



Access Statement for Queen Street Mill Textile Museum

www.lancashire.gov.uk

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our visitors.

Introduction

The worlds only surviving 19th century steam powered weaving mill. Bringing steam powered weaving to life.

On the outskirts of Burnley - a town once dominated by the textile industry, lies Harle Syke, the home of Queen Street Mill, the last surviving, operational steam powered weaving mill in the world.

Harle Syke is a small village and the museum is located in a residential area. The approach and area around the museum is flat, however the surface is flagged and uneven. You should allow yourself at least 1.5 hours to go around the museum. The Engine House is situated on the second floor, with lift access.

Due to some strengthening work on the mill chimney there will be limited or no access to some areas of the museum as some of the site is cordoned off for health and safety reasons. Unfortunately this means that boiler house and engine house will only be available on Saturday 15th September for a special event and for pre booked guided tours but only the weaving side of the museum will be available to the public on all other open days.

Our shop and café are not currently available for the public due to the building work on the mill chimney.

Staff are on hand throughout the museum should you require any assistance.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01282 412555 or email queenstreetmill@lancashire.gov.uk.

Pre-Arrival

- Accessible taxi service: Adams Taxi Tel: 01282 413555
- Bus Service: Number 5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5 minute walk from bus station which is situated on Briercliffe Road.
- By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).
- The streets in the area of the museum are paved and level.
- We can offer information in alternative formats such as large print or guide/audio if requested, prior to visit.

Car Parking and Arrival



Tapesize doors

- Free road parking, no parking by the side of the museum due to the building work and welfare cabins. An overflow car park is available. The overflow carpark is tarmac with a ramp in and out. To get to the Mill entrance you will need to cross the road.
- Due to building work on the chimney the usual public entrance is out of use. Visitors will enter through the tapesize doors off Queen Street which are being used on a temporary basis.
- The surface from the car park to the tapesize door entrance flat and paved. There is no curb to negotiate.

- The tapesize doors are double doors at street level. The width of the door is 1270mm. They open outwards and are not automatic. They will remain open during opening hours. A member of staff will be on hand for assistance.
- There is a gutter to navigate at the entrance. It is not a deep gutter. There is a small ramp upon entrance into the building.
- There are street lights outside the museum
- There are no stairs or handrails

Attraction: Weaving (displays, exhibits, rides etc.)

- We have working machinery, written interpretation, museum assistants/guides and videos in some areas of the museum.
- Written interpretation is displayed in various sizes of print and some of it is with photos.
- Considerable background noise due to working machinery. There is ear protection available for visitors in the weaving shed if they find it too noisy.
- No flashing lights
- Once inside, there are no doors for visitors to open, other than the toilets.
- Seating available throughout the museum.
- Floor is flagged and uneven.
- North lights and overhead lamps throughout the museum - well lit.
- There are no stairs.



Attraction: Boiler and Engine House* (displays, exhibits, rides etc.)

***Only available on 15th September 2018.**

- Access to the boiler house and Lancashire boilers is down a small flagged slope, sliding door and steps into the boiler house. Although entrance for those with poor mobility is restricted, alternate viewing is available through the loading doors which the boiler man will be able to open on request.



- Due to ongoing chimney work an alternative entrance to the engine house will be used.
- There is no wheelchair access to the engine house.
- Access to the engine house is via 12 steps. These are quite steep. There is a hand rail on the right hand side.
- There will be a limit of 15 visitors at any one time on a first come first serve basis.



Alternative engine house entrance

Public Toilets



- Public WC's located next to cafe, which is close to reception.

- This includes the accessible WC which is unisex. It is not kept locked and is freely available to visitors.
- Floor leading to WC's is flagged and uneven. No stairs or ramps to negotiate.
- The width of the accessible WC door is 925mm/3 Feet wide. There is clear space for a wheelchair to the left of the WC.
- The height of the WC from floor to seat is 640mm/2 Feet.
- There are vertical and horizontal grab rails behind and to the right of the WC.
- In the event of an emergency, the fire alarm does not have a flashing light, but there are fire wardens on site.
- There is a red emergency alarm cord in the accessible WC.
- Lighting in WC is Fluorescent and switch is reachable from a wheelchair.
- The flooring in the WC is non slip laminate.
- The sink taps are levers.

Catering

- Unfortunately due to building works we have no café offer to the public

Shop

- Unfortunately due to building works we have no shop offer to the public

Additional Information

- Staff have had Equality and Diversity training.
- There is an Emergency Response Plan for the site. Fire risk assessments are carried out regularly.
- Assistance dogs welcome. Water available, please request from staff.
- Standard fire exits/safety signs throughout the site.
- No charging points/areas for power assisted wheelchairs or mobility scooters.
- Local accommodation - Premier Inn, Queen Victoria Road, Burnley, Lancashire BB10 3EF 0871 527 8174
- Holiday Inn: M65 Jct 10, 55 Pendle Way Burnley, Lancashire, BB12 0TJ
Reservations: 01282 855 955 Fax: 44-0-845-217-1374

Contact Information

Address (Inc postcode): Queen Street Mill Textile Museum Queen Street Harle Syke
Burnley BB10 2HX

Telephone: 01282 412555

Email: queenstreetmill@lancashire.gov.uk

Website:

[http://www.lancashire.gov.uk/acs/sites/museums/venues/qsm/index.asp?siteid=3771
&pageid=12932&e=e](http://www.lancashire.gov.uk/acs/sites/museums/venues/qsm/index.asp?siteid=3771&pageid=12932&e=e)

Grid Reference: SD867349

Hours of Operation 2018:

Saturday 7th July 12am-4pm

Saturday 11th August 12am-4pm

Saturday 8th September 12am-4pm

Saturday 15th September 12am-4pm

Saturday 13th October 12am-4pm

Local Accessible Taxi: Accessible taxi service: Adams Taxi 01282 413888 or 01282 413555

Local Public Transport: Bus Service: Number 4&5 from Burnley Bus Depot to Queen Street, Harle Syke. Museum is 5 minute walk from bus station which is situated on Briercliffe Road. By Rail: To Burnley Central or Manchester Road Stations. Visitors will then need to travel by bus (see above).