

Adult Social Care Provider Webinar

Friday 8th October 2021

Welcome and Introductions

Tony Pounder

Welcome and introductions

Purpose of webinar: key messages and updates, both national and local

Reminders:

- Webinars are delivered every three weeks, Fridays, 1-2/2.30 p.m. Potentially schedule in weekly, dependent on developments and the need to quickly share key messages.
- Provider portal: <https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/coronavirus-covid-19-information-for-care-providers/>

Today's Agenda

1-2.30pm

- 2 Hour Rapid Response Systems – (Suzanne Hebashy)
- Finance Update (Tony Pounder)
- Vaccination Update (Joanne Reed/ Nichola Morris)
- Update on COVID-19 Vaccination & Mental Capacity (Cate Short)
- Managing C-19 Task and Finish Group Update (Cate Short)
- Testing Update (Tony Pounder)
- Care Capacity Tracker Update (Tony Pounder)
- IPC Update (Sarah Whelan)
- PPE Update (Kieran Curran)
- AOB (Kieran Curran)

Two Hour Crisis Response

Suzanne Hebashy

(Head of Transformation - NHS
Chorley and South Ribble CCG / NHS
Greater Preston CCG)



2 Hour Crisis Response

10th October 2021
Suzanne Hebashy



Background

- Introduction of nationally required standard for the delivery of Crisis Response Services across Lancashire & South Cumbria (LSC).
- The national minimum standard is to be delivered by March 2022.
- The LSC Crisis Response Services have since begun to undertake a more detailed examination of current and future service needs to determine required levels of financial investment for each Integrated Care Partnership (ICP) to secure delivery of the National Minimum Standard by 31 March 2022.

National Minimum Requirements by March 2022

- Provide services at scale: to achieve full geographic coverage of two-hour crisis response care across systems.
- Provide services from 8am- 8pm, 7 days a week at a minimum.
- Accept referrals into crisis response services from all appropriate sources and make crisis response services accessible via 111.
- Submit complete data returns to the Community Services Data Set (CSDS) to demonstrate the achievement of the 2-hour standard.

Key Benefits

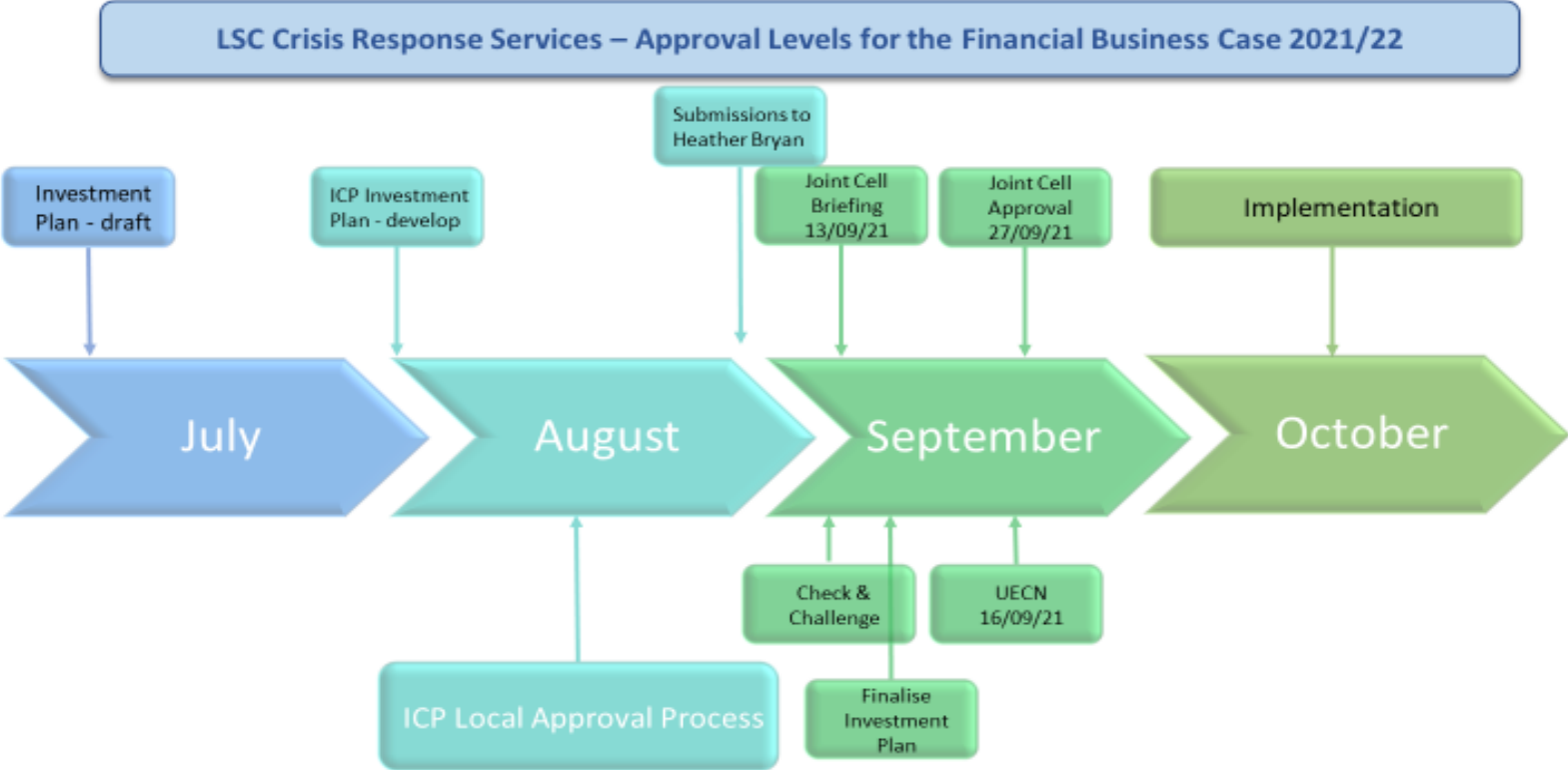
Benefits for patients:

- Delivery of a consistent national offer.
- Available in all care environments and doesn't exclude care home residents.
- Accelerating the treatment of people's urgent care needs closer to home.
- Increased choice to support a personalised approach.
- Only having to tell their "story" once.
- Reducing the risk of hospital acquired deconditioning and reduce risks of delirium.

Benefits for service providers and their teams:

- Providing clarity around common clinical needs that require a 2-hour response and common crisis assessment tools and interventions.
- Enhancing and investing in community health services.
- Increased visibility of the services and impact

ICS Timeline for 2021/22 Delivery



What does this mean for you?...

- To make you aware of the national mandated requirement to be in place by March 2022.
- To understand that all providers, GPs, 111 etc will have direct access to a Single Point of Access.
- Criteria will be developed for the service that will be shared – There will be a communications exercise regarding the criteria and we will come back to update you further as the project develops.

Finance Update

Tony Pounder

New Covid Grant Announcement

- On Thursday 30 September Health and Social Care Secretary Sajid Javid announced additional funding to help adult social care until March 2022.
- This included £388.3 million to prevent the spread of infection in social care settings, including £25 million to support care workers to access COVID-19 and flu vaccines over the winter months.
- This will ensure social care staff who need to travel to receive their COVID-19 or flu vaccinations are paid their usual wages to do so and can be supported with travel costs.
- The announcement also includes £237 million for infection control measures and £126.3 million for testing costs. This will allow testing to continue for staff, residents and visitors to ensure residents can see their loved ones as safely as possible.
- We estimate we will get around £8/9 million of this funding, when we have further information on allocations we will be in contact about this.
- Link to full update [here](#)

Covid Grants - Reminders

Grant Funding – 1 July to 30 September

- If you have submitted the required reports for the funding you have received for the Infection Control and Testing that was available to spend from 1 July until 30 September 2021, please accept our thanks and you do not need to take any further action.
- If you have not yet submitted your final report please ensure you do so before the deadline. It is a condition of the grant that you provide two returns detailing how you have spent the grant. As per government criteria, any surplus funding will have to be repaid, therefore it is vital that your reporting is accurate.
- The data E-Form is available to submit the final return. The deadline for the return is **13 October 2021** but you should aim to complete it as soon as possible.
- Please note you have only successfully submitted a return when you receive the submission reference. Once you press submit you will be automatically taken to the screen that confirms the submission has been successful and the reference number is provided, you will also automatically receive a copy of this reference via email.

Covid Grant - Reminders

Covid grants...Additional funding to help adult social care this winter - GOV.UK

- You will hopefully be aware but the Department for Health and Social Care has announced a national support package to help adult social care through winter 2021/22. An additional £388.3 million will be provided to prevent the spread of infection in social care settings, including £25 million to support care workers to access COVID-19 and flu vaccines over the winter months.
- Details of the announcement can be found here:
<https://www.gov.uk/government/news/additional-funding-to-help-adult-social-care-this-winter>
- At the current time we do not know any more information, nor the amount allocated to Lancashire providers but we will provide you with further details in the coming weeks once the finer details of the support package are made available. In the meantime I would like to say a big thankyou to you for your patience, cooperation and compliance with the grant conditions and for the hard work and diligence in responding to the pandemic.

Accessing Public Liability and Employers' Liability Insurance

- The Association of British Insurers and the British Insurance Brokers' Association [have published guidance](#) on accessing public liability and employers liability insurance
- The guidance provides background on current issues in obtaining public liability and employers liability insurance and provides support on how you can improve your access to insurance cover

Vaccination Updates

Joanne Reed/ Nichola Morris

Vaccination Updates

- NHS teams focussing on 12-15yr olds and 3rd dose boosters
- All front line H&SC staff can now book a 3rd dose booster through the National Booking system/119
- Can also attend a walk in without appointment
- Employment ID will be required
- You will not be able to book or receive your booster if *your 2nd dose was less than 6 months ago*
- Care home residents will receive a visit from a PCN or pharmacy team

Vaccination Updates

- Medical exemptions for care home staff vaccination can now be obtained through a formal process
- Thank you again for all your hard work
- We have been calling all care homes with NECS data which shows less than 100% staff vaccination (around 250 homes)
- NECS data shows over 800 staff (out of 14,500) still to receive 1st dose
- Our calls have identified a more accurate picture of around 400 staff unvaccinated
- Around 100 of those staff have self declared exemption
- This figure gives around 3% of total workforce unvaccinated compared to national average of around 7%
- NECS system is being updated to capture exemption data
- *Please keep NECs system updated as frequently as you can*

Mandatory Vaccination Timeline

Timeline for implementation ¹



Local Vaccination Clinics

- Please continue to encourage unvaccinated staff
- Find your nearest centre at [nhs.uk/grab-a-jab](https://www.nhs.uk/grab-a-jab)
- CCG colleagues have reminded providers to check their local CCG Facebook and local district council pages to see updated locations of vaccination centres.

Vaccination Video Resources from Healthier Lancashire and South Cumbria

- <https://www.healthierlsc.co.uk/CovidVaccination/videos>

Resources

<https://www.skillsforcare.org.uk/Home.aspx>

[COVID-19 vaccination of people working or volunteering in care homes \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

Vaccination Exemptions published 1st October

- Some individuals are unable to be vaccinated and/or tested for medical reasons. You can apply for proof that you have a medical reason why you should not be vaccinated and/or tested.
- If you get this proof of medical exemption you'll be able to use the NHS COVID Pass wherever you need to prove your COVID-19 status within England.
- The possible reasons for exemptions are limited. Examples that might be reasons for a medical exemption are:
 - people receiving end of life care where vaccination is not in the person's best interests
 - people with learning disabilities or autistic individuals, or people with a combination of impairments where vaccination cannot be provided through reasonable adjustment
 - a person with severe allergies to all currently available vaccines
 - those who have had an adverse reaction to the first dose
 - other medical conditions could also allow you to get a medical exemption.
- Short-term exemptions will also be available for those with short-term medical conditions and as an option that some pregnant women may choose to take.

Vaccination Exemptions published 1st October

- All exemptions will be confirmed by your doctor, specialist clinician or midwife. If approved, your NHS COVID Pass can then be used to prove your status.
- The domestic NHS COVID Pass will look and work the same for people with medical exemptions as it will for people who are fully vaccinated. The pass will not show that you have a medical exemption.
- If you're a resident in England and have taken part, or are taking part, in COVID-19 vaccine clinical trials you can get a domestic NHS COVID Pass to use in England, you don't need to apply for a medical exemption. See [more information on proving your COVID status after vaccine clinical trials](#).

How to apply for an exemption

1. Phone the NHS COVID Pass service on 119 to ask for an NHS COVID Pass medical exemptions application form. You can also call to find out more information about COVID Pass medical exemptions. The call handler at the NHS COVID Pass service will ask you some questions. You will need to give:

- your name
- your date of birth
- your NHS number (if you know it)
- the name of your GP and/or specialist clinician

2. If you're eligible to apply, you'll get an application form by post.

You **should not ask your GP for an application form**. If you do go to your GP before you get your application form you'll be asked to call the NHS COVID pass service on 119.

3. Return your application form to the GP or relevant clinician stated on the form. Your application will be clinically reviewed by your doctor, specialist or midwife. Your GP, specialist or midwife may ask to speak with you if needed, but you won't need to book this when you submit your application.

How to apply for an exemption

4. You'll automatically get the results of your application by post 2 to 3 weeks after applying. You don't need to contact your GP or the clinician reviewing your exemption unless they ask you to contact them.
5. If you get a medical exemption you can use the domestic NHS COVID Pass wherever you need to.
 - The pass won't show others that you have a medical exemption, just that you have the NHS COVID Pass.
 - You can [access your NHS COVID Pass digitally – on the NHS app or the NHS website](#). You can also download it as a pdf.
 - The paper version of the pass will be available soon.
 - Find out [more about the NHS COVID Pass on the NHS website](#).
6. The clinical decision on your medical exemption is final. You can't appeal the decision.

Receiving an exemption does not mean you are protected against COVID-19. You should self-isolate if you have any symptoms of COVID-19.

Consultation Launched on Mandatory Vaccination for NHS and other H&SC Staff

- The Government is undertaking a further public consultation on whether or not to make COVID-19 vaccination a condition of deployment for other frontline health and social care workers (those in contact with patients and people receiving care) to help protect vulnerable people
- The consultation also explores whether flu vaccination should be a condition of deployment given the risks from flu and of flu and Covid co-circulating
- To take part in the consultation [please click here.](#)
- The consultation closes on **22 October 2021.**
Please see [further detail](#) on the open consultation

LCC Consultation Focus Group

- We are running a focus group similar to the one we ran on deployment of the vaccination in older adult care homes to help inform our own response from LCC
- This will be taking place on Thursday 14th October, the details have been sent out via email.
- Thanks for the people who have volunteered so far, we would still like to invite volunteers to take part. If you are interested in attending the focus group, please email Nichola.morris@lancashire.gov.uk to express your interest.

Booster Roll Out

- You will be aware that the next phase of the vaccination programme has begun; providing boosters for those eligible.
- Your staff that were eligible to be vaccinated in the early stages of the programme will now be soon eligible for their booster dose as long as they have received both doses in the initial vaccination phase.
- This will be no less than 180 days after they received their second dose
- If they have had a positive COVID-19 test will have to wait 4 weeks (28 days) before booking starting from the date of the test.
- Some will be called by and / or offered appointments by local booking systems. In addition the National Booking System will be available to them from 24th September onwards.
- This will be available through this link [here](#) or by calling 119.
- Please note that if staff attempt to book before the 180 days period has passed the system will deem them ineligible.

Booster Roll Out

- As before staff presenting for booster vaccination will be required to demonstrate proof of their eligibility.
- When booking they will have to declare their eligibility and
- They should verbally declare at check-in at the vaccination site that:
 - they are a frontline health or social care worker,
 - the type of role/work they do; and
 - the name of their employer.
- They are asked to provide as proof of employment as a HSCW one of the following:
 - A workplace photo ID,
 - A recent letter from their employer (last 3 months)[1], or
 - A recent payslip which shows their employer (last 3 months).
- The recipient will be informed that their employment as Social Care Worker will be recorded in the point of care (PoC) system together with their vaccination.
- Should you have any queries please don't hesitate to contact us via contractmgmt.care@lancashire.gov.uk / 01772 531293

Flu resources for providers who support people with learning disabilities

- Since 2014/15, people with learning disabilities have been eligible for the flu vaccination free of charge. Despite this, there is low uptake of the flu vaccination in young adults with learning disabilities.
- People with learning difficulties are identified as a high-risk group and are included in the seasonal flu vaccination programme.
- If someone with a learning disability is anxious about needles, healthcare professionals can consider using less invasive alternatives. This would include the use of the nasal spray flu vaccine.
- The live intranasal flu vaccine used in the children's seasonal flu programme is given as a single spray squirted up each nostril and is needle free.
- Follow this [link](#) to access a suite of information with easy read resources, which will be useful to assist people with learning disabilities in your care to have the flu vaccine this winter.

**Key Messages for Care
Providers:
Update on COVID-19
vaccination & mental capacity**

**Cate Short, Court of Protection
Coordinator, LCC**

Key Messages for Care Providers: COVID-19 vaccination & mental capacity

- Please refer to Key messages in [last presentation 17th September](#)
- **Alternatively** please contact cate.short@lancashire.gov.uk if you haven't received the slides via the email circulation
- **If you think anyone in your care lacks capacity** & has not been vaccinated, please refer to the GP and chase up
- **DO NOT leave in abeyance.** This is a healthcare issue, and it is your responsibility to progress appropriate referrals to health
- if you are experiencing difficulties getting GP support with vaccination and mental capacity, please email contractmgmt.care@lancashire.gov.uk and your local CCG
- GP input is essential in determining risks of not being vaccinated. GPs can use the [COVID-19 Clinical Risk Assessment Tool](#)

Court of Protection case re COVID vaccination:

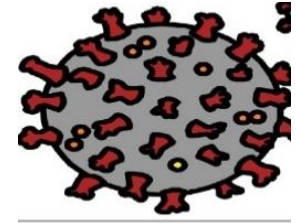
SS v London Brough of Richmond & SW London CCG

- Application brought within **Section 21A** proceedings
- **SS is 86-year-old lady with dementia living in a large care home** where 27 residents died from COVID-19 in the first wave
- **SS refusing COVID vaccination** - resistant to medical interventions
- **GP & staff have frequently encouraged SS to have vaccination.**
- **GP - SS lacks capacity. Supports vaccination in best interests.**
- **DOLS doctor, care home manager/ staff & SS's cousin agree in vaccination in best interests, but would need sedation & restraint.**
- **SW London CCG asked Court to conclude in SS best interests**
- **Richmond LA & SS legal rep did not agree in SS best interests**
- **J Hayden concluded not in SS's best interests, balancing with SS's wishes & feelings, impact of restraint, loss of dignity**

Judge Hayden's analysis

In evaluating welfare in the broadest sense Judge Hayden considered all the following in detail:

- **SS's Belief Structure** - past & present
- **Evaluation of risks of COVID to SS** – in the context of the care home & beyond (March/April 2021)
- **How best interests should be determined** – key judgements
- **SS's wishes & feelings** , & how much weight they should carry
- **The options for administering the vaccine - proportionality & impact**
- **Medical expert opinion**
- **Views of people who know SS best** – SS's cousin & the care home manager/team leader (all appeared in court)



Managing COVID -19 Guidance Task & Finish Group

Multiagency group informing local guidance

**Feedback from meeting held
21st Sept 2021**



Main issues & outcomes



National COVID Guidance

- Still no easy read version of the Supported Living Guidance!!

Vaccination Operational Guidance - care home staff

- Concern that Temporary Vaccination exemption procedure puts onus on providers and is open to abuse by staff
- Need Easy read version on exemption criteria
- How will staff be getting boosters?



Expecting update on permanent exemption procedures & boosters

Local guidance

- Guidance on accompanying people admitted to hospital & restrictions on visiting is inconsistent between hospitals and wards

Reps to attend to Hospital Cell meeting on Monday 11th October.

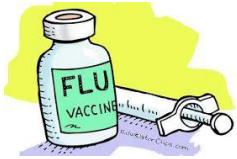
If any providers have examples please send to

cate.short@lancashire.gov.uk





Mental Capacity Act 2005



Other issues

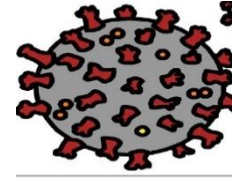
Vaccination and MCA slides from last Webinar circulated

- **Flu vaccine (for staff)**. Concern expressed that resources from government are too NHS focussed with only 1 example suitable for social care
- **CQC rating re staffing levels** not sufficient for people "to receive the level of support commissioned for them"
- **DNACPR** - links and resources have been widely circulated

Reminder! Advanced Care Planning & DNACPR Good Practice Virtual Roadshow

Tuesday 19th October 2021 1.00-3.00pm

Click [Here](#) to join



Managing COVID -19 Guidance Task & Finish Group



- Next meeting

Weds 27th October 11.00 am 12.30 pm

- Contact cate.short@lancashire.gov.uk
for joining instructions & to submit
agenda items

Testing Updates

Tony Pounder

Out of Date Test Kits

- A large number of care homes have received void results from (Pillar 2) PCR test kits submitted recently.
- Public Health England undertook a rapid investigation and identified that this was due to test kits past their expiry date being used.
- It is not clear if this is due to a recent batch with shorter than usual shelf life or care homes not rotating stock (or both).
- Comms to this effect will be issued to the sector by DHSC this week.
- Please can you ensure that you are checking the expiry date of test kits – the labs are unable to process specimens collected using kits past their expiry date.

Continued delays in receiving PCR test kits

- There continues to be some instances of care homes experiencing delays in receiving PCR test kits, and when this relates to day 14 recovery testing, the delay in test kits will result in a delay in the outbreak being declared over.
- You need to ensure you order your day 14 test kits at the start of an outbreak.
- If you experience any delays in receiving the PCR kits, please continue to contact our team via contractmgmt.care@lancashire.gov.uk so that we can utilise the LCC test kit route to ensure that the outbreak is closed down as soon as the results are received.
- There is real concern about the autumn winter pressures on the hospitals and the need for care homes to be able to come out of outbreak in a timely way is identified as a critical component in hospital discharge arrangements.

Care Capacity Tracker Update

Tony Pounder

Lancashire Care Capacity Tracker Transition update

All Care home and community providers are now inputting data and information directly into the NECS system. Many thanks to all of you for your co-operation and hard work. This is just a reminder to:

- Update NECS daily
- If your data has not changed please still go in to NECS and press 'save' to register your update
- Please note that our Customer Access Team will be reviewing the update frequency and contacting providers who have not updated for 3 days or more, offering support if needed. This will give NECS and ourselves the reassurance that the data in the system is accurate and up to date.

Changes in NECS – National Tracker

- From the 11th October, Care Home providers will be able to update their Covid vaccination information within the NECS Capacity Tracker to capture additional information regarding Care Home Staff and agency staff regarding COVID exemption self certifications and those that have received a Covid vaccination abroad e.g. Janssen vaccination.

Work Force Data

The Issue

- A recent review of the data held in NECS has highlighted that some of the work force data is no longer aligned with the current staffing levels for some providers.

Why is it an issue

- This data helps us to determine which providers are fully vaccinated and who might need some support.
- It is also used at a national level to indicate areas that are struggling to meet the mandated vaccine requirement by the 11th November.

What you can do

- When you update NECS can you please double check the workforce data to ensure it is current.

What we will do

- Our Customer Access Team may contact some of you to offer support with this where we have identified a potential misalignment of the data.

IPC Updates

Sarah Whelan

IPC Update

- Outbreak Testing.
- Suspected Outbreak Risk Assessment.
- Visitors of Care Settings.
- Seasonal Influenza Vaccine.
- Easy read 'ventilation of indoor spaces' guide.

Guidance Updated

- *COVID-19 testing schedule for a suspected or confirmed outbreak in a care home* guidance updated 29th September 2021.

[COVID-19 testing schedule for a suspected or confirmed outbreak in a care home - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/covid-19-testing-schedule-for-a-suspected-or-confirmed-outbreak-in-a-care-home)

In the event of a single case

One positive test result may be the first sign of an outbreak, so you should contact the HPT and us for advice in this instance @infectionprevention@lancashire.gov.uk

- Complete 7 days of daily staff testing using rapid lateral flow test (LFT) kits.
- Any positive LFT result should be followed by a confirmatory PCR test.
- If no further positive results are found within 7 days, you should stop the rapid response testing and return to the regular staff testing regime of weekly PCR testing and twice weekly lateral flow testing.
- All confirmatory PCR tests (after an initial positive rapid LFT) must be negative too.
- If further positive results are found, outbreak testing is required.

Outbreak Testing

- In an outbreak, staff and residents will follow this testing schedule:

Residents

1. On day 1 of the outbreak: one PCR test and one rapid LFT.
2. On day 4, 5, 6 or 7 of the outbreak: one PCR test **and** one rapid LFT.

Staff

- All staff will take 2 PCR tests on:
 1. Day 1 of the outbreak
 2. Day 4, 5, 6 or 7 of the outbreak

Plus daily rapid LFTs. Keep testing staff daily until you go for 5 consecutive days without a positive result.

- Any positive LFT results from staff or residents should be followed by a confirmatory PCR test.

IPC Risk Assessment

No further cases from the first and second rounds of PCR testing:

- If a second or more cases are identified in **staff** through LFT as a result of the rapid response daily testing, and the first and second rounds of PCR testing do not detect any further cases in residents or staff, the IPC team may conclude, following a risk assessment, that outbreak control restrictions may be lifted.
- Please contact the IPC team @infectionprevention@lancashire.gov.uk to inform us of the results to receive the appropriate advice

Outbreak Declared

Further cases are detected via whole home PCR testing:

- An outbreak should be declared, and the control measures should remain in place.
- Rapid response daily staff testing may continue in this scenario until no new cases have been identified for 5 days.
- All staff and residents should be tested with PCR 14 days after the last resident or staff had a positive test result or showed coronavirus-like symptoms.
- If there are no positive PCR results from this 'end of outbreak testing', we will declare the outbreak over.
- **Please complete the end of outbreak documents and return to IPC team.**
- Resume the normal testing regime.

- Any further positive cases after this point is a new suspected or confirmed outbreak. The care home must contact us and the HPT and immediately begin [rapid response testing](#) again.
- Please contact the IPC team: infectionprevention@lancashire.gov.uk

Social Visitors of Care Settings

Do social visitors need to provide proof of vaccination?

- Vaccination is one of a number of safeguards that together allow meaningful contact to resume and we would encourage uptake of vaccination for service user's relatives and friends and other social visitors.
- Vaccination is not compulsory for social visitors and therefore care homes cannot refuse entry to a visitor who has not been vaccinated.

Please note, professional visitors are required to have the COVID-19 vaccination.

Ventilation of Indoor Spaces

- Easy read 'ventilation of indoor spaces' guide available: [Ventilation of indoor spaces to stop the spread of COVID-19 \(easy read\) \(publishing.service.gov.uk\)](https://publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/822122/ventilation_of_indoor_spaces_to_stop_the_spread_of_COVID-19_easy_read.pdf)
- Ventilation is letting fresh air into indoor spaces and getting old stale air out.
- Letting fresh air in helps get rid of air that has coronavirus in and helps stop coronavirus spreading.

Seasonal Influenza Vaccine

- For people in at-risk groups, such as those aged 65 or over or with an underlying health condition, flu can be a serious disease and can cause death.
- As a social care worker, you will be caring for many people in these at-risk groups. Getting the vaccine will mean you are much less likely to spread the flu to those you care for and will help to protect them and yourself this winter.
- Vaccination reduces the spread of flu among staff and people receiving care and support, keeping social care services running and reducing the burden on the NHS during the winter. This is true every year, but it is particularly important this year, as coronavirus (COVID-19) is still in circulation.

Seasonal Influenza Vaccine

- The strains of flu in circulation change every year, so the protection from the vaccine you had last year will decrease over time.
- New flu vaccines are produced every year to protect against the strains most likely to be in circulation, which is why people are advised to be vaccinated every year.
- The best time to have a flu vaccine is in the autumn, before flu starts to circulate. The majority of vaccines are given from September to the end of November but it is still possible to get a flu vaccination through to the end of January.
- Your employer can support in ensuring that you receive a flu vaccination.

PPE

Kieran Curran

Updated PPE Portal Guidance

- [PPE portal: how to order COVID-19 personal protective equipment \(PPE\)](#) – updated with revised order limits for domiciliary care providers, residential care homes, pharmacies, GPs dentists and others
- Updated 27 September 2021

AOB

Kieran Curran

Making sure your Care Home/Nursing Home is safe from fire

- The National Fire Chiefs Council have created [new guidance for providers](#) on fire safety in care and nursing homes
- The guidance emphasises the importance of staffing levels, emergency plans, and fire safety management arrangements
- Recommends providers [find their local Fire Risk Assessors or Local Fire and Rescue Service](#) to support with reviewing your fire risk assessments and management arrangements

Top tips for embedding a wellbeing culture

- [New Local Government Association \(LGA\) website offers tips](#) on developing and embedding a culture of wellbeing, building on good practice applied by councils and providers:
 - Taking care of my own wellbeing
 - Promoting the wellbeing of my team
 - Developing your organisation's culture of wellbeing
 - Fostering a community of wellbeing

ASSISTIVE LIFTING SERVICE

LCC and local CCGs have commissioned Progress Lifeline to provide a free, 24/7 'Non-injury' falls lifting service to residents of care and nursing homes across Lancashire.

- A Progress responder will usually attend within one hour, the average response time is just 25 minutes
- The team are trained in injury assessment and moving & handling of people, if they suspect an injury or feel it's unsafe to lift they will call NWS
- A mobile lifting chair called a 'Raizer' is used to help the resident off the floor
- The team continue to wear appropriate PPE

ASSISTIVE LIFTING SERVICE

Making a referral

In the event a resident has a fall and there is no obvious injury call the Progress Lifeline alarm response centre on:

01772 436 783

For further information please contact:

Steven McKiernan

Service Delivery Manager

m: 07765231213

e: smckiernan@progressgroup.org.uk



Book your place: Breaking Barriers 2021

- **When:** Thursday 14th October 2021
- **Where:** Hallmark Hotel, Leyland
- A one-day conference dedicated to the importance of advocacy with ground-breaking talks and workshops from leading industry professionals, key speakers and more
- Bringing you the latest trends, case law, legislation changes affecting the sector

[Book your place here](#)

Provider Forum Dates

Lancashire Care Provider Forum

Thursday 14th October 2-4 p.m.

Meeting Link:

<https://us02web.zoom.us/j/82125165993?pwd=ZXFzU1dRbzFGVWJhMoNPL2lhTFA1QTog>

Meeting ID: 821 2516 5993

Passcode: 233851

Next steps

- The next webinar will take place on **Friday 29th October** at 1pm, we are now delivering the webinar every three weeks.
- We now have a permanent joining link for our webinars
- The recording from today will be shared on the portal – [link](#)
- Review and respond to any queries/questions, as appropriate

Thank you!