

Draft Service User Outcomes

In addition to any specific needs identified in the young person's individual Care Plan/ Pathway Plan, the provider will work to achieve the following outcomes for the young person.

Promoting Health and Wellbeing

The young person enjoys good physical, emotional, mental and sexual health; has a healthy lifestyle, and has access to information about health issues that allows them to make informed choices as they move to independence

Stay Safe

Young people are living in a physically safe environment with appropriate support network to meet their individual needs

Relationships

Young people are supported in developing peer, family and work relationships to aid their development and promote emotional well-being

Identity

The young person feels secure and proud of their identity and is able to choose his/her religion. Young people feel supported when questioning/ understanding their sexual orientation/ gender

Enjoy and Achieve

The young person has access to employment, training or education and receives encouragement and recognition for their achievements; they participate in social, cultural and leisure activities; they make positive friendships; they achieve academically in line with their ability

Promoting Participation

The young person positively participates in the local community; they are actively involved in making decisions about their future; they develop self-confidence and are able to deal with change and other life challenges; they understand the effects of all acts of discrimination and are able to challenge their own perceptions on this; they demonstrate enterprise and a will to contribute to the wellbeing of others

Promoting Independence

The young person engages in further education, employment or training; they develop independence and money management skills; they are supported in the process of moving to independent adult life

Draft Service Design Objectives

- Prevent homelessness
- Where homelessness can't be prevented, sufficient emergency accommodation is available to meet need
- A range of appropriate housing and support options are available for care leavers to move on to in a planned way
- The geographical location of services enables young people to be able to maintain links with family, friends and college when living in supported accommodation
- Services are available for young people with a range of needs including individuals with complex needs, teenage parents, pregnant young people, offenders. Services meet the cultural needs of young people.
- The level of staffing within services and the knowledge, skills and values of staff meet the needs of the intended client group.
- Young people are able to move on from services at an appropriate time to a suitable setting
- Services deliver value for money