

Short Breaks in Lancashire

Provider List for Break Time, Home Care and Short Breaks Services for Children and Young People with SEND.



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To make this event work using Teams

- Mute when not speaking - This helps to make sure background sounds and online feedback don't impact on the event. We know this is not ideal for co-production.
- Questions are welcome so please ask in the chat when there are opportunities.
- Comments will be recorded but anonymised
- After the event if you have any further questions please use the 'Online Discussion Function' on the Sourcing Portal.

Welcomes and Introductions

- Lisa Taylor - Commissioning Manager
- Fiona Harris-Hilton – Inclusion Senior Manager
- Kirsty Harrison- Category Manager



Agenda

- Purpose
- Outline the recommissioning objectives
- Set out the main commissioning intentions
- Introduce the Lots for each service area



Background information

Short breaks services are vitally important to families with children and young people who have a disability. These breaks provide essential and needed support to families, whilst offering the children and young people positive experiences and stimulating activities. In summary, these services support both carers and the children/young people themselves.

The Children Act 1989 requires that local authorities provide a range of services including day care, overnight care, educational or leisure activities for disabled children and services to assist carers in the evenings, at weekends and during school holidays.

New model of delivery

- The introduction of a Provider List for Short Breaks Services which will enable Lancashire County Council to increase the range and number of short breaks providers available to Lancashire families.
- The Council will purchase short breaks services directly through the framework for children who have a council managed budget. The Council will also promote the list of approved providers to families with direct payments who purchase their short breaks services directly from supplier.
- The Provider List will remain open to new applications at any time and assessment of acceptance onto the Provider List will take place at least annually, or sooner if more than 10 applications are received since the last evaluation phase.

Commissioning objectives

We want to be to improve outcomes for the Children and Young People with SEND in Lancashire by working in partnership with providers. We will do this by:

- **Supporting providers** – By inviting providers to tender an hourly rate. There will be no ceiling rate* for the price, however Applicants are encouraged to provide a competitive price as this will be considered when commissioning services. (excluding Break Time and Break Time Plus).
- **Improving service quality** – Children and young people will be at the centre of services. There will be a greater focus on positive outcomes and supporting independence.
- **Strengthening the approach to contracting** – By being clear with Providers about our requirements, regular contract monitoring and quality assurance.

Annual uplifts will also be available for Providers on the Provider List.

Commissioning intentions

The Core Service Specification includes the provision of:

- **Lot 1a Break Time and Lot 1b Break Time Plus**
- **Lot 2a Day Time** (community)
- **Lot 2b Day Time** (personal care)
- **Lot 3 Night Time**
- **Lot 4 Intensive Positive Behaviour Support**

Lots 1a and 1b

Service area	Description
Lot 1 a - Break Time (Group based activities)	Group-based social, leisure and sports activities which can include evening activities such as youth groups, weekend activities and school holiday clubs. For children with disabilities with an unassessed need .
Lot 1 b – Break Time Plus (Group based activities)	Group-based social, leisure and sports activities which can include evening activities such as youth groups, weekend activities and school holiday clubs. For children with disabilities who have an assessed need

Lots 2a and 2b

Service area	Description
Lot 2a - Day Time - (Community Outreach)	1:1 individualised support for children and young people with disabilities, to enable them to get out and about in the community, try new activities and learn skills for life. For children with disabilities open to CwD and who have an assessed need
Lot 2b - Day Time - (Personal Care)	Provision of support in the home for children with disabilities, where parents/carers are present, to provide general assistance with washing, dressing and feeding as well as support through the night, to permit carers to carry out other tasks, or take a break from caring. For children with disabilities who have an assessed need .

Lot 3 and 4

Service area	Description
Lot 3 Night-time - (Overnight Short Breaks)	The provision of overnight short breaks outside the home, in a specialist overnight short breaks setting (or other venue agreed in advance by the commissioner) for children with disabilities. For children with disabilities who have an assessed need .
Lot 4 Intensive Positive Behaviour Support (Support above the level of typical short breaks individual home care, as described in Lot 2)	The provision of intensive support to deliver bespoke evidence-based interventions for children with complex disabilities to reduce behaviour that challenges / harmful behaviours where a child is on the edge of care or a family is in crisis. For children with disabilities who have an assessed need .

Measuring impact and effectiveness

- A set of common outcomes have been developed which ALL Service Providers must stretch and aspire to achieve, seeking to add value to children's experiences and outcomes.
- Key Performance Indicators (KPIs) introduced across all service areas.
- Performance and Outcome Monitoring Framework in place.
- New evaluation surveys for parents, carers, children and young people to measure the customer experience

Procurement Process

Kirsty Harrison

Category Manager – Care and Public Health

THANK YOU

Remember if you have any further questions please use the 'Online Discussion Function' on the Sourcing Portal.