

Adult Social Care Provider Webinar

Friday 16th October 2020

Welcome and Introductions

(Tony Pounder)

Welcome and introductions

Purpose of webinar: key messages and updates, both national and local

Reminders:

- Fortnightly webinar for providers on Fridays, 1-2/2.30 p.m.
- Provider portal: <https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/coronavirus-covid-19-information-for-care-providers/>
- Fortnightly newsletter emailed to providers by Contract Management with a summary of key messages

Today's Agenda

- Key updates:
 - Finance Recap; letter to providers (Tony Pounder)
 - LRF Visiting Policy (Tony Pounder)
 - Designated Discharges (Tony Pounder)
 - LCC Response: Winter Plan (Kieran Curran)
 - PPE recap (Ellen Smith)
 - Infection Prevention Control (Tanya Shaw)
- Regular updates (Kieran Curran)

Lancashire now in

- Tier 3

Key differences between tiers in alert system

MEDIUM

Follow the rule of six if meeting indoors or outdoors

Pubs and restaurants to shut at 10pm

HIGH

No household mixing indoors

Rule of six will apply outdoors

Pubs and restaurants to shut at 10pm

VERY HIGH

Further measures may be agreed locally

No household mixing indoors or outdoors in hospitality venues or private gardens

Rule of six applies in outdoor public spaces like parks

Pubs and bars not serving meals will be closed

Guidance against travelling in and out of the area

BBC

Finance

- IPC Grant Round 2
- Closure of Financial Assistance Programme
- Fee Setting 2021/22

Infection Prevention Control Grant - recap from previous webinars and Round 1

- Round 1 IPC Grant arrangements and spending period come to an end 30th Sept 2020
- LCC's allocation in the IPC Grant Round 1 was £16,197,303, of which £12,619,000 was allocated to care home (75%)
- The remaining 25% was allocated to domiciliary care, supported living, day services, etc
- The government's Winter Plan announcement confirmed that **new IPC Grant arrangements** will take providers through until 31 March 2021

IPC Grant Round 2 – the money

- **Community Services** - £306.56 per user
 - Includes domiciliary care, supported living etc
- **Care homes**
 - ❑ £662.97 per bed (Mandatory)
 - ❑ £173.94 per bed (discretionary)
 - ❑ Total = £836.91 per beds
- **5% remaining**
 - For other services – eg Refuges, Homelessness services ec

IPC Grant – Key Differences for Round 2

- Fundamental change is community providers now have a specific ring fenced amount. This is not just homecare, it's CQC Registered community providers and identified by way of the CQC community care tracker. £3.4 million to community providers.
- The grant conditions now provide some examples of the type of funding that could be covered by the grant. These can be found in the Grant Guidance documentation
- Providers must now confirm acceptance of the grant before any money can be paid to them. **ACT NOW!**
- Providers must commit to monthly reporting and provider LCC with a report showing how much has been spend and how much they plan to spend.

IPC Grant – Key Differences for Round 2

- LCC aiming to get an electronic "questionnaire" but will communicate when this is available.
- Until they hear otherwise it's fill out the schedule 3 and email back to the address in the letter.
- The county council must submit monthly returns to the DHSC summarising the pan lancs position. We have asked that providers submit their info a minimum of 1 week prior to the LCC deadline to submit so there is sufficient time to check the returns and address issues.
- The grant remains payable in two instalments but in order to receive tranche 2, ALL of tranche 1 must have been spend by 31/12/20.

IPC Grant – Key Differences for Round 2

- Within the guidance they are very clear that spent means spent. All money must be spent by 31/3/21. Any money not spent must be repaid. In round 1 this was inferred. Now it has been stated.
- Grant conditions are similar to round 1 but have been expanded and explained in a little more detail.
 - Round 1 was heavily staff orientated but this time it has been slightly expanded....for example capital costs associated with facilitating visits is mentioned.
 - Full details of grant conditions are at Annexe C
- ICF round 1 was unclear whether the funding constituted state aid. In this round they have been clear that it does not constitute state aid.

Infection Prevention Control Grant - Tranche 2 – how it will work

- Lancashire will be receiving **£14,883,462** in total
- **80%** of each instalment must be shared on a 'per bed/per user' basis to domiciliary care, extra care and supported living providers, as well as care homes
- **£8,509,183** of this amount is for allocation to care homes
- **£3,397,587** of this amount is for allocation to community care providers
- The other **20% (discretionary funding) - £2,976,692**- will be used to support the full range of social care providers regardless of whether the local authority already commissions care from them;
- If care homes have unoccupied beds we can add their unallocated monies to the 20% discretionary pot, we can do the same if providers hand back their allocation;
- We can use the 20% discretionary element to fund/buy PPE.

Closure of Financial Assistance Scheme

- LCC's own financial scheme to support providers since April 2020
- About £6m spent on extra costs
 - Mostly on staffing costs
 - PPE
 - Other equipment
- In light of national arrangements via PPE Portal and the new IPC tranche- we have written to all providers to confirm closure of scheme

Fee Setting 2021/22

- Work commencing
- Engagement with providers critical
- Designing an engagement process to take us to decisions by February 2021 Cabinet

Safe Visiting Policy

- Balancing infection risk and rights/family access
- LRF seeking permission to make limited visiting possible within care settings where it is safe
- Designated individuals to be allowed to visit
- Potentially included in staff testing and PPE
- Risk-based approach and providers making best interest decisions for their residents and families

Safe Visiting Policy

- Designated visiting rooms
- Installation of Perspex screens
- Scheduled, time-limited appointment slots
- Clinical grade PPE for visitors and supervisors
- Good record keeping to support Test and Trace
- Use of IPC funding to support safe visiting (staff, IPC cleaning, room alterations)

Safe Visiting Policy

- Ultimately up to local areas and care homes to take account of their circumstances in considering application of any of these recommendations
- Always based on risk assessments
- We will invite you to an interactive session on making this a reality

Discharges into Designated Settings

Discharges into Designated Settings

- DHSC Winter Plan promised a new designation scheme of premises for COVIDg+ people leaving hospital and transferring to a care home with CQC
- Councils are identifying and notifying CQC of local designated accommodation and assuring compliance with the IPC protocol.

Discharges into Designated Settings

- Anyone with a positive result being discharged into or back into a registered care home must be discharged into appropriate designated setting.
- Designated accommodations will need to be inspected and meet the latest CQC IPC standards.
- No one will be discharged into or back into a registered care home setting with a test result outstanding, or without having been tested within the 48 hours preceding their discharge.
- Everyone discharged into a care home must have a reported COVID test result which must be communicated to the care home prior to the person being discharged from hospital.

CQC Update

- The national 'instruction' does allow existing residents to return to their residential/nursing home from hospital even if covid positive, if CQC has assured it as a designated place.
- In order to do so, homes need CQC to assure which will be a visit of approx. 2 hours and go through a series of questions.
- Homes need to apply to CQC via their website.

Winter Plan: LCC Response (Kieran Curran)

- 3 councils and NHS preparing joint response
- Covering the latest approaches across ASC:
 - Managing staff movement and workforce support
 - PPE and Testing
 - Flu vaccinations
 - Support for unpaid carers
 - Care home support plans
- Will be published online at end of the month

Reminder: Actions for Providers

- Review and update continuity plans, follow guidance and support your workforce
- Use additional funding for IPC and report back
- Provide data through the Capacity Tracker
- Access testing and PPE portal as needed
- Encourage service users and staff to get flu jab
- Strengthened oversight and support from CQC

PPE - Recap

Ellen Smith

PPE - new arrangements

National PPE Portal

- National PPE Portal is the main supply route
 - Free PPE for all CQC registered care providers
 - Providers must register but then can order what they need
 - Volumes of items issued reflect calculations based on standardised assumptions about need and usage
 - Delivery by Royal Mail
 - [PPE Portal \(link\)](#)
 - Please continue to share your feedback re: the new PPE portal arrangements with us via Contract Management

PPE - new arrangements

LCC role

- LCC no longer to be a routine supplier of PPE to registered care providers
- LCC will be the supplier to day services, PAs, social work, OT staff etc – ie non CQC registered care providers – this will be via supplies from National PPE Portal
- LCC still maintaining a strategic stockpile in case of further national / international supply chain disruption

PPE - new arrangements

Providers own supply chains

- Providers can of course continue to buy their own PPE
- **However – costs will no longer be reimbursed by LCC from**
 - LCC not receiving further money from Government to cover PPE costs –
 - so can't afford to continue to meet providers costs

Infection Prevention Control Updates

Tanya Shaw

IPC Update

Gloves:

- Guidance changed on 28th September for care staff to wear nitrile, neoprene or latex when providing personal care and when exposed to body fluids or blood is likely.
- This is ensuring that vinyl gloves are not used for this purpose.

Gloves

Announced on 7th October that Government now reviewing glove guidance in these documents:

How to work safely in care homes;

How to work safely in domiciliary care

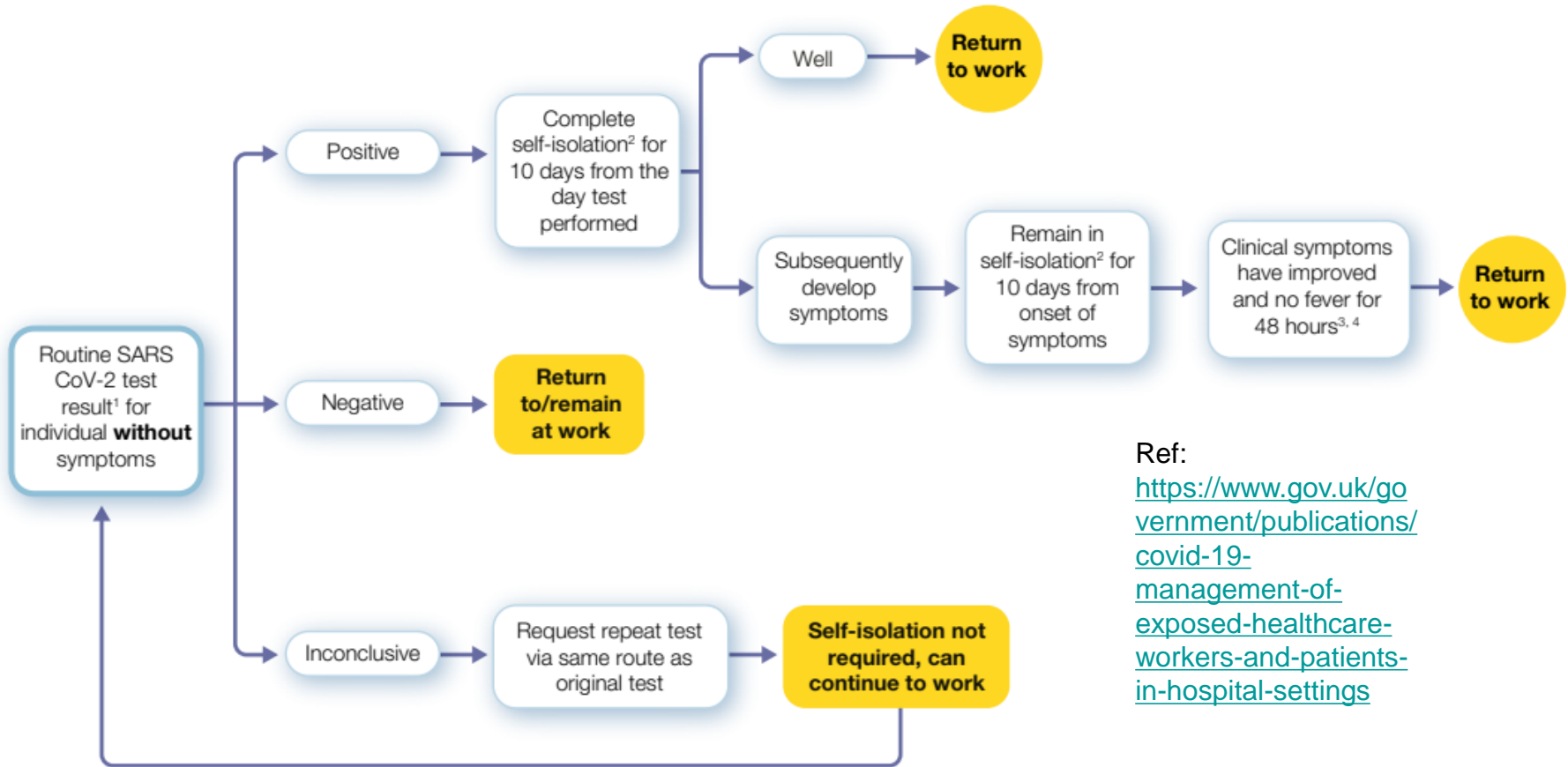
Change made

Added notification that the use of gloves is being reviewed and will be updated shortly.

Time updated

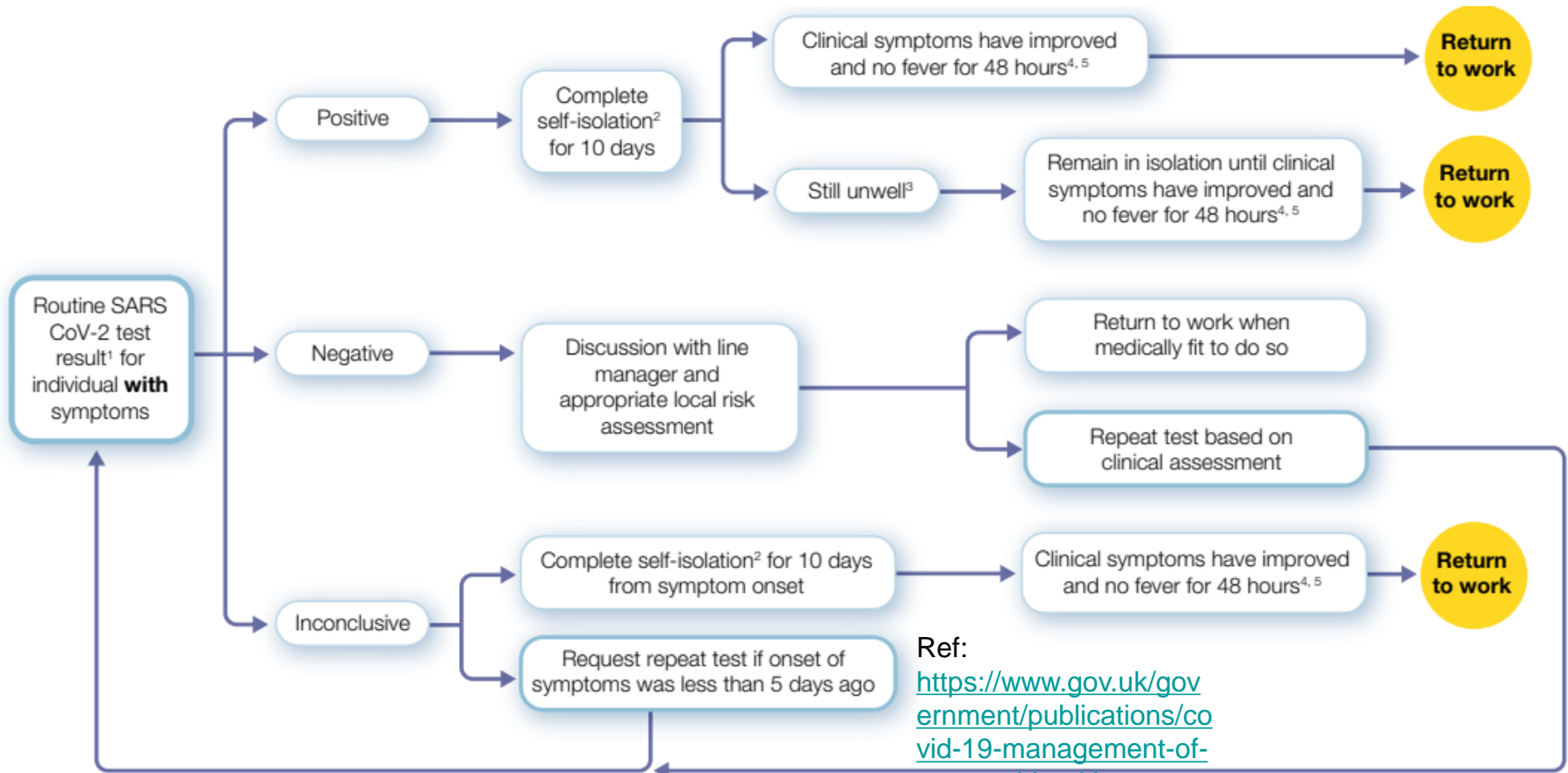
8:28pm, 7 October 2020

Returning to Work - asymptomatic



Ref:
<https://www.gov.uk/government/publications/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings>

Returning to Work - symptomatic



Ref: <https://www.gov.uk/government/publications/covid-19-management-of-exposed-healthcare-workers-and-patients-in-hospital-settings>

Returning to work if T&T say you are a contact or if you are a household contact

- Isolate for 14 days.
- If you develop symptoms, get a test.
- If negative – keep isolating for the remainder of 14 days.
- If positive – clock re-starts and isolate for a further 10 days. Even if that means you are self-isolating for longer than 14 days.

Returning to normal routine

- If you remain well, you can return to your normal routine at the end of the 14-day period.
- You do not need to isolate for longer than 14 days, even if other household members develop symptoms during this period.
- However, the person with new symptoms should now self-isolate for 10 days. People in the household who remain well after 14 days are unlikely to be infectious.

Gov.uk Daily Updates

- Would recommend that you keep up to date by subscribing to daily emails.
- Provides a quick alert to any guidance change.

Local and national policy, resources and events (Kieran Curran)

All new and updated national
adult social care guidance
available on the Portal under:
Government, NHS and NW
ADASS advice and guidance

New National Guidance

- [Local COVID alert levels: what you need to know](#) – information on local COVID alert levels, what they mean, why they are being introduced and what the different levels are. *Published on 12 October*
- [Full list of local COVID alert levels by area](#) – contains a list of the areas in England listed as local COVID alert levels high and very high. *Published on 12 October*
- [Test and Trace Support Payment scheme: claiming financial support](#) – who can claim the support and how to apply. *Published on 12 October*

Updated Guidance

- [Supported living services during coronavirus \(COVID-19\)](#) - COVID-19: guidance for supported living: easy read has been added. *Updated on 12 October*
- [Social Care Sector COVID-19 Support Taskforce: report on first phase of COVID-19 pandemic](#) – an easy-read version pandemic's impact on people with learning disabilities and autistic people has been added. *Updated on 12 October*
- [COVID-19: how to work safely in care homes](#)
- [COVID-19: how to work safely in domiciliary care in England](#)

Both pages to be updated shortly following a review of the use of gloves. *Updated on 7 October*

Free iPads for Care Homes

- [NHS is offering iPads to help care homes and residents](#)
- For homes funded by NHS or council and less than one tablet per 40 residents
- [Apply for a device using the NHS online order form](#)
- Deadline for submitting the form is Friday 23 October 2020

Care Capacity Tracker User Guide

- New [Care Capacity Tracker Oracle User Guide](#) now available on the Provider Portal
- If you would like to self-input:
 - Let us know on your daily call
 - We will give you access to the Oracle system
 - Follow the User Guide to complete the Tracker questions online

Healthwatch surveys on LD/A access

- What barriers do people with learning disabilities, and/or autism face in accessing services and devices?
- Do they have equal access to smartphones, social media and entertainment?
- Survey is for providers based in Lancashire who offer support to people with learning disabilities and/or autism
- [Anonymous short surveys will only take a few minutes](#)

COVID-19 Online Resources

- [Care Quality Commission info for providers](#)
- [Social Care Institute for Excellence](#)
- [Health Education England coronavirus programme](#)

The Resilience Hub

- A new resource from LSCFT (NHS) to offer a single access point for psychological support
- Available to the care workforce and their families affected by Covid-19. Identifies the best response to address needs and offers 1-1 or group interventions

If your organisation has staff members who require immediate support then please contact lschub@lancashirecare.nhs.uk and the team will work with individuals to provide an offer of support.

Pathways into Health & Social Care Workshop

- A virtual workshop on 21 October via MS Teams
- How to support young people and carers into volunteer roles or jobs in Regulated Care.
- We want to hear from providers, particularly those with experience in running a volunteer programme
- If you are interested in attending contact susan.shannon@lancashire.gov.uk

Next steps

- Next regular provider webinar is Friday 30th October, 1pm; as of this session, we now have a permanent joining link for our webinars
- **Guest speaker: David Coop (CQC)**
- Presentation and recording from today will be shared on the portal - [link](#)
- Review and respond to any queries/questions, as appropriate

Thank you!