

COVID19

Good Practice for Care Homes

This document MUST be read in conjunction with the latest version of the Infection Prevention and Control Guidance for Care Homes and the Frequently Asked Questions documents produced by the Health Protection Team from Stockport Council.

For further information, please refer to the links at the end of this document

Methods of Social Distancing

In homes where we have been notified that there have been no cases of COVID19, we asked how they undertook social distancing within their home. Some suggestions are:



Stay in. Stay safe

Encouraging residents to stay in their rooms as much as is possible and where it is safe to do so



Outdoor activity

Undertake outdoor activities as much

as possible during the good weather

as this will aid wellbeing of residents and their access to fresh air

Resident Rota system

In dining areas, implement a rota system for residents and spread out the tables to ensure a two metre distance is maintained, only place one chair at a dining table if small tables are used



Remain Connected

Utilise tablets and other IT for residents to stay in touch with their relatives on a more frequent basis



Dementia Care

Depending on staffing levels, allocate certain members of staff to 'shadow' those residents with dementia to encourage them to maintain their distance where possible

For residents with

tips could include:

► Have your name and picture clearly

► Laminate a smiley face and flowers

▶ Use tone of voice and open body

▶ Draw or use written words to

language to demonstrate warmth.

communicate where appropriate.

these may need to be repeated.

▶ Play some of the person's favourite music to aid relaxation.

► Ensure hearing aids and glasses

are worn and working.

Explain why you are taking a sample -

visible on clothing.

on PPE.

Dementia, some practical



Place comfortable seats (chairs and sofas), two metres apart, encourage residents not to sit together on sofas in lounge areas



Indoor activity

Undertake indoor activities in small groups only, with only one resident per activity table (small tables), maximum two residents per table for a medium sized table





Staffing

In homes where we have been notified that there have been no cases of COVID19, we asked how they managed the use of their existing staff and also the use of agency staff. Some suggestions are:





External Visitors to the Home (including visiting professionals)

In homes where we have been notified that there have been no cases of COVID19, we asked how they managed external visitors to the home (including visiting professionals). Some suggestions are:



Control Visiting

If not already, stop all unnecessary relatives / visitors to the home



Offer Virtual Visiting

Utilise tablets and other IT for residents to stay in touch with their relatives on a more frequent basis



Remote GP

Use video conferencing or calls for GP visits



Zoom in

Use video conferencing technology such as ZOOM / Microsoft TEAMs for non essential health and social care reviews





Contingency measures

If visits from Health Professionals are still required such as District Nurses for Insulin injections or wound / pressure ulcer care, ensure the following:

- Your staff maintain social distancing at all times
- Your staff are wearing PPE according to the guidelines
- Ensure the health and social care professional also wears the appropriate PPE whilst in the home
- Ensure that they dispose of their PPE prior to leaving the premises according to guidelines. They may require access to a small amount of PPE before leaving the premises. Please assist them with this.
- Ensure that there is full access to hand hygiene facilities such as alcohol hand gel, soap and paper towels



Drive through

Consider a drive thru visiting service if staffing levels and the weather allows:

(https://www.examinerlive.co.uk/news/local-news/drive-thru-visits-doncaster-care-18268965)



Admissions into the Home

In homes where we have been notified that there have been no cases of COVID19, we asked how they managed external visitors to the home (including visiting professionals). Some suggestions are:



Testing

All discharges from hospital settings should be tested 48hrs prior to admission



Continuity

If an isolation period has started whilst in the hospital, this must continue for the remainder of the 14days on admission



Isolation

It is good practice to isolate all residents on admission to the home for 14days to ensure that they remain isolated if they commence with symptoms. This will also ensure that if they are asymptomatic carriers, that the risk of other residents within the home is reduced to a minimum.





Test pre-admission

If a new resident requires admission from the community, they can be tested beforehand through one of the drive thru sites and one of their family members needs to drive them through the testing site. These tests can be arranged by emailing testing@stockport.gov.uk

If the above cannot be arranged, then the resident can be admitted to the home, BUT must be isolated on admission and the home can then arrange for the testing to happen as part of the mass testing approach through the care home portal



Personal Protective Equipment

Refer to the latest version of the Infection Prevention & Control guidance





COVID19

Good Practice for Care Homes



Further Information available from:

https://www.scie.org.uk/care-providers/coronavirus-covid-19

https://assets.publishing.service.gov.uk/government/up-loads/system/uploads/attachment_data/file/879639/covid-19-adult-social-care-action-plan.pdf

https://www.gov.uk/government/publications/wuhan-novel-corona-virus-infection-prevention-and-control/covid-19-personal-protective-equipment-ppe

https://www.gov.uk/government/publications/cov-id-19-how-to-work-safely-in-care-homes https://www.bgs.org.uk/resources/covid-19-managing-the-cov-id-19-pandemic-in-care-homes

