

# Day time Supports

Clare Mattinson and Jared Williamson  
Policy, Information and Commissioning Team

# What we have done.....

- Questionnaires
- Conversations
- Guidance
- Setting up working group
- Developing Day time support specific webinars/discussions

We really want your involvement in the working group – please can you contact: [commissioningagewell@lancashire.gov.uk](mailto:commissioningagewell@lancashire.gov.uk)

# Day time supports in Lancashire

- 50 providers contacted
- 30 completed questionnaire
- 31 providers took part in Zoom conversation:
  - 8 from Older Peoples providers
  - 23 from Learning Disability providers

# Snapshot from the questionnaires

- 49% of service users funded by LCC
- 82% of respondents are doing some form of Outreach work
- 50% of respondents supply their own transport
- 45% of respondents have claimed support from the Government
- 70% of respondents have furloughed staff

# What you told us

- Opportunity to share best practice, share mutual aid, work in a different way.
- Understanding of financial support as providers are concerned about financial viability and sustainability
- Guidance to shape thinking about reopening and the future
- Opportunities for working differently during covid and through the transition period – eg sitting in service, outreach, testing
- Understanding of transport issues
- Co-produce solutions with stakeholders
- Engagement with service users and families about the “new” offer and how do you manage expectations.
- When can I reopen?
- I cant reopen, but we can do something different
- I need help to reopen – who can help me?
- I could reopen but I may have increased costs or only be able to support smaller numbers

National guidance

LA support

Peer support

**Preparations for service users:**

Assessment of needs  
Communication and Informed  
Decision-Making

**Preparing facilities for service  
resumption**

Buildings  
Infection control and PPE  
Transport  
Staff

**Financial Planning**

Government support  
Support from LCC

# Day Time Support Guidance

- “Framework for the Resumption of Day Time Supports”
- Starter for ten – building on guidance, best practice and advice from relevant partners including public health.
- Does it cover everything you would want to see?
- What’s missing? Send comments and feedback.
- We will then work with the Direct of Public Health and the Local Resilience Forum to seek agreement on the guidance.
- Share with providers the final draft.

# Supported Action Planning

- In light of the new guidance, we understand you may need support to shape your action plan for transitions and reopening.
- We can arrange an individual meetings with your organisation to discuss your action plan, issues and concerns as well as opportunities for reopening and the transition period.
- These will be led by our contract management team and supported by relevant colleagues.
- We aim to start these in the next couple of weeks.



# Financial Framework

- Following the conversations with providers, it is clear that you would welcome some clarity about the financial support available for Day Time Supports going forward.
- The impact of social distancing, PPE and infection control measures may impact costs and ability to support the same level of people.
- This would include:
  - Information on when 'pay on plan' will move into the new framework
  - understanding of other opportunities, mutual aid or financial support available.
- We are working with our finance teams, partners and other stakeholders to provide further information about this.

# Contact

- Jared Williamson
  - Policy, Information and Commissioning Manager
  - [jared.williamson@lancashire.gov.uk](mailto:jared.williamson@lancashire.gov.uk)