

Adult Social Care Provider Webinar

Friday 14th May 2021

Welcome and Introductions

Tony Pounder

Welcome and introductions

Purpose of webinar: key messages and updates, both national and local

Reminders:

- Webinars are delivered every three weeks, Fridays, 1-2/2.30 p.m. Potentially schedule in weekly, dependent on developments and the need to quickly share key messages.
- Provider portal: <https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/coronavirus-covid-19-information-for-care-providers/>

Today's Agenda

1-2.30pm

- NW ADASS Care Home Webinars (Andrew Burridge)
- Stage 3 Government Roadmap (Tony Pounder)
- Care Settings Visiting Guidance (Ellen Smith)
- LTSA Update (Tony Pounder)
- Finance Update (Tony Pounder)
- Daytime Supports Update (Tony Pounder)
- Vaccination Update (Joanne Reed/ Nichola Morris)
- IPC Update (Tanya Shaw/ Sarah Whelan)
- PPE Update (Ellen Smith)
- Regular updates; National and Local Guidance (Kieran Curran)

NW ADASS Care Home Quality Webinars

Andrew Burridge – NW ADASS

NW ADASS CARE HOME QUALITY WEBINARS LAUNCHING SUMMER 2021

A SERIES OF INTERACTIVE LEARNING
WEBINARS, PROVIDING YOU WITH THE
PRACTICAL IMPROVEMENTS THAT YOU CAN
PUT IN PLACE TODAY

- NW ADASS are organising 10+ workshops from July onwards focusing on care homes and quality
- We're working with providers, NHSEI, CQC, NICE and local authority quality teams

- **Free** webinars for care home owners, registered managers, staff
- **Short, practical, provider-led** as far as possible
- An **opportunity to hear from CQC** about inspection and ask your questions
- **Receive a short summary note from each event** with links to current resources
- **Register through the upcoming flyer**

NW ADASS Care Home Quality Webinars



1st July, 1pm Medications Management

8th July, 1pm Oral Health

15th July, 1pm Pressure Ulcers and Tissue Viability

22nd July 1pm Grow Your Workforce

NW ADASS Care Home Quality Webinars



Dates to be confirmed after Summer Holidays...

- DOLS, MCA and Liberty Protection Safeguards
- Managing Dementia
- Nursing roles in Care Homes
- Getting the Basics Right
- Well Led Leadership
- Falls

NW ADASS Care Home Quality Webinars



To add to the programme...

- Enhanced Health in Care Homes
- Nutrition
- Hydration
- Safeguarding

NW ADASS CARE HOME QUALITY WEBINARS LAUNCHING SUMMER 2021

A SERIES OF INTERACTIVE LEARNING
WEBINARS, PROVIDING YOU WITH THE
PRACTICAL IMPROVEMENTS THAT YOU CAN
PUT IN PLACE TODAY

NWADASS are collaborating with partners to host a series of interactive learning webinars

Focussing on residential and care home quality as we come out of the pandemic, the series of webinars will offer practical examples of the challenges care homes are currently facing and provide managers and staff with the right tools, resources and steps to take to tackle the issues.

Whether you join us for one session or the entire series, you will receive a full resource pack and practical tool kit for each topic we explore..

PLEASE REGISTER YOURS AND STAFF INTEREST TODAY!

We want to put our providers at the heart of these sessions so once registered, we will be in-touch to get your thoughts and a better understanding of what could make a real difference to you.

- Please keep an eye out for our flyer!

Contact details

1. How can we attract providers to these workshops?
2. Do you have any great examples of work, or challenges you are facing relating to:
 - 1st July, 1pm Medications Management
 - 8th July, 1pm Oral Health
 - 15th July, 1pm Pressure Ulcers and Tissue Viability
 - 22nd July 1pm Grow Your Workforce
3. Please email me later today
 - andrew.burridge-nwadass@wigan.gov.uk

Stage 3 Government Roadmap

Tony Pounder

Stage 3 Government Roadmap

STEP 3

At least five weeks after Step 2, no earlier than 17 May.



Indoor entertainment and attractions.



30 person limit outdoors.
Rule of 6 or two households indoors (subject to review).



Domestic overnight stays.



Organised indoor adult sport.



Most significant life events (30).



Remaining outdoor entertainment (including performances).



Remaining accommodation.



Some large events (except for pilots) - capacity limits apply.
Indoor events: 1,000 or 50%.
Outdoor other events: 4,000 or 50%.
Outdoor seated events: 10,000 or 25%.



International travel - subject to review.

Stage 3 Government Roadmap

- [\(COVID-19\) Coronavirus restrictions: what you can and cannot do](#) – has been updated with a new summary: "How the rules will change on 17th May". Updated on 10th May

Updated Care Settings Visiting Guidance – Ellen Smith

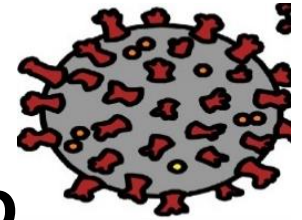
- Government press release on 10th May re: further changes to visiting guidance in care settings to reflect England entering stage 3 of the roadmap out of lockdown - [here](#)
- The main guidance document is still to be updated - [here](#)
- The LRF visiting in care settings statement is also being updated to reflect the changes and will be shared on the portal

Updated Care Settings Visiting Guidance wef 17th May

- Residents can now be visited by up to five named visitors.
- There is a maximum of two visitors at any one time or on a given day. However, the limit on visitor numbers does not apply for very young children or people who are classed as 'essential care givers'.
- Visits will only pause for a minimum of 14 days rather than 28 days following an outbreak.
- Residents can leave the care home for the following purposes and will not need to self-isolate on their return:
 - outdoor visits to parks, beaches or gardens
 - medical appointments
 - visiting day centres
 - attending educational settings
 - going to work
- Visits out of the care home will be planned in consultation with the family and care home managers, subject to testing requirements and risk assessments.



Managing Restrictions under COVID -19 Task & Finish Group



Update May 14th 2021

- **Agreed the main T & F meeting still to take place to address any issues arising on an ad hoc basis**
- **Main issues at last meeting - out- of-care home visiting guidance, and access to vaccines**
- **Next meeting Tues 18th May 10 am - to review impact of any new Government guidance at this stage of the 'road map'**
- **If you would like to attend please contact cate.short@lancashire.gov.uk for joining instructions**



Future of the Lancashire Temporary Staffing Agency (LTSA) – Tony Pounder

- As you may recall in the early stages of the pandemic, we were all very worried about the impact on staffing.
- We knew that predicting when and where staffing gaps might appear would be hard. We also realised that if shortages did occur care services would have to respond quickly but might find it impossible to act alone; setting up the LTSA was our response.
- This is where number of other organisations in Lancashire stepped up. You agreed to take these individuals into your service and provide them with the experience, supervision and on-the-job training needed for them to progress in confidence and capability.
- A **massive thank you** for all your effort and time invested for each and every person you supported during the last year.

Future of the Lancashire Temporary Staffing Agency (LTSA) Con't

- Since early 2021 we have seen great improvements in the way Covid is now managed and contained within in social care services.
- We know services are less likely to look to the council for help with staffing.
- We believe that this makes it the right time to start to closing up the LTSA as it has been operating over the last year - this means we will be ending the LTSA in the next few weeks.
- We also want to secure future opportunities for the LTSA staff – they have been an invaluable and committed groups of individuals

Future of the Lancashire Temporary Staffing Agency (LTSA) Con't

Next Steps:

- We are writing and contacting providers who are hosting LTSA staff to explore options
- One possibility is that services hosting LTSA staff may have vacancies in your existing team that matches the interests and ability of the LTSA employee(s) working with you.
- We will ask you to decide by **31 May 2021** whether it is a practical possibility for you to offer a job to LTSA staff working for you and to let us know your decision.
- We will then be in touch to let you know exactly when the LTSA support will end, we are envisaging about 2/3 weeks after this date.
- We will also be in contact with the LTSA staff to see if this is something they wish to take up.
- However, if you are unable to offer a job in your own service we will work with the individual to find another opportunity for them, that suits them preferences, abilities and location.
- You will receive a letter outlining this information - - early next week
- If you have any questions about this please get in touch.
- **We will work with any staff without such an offer from existing 'host' to see if we can find them roles in our LCC services or in other care services – so please don't cause any undue anxiety when you talk to them...there are no shortage of opportunities in the social care sector!**

Finance Updates

Tony Pounder

Infection Control and Testing Fund

1st April – 30 June 2021

- **Adult Social Care Infection Control and Testing Fund** - sets out the measures that the new Infection Control and Testing Fund will support, including distribution of funds, conditions on funds and reporting requirements. **Published on 29th March**
- This is a new grant, with some **subtle** differences in the conditions to the original Infection Control Fund, the extension to the Infection Control Fund and the original Rapid Testing Fund.
- The purpose of this fund is to support adult social care providers, including those with whom the local authority does not have a contract, to:
 - reduce the rate of COVID-19 transmission within and between care settings through effective infection prevention and control practices and increase uptake of staff vaccination
 - conduct additional rapid testing of staff and visitors in care homes, high-risk supported living and extra care settings, to enable close contact visiting

LCC Infection Control and Testing Fund

- There is £9 million being allocated in total for LCC.
- 60% (£5,449,607) is to be used on IPC and 40% (£3,667,526) is to be used on Testing.
- Of the IPC amount, it is split between discretionary and provider ringfenced. The discretionary amount is increased to 30% overall.
- Of the testing amount, 63% is ringfenced to care homes and 37% to the discretionary community.
- This grant will be paid in a single instalment in April 2021.
- **It is to cover costs between 1st April to 30 June 2021**

Allocation formula

ICF3	Ringfenced	Discretionary	£ / Unit	UNIT BASIS
RESI / D&A	£2,944,061	£856,565	£292.60	Bed
COMMUNITY	£870,664	£253,317	£94.82	User
PUBLIC HEALTH		£375,000	TBC	
TESTING	Ringfenced	Discretionary	£ / Unit	UNIT BASIS
RESI / D&A	£2,304,488	£500,000	£215.91	Bed
SUPPORTED LIVING	0	£712,720	£15,164	<i>AVG £ per provider - 47 providers</i>

ICF 3 – communicating the story

- This webinar
- Letters going out this week and possibly next
- Follow up in the Tracker calls to check receipt, who is dealing with it and that it is being actioned

- **Please ensure you or a colleague responds to this letter as soon as possible so we can get your organisation's share of the Grant to you.**
- **Equally important – if you don't want to receive this money please advise asap so we can relocate to other providers in need of further financial**

Understanding your individual allocation

- If you reported an Infection Control or Rapid Testing underspend on your March 2021 final return, the County Council will reduce your allocation of the new fund by the amount of your underspend.
- This means that you will not be required to return any money to the County Council and may retain the underspend to use on 2021 grant measures. The County Council will make only one payment to you

One sum, different grants

- You should also be aware that the 2021/22 Grant Conditions do not permit you to spend Infection Control Money on Rapid Testing measures and vice versa.
- Whilst the County Council will make a single payment, you must ensure you treat your allocations as separate "pots" to be spent on relevant measures

Getting your grant share...

- After having read your letter and the Grant Conditions you should confirm whether or not you wish to receive your allocated funding by returning Schedule 2 by email to: carehomefinance@lancashire.gov.uk.
- You must return Schedule 2 as soon as possible.
- If you do not complete the e-form or return Schedule 2 by the date stated in the letter it is likely we will assume you do not wish to receive either element of the grant and your allocation will be reallocated to other initiatives and / or providers.

Reporting requirements

- The County Council must submit two returns to the DHSC detailing how the grant has been used. In order for the County Council to do this it is essential that you inform us how you have used your allocation. You must use the County Council's e-form to report your use of this funding by the dates detailed below. The e-form is located at:
 - [https://lancashire-self.achieveservice.com/service/2021 ICF and Testing Spend Analysis](https://lancashire-self.achieveservice.com/service/2021_ICF_and_Testing_Spend_Analysis)
 - Information must be returned no later than:
 - **(Reporting point 1** 12 May 2021 (spending from 1 April 2021 up to 30 April 2021)
 - **Reporting point 2** 23 July 2021 (spending from 1 April 2021 up to 30 June 2021)

DHSC COVID-19 Cost Pressure Survey

- The Funding Team at the Department of Health and Social Care has circulated [a COVID-19 cost pressure survey for providers](#) to understand ongoing infection prevention and control costs. This is an optional exercise for providers and is intended to supplement (rather than duplicate) the information local authorities and providers are already providing through the Infection Control and Testing Fund reporting process.
- DHSC is interested in collecting provider-level costs and is also talking to a handful of willing providers to dig deeper into what are driving those costs – which is not always clear in the ICF reporting. This will help policymaking on what may be needed after the current fund expires.
The survey closes on 18 May.
- DHSC is grateful for all of the information provided by the sector on current costs (including, as we speak, the current reporting for ICF2/Rapid Testing Fund/Workforce Capacity Fund/ICF3), which helps it to understand the pressures and make the case for further support where needed.

Daytime Supports Update

Tony Pounder

Lateral Flow testing (LFT) in Day Services

- LCC introduced enhanced testing to Day Services in November 2020 – to be in line with other care settings
- Enhanced testing uses LFT for asymptomatic testing
- Combination of LFT and PCR testing best practice for stopping spread of infection and providing assurances

Lateral Flow testing (LFT) in Day Services

cont'd

- 30th April: DHSC announces National programme for LFT in Adult Day Services:
 - In addition to PCR testing
 - All staff advised to undertake two LFT and one PCR test per week
 - Testing available to service users – though not mandatory for attendance
 - All LFT results must be registered – positive or negative
- **No testing is mandatory but it is a key part of the Government's strategy to fight the spread of the virus**

Lateral Flow testing (LFT) in Day Services

cont'd

- LCC will transition from local route to adopting DHSC programme
- Providers can order kits now, using their UON via:
<https://request-onboarding.test-for-coronavirus.service.gov.uk/>
- There should not be a requirement to verify your organisation if you have already registered for PCR testing
- If you haven't already registered for PCR testing, please contact jared.Williamson@lancashire.gov.uk for guidance on this process

Lateral Flow testing (LFT) in Day Services

cont'd

- Full guidance at [Regular testing for adult day care centres in England - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/regular-testing-for-adult-day-care-centres-in-england)
- Regular webinars providing further support at https://event.webcasts.com/starthere.jsp?ei=1427241&tp_key=a845a50900
- Any questions please contact jared.Williamson@lancashire.gov.uk

Testing

- There is no new guidance to update you on this week.

Vaccination Updates

Joanne Reed and Nichola Morris

Vaccination Update

- Over 53m now vaccinated in UK, 35m+ 1st dose, 18m+ 2nd dose
- 2/3rds of the adult population 1st dose, 1/3rd 2nd dose
- Over 900k 1st dose L&SC, over 400k 2nd dose
- Vaccine supplies will now start to increase in Lancs
- Now covering Cohort 10, age 38+ (some local variations)
- Please continue to come forward
- LAs assisting NHS with short notice reserve lists to avoid wastage

Vaccination Update Con't

- Close monitoring of variants e.g Indian variant
- Some pockets of Indian variant in parts of Lancs & NW, surge testing and targeted vaccination taking place
- Evidence of increased infectiousness/spread
- Evidence indicates that vaccines do protect
- Pfizer vaccine highly effective (spread and disease)
- Overall death rates and serious illness currently very low but.....
- Lockdown is easing, more movement and increased close contact

Vaccination Update Con't

- Under 40s will be offered an alternative to Oxford AZ
- National Booking System for H&SC <40s currently suspended (to avoid AZ)
- Carers can no longer use the National Booking system, please contact GP
- Updated guidance for pregnant women
- Consultation on mandating vaccine for care home staff – 21st May deadline
- Government looking at options for boosters in Autumn/Winter
- Government considering vaccine 'evidence' for international travel

Vaccine Hesitancy Campaign Reminder

NW ADASS are supporting the NHS to find a wide range of people who work in the care sector, who would be happy to talk to camera about their experiences of having the vaccine.

Two Requests:

- 1) Would you be able to put us in-touch with any care workers who might be willing to share their experiences, telling us why they made their decisions etc via a short video clip?
 - 2) Would you, or do you know anyone that would be willing to be part of this campaign by talking about your experiences and what you've done?
- If you would like any further information, or you or your staff would be happy to get involved, please could you get in touch with:
 - Hayley.edwards5@nhs.net (tel) 07920 250762 or alternatively contact
 - Christina Harwood at the NWADASS programme office christina.harwood-nwadass@wigan.gov.uk

Vaccination Consultation

- There is currently a consultation open from the DHSC on making the COVID-19 vaccination a condition of deployment in older adult care homes.
- To have your say on this, the consultation can be found [here](#). The deadline is **21st May 2021**.
- As a council, we need to give a response to what our thoughts are around this.
- Your views and thoughts around this topic are important to us, so we held a focus group on Friday 30th April.
- Eight providers from different settings volunteered to attend and spoke about their views.
- We are using the discussion and feedback from the focus group session to inform our response to the consultation.

IPC updates

Tanya Shaw/ Sarah Whelan

IPC Update

- Outbreak periods
- Isolation periods
- National Smile Month 17th May to 17th June 2021
- Nutrition and hydration week 14th to 20th June 2021

Outbreak update: Guidance Pending

- Effective from 17th May 2021
- The period when a COVID-19 outbreak in a care home can be declared over will change from 28 days to 14 days.
- No visits in or out of the care home during an outbreak except for exceptional circumstances

Outbreak update: Guidance Pending

- Once it has been 14 days from the last positive case, the outbreak will end.
- This is assuming there are no Variants of Concern (VOCs) identified.

Outbreak Update: Guidance Pending

- In order to declare the outbreak over, recovery testing will take place 14 days after the last positive result in an outbreak, rather than 28 days (except where the outbreak included evidence of VOCs).

Outbreak update: Guidance Pending

- If all the recovery testing showed negative results the restrictions on visits can be removed.
- Visits will be able to resume sooner following an outbreak.

Variants of Concern

- If a variant of concern is identified (other than the Kent variant) then outbreak restrictions should remain in place.
- Whole home recovery testing will take place 28 days after last positive case.

Isolation period: Guidance Pending

Activities outside of the care home that will not require self-isolation include:

- outdoor visits to parks, beaches or gardens
- medical appointments
- visiting day centres
- attending educational settings
- going to work

Outbreak update: Guidance Pending

- New residents are still required to isolate for 14 days.
- Residents discharged from hospital are still required to isolate for 14 days.

National Smile Month 2021

- National Smile Month is taking place 17th May to 17th June.
- A newsletter focusing on oral hygiene will be sent out next week.
- An oral hygiene questionnaire will also be sent out to a few Provider's – we encourage you to complete this to help us identify any knowledge/care gaps.



Nutrition and Hydration Week

2021

- We are approaching Nutrition and Hydration week which is held 14th-20th June.
- We will be holding a webinar on how to look for signs of poor nutrition and dehydration.

Details to follow...



What we will cover:

- Malnutrition
- Malnutrition Universal Screening Tool
- Nutrition and immunity - Vitamin D
- Dehydration – signs and symptoms
- Hy5
- Urinary Tract Infections
- Delayed wound healing/pressure ulcers
- Resources

PPE Updates

Ellen Smith

Update from LCC's PPE Team

- The PPE Team will be moving from Buckshaw Village to Sumner Point; this will take place over the week of 17/05-21/05/21
- Service will continue as normal, but there maybe a slight disruption, therefore could all recipients of PPE from LCC try to ensure they are not requiring PPE within 24 hours as they are running out.
- We will meet all orders but for that week cannot guarantee same day or 24 hr return delivery.
- Anticipate that normal service will resume on 24/05/21.

Care Capacity Tracker

- There are no updates to share with you this week.

National and local policy updates, guidance and events

Kieran Curran

COVID-19 Online Resources

- [Care Quality Commission info for providers](#)
- [Social Care Institute for Excellence](#)
- [Health Education England's coronavirus programme](#)

All new and updated national adult social care guidance is available on the Portal under:
Government, NHS and NW ADASS advice and guidance

Updated National Guidance

- [\(COVID-19\) Coronavirus restrictions: what you can and cannot do](#) – has been updated with a new summary: "How the rules will change on 17th May". Updated on 10th May
- [Working safely during coronavirus \(COVID-19\)](#) – has been updated to include information about Step 3 of the roadmap. Updated on 7th May

Updated National Guidance

- [Visiting arrangements in care homes](#) – the summary of guidance for visitors has been updated to include changes to PPE advice. Updated on 4th May
- [COVID-19 vaccination: what to expect after vaccination](#) – links have been added to revised braille, large print and translated leaflets. Updated on 5th May
- [COVID-19 vaccination: British Sign Language resources](#) – a new BSL video guide to phase 2 of the COVID-19 vaccination programme has been added and an updated BSL video guide on what to expect after the COVID-19 vaccination. Updated on 5th May

Deaths of employees and volunteers in social care

- The Department of Health and Social Care (DHSC) has [written to all local authorities and social care providers](#) asking employers to tell them about the deaths of all workers in the adult social care sector, regardless of role or employer, including volunteers
- “Another reporting requirement at an incredibly difficult moment for providers” so DHSC “have designed this process to be as light-touch as possible”
- [You can read the letter here, which details how you can submit this information](#)

Creating a Positive Safeguarding Culture

- Safeguarding adults in care homes means protecting their right to live in safety and acting to prevent abuse and neglect. Working together to achieve this is everyone's responsibility
- To support registered care homes managers, SCIE and NICE have published a new "quick guide" on creating and maintaining a positive safeguarding culture
- [The short guide is free and available here](#) but a (free) SCIE online account is needed

Insulin Safety Week 17 – 23 May

Please use this week to promote education around Insulin and there is lots of information available www.insulinsafetyweek.com.

Insulin Pens



- One area that we would like to draw your attention to is the **severe harm and death that can be due to withdrawing insulin from pen devices**.
- This practice must **never** happen as the insulin in the devices is of a differing strength as it can lead to fatal hypoglycaemia.
- [Training is available here](#)
- Please share this information with your teams.

PHE Webinar on new PPE Guidance

- [PHE will host a free webinar](#) next week on the revised COVID-19 'How to work safely in care homes' PPE guidance
- **Date: Tuesday 18th May from 10:30 p.m.— 12 p.m.**
- Webinar will support care managers and other professionals to implement the forthcoming guidance
- Webinar will include a presentation on how to apply the guidance to different scenarios and a Q&A session with the panel chaired by new Chaired by DHSC Social Care Chief Nurse, Deborah Sturdy

[Sign up for the free webinar on Eventbrite](#)

Webinar: Exploring the World of Assistive Technology

- Digital Social Care and Skills for Care [are hosting an interactive webinar next week](#) to explore the ever-evolving world of assistive technology
- The free webinar will take place on **Thursday 20th May 3 p.m. – 4:30 p.m.** and feature real-life scenarios focusing on people with a variety of conditions and specific requirements
- This is the [second in a series of 6 sessions](#)

[Book your place on the webinar here](#)

Sign up for the CQC strategy launch webinar

- The Care Quality Commission (CQC) launches their new strategy covering the regulator's ambitions for the next five years
- [The CQC strategy launch event takes place on Thursday 27 May, 10am – 11am on Microsoft Teams Live](#)
- During the one-hour webinar you'll hear from CEO Ian Trenholm and other members of the executive team as they explore the CQC's future priorities

Upcoming provider engagement forums

Mental Health Provider Forum:

- 8th June, 10.00- 12.00pm
- <https://us02web.zoom.us/j/85814905598?pwd=VjB6OTdUK1JDa29uTFFmWWFXay96UTog>
- Meeting ID: 858 1490 5598
- Passcode: 578534

Upcoming provider engagement forums

Lancs Care Providers Forum:

- 15th July, 2.00-4.00pm
- <https://us02web.zoom.us/j/88577380214?pwd=b1BCbVE4MkUwdmxBTIFEUnZTVFZ4Zz09>
- Meeting ID: 885 7738 0214
- Passcode: 415562

Upcoming provider engagement forums

Learning Disability and Autism Provider Forum:

- 29th June, 1.00-3.00pm
- <https://uso2web.zoom.us/j/82110069179?pwd=OFFGeHVhMTdlcFBMWWhoU1FuVnQwdz09>
- Meeting ID: 821 1006 9179
- Passcode: 230226

COST - Look Back and Learn Sessions

- The Covid Outbreak Support Team are commencing learning sessions this month
- As outbreaks have now slowed down, we thought it would be a good time to do some reflective work
- Alongside CCG colleagues we are going to be running a series of informal virtual learning sessions that will give both you and us an opportunity to look back at outbreaks, what we learnt from them and what we could all do differently going forward
- We are starting the initial phase of sessions by inviting 5 settings from each area who have been in outbreak and who attended Covid Outbreak Support meetings

COST - Look Back and Learn Sessions

Con't

- Providers are being selected in a way that ensures there is a mix of setting types, client groups, outbreak characteristics, etc
- You will receive an email outlining more detail about these sessions next week
- Providers that have been selected to take part in the initial phase will be contacted by the end of next week
- We hope providers will be happy to participate and see this as a good opportunity for some helpful discussions and to take any good practice and learning forward
- After the initial phase has been completed, more providers will be contacted to take part in these sessions.

Next steps

- The next webinar will take place on Friday 4th June at 1pm, we are now delivering the webinar every three weeks.
- We now have a permanent joining link for our webinars
- The recording from today will be shared on the portal – [link](#)
- Review and respond to any queries/questions, as appropriate

Thank you!