

Stephen Martin January 2020



### **Background**

The Children and Young People's (CYP) Personal Outcomes Evaluation Tool (POET) has been developed by In Control and the Centre for Disability Research at Lancaster University and builds on the work In Control and Lancaster University have done on POET for use in adult social care and in health.

The CYP's POET has been developed with CYP, parents/carers and practitioners across 70 local areas and is designed to capture the views of CYP, parents/carers and practitioners about the Special Educational Needs and Disability (SEND) support they are receiving.

POET provides a national benchmark on the views of CYP, parent/carers and professionals on the impact the SEND reforms, as a result of the Children and Families Act (CaF) 2014, in relation to their views on the support delivered at both SEN Support and for those with and Education, Health and Care (EHC) plan.

### **Findings**

462 Lancashire CYP made responses to the POET survey in the 2018/19 academic year (September 2018 – July 2019). Analysing the data, a number of these responses had to been removed from the analysis of the figures (25%). For example one Young Person indicated they were attending University. The support system for Universities is not covered by the CaF 2014 and is not the responsibility of the Local Authority. A number of Young People responded that they were no longer in Education and were in full employment supported by Access to Work. Access to Work is a Department for Work and Pensions scheme and is not covered by the CaF 2014 or the responsibility of the Local Authority. Similarly a number of responses were about Personal Independence Payments (PIPs) a Department for Work and Pensions benefit and for a number of responses no information on the level of support in education (SEN Support or through an EHC Plan) was provided.

The figures presented present the responses made by 346 CYP, 328 (95%) having an Education, Health and Care (EHC) Plan and 18 receiving SEN Support from an educational establishment. The 2017/18 POET Survey was meant to cover those with EHC Plans and 379 CYP responded to the survey. However a similar analysis on the responses was not carried on this survey and so it is likely that this number contains invalid responses similar to those received for the 2018/19 survey. It also has to be noted that the questions and allowed responses were different last year and so any comparison is not fully like for like, but is a best fit.

1,443 Lancashire Parent/Carers made separate responses to the survey. For similar reasons as given with the CYP a number of the results also had to be removed (44%), the figures presented represent responses from 813 parent/carers, 731(90%) having children with an EHC Plan and 82 receiving SEN Support from an educational establishment.

678 Parent/Carers responded to the survey in 201/18. As with the CYP a similar analysis was not carried out last year and so it is likely that this number contains invalid responses similar to those received for the 2018/19 survey. For example 130 Parent/Carers answered that their CYP did not have an EHC Plan, despite the survey being for Parent/Carers of CYP with an EHC Plan. Again it has to be noted that the questions and allowed responses were different last year and so any comparison is not fully like for like, but is a best fit.

All of the 137 responses from Lancashire practitioners working with CYP with SEND and their Parents are presented.

The POET survey asked CYP their age. The average age of CYP from Lancashire, responding to the survey, was 13, the same average age as CYP nationally. Figures 1 and 2 show the range of educational establishment attended by the Lancashire CYP who responded

to the survey and for the Lancashire parent/carers who responded. For those CYP with an EHC Plan, these are broadly in line with the split for all CYPs with an EHC Plan.

The survey asked parent/carers how long the support that was being provide to their CYP had been in place. Figure 3 shows the range of time that support has been in place for Lancashire responses.

The practitioners were asked; which area they worked in, what type of school they work in (if working in a school), what age range of CYP they worked with and in what capacity where they involved with the CYP. The Lancashire responses for these questions are shown in figures 4 to 7.

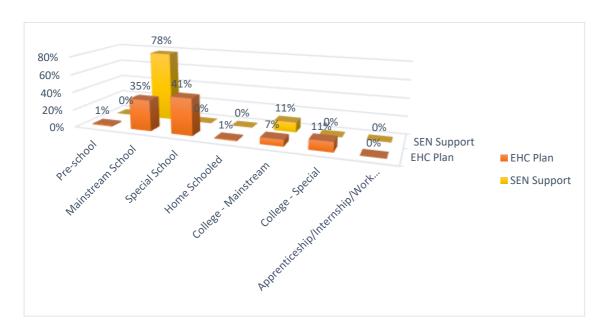
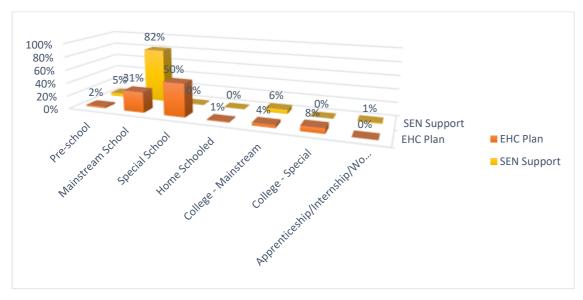


Figure 1 – Lancashire CYP - Educational Establishment Attended



<u>Figure 2 – Lancashire Parent/Carer - Educational Establishment Attended by their CYP</u>

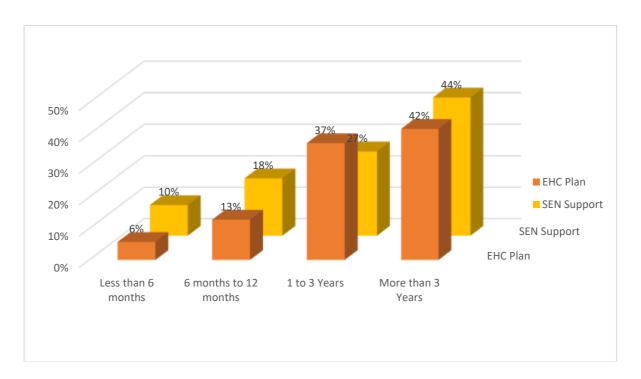
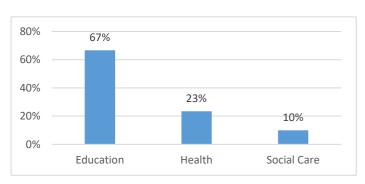


Figure 3 – Lancashire Parent/Carer – Length of time support has been in place



60% 50% 50% 30% 30% 21% 21% Mainstream School Special School Do not work in a school

Figure 4 - Professionals Area of Work

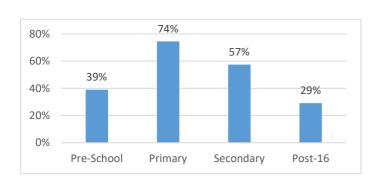


Figure 6 – Age of CYP worked with

Figure 5 – Type of School Worked In

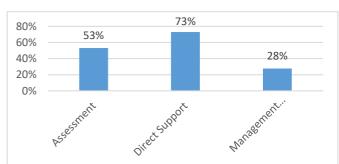
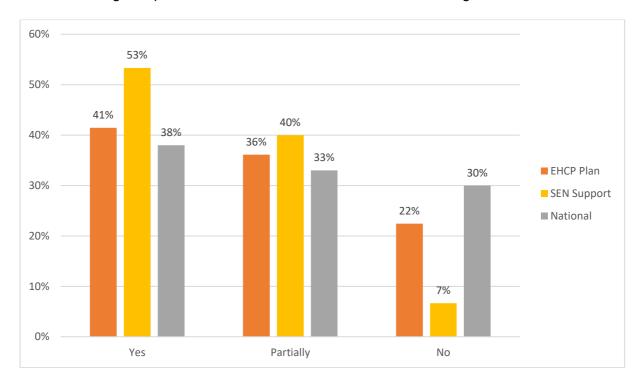


Figure 7 – Type of Involvement

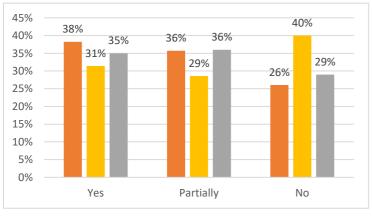
All three groups; CYP, Parent/Carers and Professionals, were asked about how well the SEN support plan or EHC Plan reflected the views of the CYP.

Lancashire CYP reported above the national average that for both SEN Support and EHC Plans their views were included. In 2017/18, 39% of CYP reported negatively to this compared to only 22% and 7% in 2018/19. Lancashire Parent/Carers reported that for EHC Plans the views of their CYP were included above that reported nationally, but at SEN Support reported below the national average. It should be noted that whilst Lancashire's responses have been reported separate for SEN Support and EHC Plans, the national figure combines these two. 42% of Parent/Carers reported in 2017/18 that their CYP's views were included and 20% partially included, showing a slight decrease in fully (4%) but a significant increase in partially (16%) compared to 2018/19. Professionals in Lancashire reported below the national figure for the full inclusion of the views of CYP, but were above the national average for partial and not included. These are shown in Figures 8 – 10.



60%

Figure 8 – Lancashire CYP Are your views included in the Support Plan?



51% 50% 50% 45% 41% 40% Lancashire 30% ■ National 20% 9% 10% 4% 0% Yes Partially No

Figure 9 – Parent/Carers

Figure 10 - Professionals

All three groups were asked how well they thought the views of family were included within the support plan.

As with the inclusion of their views into the Support Plans, Lancashire CYP reported above national average that their family's views had been included. For EHC Plans Lancashire parent/carer's reported that their views were included above the national average. However at SEN Support, parent/carers in Lancashire reported below the national average. In 2017/18 parent/carers reported 61% fully and 25% partially, giving an increase in both of results in 2018/19. Professionals in Lancashire reported along the lines of the national picture for the inclusion of family's views. These are shown in Figures 11 – 13.

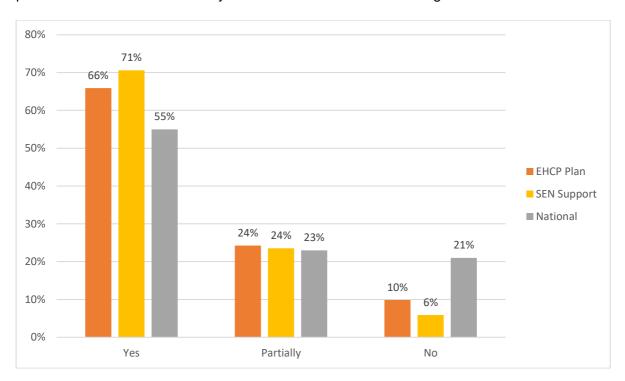


Figure 11 – Lancashire CYP Are your family's views included in the Support Plan

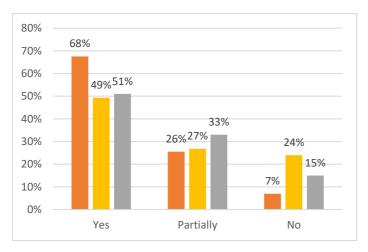


Figure 12 – Parent/Carers

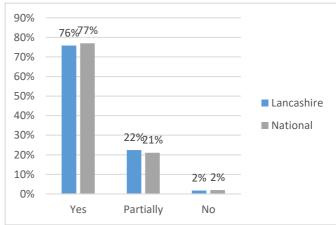


Figure 13 - Professionals

All three groups, were asked how well the Support plan reflected their needs.

Both Lancashire CYP and Parent/Carers reported that EHC Plans reflected their needs significantly above that reported nationally. Parent/Carers had less confidence at SEN Support, but CYP reported satisfaction above the national figures. Lancashire professionals did not share this level of confidence and reported that Lancashire plans reflected the needs of child at a level below that reported nationally. This question was not asked in the 2017/18 2018 survey. These results are shown in Figures 14 – 16.

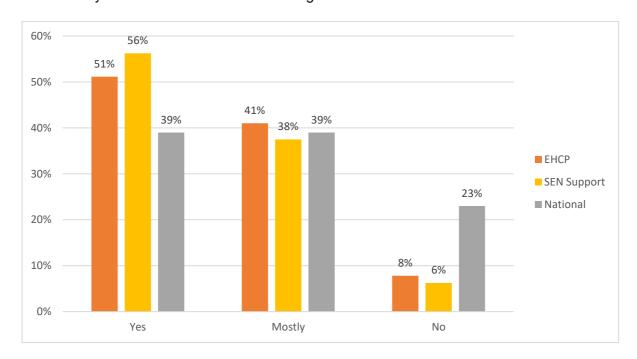


Figure 14 – Lancashire CYP Does your support plan reflect your needs?

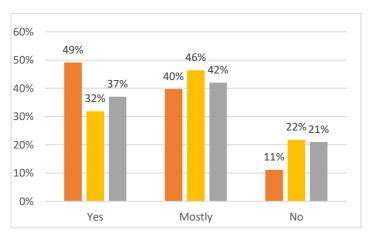


Figure 15 - Parent/Carers

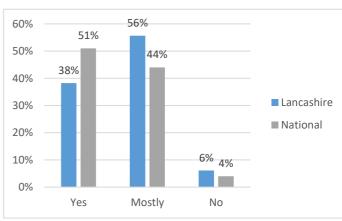
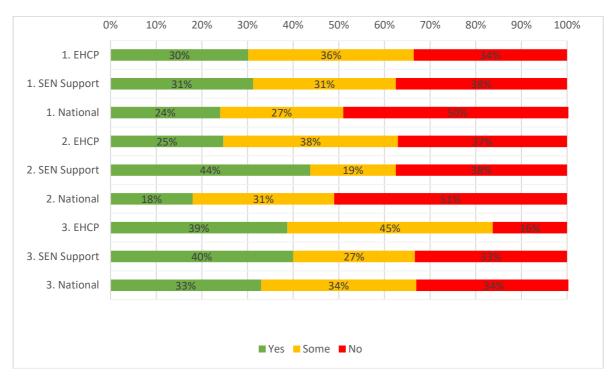


Figure 16 - Professionals

All three groups were asked if; they knew the outcome within their support plan and if they were happy with the progress being made. CYP and Parent/Careers were also knew if they knew how the outcomes would be reached

Lancashire CYP reported above the national figure for in all of these areas. In relation to the support delivered through EHC Plans, Lancashire Parent/Carers reported positively above that reported nationally in all the areas. Lancashire parent/carers reported concerns in relation to knowing how outcomes at SEN Support were to be reached, and were at the same levels as nationally in relation to the progress being made at SEN Support. Lancashire Professionals, again, do not reflect the confidence that Lancashire CYP and Parent/Carers are reporting and their responses shows a mixed picture. These questions were not asked in the 207/18 survey.



<u>Figure 17 – Lancashire CYP (1) Do you know your outcomes? (2) Do you know how your Outcomes will be reached? (3) Are you satisfied with progress?</u>

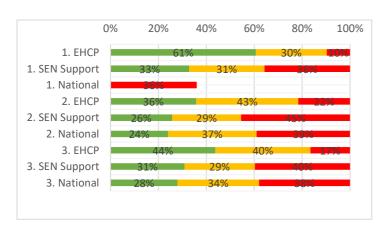


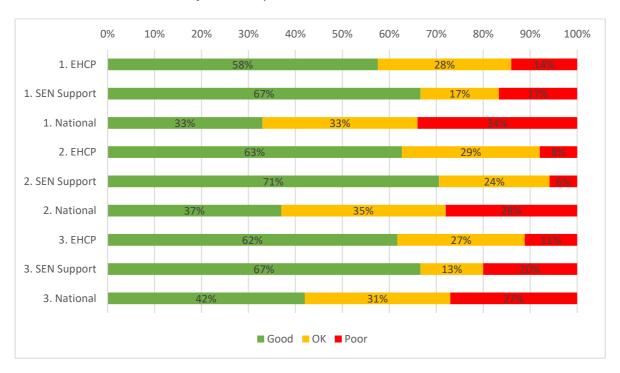
Figure 18 - Parent/Carers Q1 - 3



Figure 19 – Professionals Q1 & Q3

All three groups were asked if; the support that had been provided was the correct support to meet the CYP's needs and had multi-agency professionals worked well together in supporting the CYP. CYP were also asked about the quality of the support they had been provided.

Lancashire CYP and parent/carers reported significant positive results for all of these questions in comparison to the national picture, with the exception that parent/carers reported slightly lower than national satisfaction in relation to the right support to meet their CYP's needs being Good at SEN Support. In 2017/18 CYP & parent/carers were asked if they received the right support to meet their needs and they both reported broadly the same as in this survey. As with the other results, Lancashire Professionals reported a lower satisfaction than indicated by national professionals.



<u>Figure 20 – Lancashire CYP (1) Right support to meet needs? (2) The quality of my support?</u> (3) Multi-agency professionals worked together?

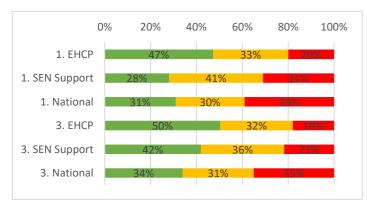


Figure 21 - Parent/Carers Q1 & Q3

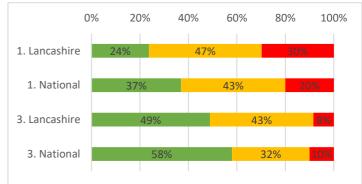
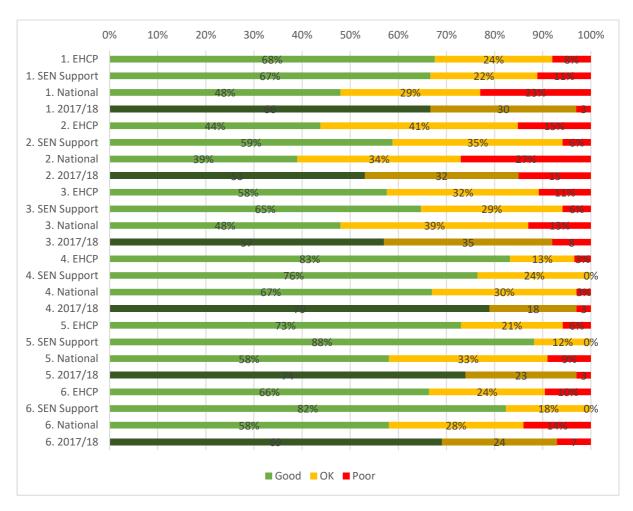


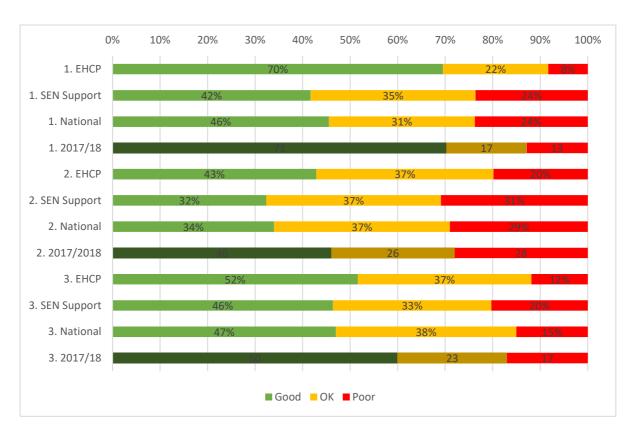
Figure 22 – Professionals Q1 & Q3

All three groups were asked about the impact the support was having on the lives of the CYP. CYP were asked if the support enabled them; to take part in school life, prepared them for the future, enabled them to be fit and health, helped enjoy their life at home, helped them feel safe and helped them have fun in their spare time. Parent/Carers and professionals were asked if the support enabled their CYP to; take part in school life, prepared them for the future, enabled them to be fit and health.

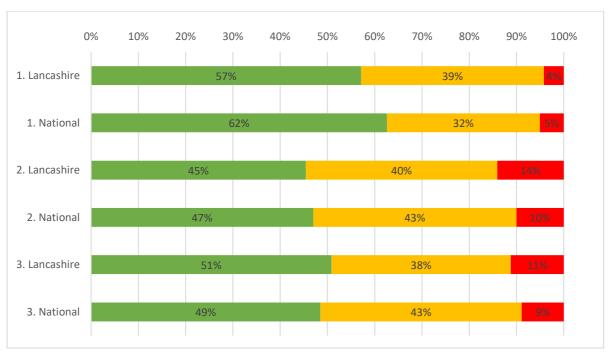
Lancashire CYP, again, reported above the national figures that the support provided to them was having a positive impact in all of these aspects. The level of satisfaction compared to the 2017/18 results has remained broadly the same for; taking part in school life (1), being fit and healthy and feeling safe (3). It has increased for; enjoying life at home (4) and enjoying spare time (6). It has however decrease for preparing for the future (2). Lancashire Parent/Carers also reported for those who had CYP with an EHC Plan, a greater satisfaction with the impact the EHC Plan was having than nationally. As with the other results, Lancashire Parent/Carers were not as confident at SEN Support and were in line with national figures. There is a drop in parent/carer satisfaction from 2017/18 in relation to preparation to be fit and healthy. As with the other results, Lancashire Professionals did not share this positive view and when compared to national professionals were in line and below.



<u>Figure 23 – Lancashire CYP – Support has helped me to; (1) Take part in school life, (2) Prepared me for the future, (3) Enabled me to be fit and health, (4) Helped me enjoy my life at home, (5) Helped me feel safe (6) Helped me have fun in my spare time.</u>

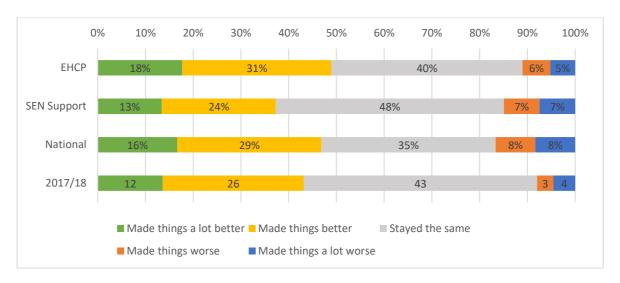


<u>Figure 24 – Lancashire Parent/Carers – Support has heled my CYP to; (1) Take part in school life, (2) Prepared them for the future, (3) Enabled them to be fit and health.</u>



<u>Figure 25 – Lancashire Professionals – Support has heled my CYP to; (1) Take part in school life, (2) Prepared them for the future, (3) Enabled them to be fit and health.</u>

Parent/Carers were asked if the support that had been provided had improved the quality of their (parent/carer) life. Whilst Lancashire Parent/Carers report slightly above that reported nationally by parent/carers for CYP with an EHCP, the results do not show the higher level of satisfaction that are reported in the other areas. For SEN Support the satisfaction is slightly below that reported nationally. Compared to 2017/18 there has been a decrease in the percentage reporting that support has made things worse.



<u>Figure 26 – Lancashire Parent/Carers – The Support for my CYP has improved my</u> quality of life.

Professionals were asked if the EHC Plan process has helped them put CYP at the centre of their planning, had helped them work in partnership with other professionals and had helped then understand the needs of CYP, their family and schools better.

As with the other Lancashire professional responses, Lancashire professionals report less positively about these outcomes from the reforms that national professionals do.

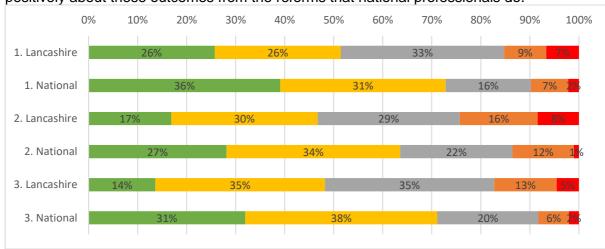


Figure 27 – Lancashire Professionals The EHC Plan process has; (1) Helped me put CYP at the centre of their planning, (2) Helped me work in partnership with other professionals, (3) Helped me understand the needs of CYP, their family and schools better.

### **Actions**

- 1. The accuracy of responses made to the survey, needs to be increased. This will reduce the level of data cleaning which is required, and will additionally increase the number of responses which will be counted.
  - a. Lancashire Parent/Carer Forum and the SEND IAS Team to be asked if they will deliver workshops on the POET Survey to CYP and Parent/Carers.
- 2. The number of returns at SEN Support needs to be increase. This will increase the confidence in the results being returned and analysed.
  - a. A poster to promote the SEN POET Survey to be created and distributed to; Nurseries, Schools, Colleges, Work Based Learning Providers, Neighbourhood Centres, Libraries. The Inclusion Service to approach LCC Communication Team to see if they can accommodate this request.
  - b. A letter to be sent to all Educational Establishments, explaining the SEN POET Survey asking them to promote with their CYP and Parent/Carers who are receiving support. A letter for Parent/Carers to be sent by the Educational Establishment to be included. The Inclusion Service write and send these letters by February 14<sup>th</sup> 2020.
  - c. The POET Survey to be promoted at SENCO Cluster meetings and other Inclusion Service events with schools.
- 3. The reason for the drop in the confidence of CYP with an EHC Plan, that support being offered is preparing them for the future to be explored and addressed.
- 4. The reason for the drop in parent/carer confidence that the support through an EHCP is not supporting their CYP to he fit and healthy to be explored and actioned.
- 5. Parent/Carer confidence at SEN Support in the following areas to be increased:
  - a. CYP's view included in SEN Support Plans
  - b. SEN Support Plans to reflect the needs of CYP
  - c. Understanding of how SEN Support Plan Outcomes will be reached
  - d. Progress of the CYP in reaching their SEN Support Plan Outcomes
  - e. The impact of support provided at SEN Support in CYP engaging in school, preparing for their future and being fit and healthy.
- 6. The disparity between both CYP and Parent/Carers positively report greater satisfaction, than nationally, in the EHC Plan process but this not impacting at a similar level to the quality of life for parent/carers to be understood.
  - a. The Inclusion Service to approach Lancashire Parent/Carer Forum to see if they can accommodate this request.
- 7. The reasons and causes of the dissatisfaction, and reporting below national figures, of Lancashire professionals to be understood.

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**Data Tables** 

### POET September 2018 - August 2019 Summary Data

### Children & Young People with Additional SEN

Responces with an EHC Plan 328
Responces at SEN Support 18
Total Responces 346

#### Educational Establishment Attended

Туре	with an EHCP	%	At SEN Support	%	Total	%
Pre-school	4	1%	0	0%	4	1%
Mainstream School	114	35%	14	78%	128	37%
Special School	136	41%	0	0%	136	39%
Home Schooled	3	1%	0	0%	3	1%
College - Mainstream	24	7%	2	11%	26	8%
College - Special	36	11%	0	0%	36	10%
Apprenticeship/Internship/Work Based Learning	1	0%	0	0%	1	0%
None of these	5	2%	0	0%	5	1%
Not Provided	5	2%	2	11%	7	2%
Total	328		18		346	

Well Above National (8%+) Above Natinal (3% - 8%) Below Natinal (3% - 8%) Well Below National (8%+)

### Were your views (CYP) included in the support Plan?

Level of Support	Yes	%	Partially	%	No	%	Total	Not Provided	
EHCP Plan	109	41%	95	36%	59	22%	263	65	25%
SEN Support	8	53%	6	40%	1	7%	15	3	20%
National		38%		33%		30%			

### Were your family's views included in the EHC Plan/Support Plan?

Level of Support	Yes	%	Partially	%	No	%	Total	Not Provided	
EHCP Plan	174	66%	64	24%	26	10%	264	64	24%
SEN Support	12	71%	4	24%	1	6%	17	1	6%
National		55%		23%		21%			

### Who was involved in developing your EHC Plan/Support Plan?

									Social			
	Class Teacher	96	<b>Teaching Assistant</b>	%	SENCO	%	EP	%	Worker	%	Health	%
EHCP - Yes	172	52%	112	34%	182	55%	98	30%	44	13%	92	28%
EHCP - No	156	48%	216	66%	146	45%	230	70%	284	87%	236	72%
SEN Support - Yes	16	89%	10	56%	14	78%	5	28%	1	6%	2	11%
SEN Support - No	2	11%	8	44%	4	22%	13	72%	16	94%	16	89%

### Does the EHCP/Support Plan refelct your needs?

Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%
EHCP	131	51%	105	41%	20	8%	256	72	10%
SEN Support	9	56%	6	38%	1	6%	16	2	2%
National		39%		39%		23%			

B		CHO DI C	
Do you know what the	Outcomes are in your	EHC Plan/S	ubbort Plan:

Level of Suport	Yes	%	Some	%	No	%	Total	Not Provided	%
EHCP	80	30%	96	36%	89	34%	265	63	9%
SEN Support	5	31%	5	31%	6	38%	16	2	2%
National		24%		27%		50%			

### Do you know how your Outcomes will be reached?

Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%
EHCP	64	25%	99	38%	96	37%	259	69	9%
SEN Support	7	44%	3	19%	6	38%	16	2	2%
National		18%		31%		51%			

### Are you satisfied with the progress being made?

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Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%		
EHCP	100	39%	116	45%	42	16%	258	70	10%		
SEN Support	6	40%	4	27%	5	33%	15	3	4%		
National		33%		34%		34%					

### Over the last year, I had the right support to meet their needs?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	156	58%	77	28%	38	14%	271	14	2%	43	6%
SEN Support	12	67%	3	17%	3	17%	18	0	0%	0	0%
National		33%		33%		34%					

### Over the last year, the quality of my support was?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	173	63%	81	29%	22	8%	276	8	1%	44	6%
SEN Support	12	71%	4	24%	1	6%	17	1	0%	0	0%
National		37%		35%		28%					

### Over the last year, Multi Agency Practitioners have worked well together supporting my child?

Level of Suport	Good	%	OK	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	155	62%	68	27%	28	11%	251	36	5%	41	6%
SEN Support	10	67%	2	13%	3	20%	15	3	0%	0	0%
National		42%		31%		27%					

### Over the last year, the support provided has me take part in school life?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	177	68%	64	24%	21	8%	262	5	1%	61	8%
SEN Support	12	67%	4	22%	2	11%	18	0	0%	0	0%
National		48%		29%		23%					

Over the last year, the support provided has help me prepare for my next steps and future?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	107	44%	100	41%	37	15%	244	17	2%	67	9%
SEN Support	10	59%	6	35%	1	6%	17	1	0%	0	0%
National		39%		34%		27%					

Over the last year, the support provided has help me to be fit and healthy?

	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not	%
Level of Suport EHCP	128	58%	70	32%	24	11%	222	9	1%	Provided 97	13%
SEN Support	11	65%	5	29%	1	6%	17	0	0%	1	1%
National		48%		39%		13%					

Over the last year, the support provided to me has helped me enjoy life at home?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	218	83%	35	13%	9	3%	262	5	1%	61	8%
SEN Support	13	76%	4	24%	0	0%	17	0	0%	1	1%
National		67%		30%		3%					

Over the last year, the support provided to me has helped me to feel safe?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	187	73%	54	21%	15	6%	256	9	1%	63	9%
SEN Support	15	88%	2	12%	0	0%	17	0	0%	1	1%
National		58%		33%		9%					

Over the last year, the support provided to me has helped me have fun in my spare time?

Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%
EHCP	174	66%	63	24%	25	10%	262	5	1%	61	8%
SEN Support	14	82%	3	18%	0	0%	17	0	0%	1	1%
National		58%		28%		14%					

### POET September 2018 - August 2019 Summary Data

#### Parents of Children with Additional SEN

Responses with an EHC Plan 731
Responses at SEN Support 82
Total Responses 813

### Educational Establishment Attended

Туре	with an EHCP	%	At SEN Support	%	Total	%
Pre-school	17	2%	4	5%	21	3%
Mainstream School	229	31%	67	82%	296	36%
Special School	367	50%	0	0%	367	45%
Home Schooled	8	1%	0	0%	8	1%
College - Mainstream	31	4%	5	6%	36	4%
College - Special	57	8%	0	0%	57	7%
Apprenticeship/Internship/Work Based Learning	1	0%	1	1%	2	0%
None of these	10	1%	0	0%	10	1%
Not Provided	11	2%	5	6%	16	2%
Total	731		82		813	

Length of Support

Length	with an EHCP	%	At SEN Support	%	Total	%
Less than 6 months	42	6%	8	10%	50	6%
6 months to 12 months	94	13%	15	18%	109	13%
1 to 3 Years	272	37%	22	27%	294	36%
More than 3 Years	305	42%	36	44%	341	42%
Not Provided	18	2%	1	1%	19	2%
Total	731		82		813	

Well Above National (8%+) Above Natinal (3% - 8%) Below Natinal (3% - 8%) Well Below National (8%+)

### Were your views (Parent) included in the support Plan?

Level of Support	Yes	%	Partially	%	No	%	Total	Not Provided	
EHCP Plan	458	68%	173	26%	47	7%	678	53	8%
SEN Support	35	49%	19	27%	17	24%	71	11	15%
National		51%		33%		15%			

Were your child's views included in the EHC Plan/Support Plan?

Level of Support	Yes	%	Partially	%	No	%	Total	Not Provided	
EHCP Plan	257	38%	240	36%	175	26%	672	59	9%
SEN Support	22	31%	20	29%	28	40%	70	12	17%
National		35%		36%		29%			

Who was involved in developing your child's EHC Plan/Support Plan?

									Social			
	Class Teacher	96	<b>Teaching Assistant</b>	%	SENCO	96	EP	%	Worker	96	Health	%
EHCP - Yes	474	65%	254	35%	446	61%	284	39%	105	14%	252	34%
EHCP - No	257	35%	477	65%	285	39%	447	61%	626	86%	479	66%
SEN Support - Yes	37	45%	20	24%	57	70%	19	23%	5	6%	19	23%
SEN Support - No	45	55%	62	76%	25	30%	63	77%	77	94%	63	77%

Does the EHCP/Support Plan refelct your Child's needs?

Does the Error Joupport Flant Telefor Jour China's	iccus:								
Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%
EHCP	331	49%	268	40%	75	11%	674	57	8%
SEN Support	22	32%	32	46%	15	22%	69	13	16%

National		37%		42%		21%		1 1			
	•						•			•	
Do you know what the Outcomes are in your	child's EHC Plan/S	upport Plan?		_							
Level of Suport	Yes	%	Some	%	Yes & Some	%	No	%	Total	Not Provided	%
EHCP	407	61%	198	30%	605	90%	65	10%	670	61	8%
SEN Support	23	33%	22	31%	45	64%	25	36%	70	12	15%
National						64%		36%			
Do you know how your child's Outcomes will	be reached?									_	
Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%		
EHCP	239	36%	284	43%	144	22%	667	64	9%		
SEN Support	17	26%	19	29%	30	45%	66	16	20%		
National		24%		37%		39%					
Are you satisfied with the progress being mad											
Level of Suport	Yes	%	Mostly	%	No	%	Total	Not Provided	%	1	
EHCP	289	44%	262	40%	109	17%	660	71	10%	1	
SEN Support	21	31%	20	29%	27	40%	68	14	17%	1	
National		28%		34%		38%				_	
Over the last year, has your child has the righ	t support to meet	their needs?									
	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not	%
Level of Suport										Provided	
EHCP	323	47%	224	33%	136	20%	683	17	2%	31	4%
						24.04	74	6	1%	5	6%
SEN Support	20	28%	29	41%	22	31%	71	, v			0/0
	20	28% 31%	29	30%	22	39%	/1	Ů			0/0
SEN Support National		31%			22		/1	Ů			0.0
SEN Support National		31%			22		71				0.0
SEN Support National Over the last year, Multi Agency Practitioners		31%			Poor		Total	Do Not Know	%	Not	%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport	have worked wel	31% I together sup %	porting my child?	30% %	Poor	39%	Total	Do Not Know	%	Not Provided	%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP	Good	31% I together sup % 50%	porting my child?  OK  209	30% % 32%	Poor 119	39% % 18%	Total 662	Do Not Know	% 5%	Not Provided 33	<del>%</del> 5%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support	have worked wel	31% I together sup % 50% 42%	porting my child?	30% % 32% 36%	Poor	39% % 18% 22%	Total	Do Not Know	%	Not Provided	%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP	Good	31% I together sup % 50%	porting my child?  OK  209	30% % 32%	Poor 119	39% % 18%	Total 662	Do Not Know	% 5%	Not Provided 33	<del>%</del> 5%
SEN Support National  Over the last year, Multi Agency Practitioners  Level of Suport EHCP SEN Support National	Good 334 29	31% I together sup % 50% 42% 34%	oorting my child?  OK  209 25	30% % 32% 36%	Poor 119	39% % 18% 22%	Total 662	Do Not Know	% 5%	Not Provided 33	<del>%</del> 5%
SEN Support National  Over the last year, Multi Agency Practitioners  Level of Suport EHCP SEN Support National	Good 334 29 help by child take	31% I together sup % 50% 42% 34%	OK 209 25	30% % 32% 36% 31%	Poor 119 15	39% % 18% 22% 35%	Total 662 69	Do Not Know 36 7	% 5% 1%	Not Provided 33 6	% 5% 7%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has	Good 334 29	31% I together sup % 50% 42% 34%	oorting my child?  OK  209 25	30% % 32% 36%	Poor 119	39% % 18% 22%	Total 662	Do Not Know	% 5%	Not Provided 33 6	<del>%</del> 5%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has Level of Suport	Good 334 29 help by child take	31% I together sup % 50% 42% 34% part in school	OK 209 25  life? OK	30% % 32% 36% 31%	Poor 119 15 Poor	39% % 18% 22% 35%	Total 662 69	Do Not Know 36 7  Do Not Know	% 5% 1%	Not Provided 33 6	% 5% 7%
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has Level of Suport EHCP	Good 334 29 help by child take Good 477	31% I together sup % 50% 42% 34% part in school % 70%	OK 209 25  life? OK 152	30% % 32% 36% 31% % 22%	Poor 119 15 Poor 57	39% % 18% 22% 35% %	Total 662 69 Total 686	Do Not Know 36 7  Do Not Know 9	% 5% 1% % 1%	Not Provided 33 6  Not Provided 36	96 596 796 96 596
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SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has Level of Suport EHCP	Good 334 29 help by child take Good 477	31% I together sup % 50% 42% 34% part in school % 70%	OK 209 25  life? OK 152	30% % 32% 36% 31% % 22%	Poor 119 15 Poor 57	39% % 18% 22% 35% %	Total 662 69 Total 686	Do Not Know 36 7  Do Not Know 9	% 5% 1% % 1%	Not Provided 33 6  Not Provided 36	96 596 796 96 596
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SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has Level of Suport EHCP SEN Support National  Over the last year, the support provided has I Level of Suport National  Over the last year, the support provided has I Level of Suport EHCP SEN Support National  Over the last year, the support provided has I Level of Suport National  Over the last year, the support provided has I	help by child take Good 477 30 help by child prepa Good 281 22 help by child to be Good	31%  I together sup  %  50%  42%  34%  Part in school  70%  46%  are for their ne  %  43%  32%  34%  fit and health  %	OK  209 25  life?  OK  152 25  ext steps and future  OK  244 25	30%  % 32% 36% 31%  % 22% 35% 31%  % 37% 37% 37%	Poor 119 15 Poor 130 21 Poor	39%  % 18% 22% 35%  % 896 24% 24%  % 20% 31% 29%	Total 662 69  Total 686 72  Total 655 68	Do Not Know  36 7  Do Not Know 9 0  Do Not Know 27 4  Do Not Know	% 5% 1% % 1% 0%	Not Provided 33 6  Not Provided 36 10  Not Provided 49 10  Not Provided	96 596 796 96 596 1296 96 796 1296
SEN Support National  Over the last year, Multi Agency Practitioners Level of Suport EHCP SEN Support National  Over the last year, the support provided has Level of Suport EHCP SEN Support Over the last year, the support provided has Level of Suport Level of Suport National  Over the last year, the support provided has I Level of Suport SEN Support National  Over the last year, the support provided has I Level of Suport EHCP SEN Support	help by child prepa Good  334 29  help by child take  Good  477 30  help by child prepa  Good  281 22	31%  I together sup  %  50%  42%  34%  Part in school  %  70%  42%  46%  are for their ne  %  43%  32%  34%  fit and health	OK 209 25  life? OK 152 25  ext steps and future OK 244 25	30%  % 32% 36% 31%  % 22% 35% 31%  ?  % 37% 37%	Poor 119 15 Poor 57 17 Poor 130 21	39%  % 18% 22% 35%  % 8% 24% 24% 24% 24% 24% 29%	Total 662 69  Total 686 72  Total 655 68	Do Not Know  36 7  Do Not Know 9 0  Do Not Know 27 4	% 5% 1% % 1% 0%	Not Provided 33 6  Not Provided 36 10  Not Provided 49 10	96 596 796 96 596 1296

Over the last year, the support provided to my child, has improved my (parent's) quality of life.

over the last year, the support provided to my	inia, nas impro	rea my (paren	c 3) quality of life.												
Level of Suport	Made things a lot better	%	Made things better	%	Stayed the same	%	Made things worse	%	Made things a lot worse	%	Total	Do Not Know	%	Not Provided	%
EHCP	116	18%	204	31%	262	40%	38	6%	34	5%	654	8	1%	69	9%
SEN Support	9	13%	16	24%	32	48%	5	7%	5	7%	67	3	4%	12	15%
National		16%		29%		35%		8%		8%					

### POET September 2018 - August 2019 Summary Data

### **Professionals working with Additional SEN**

#### Which area do you work in?

Туре	No.	%
Education	94	67%
Health	33	23%
Social Care	14	10%
Total	141	

### Educational Establishment worked in.

Туре	No.	%
Mainstream School	70	50%
Special School	29	21%
Do not work in a school	42	30%
Total	141	1

### Age Group worked with.

Туре	Yes	No
Pre-School	55	86
Primary	105	36
Secondary	81	60
Post-16	41	100

### What is your involvement with CYP?

Туре	Yes	No
Assessment	75	66
Direct Support	103	38
Management/Commissioning	39	102

Well Above National (8%+) Above Natinal (3% - 8%) Below Natinal (3% - 8%) Well Below National (8%+)

Were the views of the CYP included in the									
EHCP/Support Plan?	Yes	%	Partially	%	No	%	Total	Not Provided	
Lancashire	52	45%	59	51%	5	4%	116	25	22%
National		50%		41%		9%			

Were your family's views included in the EHC									
Plan/Support Plan?	Yes	%	Partially	%	No	%	Total	<b>Not Provided</b>	
Lancashire	88	76%	26	22%	2	2%	116	25	22%
National		77%		21%		2%			

### Who was involved in developing the EHC Plan/Support Plan?

									Social		$\overline{}$	
	Class Teacher	96	<b>Teaching Assistant</b>	<del>%</del>	SENCO	%	EP	%	Worker	%	Health	96
Yes	91	78%	65	56%	100	86%	77	66%	22	19%	61	53%
No	25	22%	51	44%	16	14%	39	34%	94	81%	55	47%

Does the EHCP/Support Plan refelct the CYPs needs?	Yes	%	Mostly	%	No	%	Total	Not Provided	%
Lancashire	44	38%	64	56%	7	6%	115	26	4%
National		51%		44%		4%			

Do parent's know what the Outcomes are in the				1						7					
CYP's EHC Plan/Support Plan?	Yes	%	Some	96	No	%	Total	Not Provided	%						
Lancashire	65	57%	47	41%	3	3%	115	26	4%	1					
National		66%		32%		2%		1		1					
										_					
Are you satisfied with the progress being made?	Yes	%	Mostly	%	No	%	Total	Not Provided	%						
Lancashire	37	33%	60	54%	14	13%	111	30	4%	]					
National		30%		59%		10%									
Over the last year, did the CYP have the right sup	port to meet t	their needs?													
Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not Provided	%				
Lancashire	31	24%	61	47%	39	30%	131	1	0%	9	1%	]			
National		37%		43%		20%						]			
Level of Suport	Good	% 4004	OK	%	Poor	%	Total	Do Not Know	%	Not Provided	<b>%</b>				
Lancashire	64	49%	56	43%	11	8%	131	2	0%	8	1%	1			
National		58%		32%		10%						J			
Level of Suport	Good	%	ОК	%	Poor	%	Total	Do Not Know	%	Not	%				
		5704		700/		•••				Provided	701	ł			
Lancashire	68	57%	46	39%	5	4%	119	3	0%	19	3%				
Lancashire	68	57% 62%	46	39% 32%	5	4% 5%		3	0%		3%				
		62%		32%	5			3	0%	19	3%				
Lancashire National Over the last year, the support provided has help	the CYP prep	62% are for their ne	ext steps and future	32%	Poor		119 Total	3 Do Not Know	%		3% 96	]			
Lancashire National  Over the last year, the support provided has help Level of Suport Lancashire	the CYP prep	62% are for their ne % 45%	ext steps and future	32% ? % 40%		5% % 14%	119			19 Not		]			
Lancashire National Over the last year, the support provided has help Level of Suport	the CYP prep	62% are for their ne	ext steps and future	32%	Poor	5% %	119 Total	Do Not Know	%	Not Provided	%				
Lancashire  National  Over the last year, the support provided has help  Level of Suport  Lancashire  National	the CYP prep Good 55	62% are for their ne % 45% 47%	ext steps and future	32% ? % 40%	Poor	5% % 14%	119 Total	Do Not Know	%	Not Provided	%				
Lancashire  National  Over the last year, the support provided has help  Level of Suport  Lancashire  National  Over the last year, the support provided has help	the CYP prep Good 55	62% are for their ne % 45% 47%	ext steps and future	32% ? % 40%	Poor	5% % 14%	119 Total	Do Not Know	%	Not Provided	%	] ] ]			
Lancashire  National  Over the last year, the support provided has help  Level of Suport  Lancashire  National  Over the last year, the support provided has help	Good 55	62% are for their ne % 45% 47% and healthy?	oxt steps and future OK 49	32% ? % 40% 43%	Poor 17	5% % 14% 10%	119 Total 121	Do Not Know	% 0%	Not Provided 19	% 3%				
Lancashire National  Over the last year, the support provided has help Level of Suport Lancashire National  Over the last year, the support provided has help Level of Suport Lancashire	Good 55 me to be fit a	62% are for their ne % 45% 47% and healthy?	OK  OK  OK	32% ? % 40% 43%	Poor 17	% 14% 10%	Total 121 Total	Do Not Know	% 0%	Not Provided 19  Not Provided	% 3%				
Lancashire National  Over the last year, the support provided has help Level of Suport Lancashire National  Over the last year, the support provided has help Level of Suport	the CYP prep Good 55 me to be fit a Good 59	62% are for their ne	OK 49 OK 49	32% ?? % 40% 43% % 38%	Poor 17	5%  % 14% 10%  % 11%	Total 121 Total	Do Not Know	% 0%	Not Provided 19  Not Provided	% 3%				
Lancashire National Over the last year, the support provided has help Level of Suport Lancashire National Over the last year, the support provided has help Level of Suport Lancashire National	the CYP prep Good 55 me to be fit a Good 59	62% are for their ne	OK 49 OK 49	32% ?? % 40% 43% % 38%	Poor 17	5%  % 14% 10%  % 11%	Total 121 Total	Do Not Know	% 0%	Not Provided 19  Not Provided	% 3%	N/A	%	Not Provided	
Lancashire National Over the last year, the support provided has help Level of Suport Lancashire National Over the last year, the support provided has help Level of Suport Lancashire National Over the last year, the Support provided has help Level of Suport Lancashire National Over the last year, have EHCPs helped you put ch	the CYP prep Good 55 me to be fit a Good 59	62%  are for their ne  %  45%  47%  and healthy?  %  51%  49%	OK 49  OK 49  OK 44	32%	Poor 17 Poor 13	5%  % 14% 10%  % 1196 9%	119  Total 121  Total 116	Do Not Know  1  Do Not Know  6	% 0% % 1%	Not Provided 19 Not Provided	96 396 96 396	N/A 7	% 7%		

Sometimes

31

Rarely

17

29%

22%

%

16%

12%

Never

9

Total

107

N/A

5

%

8%

1%

%

5%

Provided

29

%

27%

%

30%

34%

Level of Suport Lancashire

National

Always

18

%

27%

Most

32

Level of Suport	Always	%	Most	%	Sometimes	%	Rarely	%	Never	%	Total	N/A	%	Not Provided	%
Lancashire	15	14%	38	35%	38	35%	14	13%	5	5%	110	3	3%	28	25%
National		31%		38%		20%		6%		2%					