

Enjoying eBooks

**On computers
and eReaders**

To borrow you'll need...



- your library card number
- and library PIN

Before you Download



- ✓ Download and install software on your computer



- ✓ Register with an email address

our Library eBooks and eAudio



**May only be borrowed by
library members living or
working in the Lancashire
area**

*Most adjacent authorities also offer
a similar service to their users*

Library eBooks can be read on...



✓ most
eReaders

✗ but not
Amazon
Kindle*

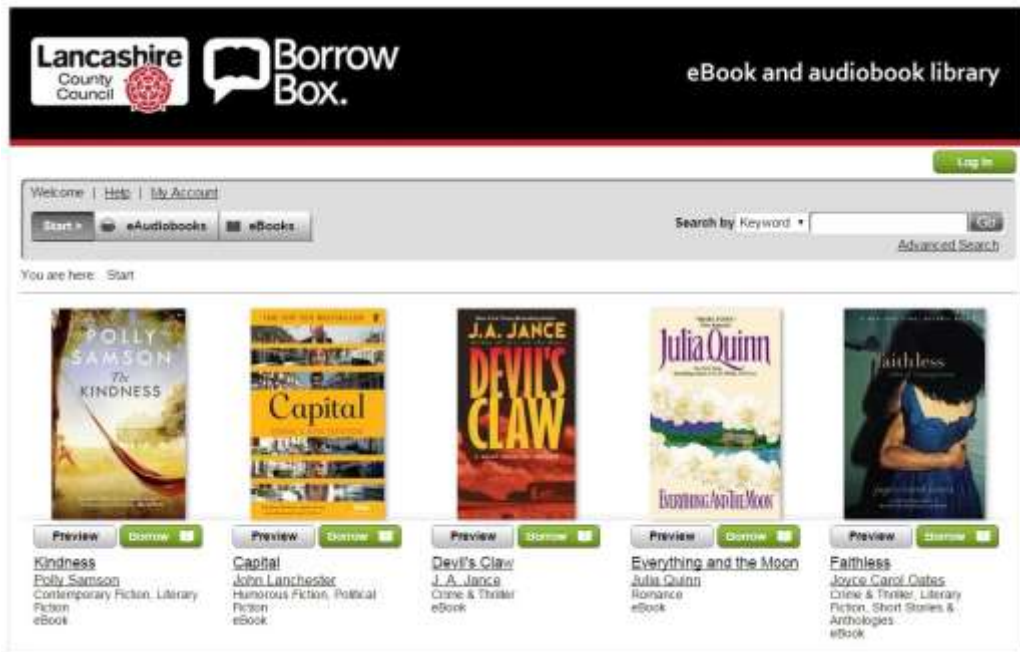


✗ Library eBooks can't be
wirelessly downloaded to your
eReader



* If you have an Amazon
Fire (formerly Kindle Fire)
it is possible to read
Library eBooks on a 'Fire',
using the same app as
you would for any other
Android tablet or
smartphone.
(see our separate guide)

To get started



Visit our Download Library at
www.lancashire.gov.uk/ebooks
and login with your library number
and PIN

This screenshot shows the login page of the Lancashire County Council Library Service. The header features the Lancashire County Council logo and the Borrow Box logo. Below the header, there is a navigation bar with links for 'Welcome to Lancashire County Council Library Service'. The main content area contains a login form with fields for 'Borrower Number' and 'PIN'. The Borrower Number field is pre-filled with '34561234567890'. The PIN field is empty. There are also links for 'Need Help?' and a 'Log in' button.

Register



The screenshot shows the registration page for Lancashire County Council's BorrowBox service. The header features the Lancashire County Council logo, the BorrowBox logo, and the text "eBook and audiobook library". The main section is titled "Complete My Account details" and contains several input fields: "BorrowBox ID", "Library ID" (pre-filled with 34567891454207), "Email" (pre-filled with joebloggs@livermail.com), and "Display Name" (pre-filled with Joe Bloggs) with an "Optional" label. Below these fields are two sections with checkboxes: "Terms & Conditions" (checked) and "Newsletters & more" (checked). The "Newsletters & more" section includes two sub-items: "I wish to subscribe to my library's free newsletter" and "I am happy to receive email updates from the BorrowBox team." A green "Submit" button is located at the bottom of the form. The footer contains links for "Copyright Matters", "Help", and "Site Map", along with copyright information and links for "Privacy" and "Terms and Conditions".

Lancashire County Council BorrowBox eBook and audiobook library

Complete My Account details

BorrowBox ID

Library ID: 34567891454207

Email: joebloggs@livermail.com

Display Name: Joe Bloggs Optional

Terms & Conditions ☒ I have read and agree with the [Terms & Conditions](#) and [Privacy Policy](#).

Newsletters & more ☒ I wish to subscribe to my library's free newsletter.

☒ I am happy to receive email updates from the BorrowBox team.

[Submit](#)

[Copyright Matters](#) | [Help](#) | [Site Map](#) Powered by and Copyright © Bolinda Digital Pty Ltd 2009-2016. All rights reserved.

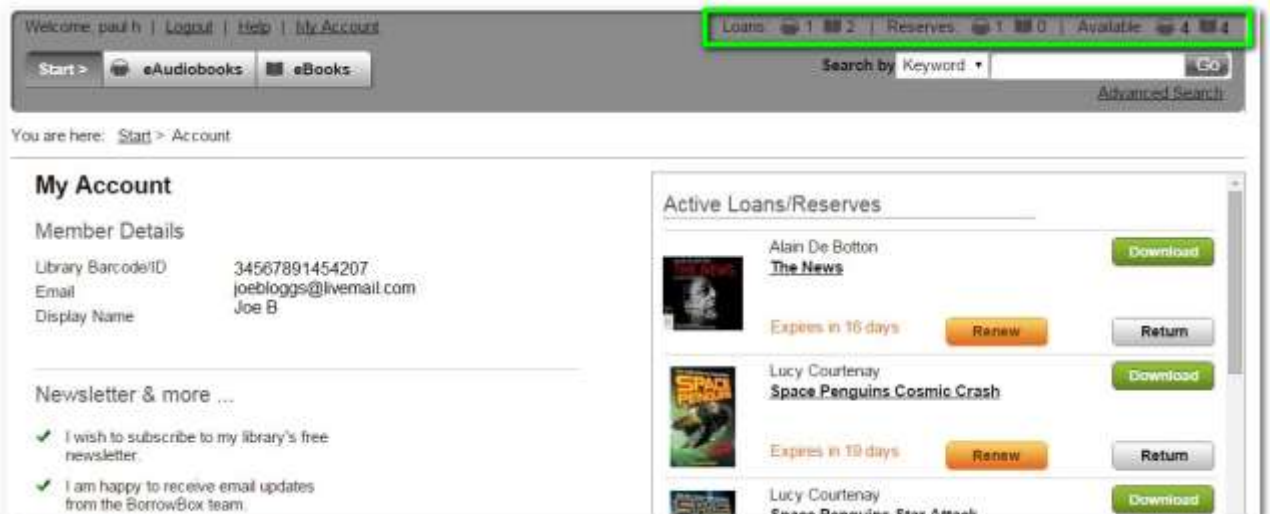
[Privacy](#) | [Terms and Conditions](#)

On your first login, you'll need to enter your email address.

If you tick to receive newsletters, we'll send you occasional news and updates about the eBook and eAudio library

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My Account

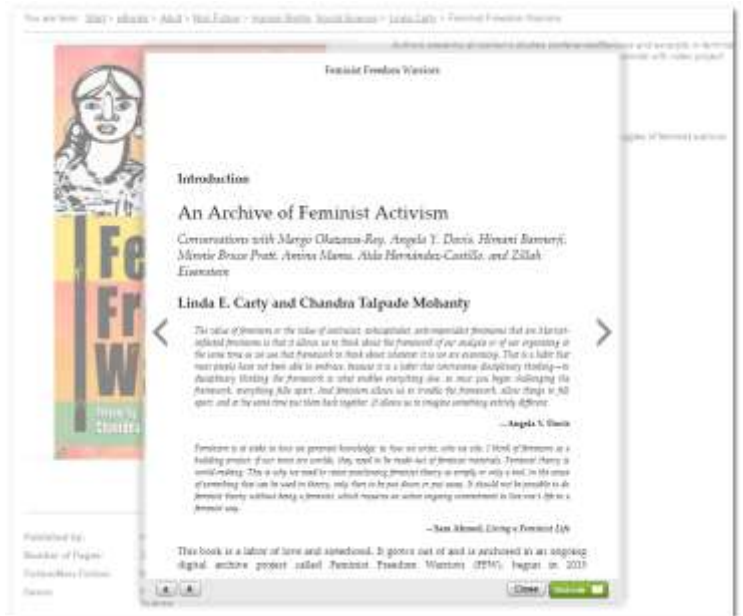
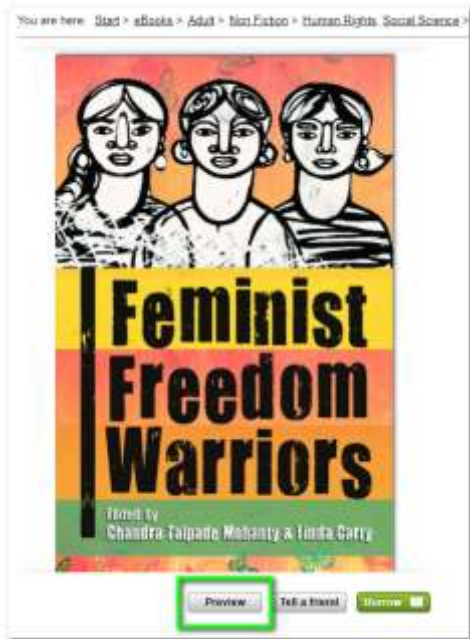


Go to your account to see your loans plus reservations, loan history and remaining loans you have available

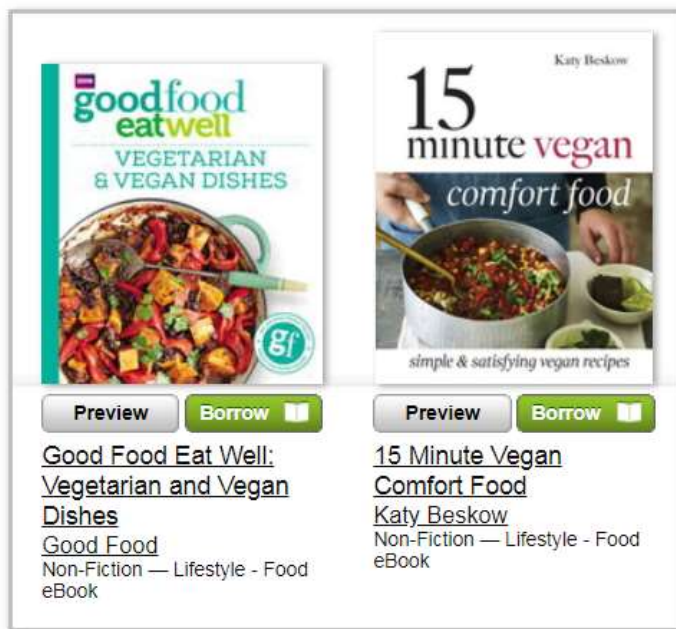


You can browse the library using the menu or search for an author or title

Preview

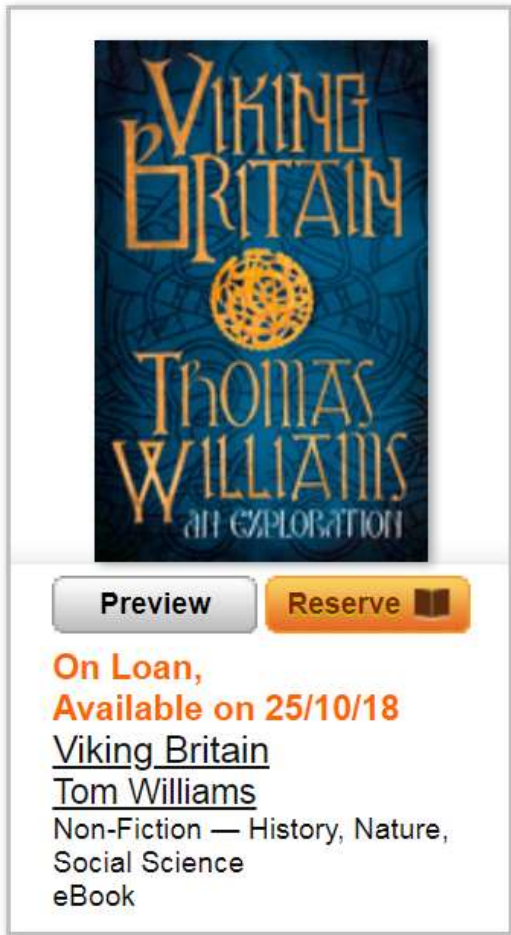


Click on a book to view details and
'Preview' to read excerpts



You can borrow eBooks with
just one click

Reserve



If a book is on loan,
you can click to
reserve it.

You are guaranteed
that the book will be
ready by the date
shown



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This can be done via the link on the download page. Choose the version that's right for your computer

Adobe Digital Editions 4.5.9 Installers

Locate your preferred platform and click on it to download the installer. Then run the installer on your machine to install Adobe Digital Editions. For information on the Adobe Digital Editions' privacy policy, [see here](#); for information on the general Adobe privacy policy, [see here](#).

[Download Digital Edition 4.5.9 Macintosh \(22MB\)](#)

[Download Digital Edition 4.5.9 Windows \(8.24MB\)](#)

Authorize

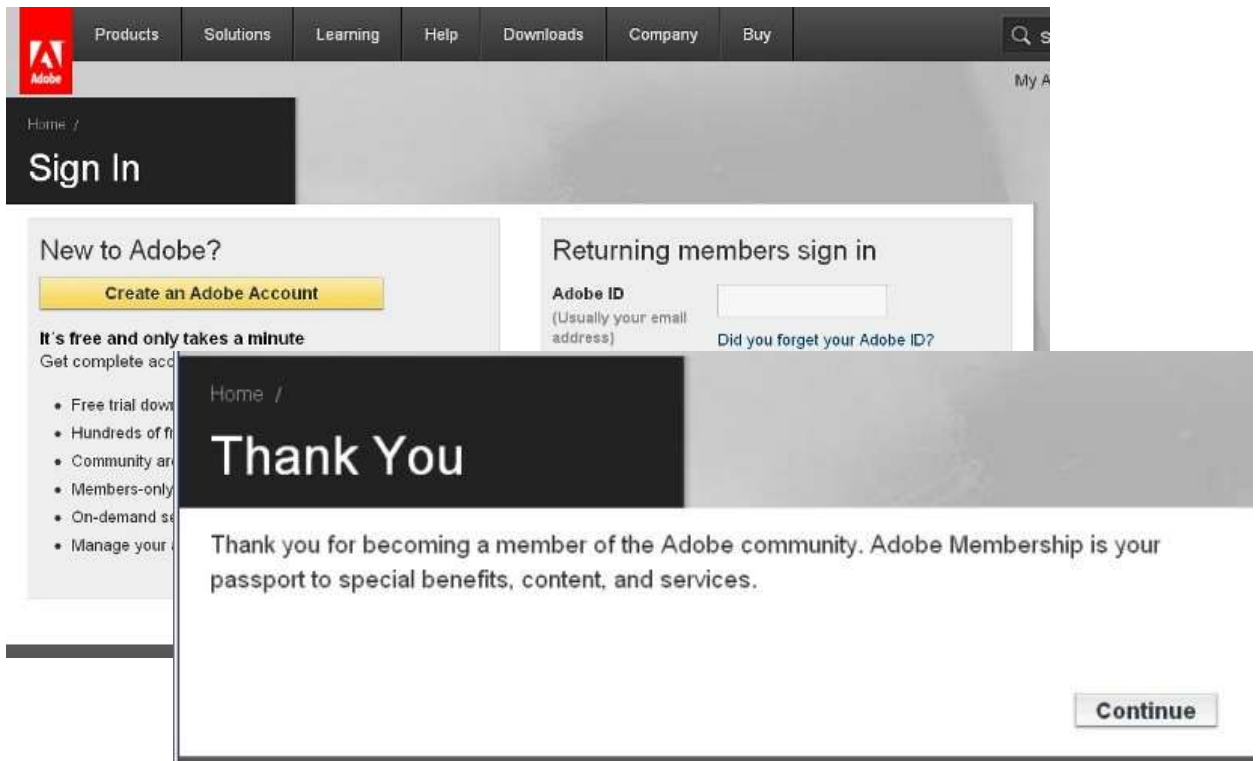
Once you've installed Adobe Digital Editions, you'll be asked if you want to 'authorize computer'.

You will need to do this to be able to download Library eBooks

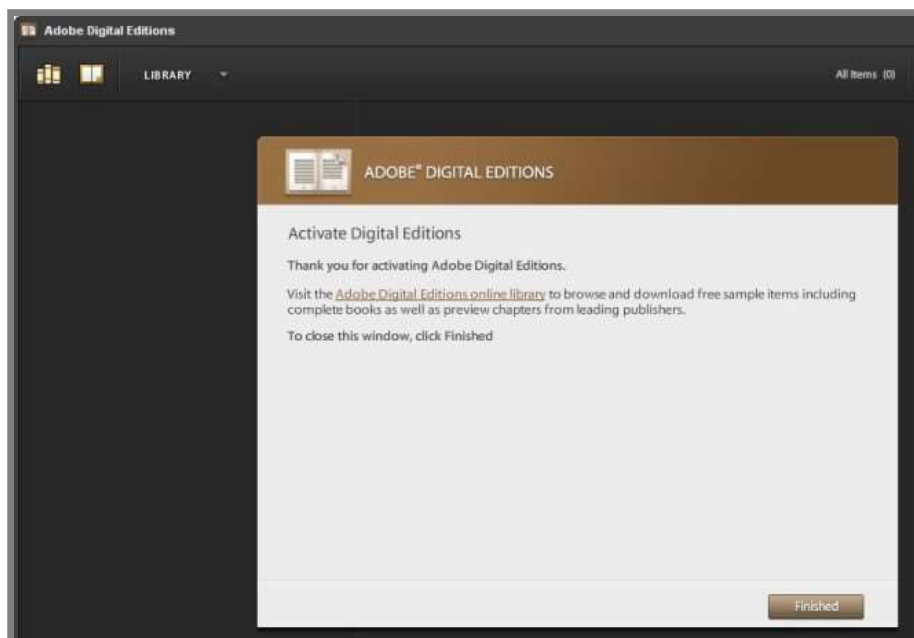


The screenshot shows the 'ADOBE® DIGITAL EDITIONS' window. At the top, there's a header with a book icon and the text 'ADOBE® DIGITAL EDITIONS'. Below this, a paragraph explains that Digital Editions makes it easy to transfer protected eBooks between multiple computers and mobile devices, and that to enable these features, the user needs to authorize each machine with their Adobe ID. A link '[More Info](#)' is provided. Below this, another paragraph states that if the user doesn't have an Adobe ID, it's free and easy, and a link '[to get an Adobe ID online](#)' is highlighted with a red rectangle. There are two radio button options: 'Authorize Computer (Recommended)' and 'Don't Authorize Computer'. The 'Authorize Computer' option is selected. Below this, there's a description of the 'Authorize Computer' option, stating that it enables the user to read protected items on up to six computers and mobile devices, and that it also enables the user to restore their eBooks from backup should they ever need to re-install their operating system. Below this, there's a prompt to 'Please enter your Adobe ID and Password below, then click Activate.' There are two input fields: 'Adobe ID (email address)' and 'Password'. To the right of the 'Adobe ID' field is a link '[Did you forget your Adobe ID?](#)'. To the right of the 'Password' field is a link '[Did you forget your password?](#)'. At the bottom of the window, there are three buttons: 'Go Back', 'Cancel', and 'Activate'.

You need to obtain an Adobe ID to do this, so click on the link to get this.



When you have registered with Adobe, you can enter the details in Digital Editions to authorize the computer



Adobe Digital Editions



Adobe Digital Editions can be used to read and manage eBooks you've bought from online stores but also manages Library eBooks.

Library eBooks can't be opened in other eBook software

Download

Go to your account and click 'Download for eReader'* on a book you've borrowed



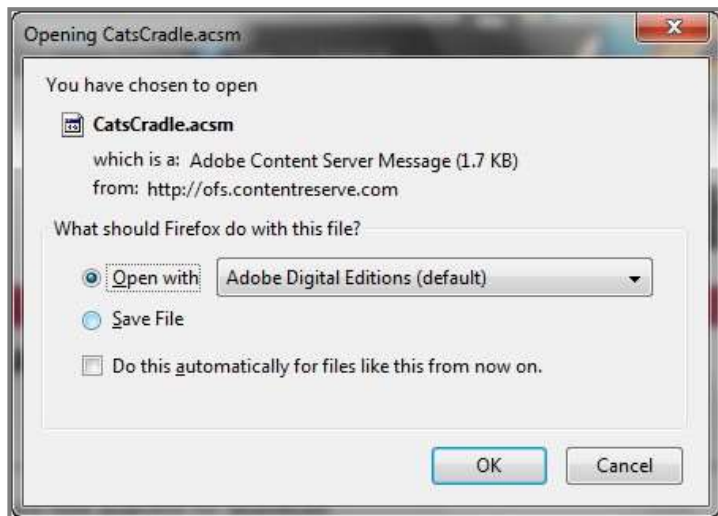
* Follow this procedure even if you only want to read the book on your computer and not an eReader



Your browser should start the download

Downloading

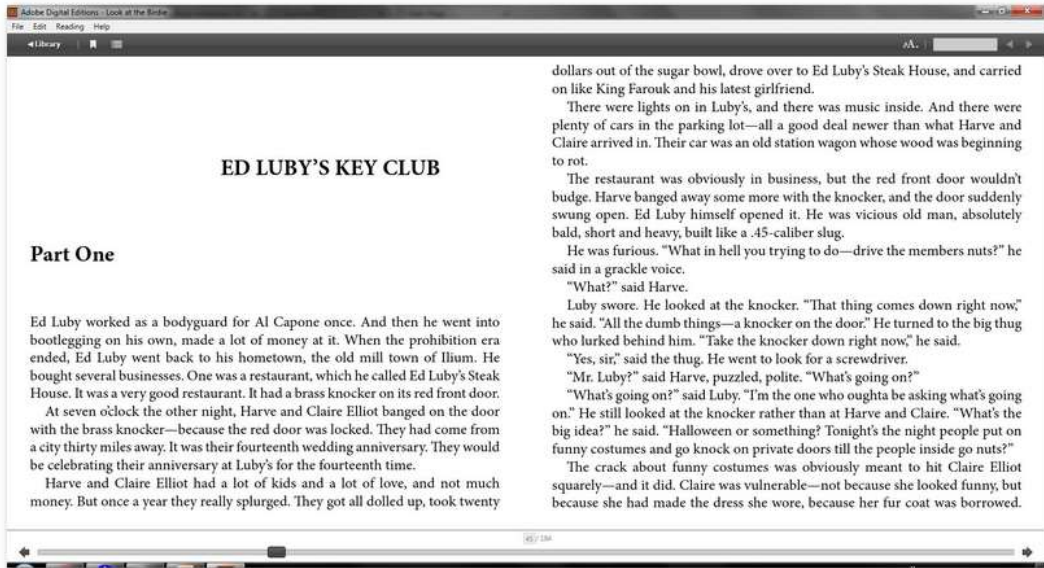
When your download starts, if your browser settings will permit this, choose 'Open' not 'Save'.



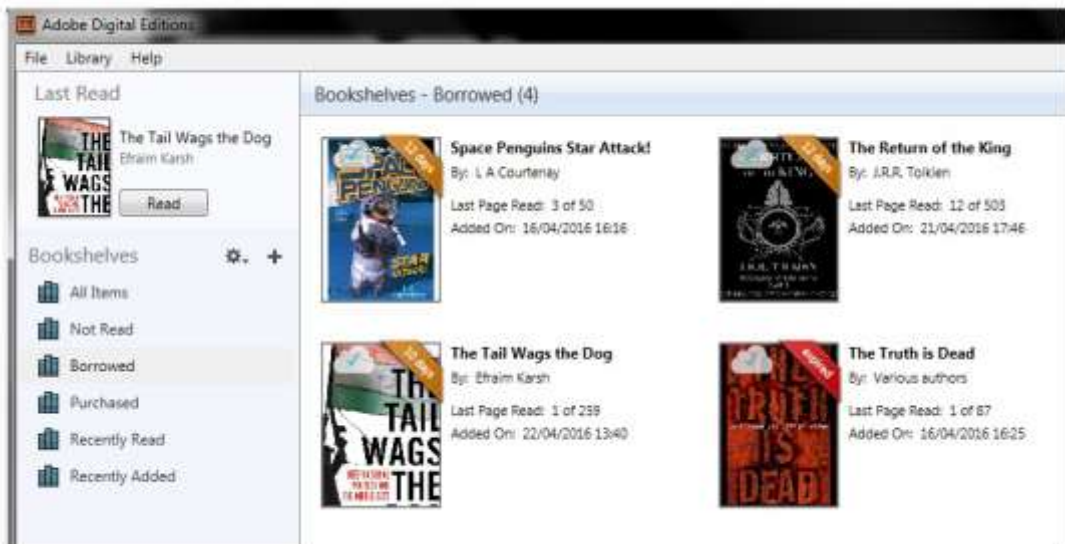
If you have had to save the download file (it will be called **URL Link.acsm**), you will need to go to the folder to which you saved it. Double click on the file and it should open the book in Adobe Digital Editions

Read

You can now start reading straightaway on your computer

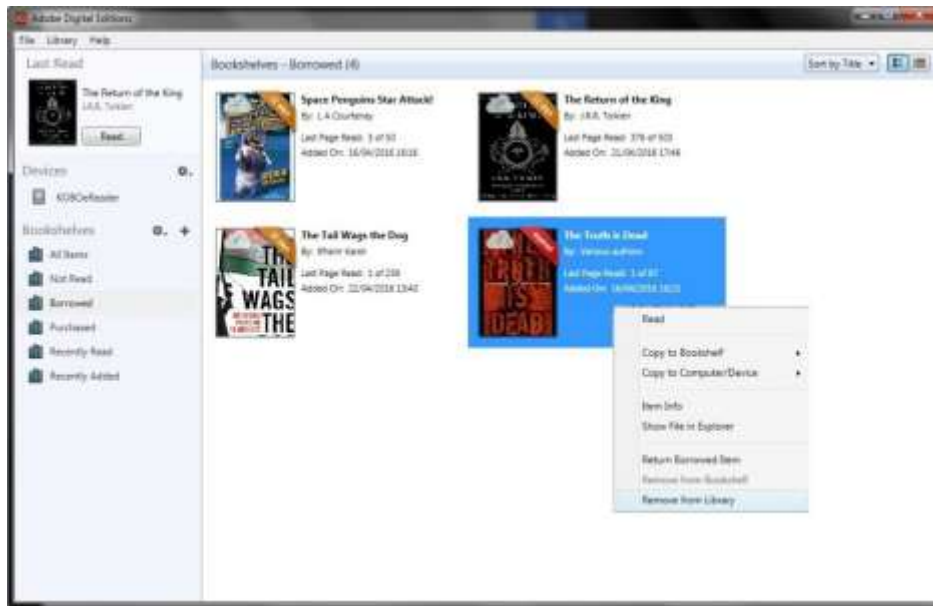


The 'Library' in Adobe will show your eBooks and loan period. It will also show if a loan has expired

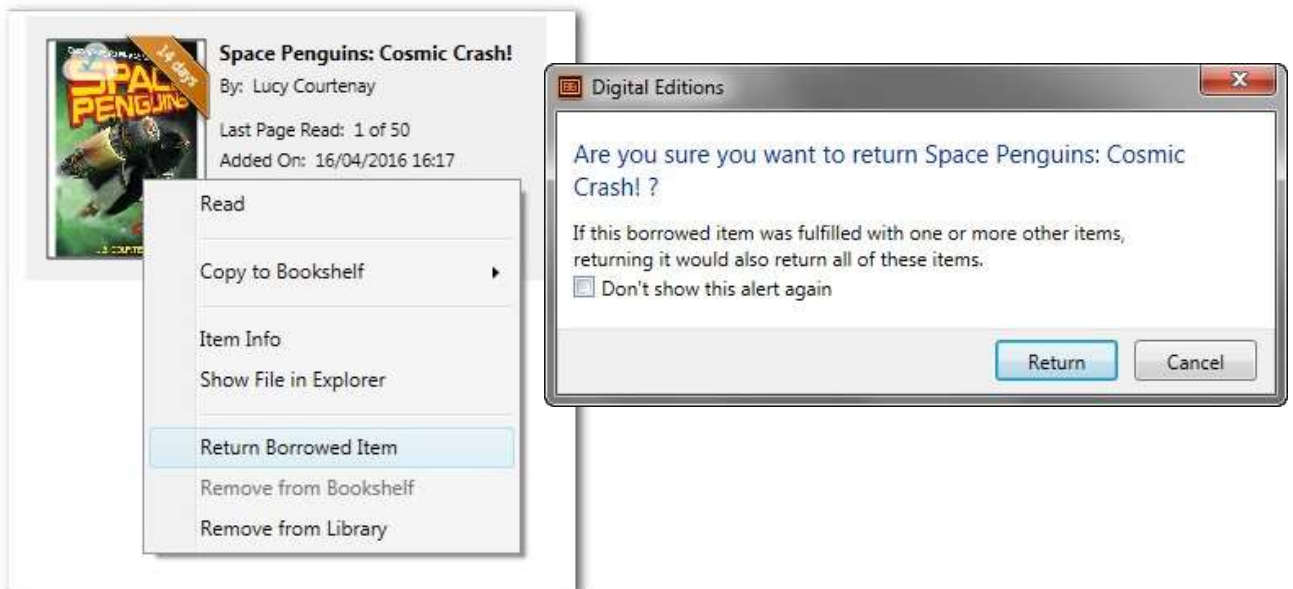


Expired loans

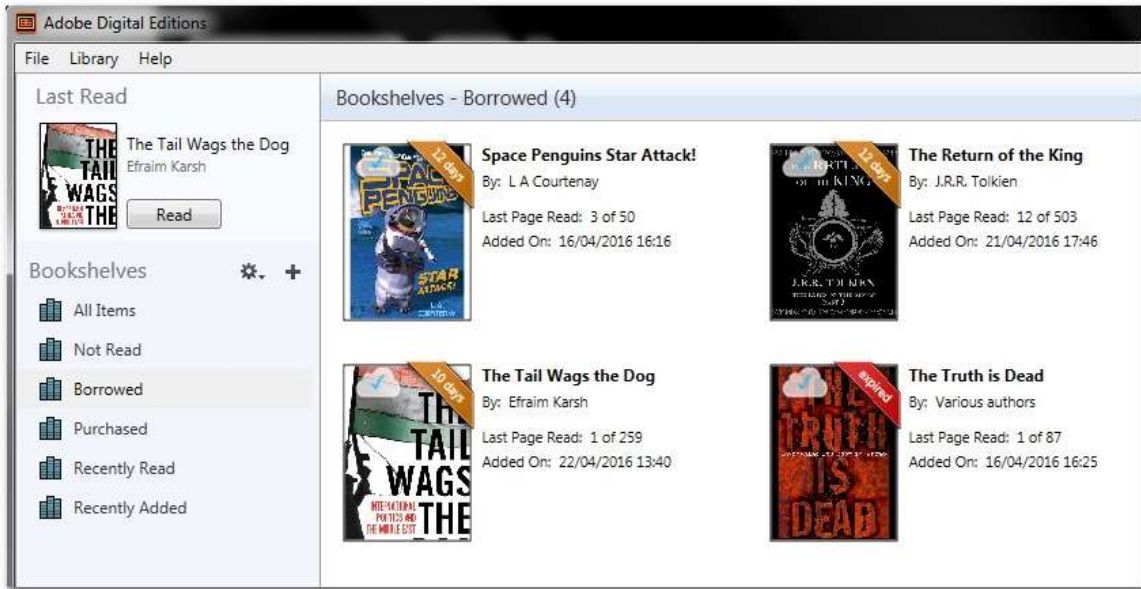
can no longer be read, so you can delete them



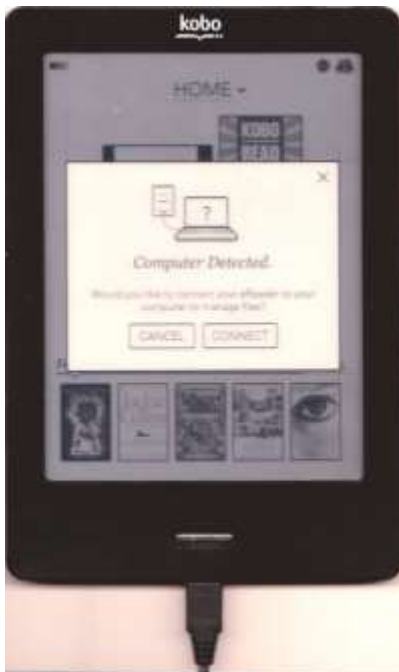
Highlight the item, right click and choose 'Remove from Library'. You can also return a book early to borrow more by choosing 'Return Borrowed Item'



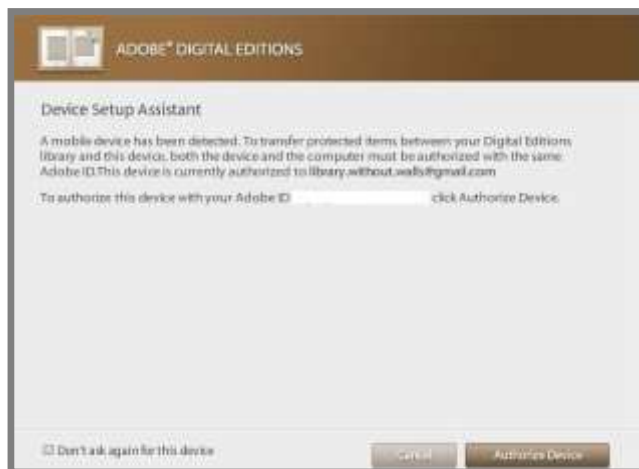
Read on an eReader



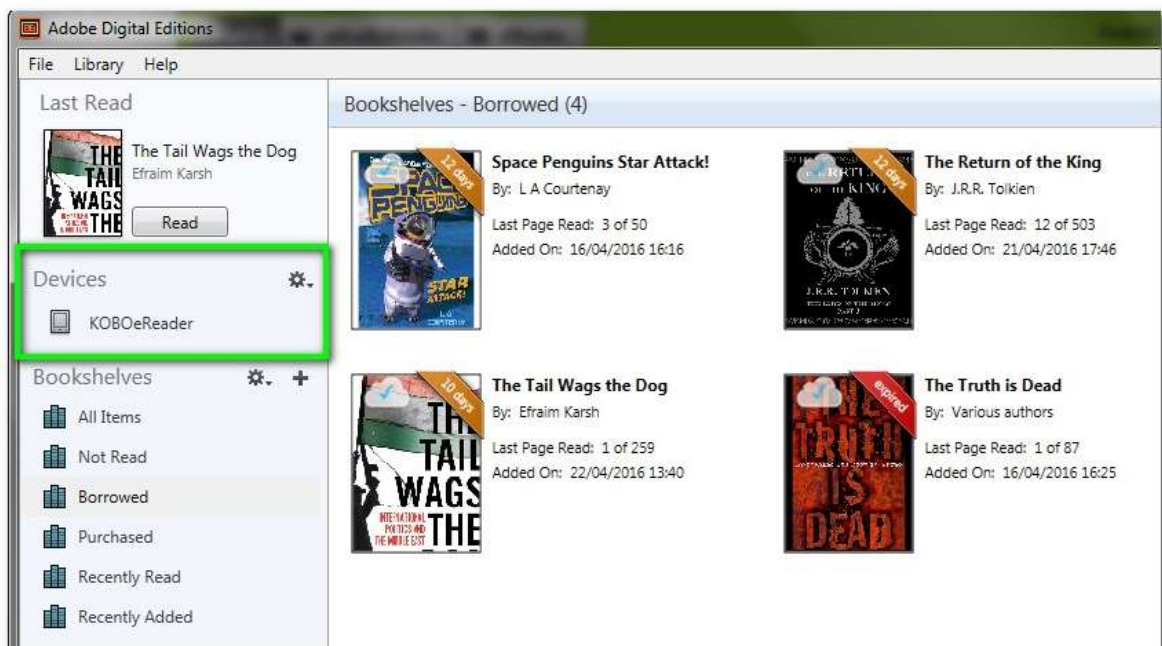
Make sure you have 'Adobe Digital Editions' open on your computer. Now connect your eReader to your computer



You may need to click 'Connect' On your device

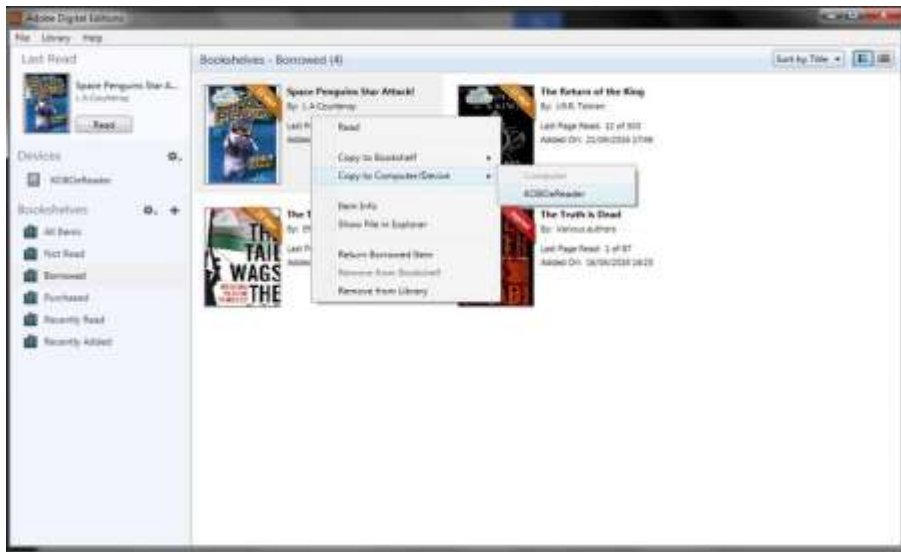


Adobe will now prompt you to authorize your device. Click 'Authorize' and 'Finished' and you're ready to transfer your eBook

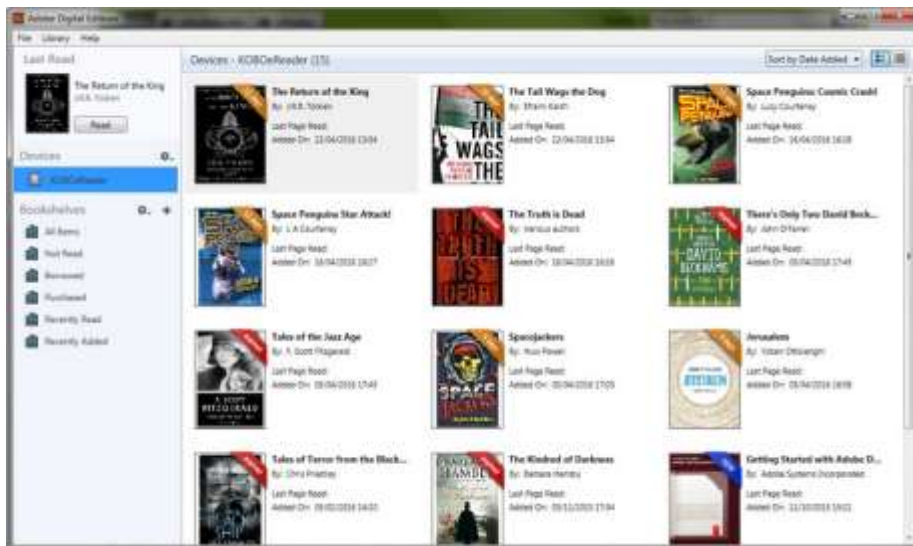


Your eReader will now appear in the Digital Editions menu

Transfer



Click and hold on the item and drag it over your eReader's icon on the left or highlight and right click and choose 'Copy to'



The eBook will appear amongst the list of items now on your eReader and you can now disconnect and start reading

Help and Support



Help for eBooks on computers is available on every page of the eBook library website

Post Feedback

or click the Feedback button in 'My Account'

A screenshot of the eBook Library login page. It features a 'Borrower Number' field with the value '39012354889017' and a 'PIN' field. To the right of the 'Borrower Number' field is the text 'From your library card'. To the right of the 'PIN' field is the text 'Provided by your library'. Below the 'PIN' field, there is a button labeled 'Need Help?' which is highlighted with a green box.

or 'Need Help?' on eBook Library login page

Note: The photos and instructions in this guide are based on the use of a Windows PC.

Views, menus and button positions may vary slightly on other computers and devices.

Only features available on all devices are featured.

Additional features may be available on some computers and devices.

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the services
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