

Adult Social Care Provider Webinar

Friday 25th June 2021

Welcome and Introductions

Ian Crabtree

Welcome and introductions

Purpose of webinar: key messages and updates, both national and local

Reminders:

- Webinars are delivered every three weeks, Fridays, 1-2/2.30 p.m. Potentially schedule in weekly, dependent on developments and the need to quickly share key messages.
- Provider portal: <https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/coronavirus-covid-19-information-for-care-providers/>

Today's Agenda

1-2.30pm

- Guest Speakers:
 - Emma Hall - Glenesk - remote monitoring in care settings
 - Steven McKiernan - Progress Housing Group - falls lifting service (video)
- National Updates (Ian Crabtree)
- Vaccination Update (Joanne Reed/ Nichola Morris)
- Care Settings Visiting Guidance (Ellen Smith)
- Testing Update (Ian Crabtree)
- CCT Update (Ian Crabtree)
- Finance Update (Ian Crabtree)

Today's Agenda (cont)

- IPC Update (Sarah Wheelan)
- PPE Update (Ellen Smith)
- Visiting Guidance for Supported Living and Covid Restrictions Task and Finish Group Updates (Cate Short and Julie Ray, LCC and Caroline Brady, Clifton Homecare)
- Regular updates; National and Local Guidance (Kieran Curran)

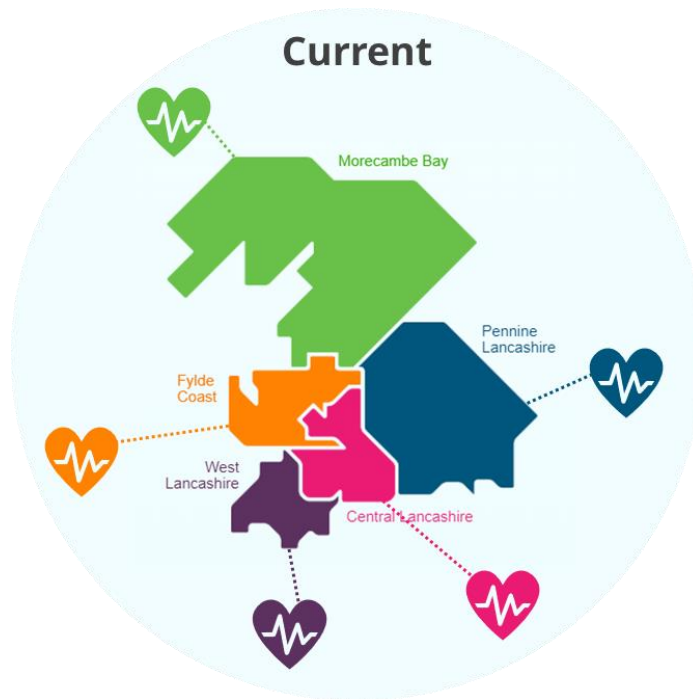
Remote monitoring in care settings

Emma Hall
Glensesk



Remote Monitoring in LSC

- A team working with Steve Tingle and the Deb Gent at the ICS, carrying out a Rapid Review of all Remote Monitoring in LSC to:
 - Identify all current work
 - Identify any opportunities to accelerate existing work



One or more physiological measurements taken (away from the usual clinical base) and **entered into some kind of digital record or database** to trigger a response (e.g. EMIS, or a bespoke platform like Docobo)



Current work

- We are aware of some projects that relate to the local care sector:
 - Oximetry in Care Homes
 - Blood Pressure Monitors in Care Homes
 - Restore2 rollout
 - LTH/Tameside hub digital trial with Care Homes in Central
 - Docobo trial with Care Homes in Fylde

Key questions:

- Is anyone involved with or planning any other remote monitoring activity not listed here?
 - What are the challenges people have experienced with these existing activities?
 - Where have people seen remote health monitoring in the care sector done well?



How to get in touch

- You can fill in a short form with the answers to those questions here:
[Online Form](#)
- Note, this link will also be included in the email when these slides are sent out
- Does anyone have any questions or thoughts they want to share now?

Falls Lifting Service

Steven McKiernan
Progress Housing

National Updates

Ian Crabtree

National Updates

(COVID-19) Coronavirus restrictions: what you can and cannot do; last updated on 23rd June. The guidance has been updated for areas where the Delta COVID-19 variant is spreading; including Blackpool, Blackburn with Darwen and all 12 Lancashire districts

England remains in Step 3 of the Roadmap out of lockdown

- The government has announced a 4-week pause at Step 3.
- Step 3 restrictions remain in place (i.e. the restrictions that have been in place since 17th May)
- It is expected that England will move to Step 4 on 19 July, though the data will be reviewed after 2 weeks in case the risks have reduced.
- The government will continue to monitor the data and the move to Step 4 will be confirmed one week in advance.

National Updates Con't

In areas where the Delta VOC is rapidly spreading, wherever possible, you should try to:

- meet outside rather than inside where possible
- keep 2 metres apart from people that you don't live with ([unless you have formed a support bubble](#) with them), this includes friends and family you don't live with
- minimise travel in and out of affected areas
- Get tested twice a week for free and isolate if you are positive
- Continue to work from home if you can
- [Get vaccinated](#) when you are offered it, and encourage others to do so as well
- Refer to local health advice for your area.

You should get tested for COVID-19. This includes:

- [Arranging to have a PCR test](#) if you have symptoms of COVID-19
- Participating in [surge testing in your local area](#)
- [Getting regular rapid lateral flow tests](#) if you do not have symptoms of coronavirus (COVID-19)
- Arranging a testing or managed quarantine package if you plan to travel to red or amber list countries. [See further details](#)
- You should self-isolate immediately if you have [symptoms](#) or a [positive test result for COVID-19](#). There is [financial support if you're off work because of coronavirus](#).

Vaccination Updates

Joanne Reed and Nichola Morris

Vaccination Update

- National uptake 1st dose 43m 82%, 2nd dose 31m 60%
- All adults 18+ can now come forward for a vaccine
- Please use National Booking system or 119 to book
- Some sites are walk in - local sites, popups, pharmacies – local media will advertise, leaflets and door knocking
- Also now have mobile vaccine buses and taxis aimed at areas with lower up take
- NHS will contact you for 2nd dose, especially if over the 12 weeks
- Guidance for 2nd dose is now 8 weeks for age 40+, 12 weeks for under 40s

Vaccination Update

- Lancashire is an area of enhanced support due to increasing infection rates, hospitalisations and outbreaks
- DHSC close scrutiny of care home staff and residents vaccination rates
- Applying SAGE threshold of 90% for residents and 80% for staff
- Good overall uptake 86% 1st dose Staff, 76% 2nd dose
- 92% Residents 1st dose, 89% 2nd dose
- Thank you for your ongoing support and working with us to improve uptake

Vaccination Update

- Government have announced intent to 'quickly' (before the summer recess) change the law to mandate the vaccine for *any individual working in a CQC-regulated care home in England which provides nursing or personal care*
- In response to the consultation, the Government is extending the policy to all CQC regulated care homes in England providing nursing or personal care – *this is not just for older peoples' care homes*
- This is to ensure residents at high risk from COVID-19 either due to their age, underlying health conditions or disability are better protected against the virus.
- Regulations have now been laid before Parliament. *They apply to:*
- All workers employed directly by the care home or care home provider (on a full-time or part-time basis)
- All workers employed by an agency and deployed by the care home
- Volunteers deployed in the care home
- Anyone coming into care homes to do other work, for example healthcare workers, tradespeople, CQC inspectors, hairdressers and beauticians.

Vaccination Update

The regulations do not apply to:

- Anyone who has a medical reason that means they cannot have a vaccination (will need to be evidenced)
- Family or friends visiting a care home resident incl End of Life/providing comfort
- Essential Care Givers
- Any person providing emergency assistance
- Any member of the emergency services
- Anyone undertaking urgent maintenance work
- Any person under the age of 18
- *Pregnancy, breastfeeding or planning for pregnancy is NOT an exemption*
- Providers will need to see evidence of vaccination status eg via App or letter, and demonstrate to CQC that they have a process in place
- Will be a CQC requirement (monitored and enforced)
- Grace period for vaccination (likely 16 weeks)

Vaccination Update

- Government will be launching a further public consultation on whether or not to make vaccination a condition of deployment in healthcare and the wider social care sector
- Will also consult on mandating flu vaccine
- Government/JCVI reviewing vaccines for under 18s
- Some countries now vaccinating under 18s, some mixed views
- Plans in development for 'boosters' (3rd jab)
- Awaiting results of research on mixing the vaccines, who will benefit the most and when is the best time
- Current thinking is likely from September and concurrent with flu vaccine, for over 50s and CEV
- Government also reviewing Isolation guidance
- Possible that people who are double vaccinated will not need to self isolate and instead do daily testing

NW ADASS vaccine update

Compulsory vaccination of staff working in CQC registered care homes

- [Regulations have now been laid](#) before Parliament. The 16-week grace period will begin once these are passed and signed. DHSC are hoping that will all happen before the summer recess.
- Please see [attached stakeholder Q&A](#) from DHSC for further information about the regulations.
- NW ADASS are expecting detailed guidance to be drafted over coming weeks, with involvement from ADASS and other stakeholders in its development

Updated Guidance

- [COVID-19 vaccination: easy-read leaflets](#) – links have been added to translated versions of the leaflets. Updated on 3rd June
- [COVID-19 vaccination: guide for adults](#) – links have been added to translated versions of the phase 2 leaflet. Updated on 14th June
- [COVID-19 vaccination: what to expect after vaccination](#) – contains updated advice about side effects and a revised version 5 of the English leaflet has been added. Updated on 15th June.
- [COVID-19 vaccination status: what your confirmation letter tells you](#) – An NHS COVID Pass letter allows you to show others that you've had a full course of the COVID-19 vaccine when travelling abroad to some countries or territories. Updated on 21st June

Vaccination Certification

- We think it is important to reward good practice in relation to vaccination uptake and you will have recently received some correspondence around certification for this.
- We have had discussions with our Director of Public Health and have agreed that in Lancashire we want to aim for a 95% or above staff vaccination rate in our care settings.
- As such, we have reviewed the certification levels as described in the earlier correspondence and have decided to only include one achievement level at 95%.
- **HOWEVER**, in light of the recent vaccination mandate, we now need to review the certification programme and further correspondence will be shared asap.

Care Setting Visiting and Admissions Guidance Update

Ellen Smith

Updated Care Settings Visiting Guidance

[Guidance on care home visiting - GOV.UK \(www.gov.uk\)](https://www.gov.uk); updated on 21st June and replaces all prior guidance.

From 21st June:

- Care home residents should isolate following a visit only where it includes an overnight stay in hospital, or is deemed high-risk following an individual risk assessment.
- Care home residents can now stay overnight away from the care home. This will enable them to spend more time with friends and family. Care homes will need to conduct individual risk assessments to ensure visits out are not high-risk; this will take into account the number of nights the resident plans to stay out of the home.
- Residents no longer should isolate on admission into the care home from the community. To ensure this happens safely, residents will undergo an enhanced testing regime – a PCR test before admission, a PCR test on the day of admission and a further PCR test 7 days later.

Updated Care Settings Visiting Guidance (cont)

- Every resident can now nominate an essential care giver; who may visit the home to attend to essential care needs. The essential care giver should be enabled to visit in all circumstances, including if the care home is in outbreak (but not if the essential care giver or resident are COVID-positive).

The following guidance from the previous update on 17th May still apply:

- Every care home resident can nominate up to 5 'named visitors' who will be able to enter the care home for regular visits (and will be able to visit together or separately as preferred)
- The 5 named visitors may include an essential care giver (where residents have one). Babies and preschool-aged children do not count towards the total of 5 (provided no individual visits breach national restrictions on indoor gatherings)
- To reduce the risk of infection, residents can have no more than 2 visitors at a time or over the course of one day (essential care givers are exempt from – and so not included in – this daily limit)

Updated Care Settings Visiting Guidance (cont)

Arrangements for visiting out of the care home;

updated 17th June

Updated to reflect that:

- Care home residents should isolate following a visit only where it includes an overnight stay in hospital, or is deemed high-risk following an individual risk assessment.
- Residents no longer should isolate on admission into the care home from the community.

Updated Care Settings Visiting Guidance (cont)

In the event of an outbreak in a care home - reminder

- Immediately stop visiting both in and out of the home to protect residents, staff and visitors who might be vulnerable to COVID-19.
- Visits in exceptional circumstances such as end of life should continue in all circumstances, including in the event of an outbreak.
- The circumstances for 'essential care givers' is considered an exceptional circumstance and should therefore continue in the event of an outbreak, unless there are specific reasons not to do so
- There may be local policy and outbreak management arrangements which will be important to follow. These restrictions should continue until the outbreak is confirmed as over. At that point, visiting (as detailed above) may resume with the usual infection prevention and control measures and any enhancements required due to any risks identified following the recent outbreak.

Blackburn Visiting Position

- Blackburn with Darwen Local Authority has shared communications with providers over the past few weeks re: their local position on care home visiting; some of you may have received this if you also operate in this area.
- “As national government guidance is changing in relation to care home visiting, this will increase the number of named visitors allowed into homes from 2 to 5 from Monday 17th May.
- Given the Variant of Concern is in BB1 and BB2 and we know that staff or visitors may live in this area and be travelling to homes across Blackburn with Darwen, we recommend all homes and in particular homes located in these locations to:
 - **Delay the introduction of increased visitors**
 - **Visits, wherever possible, are in visiting pods or outside, weather permitting during this period.**

Blackburn Visiting Position Con't

- As a provider you will need review your dynamic risk assessment that assesses how your home can best manage visits safely. Our recommendation is intended to maintain visiting arrangements to support the rights and wellbeing of your residents, whilst providing extra precautionary safeguards.

Please note:

- The prevention and control measures are the same, whatever the variant. Therefore, please continue to reinforce stringent adherence to good practice for all and provide enhanced cleaning.
- The current situation serves as reminder of the importance of the vaccination programme and we encourage those staff or residents who have not yet received their vaccination to be vaccinated. "
- Lancashire and Blackpool **have not** sent out any specific correspondence in relation to visiting.

Testing Update

Ian Crabtree

Adult Care Home Testing Update

- From 24 June onwards, DHSC will be offering adult care homes the option to order PCR test kits that include a Royal Mail return label.
- If you only have a small number of PCR tests to conduct (8 or less in any testing day), you can use these test kits and return them using the Royal Mail labels provided.
- These tests will not replace the standard PCR test kits returned by courier. Courier collection will remain the primary route for returning most of your PCR test kits to the lab.
- This is a completely optional addition, introduced to offer Care Homes flexibility and supplement your regular testing routine.

How to use this service

- Visit the online order portal as usual and enter your UON at: <https://www.gov.uk/apply-coronavirus-test-care-home>
- From today, you will see an option to order – Swab tests (PCR tests) to return by priority post box
- Each individual test kit comes with its own individual box and return label
- Return test kits to the lab by posting in your closest Royal Mail priority post box

Royal Mail Priority Post Boxes

- Royal Mail priority post boxes are available all over the United Kingdom. To locate your nearest Royal Mail priority post box, please follow the following link:
<https://www.royalmail.com/priority-postboxes>
- Please make sure to check the collection days and times for your closest priority post box, as they may vary dependent on location.
- Please continue to order your regular PCRs, the universal test kits are a supplementary offer and do not replace your regular PCR order.
- Please note, this means you will need to place an order for your regular PCRs and then a separate order for your universal test kits.

Care Capacity Tracker Update

Ian Crabtree

Lancashire Care Capacity Tracker – Next Steps

4th June Webinar we shared the next steps with you:

Residential providers:

- Continuing to make daily calls, but moving to a self inputting model in NECS not Oracle offering support and training where needed.
- Monitoring self-inputting rates and support as appropriate to maintain our 80%+ return rates.
- But this support can not be guaranteed after the 30th September
- We are using NECS reports to identify any pressures and offer support to providers.

Community Providers:

- Community providers only need to provide information twice per week, on Mondays and Thursdays.
- Either by continuing to self-input into the Lancashire Care Capacity Tracker or via a call from the Customer Access Service.
- The information will continue to be recorded in the Lancashire Care Capacity Trackers.
- We are continuing to use the Lancashire Care Capacity Tracker to identify any pressures and offer support to providers
- We are continuing to work with NECS to determine how we might support community providers to only input to NECS in the future and will keep you informed of any progress on this.

So how are we doing....

Residential Providers:

- We have stopped calling any provider who already inputted directly into NECS.
- All the providers who self input into Oracle have been contacted and offered support to transition – Of the remaining providers (as of 24th June):
 - We have contacted and spoken to 121(39%), of those...
 - 41 (34%) have moved to in putting to NECS without support
 - 67 (55%) have appointments booked with an advisor to walk them through the process and answer questions
 - 13 (11%) are not ready to move to self-inputting into NECS and will be contacted again in July

So how are we doing....

- **Community Providers:**

- All providers who already self input have been advised to do so twice a week (Monday and Thursday)
- The remaining providers are receiving a calls on Monday and Thursday
- The Customer Access Team are monitoring the returns and contact providers on Tuesdays and Fridays to offer support.

Thank You

This transition has happened quickly and smoothly, so far, and that is thanks to you and your commitment to keep information and data flowing.

Finance Updates

Ian Crabtree

Infection Control and Testing Fund

1st April – 30 June 2021

- **Adult Social Care Infection Control and Testing Fund** - sets out the measures that the new Infection Control and Testing Fund will support, including distribution of funds, conditions on funds and reporting requirements. **Published on 29th March**
- This is a new grant, with some **subtle** differences in the conditions to the original Infection Control Fund, the extension to the Infection Control Fund and the original Rapid Testing Fund.
- The purpose of this fund is to support adult social care providers, including those with whom the local authority does not have a contract, to:
 - reduce the rate of COVID-19 transmission within and between care settings through effective infection prevention and control practices and increase uptake of staff vaccination
 - conduct additional rapid testing of staff and visitors in care homes, high-risk supported living and extra care settings, to enable close contact visiting

Infection Control and Testing Fund

1st April – 30 June 2021– communicating the story

- This and previous webinars
- Letters have gone out
- All providers who have not responded have been called and emailed to check receipt. Still a large number of outstanding responses. **THE GRANT PERIOD CLOSSES ON 30TH JUNE**
- **Please ensure you or a colleague have responded to this letter as soon as possible so we can get your organisation's share of the Grant to you.**
- **If you have sent us your signed agreement and not received the money please tell us in case its gone astray**
- **Equally important – if you don't want to receive this money please advise asap so we can relocate to other providers in need of further financial**

Understanding your individual allocation

- If you reported an Infection Control or Rapid Testing underspend on your March 2021 final return, the County Council will reduce your payment of the new fund by the amount of your underspend.
- This means that you will not be required to return any money to the County Council and may retain the underspend to use on 2021 grant measures.
- The County Council will make only one payment to you

Reporting requirements

- The County Council must submit a final return to the DHSC detailing how the grant has been used. In order for the County Council to do this it is essential that you inform us how you have used your allocation. You must use the County Council's e-form to report your use of this funding by the dates detailed below. The e-form is located at:
- [https://lancashire-self.achieveservice.com/service/2021 ICF and Testing Spend Analysis](https://lancashire-self.achieveservice.com/service/2021_ICF_and_Testing_Spend_Analysis)
- Final returns must be submitted NO LATER THAN 23rd JULY 2021 Failure to notify us of how much you have spent could result in you needing to repay your allocation. PLEASE DON'T LET THIS HAPPEN!

Returning Grant Overpayment

- Some providers have declared such significant underspends on previous Grant that they are too high to 'net off'
- In those cases providers need to pay the Grant back to LCC and we have issued reminder emails to that effect.
- If you have received an email to this effect please read the detail and repay the underspend (or if you have spent your allocation in full and it is a reporting issue, please contact us at contractmgmt.care@lancashire.gov.uk so we can help update your e-from submission accordingly.)

Changes to the Infection Control Grant Supplier Portal

- There are currently issues with providers not knowing how much grant they have received and then incorrectly filling in the e-forms we require to allow us to meet the grant conditions. This problem takes a long time for the teams to resolve is likely to be much worse as we come to reporting on the third round of the ICF grants.
- We now intend to show the grant allocation by provider on the portal so that providers may be more likely to submit the e-form with the appropriate totals. This will mean:
 - When a provider enters a CQC ID the "GRANT ALLOCATIONS" box automatically shows their allocation
 - We have a new box that calculates remaining grant after they enter their spend to date

Changes to the Infection Control Grant Supplier Grant Portal (cont)

- Providers then instantly see how much grant they have left
- Whilst ICT are able to make the changes, we were initially concerned of the information governance issues of allowing providers access to information on each other's grant allocations, should they enter another provider's CQC ID. We have checked with IG colleagues, and we are satisfied that we comply with the IG provisions on commercial sensitivity as the information could be provided under FOI requirements.

Covid Grants from July 2021 onwards...

- No news on this as yet
- Best assume no new money is coming...
- But representations on this will continue to be made
- Compliance to Grant Conditions and providing returns makes the case easier to make

IPC Update – Sarah Wheelan

- Updated PHE testing guidance
- Incident/single case update
- Outbreak update
- Variants of Concern
- Masks

Updated Guidance

- North West was taking a precautionary approach due to increase in rates of the Delta variant.
- All COVID-19 cases in the North West are now treated as though they are Delta (Indian) variant unless proven otherwise.
- The Delta variant is no longer considered a variant of concern in the North West Region as it is now the most common variant in this Region.
- National guidance was reviewed on 21st June and North West to follow National guidance.

Single Case/Incident Update

- 1) The resident or staff member should isolate immediately. If identified via LFD test alone, a PCR test should also be undertaken.
- 2) Identified contacts should isolate in line with existing guidance.
- 3) Outbreak measures (including restricted visiting) are not necessarily needed unless indicated by risk assessment.
- 4) Daily staff LFD testing should be started.
- 5) A round of whole home outbreak testing should be carried out as soon as possible.

Single Case/Incident Update

- If no further positive cases are detected, there is no outbreak detected. A further round of whole home testing is not needed.
- If further positive cases are detected, then this would be considered to be an outbreak and should be managed as such.
- Additional measures and testing may be needed if certain variants of concern are identified.
- *LCC IPC Team or PHE Health Protection Team will advise accordingly.*

Outbreak (2 or more cases) Update

- North West care homes with a COVID-19 outbreak should keep outbreak measures in place (including restricted visiting) until a round of whole home recovery testing has been undertaken with no new cases identified at this round of testing.
- Recovery testing to be completed at **14 days** (after the last new case).
- Once ALL results are received from the recovery testing, and there are no further positives, the outbreak will end.

Variants of Concern

- However, if certain variants of concern (VOCs) have been detected in the outbreak then the outbreak period will be for 28 days.
- *LCC Infection Control Team or PHE Health Protection Team will advise accordingly.*
- Currently, the Delta variant (the most common variant in the North West) would not be considered to be one of the variants of concern that would require this at present.

Clear Mask Enquiries

- There may be challenges in following PPE recommendations when providing care particularly for people with learning disabilities, mental health problems, autism and dementia.
- For example, face masks may cause distress which can result in behaviour that may cause harm to the resident or others.
- A comprehensive risk assessment should be undertaken for each resident identifying the specific risks for them and the carer to develop appropriate strategies to safely manage those risks.

Clear Mask Enquiries

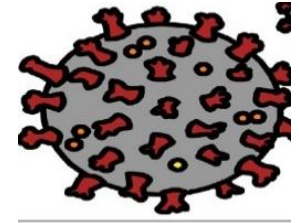
- It is important that in doing this you do not alter the recommended PPE items in any way as this could reduce their effectiveness in protecting staff or the people you are providing care for.
- Currently, there is no Government guidance to state that clear masks can be worn as a care giver in care homes.

References

- <https://www.gov.uk/government/publications/coronavirus-covid-19-admission-and-care-of-people-in-care-homes>
- <https://www.gov.uk/government/publications/coronavirus-covid-19-testing-in-adult-care-homes>

PPE Update

- Awaiting letter from DHSC re their intention for the national PPE portal beyond March 2022.



Managing Restrictions under COVID -19 Task & Finish Group

Multiagency group informing local guidance

Visiting Guidance (family & friends)

Supported Living, Extra Care, & other settings

Key Messages updated & provider examples

25th June 2021



COVID-19: guidance for supported living

Updated 18 June 2021

Section	Update
Risk assessment, risk reduction and local implementation	Clarifies what managers should consider when undertaking a risk assessment.
Staff in individual risk groups	Clinically extremely vulnerable people are no longer advised to shield. Includes additional information on vaccination.
General infection prevention and control	Brings together previously separated sections relating to infection prevention and control. Clarifies latest advice on usage of PPE, how to discard waste safely and testing.
Visits in and out of supported living settings	In line with Step 3 advice.
In the event of an outbreak	In line with change in definition of an outbreak in care homes, reducing restrictions from 28 days to 14 days.
If a supported living worker has COVID-19 symptoms or tests +ve	Clarifies steps staff should take if they develop COVID-19 symptoms

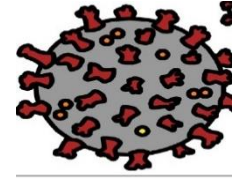


Visiting Guidance (family & friends)

Supported Living & other settings - Key Messages

1. The principles of safe visiting apply – i.e. risk assessments, IPC measures
2. Visits both in and out of the household should be supported
3. People supported and their visitors should follow national guidance
4. 'Rule of 6' applies for indoor visiting but meeting outdoors is safer
5. Can apply [Guidance on care home visiting - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/care-home-visiting)
6. Providers should ask visitors to undergo testing prior to visit
7. Visitors refusing to test should be risk managed, not refused
8. Visiting will be suspended in the event of an outbreak
9. The provider will update the household's visiting policy to reflect changes
10. Visits to families and overnight stays are allowed under the 'rule of 6'
11. Clinically extremely vulnerable people should take extra precautions
12. Risks posed locally by the new variant should be dynamically assessed

Managing Restrictions under COVID -19



Task & Finish Group - Next meeting

- Wednesday 14th July at 1 pm
- Contact cate.short@lancashire.gov.uk for joining instructions & to submit agenda items

Provider Examples – supporting family contact and social activities

1. Lancashire County Council Supported Living – Julie Ray
2. Clifton Homecare – Caroline Brady
3. Autism Initiatives – Sue Scott – Cate to cover
4. UBU – Clare Bruce - Cate to cover

Please continue to send your examples of good practice for sharing!

National and local policy updates, guidance and events

Kieran Curran

All new and updated national adult social care guidance is available on the Portal under:

Government, NHS and
NW ADASS advice and
guidance

COVID-19 Online Resources

- [Care Quality Commission info for providers](#)
- [Social Care Institute for Excellence](#)
- [Health Education England's coronavirus programme](#)

Updated National Guidance

- The following documents have been updated to reflect the minor changes to government guidance on 21 June
- [COVID-19: guidance on shielding and protecting people defined on medical grounds as extremely vulnerable](#)
- [Coronavirus \(COVID-19\): providing unpaid care](#)
- [Being a deputy or attorney during the coronavirus outbreak](#)
- [How to register an EPA during the coronavirus outbreak](#)
- [Coronavirus \(COVID-19\): Office of the Public Guardian response](#)
- [Making and registering an LPA during the coronavirus outbreak](#)

Updated National Guidance

- [Supported living services during coronavirus \(COVID-19\)](#)
– has been substantively updated to align guidance with other policy, including testing, infection prevention and control. Also includes additional information about visiting for individuals living in supported living, in line with national restrictions. Updated on 18 June
- [Domestic abuse: how to get help](#) – information has been added about support available from Women's Aid and Victim Support, as well as a link to a video in British Sign Language about how to get help. Updated on 18 June

New Infection Prevention Control Resources

- DHSC has adapted the ['Every Action Counts' suite of resources](#) to support adult social care providers achieve excellence in infection prevention and control.
- The resources include posters, digital key cards and hints and tips, supporting compliance and awareness, leadership, morale and wellbeing, training and operational interventions.

[Follow the links here to download the resources](#)

New award to recognise exceptional practice in adult social care workforce

- The exceptional efforts of the social care workforce are being recognised through a new award launched by the Chief Nurse for Adult Social Care
- Gold and silver awards will recognise outstanding contribution to adult social care
- The award will bring recognition to social care workers in line with NHS workforce awards
- [Download application forms here – need to be supported by 2 signatories](#)

Advocacy services in Lancashire: Engaging with providers

- We want to talk with providers about a range of new advocacy services due to become operational in Lancashire in 2022
- Details of our emerging plans and a questionnaire for providers now available on the procurement portal
- We especially want to hear your views on the new Liberty Protection Safeguards and how advocacy providers can work with us

Supporting culturally appropriate care

- Holistic, person-centred care has always been important but during the pandemic it has become even more critical that we are all aware of [culturally appropriate care](#)
- [The CQC has launched a new online resource offering guidance for providers on culturally appropriate care](#)
- Contains examples and good practice to help care providers think about different ways people's culture might affect the way they wish to receive their care and support

Next steps

- The next webinar will take place on Friday 16th July at 1pm, we are now delivering the webinar every three weeks.
- We now have a permanent joining link for our webinars
- The recording from today will be shared on the portal – [link](#)
- Review and respond to any queries/questions, as appropriate

Thank you!