



# Access Statement for Queen Street Mill Textile Museum

[www.lancashire.gov.uk](http://www.lancashire.gov.uk)

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our visitors.

### Introduction

The worlds only surviving 19th century steam powered weaving mill. Bringing steam powered weaving to life.

On the outskirts of Burnley - a town once dominated by the textile industry, lies Harle Syke, the home of Queen Street Mill, the last surviving, operational steam powered weaving mill in the world.

Harle Syke is a small village and the museum is located in a residential area. The approach and area around the museum is flat, however the surface is flagged and uneven. You should allow yourself at least 1.5 hours to go around the museum, 5th this will be an escorted tour with members of staff with the opportunity to visit the engine and hear a talk.

The Engine House

**Due to some strengthening work on the mill chimney there will be limited access to some areas of the museum as some of the site is cordoned off for health and safety reasons. Visiting the engine will require visitors going back outside to the street and then into the engine house and up some steps. There is currently no lift access from inside the building whilst the chimney work is ongoing. Unfortunately this also means that we will currently be unable to light the boilers and operate the steam engine, however, you will be able to visit the boiler house and engine house to hear a talk about the engine workings.**

Staff are on hand throughout the museum should you require any assistance.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01282 412555 or email [queenstreetmill@lancashire.gov.uk](mailto:queenstreetmill@lancashire.gov.uk).

### Pre-Arrival

- Accessible taxi service: Adams Taxi Tel: 01282 413555
- Bus Service: Number 5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5 minute walk from bus station which is situated on Briercliffe Road.
- By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).
- The streets in the area of the museum are paved and level.
- We can offer information in alternative formats such as large print or guide/audio if requested, prior to visit.

## Car Parking and Arrival



*Tapesize doors*

- Free road parking, no parking by the side of the museum due to the building work and welfare cabins. An overflow car park is available. The overflow carpark is tarmac with a ramp in and out. To get to the Mill entrance you will need to cross the road.
- Due to building work on the chimney the usual public entrance is out of use. **Visitors will enter through the tapesize doors off Queen Street which are being used on a temporary basis.**

- The surface from the car park to the tapesize door entrance is flat and paved. There is no curb to negotiate.
- The tapesize doors are double doors at street level. The width of the door is 1270mm. They open outwards and are not automatic. They will remain open during opening hours. A member of staff will be on hand for assistance.
- There is a gutter to navigate at the entrance. It is not a deep gutter. There is a small ramp upon entrance into the building.
- There are street lights outside the museum
- There are no stairs or handrails

### Attraction: Weaving (displays, exhibits, rides etc.)

- We have working machinery, written interpretation, museum assistants/guides and videos in some areas of the museum.
- Written interpretation is displayed in various sizes of print and some of it is with photos.
- Considerable background noise due to working machinery. There is ear protection available for visitors in the weaving shed if they find it too noisy. This is not currently operational but weaving technicians will demonstrate looms in the warehouse where ear defenders may be worn.
- No flashing lights
- Once inside, there are no doors for visitors to open, other than the toilets.
- Seating available throughout the museum.
- Floor is flagged and uneven.
- North lights and overhead lamps throughout the museum - well lit.
- There are stairs but there are steps up to the engine.



**Attraction: Boiler and Engine House (displays, exhibits)**

- Access to the boiler house and Lancashire boilers is down a small flagged slope, sliding door and steps into the boiler house. Although entrance for those with poor mobility is restricted, alternate viewing is available through the loading doors which the boiler man will be able to open on request.



- Due to ongoing chimney work an alternative entrance to the engine house will be used.
- There is no wheelchair access to the engine house.
- Access to the engine house is via 12 steps. These are quite steep. There is a hand rail on the right hand side.
- There will be a limit of 15 visitors at any one time on a first come first serve basis.



*Alternative engine house entrance*

## Public Toilets



- Public WC's located next to cafe, which is close to reception.

- This includes the accessible WC which is unisex. It is not kept locked and is freely available to visitors.
- Floor leading to WC's is flagged and uneven. No stairs or ramps to negotiate.
- The width of the accessible WC door is 925mm/3 Feet wide. There is clear space for a wheelchair to the left of the WC.
- The height of the WC from floor to seat is 640mm/2 Feet.
- There are vertical and horizontal grab rails behind and to the right of the WC.
- In the event of an emergency, the fire alarm does not have a flashing light, but there are fire wardens on site.
- There is a red emergency alarm cord in the accessible WC.
- Lighting in WC is Fluorescent and switch is reachable from a wheelchair.
- The flooring in the WC is non slip laminate.
- The sink taps are levers.

### Catering

- **Our café is open to the public. We will offer a limited menu of refreshments, hot and cold drinks, cake and confectionery whilst we continue to have limited access.**

### Shop

- We have a range of goods to buy in our shop including items made from cloth produced on our heritage looms.

### Additional Information

- Staff have had Equality and Diversity training.
- There is an Emergency Response Plan for the site. Fire risk assessments are carried out regularly.
- Assistance dogs welcome. Water available, please request from staff.
- Standard fire exits/safety signs throughout the site.
- No charging points/areas for power assisted wheelchairs or mobility scooters.
- Local accommodation - Premier Inn, Queen Victoria Road, Burnley, Lancashire BB10 3EF 0871 527 8174
- Holiday Inn: M65 Jct 10, 55 Pendle Way Burnley, Lancashire, BB12 0TJ  
Reservations: 01282 855 955 Fax: 44-0-845-217-1374

## Contact Information

Address (Inc postcode): Queen Street Mill Textile Museum Queen Street Harle Syke  
Burnley BB10 2HX

Telephone: 01282 412555

Email: [queenstreetmill@lancashire.gov.uk](mailto:queenstreetmill@lancashire.gov.uk)

Website:

<http://www.lancashire.gov.uk/acs/sites/museums/venues/qsm/index.asp?siteid=3771&pageid=12932&e=e>

Grid Reference: SD867349

Hours of Operation 2019:

From Thursday 18<sup>th</sup> April 2019 until the end of October 2019.

Thursday, Friday, Saturday 12noon -4pm

Local Accessible Taxi: Accessible taxi service: Adams Taxi 01282 413888 or 01282 413555

Local Public Transport: Bus Service: Number 4&5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5 minute walk from bus station which is situated on Briercliffe Road. By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).