

Burnley

The Church on the Street - Pastor Mick Fleming, 07582 776574, Michaelflemmingaim@gmail.com or text "Food Parcel" and your address to 07582 776574

21 Alexander Grove, Burnley, BB12 6DJ.

Our work includes food distribution and foodbanks, hot meal services for the homeless at specific locations throughout the week.

Gannow Community Centre - Alan Barnes, alan.barnes@bprcvs.co.uk

The CVS Centre, 62-64 Yorkshire Street, Burnley, BB11 3BT

Burnley Community Kitchen -

<https://www.burnleyfcommunity.org/facilities/burnley-community-kitchen>

Unit 83 in the Upper Market Square of Charter Walk Shopping Centre

Referral required located on website.

The Cabin - Annette Bailey (baileya09@hotmail.com)

Venice Avenue South West Burnley

Salvation Army – Burnley - <https://www.salvationarmy.org.uk/burnley> or 01282 415840

Richard Street, BB11 3AJ

West Craven Foodbank - <https://wcravenfoodbank.org> or 07415 186651

Serving Barnoldswick, Earby and the surrounding area. Our aim is to assist individuals and families as they move from a point of genuine need into a place of hope and opportunity.

Spacious Places - <http://www.spaciousplace.co.uk/food-bank/>

48 Sandygate, Burnley, BB11 1RN

Working across Burnley & Padiham. Complete the online referral form and send to food@spaciousplace.co.uk Or to discuss a referral contact 01282 222030.

Inspiring Grace Foodbank – www.inspiringgrace.co.uk

Call 07788270413 or email feeding@inspiringgrace.co.uk for an emergency food parcel.

Delivers to Burnley and Pendle

Nelson Community Mosque Foodbank – <https://myncm.co.uk/services/ncm-khidmah/ncm-foodbank> or 07873282580

Delivering to Burnley and Pendle. Self-referral form is on the website.

Jamia Masjid Ghausia Foodbank – www.facebook.com/pg/GhausiaBurnley/about or 07449559459

Delivering in Burnley

Chorley

Living Waters Stonehouse – <https://lwchurch.uk/stonehouse> or 07889 757045

Living waters Church, 33-45 Bolton Street, Chorley, PR7 3AB

Citizens Advice referral required. Open Tuesday & Friday 10am-2pm

4 referrals per year per household with at least 4 weeks in between each one. Bring your own bags.

Chorley Help the Homeless – www.chorleyhelpthehomeless.org or 01257 273320

Dorothy House, 45 Clifford Street, Chorley, PR7 1SE

A small Independent local charity working hard to support those at risk of, or affected by, being homeless in the Borough of Chorley.

St Laurence's Church – www.stlaurencechorley.co.uk or 01257 231360

St Laurences Church, Union Street, Chorley, PR7 1EB

Open Monday food served at 5pm. Open Tuesday, Friday, Saturday, Sunday food served at 1pm.

Supporting those in need in the Chorley local community.

Chorley United Reformed Church – www.chorleyurc.org/in-the-community/open-kitchen

Chorley United Reformed Church, Hollinshead Street, Chorley, PR7 1EP

Kitchen provides a meal for anyone who needs it every Thursday evening from 5-6pm run in partnership with Chorley Help the Homeless. Please note:- 'Need' is broadly defined, anyone who needs a meal or needs a meal in company for any reason is welcome. Throughout COVID-19 crisis, we are also distributing pizza provided by Chorley Domino's on a Wednesday evening at 5pm, also on a takeaway basis.

St.Peter's Church (In the church meeting room) – www.stpeterschurchchorley.co.uk or contact Anne Forrest 01257 426328.

St.Peter's Church, Harper's Lane, Chorley, PR6 0DX

Open every 2nd Wednesday of the month at 12noon. The church extends an invitation to meet and eat with others. All are welcome and they just ask for a contribution of £3 for a 3 course meal.

St.Mary's Roman Catholic Church – www.stmarys-chorley.org or 01257 262537

St.Mary's Roman Catholic Church, Mount Pleasant, Chorley, PR7 2SR

Open Tuesday-Friday 9am-1pm (except Mass times), 2pm-5pm. Outside these times by appointment only.

Hyndburn

Maundy Relief - <http://maundyrelief.co.uk/food-and-lunches/> or 01254 232 328

29-31 Abbey Street, Accrington, BB5 1EN

Serving free lunches 6 days a week Monday to Saturday 12:30-1:15pm. On Sundays a free curry lunch is served at the Saheli Centre on Charter Street Accrington at 1:15pm. Food parcels are available from our drop-in centre.

Oswaldwistle Churches Food Bank

Catlow Hall street, Accrington, BB5 3EZ

<http://www.saintmarysoswaldtwistle.co.uk>

St Charles Rishton - <http://www.stcharlesrishton.co.uk/page2.html> or 07594 478093

Food bank operating from the St Charles Presbytery.

Gt. Harwood, Clayton le Moors, Altham and Rishton.

Lancaster & Morecambe

Morecambe Bay Foodbank (Trussell Trust) –

<https://morecambabay.Foodbank.org.uk> or 01524 932001

Temporarily located at The Platform, The Old Station Buildings, Marine Road, Morecambe, LA4 4DB

Referral required from Citizens Advice required 01524 400404. Delivery service only.

The Olive Branch – www.the-olivebranch.org.uk or 01524 555715

1 Westbourne Road, Lancaster, LA1 5DB

Open Monday, Wednesday, Thursday and Friday 11am-1pm for general enquiries and 1:30pm to 3:30pm for emergency food (NB closed on Tuesday)

West End Impact - <http://www.westendimpact.org.uk/> or 01524 888929

4-10 Heysham Road, Morecambe, LA3 1DG

Salvation Army Morecambe - <https://www.salvationarmy.org.uk/morecambe> or 01524 415718

131 Balmoral Road, Morecambe, LA3 1HJ

Eggcup Lancaster - <https://www.eggcup.org/> or 01524 928027

13-15 Chapel Street, Lancaster, LA1 1NZ

Grace Ministries Morecambe - <https://www.graceministriesmorecambe.org>

37 Yorkshire Street West, LA3 1QE

Lancaster and Morecambe Lions Club food club

St James Hall at Heysham on Thursday nights

Pendle

Colne Open Door Centre - www.colneopendoorcentre.org.uk/index.html or 01282 860342

1 Great George Street, Colne, BB8 0SY

Open 9am-12noon

Colne Madina Foodbank – 07788270413

Deliver in Colne

Preston

Preston Salvation Army - www.salvationarmy.org.uk/Preston or 01772 555425

Harrington Street, Preston, PR1 7BN

Open 10am-1pm Monday-Friday. Referrals required from Citizens Advice, Welfare Benefits, Health Visitor and other support agencies. If unable, contact the Foodbank directly.

Noor Food Bank – <https://noorFoodbank.co.uk>

Noor Hall, Noor Street, Preston, PR1 1QS

Supporting the community every Monday 7am-8am for collections. Complete the online questionnaire on their website for assistance.

Luv Preston Food Bank – www.luvpreston.com/foodbank or 01772 298107

Luv Preston, Suite 212, City House, 131 Friargate, Preston, PR1 2EF

Food parcels are done on a referral basis usually from GP's, Schools, CAB and other charities and organisations. If you are in need of emergency food provision you can also contact our office where a brief assessment and self-referral can be done.

Rossendale

The RAFT Foundation - <http://www.raftfoundation.org/home/4577385244> or <https://en-gb.facebook.com/the.raft.foundation>

Suite 35 3rd Floor, Hardmans Business Centre, New Hall Hey, Rawtenstall, BB5 6AJ

Haslingden Community Link - www.hcl.org.uk or 01706 230116

Bury Road, Haslingden, Rossendale, BB4 5PG

FareShare food from Tesco and Asda on Thursday mornings.

Andrew Mullaney, Development & General Manager, amullaney@hcl.org.uk

Ribble Valley

Clitheroe Foodbank (Trussell Trust) – <https://ribblevalley.Foodbank.org.uk> or 07849 534431

United Reformed Church, Castle Gate (entrance on Shang Street), Clitheroe, BB7 1AZ

Voucher required from either Citizens Advice, CAP Debt Advice, GP Surgeries, Salvation Army, Local Churches, Farming Community Network, Inspire, Children's Centres, Homestart, Calico Tenancy Support and Ribble Valley Homes

Longridge Foodbank (Trussell Trust) - <https://ribblevalley.Foodbank.org.uk> or 07849 534431

St.Paul's Church, Church Street, Longridge, PR3 3TN

Voucher required from either Citizens Advice, CAP Debt Advice, GP Surgeries, Salvation Army, Local Churches, Farming Community Network, Inspire, Children's Centres, Homestart, Calico Tenancy Support and Ribble Valley Homes

South Ribble

St.Mary's Church – www.churchestogetherinleyland.org/associated-groups or 01772 455955

Broadfield Drive, Leyland, PR25 1PD

Food parcels are available for the needy for any reason between 10-12 Monday-Thursday.

Run from St.Mary's Church with support (food & helpers) from our other CTL Churches. This provides food parcels for the needy. Anyone can go to the presbytery building (walk past the front of the church to the building facing the road) and just ring the bell on the front door. Food parcels are available between 10am-12noon Monday-Thursday as that is when the volunteers are there. The food bank is run on behalf of all the Leyland churches at St.Mary's. Anyone can go and there's no obligation to see the priest.

Penwortham Community Centre – www.facebook.com/PenworthamFoodBank

Kingsfold Drive, Penwortham, Preston, PR1 9EQ

Open Fridays 9:30-12noon

New Day Church – <https://newdaychurch.uk/serving-our-community/food-bank> or 01772 461454

Ward Street, Lostock Hall, Preston, PR5 5HR

Citizens Advice referral required. Covering Lostock Hall, Penwortham, Bamber Bridge, Clayton Brook and Leyland. Deliveries are currently done on Tuesday and Thursdays. If referrals are received by Tuesday it is hoped delivery will occur in the Thursday delivery day.

Whitby's Pantry (your local community food club) – <https://intact-preston.org.uk/intact-home/Whitbys-pantry> or 01772 760 760

The Intact Centre, 49 Whitby Avenue, Ingol, Preston, PR2 3YP

Open 9am-3:30pm Tuesday & Wednesday. £4 is all it costs when you pop into your Local Whitby's Pantry for a weekly shop. Join as a member for just £4 a week and access a weekly shop for all your essential food, grocery and toiletry items, worth approximately £25, and check wash week for new stock! Fruit and vegetables are always **FREE**.

West Lancashire

Ormskirk Foodbank (Trussell Trust) – <https://ormskirk.Foodbank.org.uk> or 07748 951274

New Church House, Church Street, Ormskirk, L39 3RD

Citizens Advice referral required. Residents can get in touch directly, but the Foodbank will put the resident in touch with a referral agency to make a referral. Check the website for current arrangements around collection/delivery.

Skelmersdale Foodbank (Trussell Trust) – <https://skelmersdale.Foodbank.org.uk> or 07989 052832

The Ecumenical Centre, Northway, Skelmersdale, WN8 6LU

Citizens Advice referral required. Residents can get in touch directly, but the Foodbank will put the resident in touch with a referral agency to make a referral. Check the website for current arrangements around collection/delivery.

CLOTHING BANKS

Salvation Army

Preston
Church, Harrington Street, Preston, PR1 7BN
Phone 01772 555425
[Preston | The Salvation Army](#)

Preston
Preston Charity Shop
40 Plungington Road, Preston, PR1 7RB
[Preston Charity Shop | The Salvation Army](#)

Chorley
Chorley Charity Shop
142 Pall Mall, Chorley, PR7 2LB
[Preston Charity Shop | The Salvation Army](#)

Brawwell House Lifehouse
Homelessness Service
Bramwell House, Heaton Street, BB2 2EF
[Bramwell House Lifehouse | The Salvation Army](#)

Blackburn
Church, Vicar Street, Blackburn, BB1 5BE
[Blackburn | The Salvation Army](#)

British Heart Foundation

Clothing Bank, Melbourne Avenue, Fleetwood, FY7 8AY
[Clothing Bank - Melbourne Avenue \(bhf.org.uk\)](#)

Clothing Bank, Preston Old Road, Freckleton, PR4 1PB
[Clothing Bank - Preston Old Road \(bhf.org.uk\)](#)

Clothing Bank, Broad, Oak, Road, Broad Oak Campus, Accrington, BB5 2AW
[Clothing Bank - Broad Oak Road \(bhf.org.uk\)](#)

Clothing Bank, Dobbies Garden Centre, Preston New Road, Clifton, PR4 0XL
[Clothing Bank - Dobbies Garden Centre \(bhf.org.uk\)](#)