

## Job Description Road Safety Technician

<b>Service:</b>	Highways	<b>Team:</b>	Road Safety
<b>Location:</b>	Countywide		
<b>Salary range:</b>	£25,481 - £29,577	<b>Grade:</b>	7
<b>Reports to:</b>	Assistant Engineer	<b>Staff responsible for:</b>	0

### Job Purpose

The Road Safety Technician will form part of the team tasked with preventing road casualties, and improving road safety for the residents of Lancashire and all those who travel on our highway network.

The post holder will support the Road Safety Manager and Assistant Engineer in the creation and delivery of effective interventions to reduce road casualties across the county.

The Road Safety Technician will engage with residents, elected members, local community groups and member organisations of the Lancashire Road Safety Partnership including emergency services to facilitate delivery of the Towards Zero Lancashire Road Safety Strategy, and in particular the further development, implementation & monitoring of Lancashire's Speed Management Policy. The post holder will also carry out research, data analysis and evaluation to inform future developments, and assist with the project management & implementation of new interventions. The post holder will be integral in identifying and assisting with the implementation of strategic continuous improvement activities within the team.

The post is a full-time position (37 hours per week) working under a flexitime system based at County Hall. Although County Hall has been specified, there will be an expectation for the successful candidate to work from a range of locations across the county as required to engage with partners and deliver road safety interventions. As such the successful post holder is classed as an essential car user and must hold a full and valid driving license and have access to a vehicle with business use insurance. At the current time working at home is encouraged where this can be facilitated in line with business needs.

### Accountabilities/Responsibilities

- Support delivery of the Towards Zero Lancashire Road Safety Strategy
- Assist with the identification, prioritisation, and concept development of road safety interventions
- Assist with the maintenance and further development of the countywide Speed Management Programme.
- Contribute to the development and implementation of road safety policies and procedures
- Build, support and manage effective relationships with internal and external partner organisations.
- Undertake data analysis to inform the identification and prioritisation of road safety interventions.

- Organise speed surveys, and public surveys in locations requiring in-depth analysis.
- Use judgemental skills to make decisions and solve varied problems
- Be an active member of the Road Safety Team to deliver improvements in outcomes, including evaluation of the effectiveness of interventions
- Advance planning of activities using practical and procedural knowledge.
- Undertake site visits and attend meetings with internal and external partners.
- Produce written reports and summaries including project proposals, progress reports and evaluations.
- Liaise with services within LCC including teams across Highways.
- Support new starters within the team and assist with induction and training
- Account for expenditure from agreed budgets
- Administration of support systems and processes

## Other

- **Equal Opportunities**  
We are committed to achieving equal opportunities in the way we deliver services to the community and in our employment arrangements. We expect all employees to understand and promote this policy in their work.
- **Health and safety**  
All employees have a responsibility for their own health and safety and that of others when carrying out their duties and must help us to apply our general statement of health and safety policy.
- **Customer Focused**  
We put our customers' needs and expectations at the heart of all that we do. We expect our employees to have a full understanding of those needs and expectations so that we can provide high quality, appropriate services at all times.

## Our Values

**We expect all our employees to demonstrate and promote our values:**

- **Supportive**  
We are supportive of our customers and colleagues, recognising their contributions and making the best of their strengths to enable our communities to flourish.
- **Innovative**  
We deliver the best services we possibly can, always looking for creative ways to do things better, putting the customer at the heart of our thinking, and being ambitious and focused on how we can deliver the best services now and in the future.
- **Respectful**  
We treat colleagues, customers and partners with respect, listening to their views, empathising and valuing their diverse needs and perspectives, to be fair, open and honest in all that we do.
- **Collaborative**

We listen to, engage with, learn from and work with colleagues, partners and customers to help achieve the best outcomes for everyone.

## Person Specification: Road Safety Technician

All the following requirements are essential unless otherwise indicated by \*

Your ability to meet the job requirements will initially be assessed by the information provided on your application but further assessment will be undertaken at interview and, in some cases, by using other types of assessment(s).

<p><b>Qualifications</b></p>
<p>Degree or demonstrable equivalent gained through work experience Evidence of CPD in the last 3 years *</p>
<p><b>Experience</b></p> <ul style="list-style-type: none"> <li>• Experience of developing new working practices and solutions</li> <li>• Experience of written and verbal communication with varied organisations and members of the public</li> <li>• Experience of interpreting and analysing data</li> <li>• Experience of road safety, traffic, highways or network engineering*</li> </ul>
<p><b>Essential knowledge, skills &amp; abilities</b></p> <ul style="list-style-type: none"> <li>• Ability to work as a member of a team</li> <li>• Investigating and problem solving</li> <li>• Quality improvement and control</li> <li>• The ability to develop good working relationships with outside agencies</li> <li>• Excellent communication skills, written and verbal</li> <li>• Negotiation and influencing</li> <li>• Complaint handling and resolution</li> <li>• Good level of ICT skills including but not limited to MS Office – Word and Excel</li> <li>• Awareness of collision analysis software</li> <li>• Ability to manage broad and varied workload and work within given parameters to deadlines and targets</li> <li>• Ability to competently follow practices, processes, and procedures relevant to the role.</li> </ul>

The post holder will be enthusiastic about improving road safety and will have an understanding of relevant issues.

#### **Other essential requirements**

- Commitment to equality and diversity.
- Commitment to health and safety.
- Display the LCC values and behaviours at all times and actively promote them in others.
- This is an essential car user post  
*You will be required to provide a car for use in connection with the duties of this post and must be insured for business use. In certain circumstances consideration may be given to applicants who, as a consequence of a disability, are unable to drive*