

Adult Social Care Provider Webinar

Friday 2nd October 2020

Welcome and Introductions

(Ian Crabtree)

Welcome and introductions

Key messages and updates

Reminders:

- Fortnightly webinar for providers on Fridays, 1-2/2.30 p.m.
- Provider portal: <https://www.lancashire.gov.uk/practitioners/health-and-social-care/care-service-provider-engagement/coronavirus-covid-19-information-for-care-providers/>
- Fortnightly newsletter emailed to providers by Contract Management with a summary of key messages

Today's Agenda

- Key updates:
 - Finance (Infection Control Fund) and PPE recap (Ian Crabtree)
 - Infection Prevention Control (Ellen Smith)
 - COVID-19 restrictions task and finish group (Cate Short)
 - Antibody Testing (Neil Burns, Deloitte)
 - Pennine Lancs CCG IPC training and flu immunisation updates (Dr Alison Moore and Vanessa Morris)
- Regular updates (Kieran Curran)

Recap on Finance and PPE arrangements

Ian Crabtree

Infection Prevention Control Grant – recap from last week's webinar and previous tranche

- Existing IPC Grant arrangements and spending period come to an end 30th Sept 2020
- LCC's allocation in the first ICF tranche was £16,197,303, of which £12,619,000 was allocated to care home (75%)
- The remaining 25% was allocated to domiciliary care, supported living, day services, etc
- The government's Winter Plan announcement confirms that **new IPC Grant arrangements** have been established to take providers through until 31 March 2021

Infection Prevention Control Grant - Tranche 2 - update

- Lancashire will be receiving **£14,883,462** in total
- **80%** of each instalment must be shared on a 'per bed/per user' basis to domiciliary care, extra care and supported living providers, as well as care homes
- **£8,509,183** of this amount is for allocation to care homes
- **£3,397,587** of this amount is for allocation to community care providers
- The other **20% (discretionary funding) - £2,976,692**- will be used to support the full range of social care providers regardless of whether the local authority already commissions care from them;
- If care homes have unoccupied beds we can add their unallocated monies to the 20% discretionary pot, we can do the same if providers hand back their allocation;
- We can use the 20% discretionary element to fund/buy PPE.

	Total allocation amount	Allocation to care homes	Number of registered care home beds	Allocation per care home bed	Allocation to community care providers	Allocation for other care settings and IPC measures	Number of community care users
Tranche 1	£16,197,303	£12,147,977	12,619	£ 962.67	£4,049,326		N/A
Tranche 2	£14,883,462	£8,509,183	12,835	£662.97	£3,397,587	£2,976,692	10,111

Financial Assistance Scheme

- LCC's own financial scheme to support providers since April 2020
- About £6m spent on extra costs
 - Mostly on staffing costs
 - PPE
 - Other equipment
- In light of earlier points on PPE and IPC - we will be winding this Financial Assistance scheme up completely in next fortnight
- We will write to confirm arrangements in w/c 5th October

PPE - new arrangements

National PPE Portal

- National PPE Portal is **the** main supply route
 - Free PPE for all CQC registered care providers
 - Providers must register but then can order what they need
 - Volumes of items issued reflect calculations based on standardised assumptions about need and usage
 - Delivery by Royal Mail
 - [PPE Portal \(link\)](#)

PPE - new arrangements

LCC role

- LCC no longer to be a routine supplier of PPE to registered care providers
- LCC will be the supplier to day services, PAs, social work, OT staff etc – ie non CQC registered care providers – this will be via supplies from National PPE Portal
- LCC still maintaining a strategic stockpile in case of further national / international supply chain disruption

PPE - new arrangements

Providers own supply chains

- Providers can of course continue to buy their own PPE
- **However – costs will no longer be reimbursed by LCC from 1st October 2020**
 - LCC not receiving further money from Government to cover PPE costs –
 - so can't afford to continue to meet providers costs

IPC Update (Ellen Smith)

Updated 28th September to reflect retesting exemption of staff from 6 weeks to 90 days if they have not developed new COVID like symptoms.

Guidance

COVID-19: management of staff and exposed patients or residents in health and social care settings

Updated 28 September 2020

Retesting Staff

- Staff who have previously tested positive should be exempt from being re-tested within 90 days from their initial onset, unless they develop new COVID symptoms.
- This is because fragments of inactive virus can be persistently detected.
- If after 90 days, staff are tested and found to be positive, this should be considered as possible new infection.

Reminders

- Reports of PPE not being worn correctly, in particular masks moved to chin area.
- If mask is touched or removed for whatever reason then it must be replaced.
- Please ensure all staff have PPE refresher training by watching the donning and doffing videos.
- Correct techniques are there to protect you.
- Hand hygiene and socially distancing are still key.

Reminder: Outbreak definition (Ellen Smith)

- An outbreak is defined as two or more confirmed cases (staff or resident) of COVID-19 OR clinically suspected cases of COVID-19 among individuals associated with a specific setting with onset dates within 14 days.
- An incident is defined as less than 2 people with suspected Covid-19 (regardless whether staff or residents).
- No test-confirmed cases with illness onset dates in the last 28 days in that setting = end of outbreak

Message on behalf of PHE North West Health Protection Influenza Leads

- The PHE North West Health Protection Team has received a number of enquiries from CCGs and Primary Care regarding flu vaccination in care homes if residents are symptomatic or asymptomatic of covid-19.
- North West NHS England-NHS Improvement Screening and Immunisation colleagues have raised this with the national team and have received guidance.

Message on behalf of PHE North West

Health Protection Influenza Leads

- If a care home has an outbreak or cases of COVID-19, then any decision to vaccinate against influenza would need to be informed by a risk assessment.
- The process around risk assessments and roles is being discussed at the LRF.
- The risk assessment should take into account: -
- Number of symptomatic acutely unwell residents in the care home
- Number of positive symptomatic and positive asymptomatic residents in the care home
- Proximity of cases to other residents who require flu vaccination
- IPC measures in place and appropriate PPE available for immunisers

Please contact your local health protection team if additional support is required.

Antibody Testing in Lancashire

Neil Burns
Deloitte

Pennine Lancs Updates

IPC training and uptake of the flu vaccination programme
for staff & service users (separate powerpoint)

Dr Alison Moore

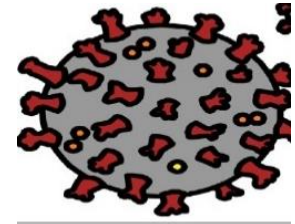
Planning, Transformation and Delivery Manager

Healthier Pennine Lancashire

Vanessa Morris

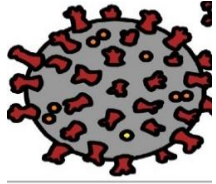
Infection Prevention & Control Lead Nurse

CCG Quality Team Pennine Lancashire



Managing Restrictions under COVID -19 Task & Finish Group Update 2nd Oct

If you want to be involved as a member or join a work stream please contact cate.short@lancashire.gov.uk



Managing Restrictions under COVID -19 Task & Finish Group



- **Purpose:** To inform local guidance and make recommendations to the LRF about managing restrictions under COVID-19, drawing on best practice, and direct experience
- **Membership:** Multiagency, family carer and self advocate membership
- **Scope:** People in variety of settings
- **Focus:** addressing Human rights issues in the context of COVID -19
- **Key themes:** Visitors, Accessing the community safely
Defensible decision –making

6 Work streams



1. People: self-advocates, families, friends, carers & 1.2 reps



2. Supported living, domiciliary care & personal assistants (PAs)



3. Inpatient services, Section 17 leave



4. Transitions: discharge planning & accommodation moves



5. Residential care settings



6. Attended community services: day services, CMHTs

Feedback please !



Work stream 3 - Inpatient services, Section 17 leave
Please send anonymised examples of people's experiences around visiting hospitals to:
emma.o'kane@morecambabayccg.nhs.uk ASAP



Work stream 5 - Residential care settings
Please send good practice examples to:
adam.purnell@nhs.net - meeting 9th October



Cross – cutting work stream: People accessing the community
Please send good practice examples to:
cate.short@lancashire.gov.uk - meeting 8th October

National and local guidance, resources and events (Kieran Curran)

Free iPads for Care Homes

- [NHS is offering iPads to help care homes and residents](#)
- Offer includes:
 - Data-enabled SIM cards for homes with poor Wi-Fi
 - Video consultations with health and care professionals
 - Access to secure NHS email service

Which care homes can apply?

- Homes that receive some or all of their funding from the NHS or a local authority
- Have less than one tablet device per 40 residents
- [Apply for a device using the NHS online order form](#)

How to apply for the offer

- To apply for an iPad, care homes should fill in [this form](#)
- Deadline for submitting the form is Friday 23 October 2020
- More information:
<https://www.nhsx.nhs.uk/covid-19-response/social-care/ipad-offer-care-homes/?s=09>

**All new and updated national
adult social care guidance
available on the Portal under:
Government, NHS and NW
ADASS advice and guidance**

New National Guidance

Personal Protective Equipment (PPE) Strategy: Stabilise and build resilience

How the government plans to move beyond an emergency COVID-19 response to stabilise and build resilience. It details how government is preparing for a second wave of COVID-19 alongside usual seasonal pressures.

Published on 28 September

Updated Guidance: Testing

- [Coronavirus \(COVID-19\): antibody testing](#) – updated with new information on antibody testing eligibility and how to get a test. *Updated on 24 September*
- [Coronavirus antibody home test kit: taking a blood sample](#) – the 'call centre' section has been updated. *Updated on 24 September*
- [NHS Test and Trace: how it works](#) - a second phone number has been added that contact tracers will call people from. *Updated on 23 September*

Updated Guidance

[COVID-19: how to work safely in care homes](#) – updated to provide more information on types of gloves. Updated on 28 September

[Face coverings: when to wear one, exemptions, and how to make your own](#) - changes to: 'When to wear a face covering', 'Enforcement measures for failing to comply', 'When you do not need to wear a face covering' and 'Face coverings at work'. Updated on 23 September

New information for the public on lancashire.gov.uk

Lancashire County Council [has published new advice for the public](#) on visiting care homes, including restrictions *updated 30 September*

Care Capacity Tracker User Guide

- New [Care Capacity Tracker Oracle User Guide](#) now available on the Provider Portal
- If you would like to self-input:
 - Let us know on your daily call
 - We will give you access to the Oracle system
 - Follow the User Guide to complete the Tracker questions online

Healthwatch surveys on LD/A access

- What barriers do people with learning disabilities, and/or autism face in accessing services and devices?
- Do they have equal access to smartphones, social media and entertainment?
- Survey is for providers based in Lancashire who offer support to people with learning disabilities and/or autism
- [Anonymous short surveys will only take a few minutes](#)

Regulated Care Training Pack

- A training pack for social care providers was requested and has been developed as part of the L&SC Regulated Care COVID Cell in order to collate all the training available across the ICS.
- The pack will continue to be updated on a bi-monthly basis.
- Will be uploaded on the portal.

COVID-19 Online Resources

- [Care Quality Commission info for providers](#)
- [Latest CQC Insight Report on IPC, provider collaboration and latest data](#)
- Social Care Institute for Excellence
- [Health Education England coronavirus programme](#)

The Resilience Hub

- A new resource from LSCFT (NHS) to offer a single access point for psychological support
- Available to the care workforce and their families affected by Covid-19. Identifies the best response to address needs and offers 1-1 or group interventions

If your organisation has staff members who require immediate support then please contact lschub@lancashirecare.nhs.uk and the team will work with individuals to provide an offer of support.

Pathways into Health & Social Care Workshop

- A virtual workshop on 21 October via MS Teams
- How to support young people and carers into volunteer roles or jobs in Regulated Care.
- We want to hear from providers, particularly those with experience in running a volunteer programme
- If you are interested in attending contact susan.shannon@lancashire.gov.uk

Social Care Workforce Forum

7 October 2020



Healthier Lancashire and South Cumbria ICS and Lancashire Skills and Employment Hub invite you to an event to share and discuss ideas to enable the development and support of your workforce:

Social Care Workforce Forum 2020

- **Wednesday 7th October 2020 2-4 p.m.**
 - *Virtual Event*
- **To book your place please register here:**
- **https://scwf2020_registration.eventbrite.co.uk**

Next steps

- Next regular provider webinar is Friday 16th October, 1pm; as of this session, we now have a permanent joining link for our webinars
- Presentation and recording from today will be shared on the portal - [link](#)
- Review and respond to any queries/questions, as appropriate

Thank you!