

ADULT SOCIAL CARE – EMERGENCY FINANCIAL SUPPORT (pg.1)

- Lancashire County Council will provide emergency financial support to adult social care providers during this crisis period.
- In particular, emergency financial support is aimed at those organisations who forecast that they expect to be below safe staffing levels without additional financing and that they are unable to cover staffing shortfalls through working with neighbouring care homes / providers or through auxiliary workforce.

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- Apply for support by emailing: contractmgmt.care@lancashire.gov.uk
- Please title your email **FINANCIAL ASSISTANCE** so it can be easily identified and prioritised.
- You must provide the following details in order for us to address your requirements. If you don't include this information, it may delay our ability to make payments:
 - Name of organisation and business address
 - Total amount required per week, including summary calculation of how this amount is determined
 - Information about how the funding will be spent e.g. additional staff costs to cover sickness absence
 - If the funding is to pay for staff, confirm that you are able to get supply staff with the additional financing

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- Weekly payments will be made for an initial period of up to 3 months. You should review your financial position regularly and if you require further support you should make a further request to the email address provided.
- Similarly if your circumstances change and you secure volunteer workers and require less or no further emergency funding, please inform us via the email address provided so that payments can be amended / ceased.
- If at any time you anticipate that your business will become unsustainable (even after requesting support) you must contact us immediately.
- All suppliers receiving emergency financial support will be expected to operate on an 'open book' basis once the crisis comes to an end.
- Providers will be asked to demonstrate how the payments were used and to return any unutilised funding, or funding not applied for the intended purpose.

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- Suppliers should not expect to make profits on emergency funding. In cases where they are found to be taking undue advantage, or failing in their duty to act transparently and with integrity, the Authority will take action to recover payments made.
- Additionally, the UK government has announced a series of economic measures to support businesses. Further details can be found in our FAQs located here: <https://www.lancashire.gov.uk/coronavirus/care-providers/>
- ***DIRECT PAYMENTS*** – If you are in receipt of a direct payment and during this crisis period your payment becomes insufficient to meet your needs you should contact the Direct Payment Support Service (Lancashire Independent Living Service (LILS)) for further help and guidance.

Summary

Information will be uploaded to the Portal :

- Explanatory Slides
- Sample funding request template
- Blank funding request template