

## LANCASHIRE DOMESTIC ABUSE SERVICES – JULY 2020

Organisation	Area	Service	Contact Telephone /email/support
<b>Fylde Coast Women's Aid</b>	Fylde Wyre Blackpool	Lancashire Refuges (Fylde & Wyre)– refuges open and continuing using SafeNet covid-19 guidance Blackpool Refuge)– refuges open and continuing using SafeNet covid-19 guidance All services, although not face to face, are still in operation as follows: IDVA service including Male IDVA, Health IDVA, Minorities IDVA, Older Adults IDVA, Generic IDVA and MASH IDVA (Blackpool). IRIS ISAC (Stalking) Community Support – Peer Support via Zoom Children & Young People Services Helpline (Mon-Thurs. 9-8, Fri. 9-9, Sat/Sun 12-9) Live Chat to open soon	<b>Lancashire Refuges 0300 303 3581</b> Phone lines are staffed 24 hours a day Updates of bed space is available on <a href="http://www.lancshirerefuges.org.uk">www.lancshirerefuges.org.uk</a> Bed spaces also advertised on routes to support <a href="http://www.routestosupport.org">www.routestosupport.org</a>  Referrals to Blackpool, Wyre and Fylde Refuge Service and all of our community services can be made via the Helpline number 01253 596699 or through our website <a href="http://www.fcwa.co.uk">www.fcwa.co.uk</a> <a href="mailto:info@fcwa.co.uk">info@fcwa.co.uk</a>
<b>HARV</b>	Hyndburn Ribble Valley	DA Helpline open and referrals for support still being taken.  National stalking service - Paladin still operating as usual – referrals; helpline and support  Emily Davidson centre – VAWG hub still providing essentials to victims of DA	HARV - 01254 879855 HARV Housing CIC - 01254 879855 - <a href="mailto:management@harvhousing.co.uk">management@harvhousing.co.uk</a> Paladin - 0203 8664107 - <a href="mailto:debbie@paladinservice.co.uk">debbie@paladinservice.co.uk</a> The Emily Davison Centre - 03301343434 <a href="http://www.emilydavisoncentre.com">www.emilydavisoncentre.com</a>
<b>Lancashire Victim Support</b>	Pan-Lancashire services  Lancashire County Council area only services	LVS deals with referrals of victims of <b>all crimes</b> , which includes domestic abuse, sexual violence and offences against children, as follows: <ul style="list-style-type: none"> <li>• All domestic abuse victims (see below for high risk DA victims)</li> <li>• ISVA service for victims of serious sexual offences-</li> <li>• NEST – support for children and young people (8-18 years old) that have witnessed or are victims of crime</li> </ul> <ul style="list-style-type: none"> <li>• NEST – support for children and young people that have witnessed domestic abuse</li> <li>• IDVA service for high risk DA victims (LCC area only)</li> </ul> For Blackpool IDVA service – see SafeNet /FCWA For Blackburn with Darwen IDVA service see The Wish Centre	<b>Lancashire Victim Services</b> Tel: 0300 323 0085 (9am – 6pm) Email: <a href="mailto:info@lancshairevictimservices.org">info@lancshairevictimservices.org</a> Live chat: <a href="https://livechat.victimsupport.org.uk">livechat.victimsupport.org.uk</a>  National Victim Support 24 hours support line 08081689111 (free phone line)  Guidance around self-isolating with an abuser on the LVS website: <a href="https://lancshairevictimservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/">https://lancshairevictimservices.org/victims/victim-domestic-abuse/self-isolating-with-an-abuser/</a>

<b>Liberty Centre</b>	West Lancashire	Lancashire Refuges - refuge open and continuing using SafeNet covid-19 guidance. Outreach services delivering online/WhatsApp/phone and taking referrals – support for women, men and young people/children Live Chat: 10am-12pm and 7-9pm Face Book: Liberty Centre WL - with a private group for women/men Mental health support/activities Social media campaign – raising awareness of DA, support/affirmations and don't be a bystander information	<b>Lancashire Refuges 0300 303 3581</b> Phone lines are staffed 24 hours a day Updates of bed space is available on <a href="http://www.lancashirerefuges.org.uk">www.lancashirerefuges.org.uk</a>  24-hour helpline: 0808 100 3062 Referrals: <a href="mailto:liberty@thelibertycentre.org.uk">liberty@thelibertycentre.org.uk</a> Website: <a href="http://www.thelibertycentre.org.uk">www.thelibertycentre.org.uk</a> Instagram: libertycentrewl Twitter: @LibertyCentreWL
<b>Pendle Domestic Violence Initiative</b>	Pendle	<b>Community services</b> Helpline available Monday to Friday 9am-5pm (including bank holidays) Accepting and managing new referrals Self-referrals and agency referrals accepted <b>Accommodation support</b> Accepting and managing new referrals Staff based within the accommodation with additional hygiene measures in place	<b>PDVI helpline</b> 01282 726000 <b>PDVI email:</b> <a href="mailto:pdvi@p-a-c.org.uk">pdvi@p-a-c.org.uk</a>  <b>PDVI live chat:</b> <a href="http://www.pdvi.org.uk">www.pdvi.org.uk</a> <i>Live chat available weekdays 10-12pm and 2-4pm</i>  Bedspaces advertised on routes to support.
<b>Preston Domestic Violence Services</b>	Preston	We continue to provide all our services over the phone or virtually as follows: * Helpline Monday – Friday (office hours only) * Advice service for first time callers * Outreach service for on-going emotional and practical support * Changing Futures Service * Sanctuary Service	Helpline number 01772 201601 • Email: <a href="mailto:enquires@pdvs.org.uk">enquires@pdvs.org.uk</a> • Email: <a href="mailto:hope@pdvs.org.uk">hope@pdvs.org.uk</a> • Facebook page: PrestonDVS • Twitter: Preston_DVS • Instagram: Preston_DVS • Website: <a href="http://www.pdvs.org.uk">www.pdvs.org.uk</a>
<b>Progress Housing (Clare House)</b>	South Ribble Chorley	Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance Outreach service including Life After groups and Freedom programme running via zoom	<b>Helpline number 01772 435865</b> <b>Website with livechat</b> <a href="http://www.clarehouselancashire.org.uk">www.clarehouselancashire.org.uk</a> <b>Textline 07790971237</b> <b>Lancashire Refuges 0300 303 3581</b> Phone lines are staffed 24 hours a day Updates of bed space is available on <a href="http://www.lancashirerefuges.org.uk">www.lancashirerefuges.org.uk</a>
<b>SafeNet</b>	Lancashire	Lancashire Refuges - refuges open and continuing using SafeNet covid-19 guidance Increased safe house / dispersed accommodation Delivering all group work via ZOOM in refuges and local community LIVE CHAT available 7 days a week: 10am-12pm / 2pm-4pm / 8pm-10pm	<b>Lancashire Refuges 0300 303 3581</b> Phone lines are staffed 24 hours a day Updates of bed space is available on <a href="http://www.lancashirerefuges.org.uk">www.lancashirerefuges.org.uk</a>

<b>SafeNet</b>	Blackpool IDVA service (until 31/7/2020)	Telephone support service for IDVA High Risk families and Children's IDVA Service for agency and self-referrals Working towards group support for clients via zoom Access to Safenet Live Chat service as above	Tel: 03003033581 or: 01253 347119
<b>The Den</b>	Blackpool	Still accepting referrals, Children's IDVA support being delivered via telephone and video calls. Check-in calls are being offered to all children awaiting support/wanting support to resume when the children return to school. Walk & talk sessions will start to take place this week.	T: 0300 32 32 100 W: <a href="http://www.empowermentcharity.org.uk">www.empowermentcharity.org.uk</a>
<b>Trust House, Lancashire</b>	Pan-Lancashire	Still taking new referrals and completing assessments over the phone. Clients who wish, are receiving telephone or Zoom counselling and where they aren't comfortable with this counselling will restart face to face with them once things revert to normal. Specialist Family Support Workers are offering Zoom or Telephone contact and support and taking new referrals. Support calls are being offered to those who are on our waiting lists.	The office phone number is <b>01772 825288</b> for all enquiries. You can also email support on <a href="mailto:support@trustouselancs.org">support@trustouselancs.org</a> Referral forms and their return address can be found on our website; <a href="http://www.trustouselancs.org">www.trustouselancs.org</a>
<b>Wish Centre /BDDWA</b>	DA services - Blackburn with Darwen  Perpetrator Programme - Lancashire	Still accepting referrals for victims, perpetrators, children & young people. IDVAs/ Advice staff are risk assessing and safety planning on the phone Counselling sessions will continue to take place on the phone. Our refuges are open, and staff are on site on a rota basis. Perpetrator programme is delivered using online platforms. Assessments for these programmes will be via phone or using technology to do them via video. Victim programmes are also taking place remotely on a 1:1 basis Young people are being contacted & safety planning completed, resources on safety planning are also being sent out via post.	<b>Tel: 01254 260465</b> Office opening hours remain the same 9am – 5pm Monday – Thursday and 9am – 4pm Friday. Out of these hours our helpline is directed to the National Domestic abuse helpline 08002000247 Referrals can be made via <a href="mailto:info@thewishcentre.org">info@thewishcentre.org</a> or via <a href="mailto:Shigufta.khan@bddwa.cjism.net">Shigufta.khan@bddwa.cjism.net</a>