



# Environment Commissioning Plan for Burnley 2015-16

April 2015

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# 1. INTRODUCTION

The Environment Directorate currently delivers a wide range of services from highway maintenance, environmental management, and scientific services, to waste management, emergency planning, trading standards, and strategic transport planning. Many of these services are used by people living in Lancashire every day and are often the services residents and visitors to Lancashire use the most.

However, our current directorate structure will cease to exist after March 2016. The county council is currently undergoing a significant transformation in order to achieve savings by 2017-18 in the order of £300 million. As the county council transforms over the next 12 months a new operating structure will come into effect that enables the council to remain committed to providing effective services and improving the quality of life, and the environment for the people and businesses of Lancashire.

This plan contains details of the highway, transport, environment and public protection capital schemes and revenue services to be provided in Burnley in 2015/16. Throughout the year the capital programme and revenue funded activities are closely monitored. Where necessary, for example as priorities change, this plan will be amended and kept as up to date as possible.

## In year changes and updates

Changes to how we intend to deliver services will be detailed in the table below

Progress and updates are also communicated via the quarterly district dashboards. Quarterly bulletins provide in year forward looking service delivery information on a district basis.

Please follow the links to see the latest versions:

Burnley [Environment Directorate dashboards](#)

Burnley [Environment Bulletins](#)

The plan is a live document that will be updated through the course of the year and all changes made are noted below:

Section and page number	Change/s made	Reason for change/s	Date of change

## 1.1 Shaping Service Delivery in Burnley

### The Commissioning Process

Shaping service delivery for the county council has a number of drivers. In more recent years there has been an ongoing challenge to deliver value for money services, meet the expectations and needs of the residents of Lancashire, whilst also meeting our environmental, legal and social responsibilities. The next few years will be the council's most challenging to date.

Our commissioning process enables us to deliver services that meet the policy objectives of the political administration, meet the statutory obligations of the county council, and meet the needs of citizens, communities and their environment. It is designed to ensure the most effective use of resources to achieve desired outcomes. The commissioning process will play an increasingly critical role in enabling the council to meet local needs with the resources it has to deliver its services.

The annual commissioning plans are the outcome of this approach. They are public statements of our intentions, taking into account local need, technical, financial and legal considerations. They set out our commitments, service priorities and the resources allocated to provide them. They are produced through a process of consultation and engagement with key stakeholders including:

- County and district councillors
- Parish and town councillors
- Officers of both the county council and district councils

Each commissioning plan is supported by a comprehensive 'district needs profile' that provides a factual overview of the district from both a local district perspective and the wider county perspective. This needs profile provides an overarching assessment of the needs of each district. Our service offer is aimed at contributing towards addressing those needs, some of which are very complex and of a long standing nature. Many of the issues require internal and/or external partner input. Details of Burnley's needs profile can be found at Appendix A.

Our services are delivered through two types of funding – capital and revenue. Capital funding is used for the construction, improvement and long term maintenance of assets such as roads, footways, bridges, traffic signals, public rights of way, public transport infrastructure, waste facilities and property. Revenue funding is used for the day-to-day running of our services, including staff resources, waste recovery and disposal, cyclical and reactive maintenance of our assets, public transport provision, a range of environment and community projects, and the running costs of buildings and equipment.

This plan contains details of the highway, transport, environment and public protection capital schemes and revenue services to be provided in Burnley in 2015/16. Where necessary, for example as priorities change, this plan will be amended and kept as up to date as possible.

## 1.2 Council Transformation

### Our Vision

Over the next twelve months Lancashire County Council will be continuing to transform into a new-look organisation with a new offer to the people we serve, and a new operating structure that enables us to deliver effective and efficient services for the people of Lancashire. Services will be provided within an overall cost envelope which will be £300 million less by 2017/18. This means that our service offer for 2015/16 involves providing some services differently, and in some cases significantly reducing levels of service compared with previous years. The new organisational structure will be fully operational by April 2016. Although this is a challenging process the council will still be one of the region's biggest spenders and employers will still have the potential to make a really positive difference to our local communities. The consequences of reduced budgets are detailed in the service offers outlined in this commissioning plan.

The prosperity, health and wellbeing of Lancashire people will be our focus and we'll aim to make a positive difference to peoples' lives using the most efficient and effective means.

### Our communities

The county council's role has always been to deliver the best possible service to the people of Lancashire. Serving our communities will be about supporting and creating prosperity, health and wellbeing.

- **Prosperity** because the success of the Lancashire economy will determine the availability of good jobs that allow people to fulfil their aspirations and enjoy independent, productive lives; and because a strong, diverse commercial base will be central to sustaining investment in the county and in turn securing long term economic success.
- **Health** because it is central to every individual's happiness and ability to achieve what they want from life; and because the ageing population profile and unhealthy lifestyles present the greatest challenge to public services in coping with future demand.
- **Wellbeing** because we aim to move from intervention to prevention as much as we can, giving people the opportunities that allow them to stay well and thrive on their own, or as part of their family; and because it allows the council to focus its resources on the most vulnerable members of our communities, while maintaining those universal services that are essential to making Lancashire a good place to live and work.

We will take inspiration from the work the council has been doing over the last few years to identify the most effective ways of reducing health inequalities, which means reducing the gap in health and life expectancy between communities in different parts of Lancashire.

### Our new organisation

The focus on prosperity, health and wellbeing set out above will be clearly reflected in how the new organisation works, how it is structured and how priorities are determined in each part of the council. It will involve making our services more targeted, with a greater emphasis on the vulnerable who need our support and on enabling people to be independent and enjoy the benefits that can bring.

It will also mean working more effectively across the organisation, delivering a single, joined-up service to our customers that isn't hampered by some of our current structures. Our current directorates will no longer exist and they will be replaced with a structure that is tailored to support the new organisation in achieving its aims.

We will also seek to build closer, more effective working arrangements with partner organisations. The council recognises public services should be more joined-up as a whole and will be proactive in creating and taking opportunities to work more closely and efficiently with other organisations that share our goals.

Our financial model will look very different to how it does now, too. We are already seeing the beginnings of a new funding relationship with central Government, with our core funding reducing but new opportunities to secure money for one-off landmark projects (often referred to as 'capital' projects). Meanwhile, we will look to maintain and, where it makes sense to do so, build the income we receive from partners for delivering our services.

Last but not least, our new organisation will be one with ambition. We will strive to do things to the best standard within the resources available, focusing on outcomes that allow us to measure the difference we make to the communities we serve. We will aim to be the best council in the country because we believe in getting the best for the people of Lancashire.

## **Our employees**

The council's future success will continue to rely on its employees, both through their dedication to delivering services on a daily basis, and for their wider contribution to improving the council. Every individual who works for the council has a range of experience and skills, all of which should be valued and recognised by managers and colleagues alike. We'll aspire to be an organisation where people not only feel comfortable expressing their ideas for improvement, but where it's the norm to innovate and put good ideas into practice.

## **1.3 Priority Neighbourhoods Approach**

Reducing health inequalities which involves reducing the gap in health and life expectancy between communities in different parts of Lancashire is a key issue for the county council and will be a key strategic focus for service delivery going forward.

In response to the findings of a national report by Professor Sir Michael Marmot called 'Fair Society Healthy Lives' (2010) we have developed a priority neighbourhood approach to providing highway, transport environment and public protection services.

Priority Neighbourhoods is a geographically targeted approach concerned with helping the county council make a significant contribution to building resilience within deprived neighbourhoods. Our priority neighbourhoods are those which include the 10% most deprived communities in the county (Index of Multiple Deprivation 2010). The essence of the Priority Neighbourhood approach is the establishment of an enhanced level of community responsiveness as the norm in these geographical areas.

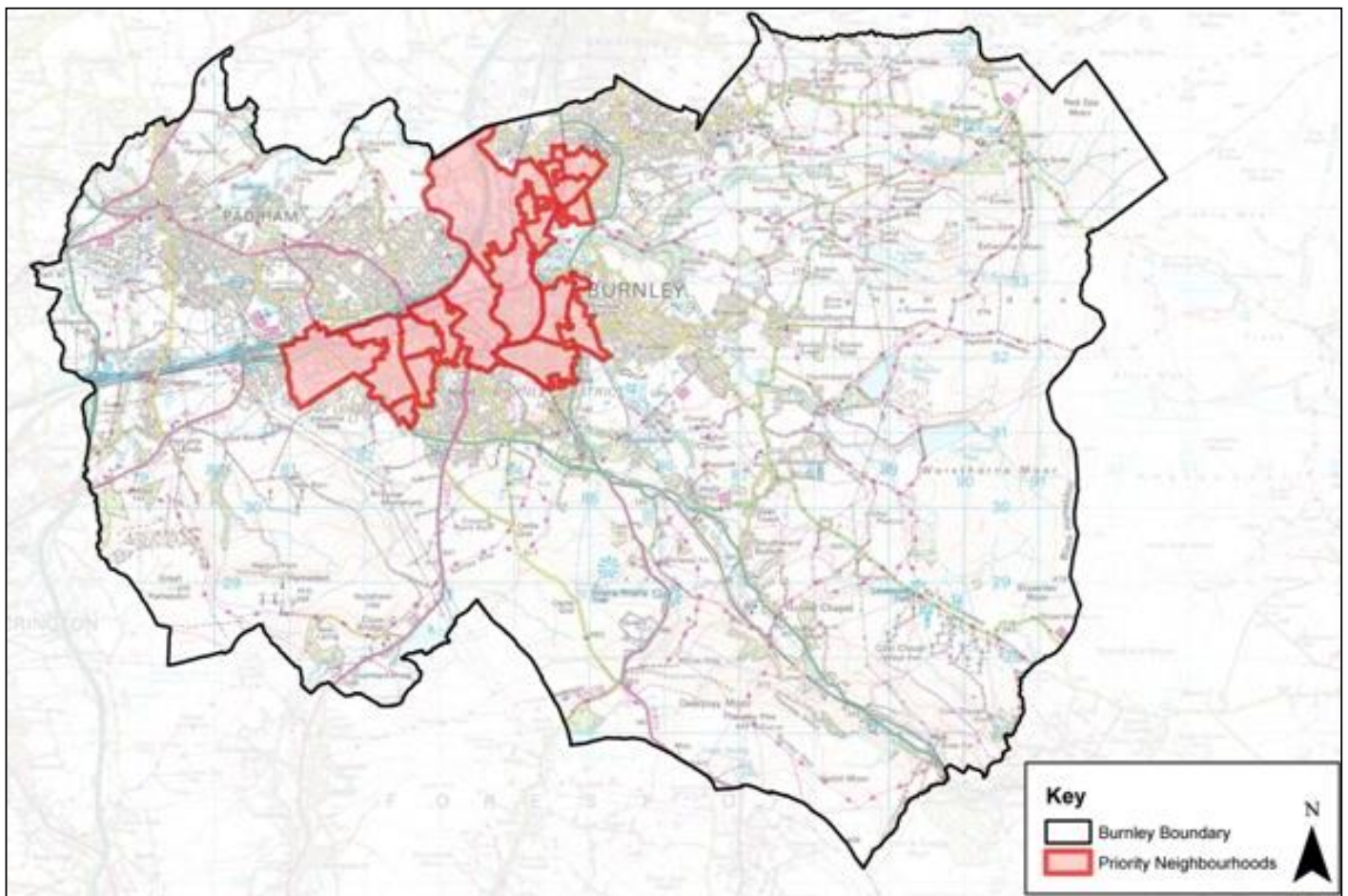
Research has found that some deprived communities seem to have characteristics which protect local people from the negative health effects of deprivation and social inequality. These characteristics, that seem to make people resilient to the way deprivation affects health, include having pride and satisfaction with local areas, feeling safe and having an ability to influence decisions in the community. The ability of communities to influence the way in which we respond to service requests is a key to fostering a belief that communities can influence their day to day existence.

Our approach involves reacting quickly and positively to service issues in deprived areas to deliver services which are important to local people and allowing local people to influence what and how services are delivered. It involves listening and responding to community concerns positively, automatically, flexibly and quickly. We will continue to work closely with local Members to deal with

local issues, making our services more accessible and helping local people see they can make a difference by informing us of their issues. We will not be able to deliver every request, however we will respond swiftly with an honest and appropriate answer. Where we cannot solve issues we will explain why this is.

In Burnley the following wards contain priority neighbourhood areas, this is mapped out below:

- Coal Clough with Deerplay
- Rosegrove with Lowerhouse
- Rosehill with Burnley Wood
- Trinity
- Bank Hall
- Daneshouse with Stoneyholme
- Queensgate



## 1.4 Local Transport Plan

The county council's third Local Transport Plan (LTP3) sets out our transport priorities until 2021. It establishes our commitment to support Lancashire's economy and to tackle deep-seated inequalities in people's lives, revitalise our communities, and provide safe, high-quality neighbourhoods.

As part of this, and as the highway and transport authority for Lancashire, we are producing a set of Highways and Transport Masterplans that will cover all 12 districts of the county.

Once completed, these masterplans will set out a comprehensive highways and transport strategy for the whole county, linking economic development, spatial planning and public health priorities to the wider policy objectives of the county council.

Each masterplan will:

- Outline current issues affecting our highways and transport networks.
- Look at the impact of plans and policies in future years, including the Lancashire Enterprise Partnership's Strategic Economic Plan and Local Development Framework Core Strategies/ Local Plans.
- Propose measures that the county council considers are needed to support future growth, and development and improve our communities.
- Outline funding mechanisms, delivery programmes and associated risks.

Rather than produce a masterplan for each district, the council will be publishing five masterplans that reflect the travel areas identified in the Local Transport Plan. All five masterplans will integrate with each other to ensure that the whole of Lancashire sees economic and housing growth that will maximise its potential.

Burnley is integral to the East Lancashire Highways and Transport Masterplan, together with the districts of Pendle, Rossendale, Ribble Valley and Hyndburn and the unitary authority of Blackburn-with-Darwen. The plans are at different stages of development and the East Lancashire Masterplan was approved by Cabinet on 6 February 2014. The following link can be used to access the approved Masterplan: [East Lancashire Masterplan](#)

Central government funding processes for local transport infrastructure are changing with effect from April 2015. The Local Growth Fund includes a significant amount of local transport funding from the outset. In addition to funding for local major transport schemes, over 40% of the Integrated Transport Block grant funding currently received directly by local transport authorities will be included, thereby reducing the amount of guaranteed funding going forward. Access to the Local Growth Fund is competitive and secured through a Growth Deal negotiated between the Government and the Local Enterprise Partnership. The Lancashire Growth Deal agreed with the Government in July 2014 includes a £2.8million contribution to the Centenary Way Viaduct Major Maintenance Scheme, and an £8million contribution towards the Burnley-Pendle Growth Corridor Improvements.



In 2015/16 the following projects will be in preparation and/or delivery, the full list of schemes can be found in the approved masterplan which can be accessed via the link above:

Project Name and description	Delivered by	Project Start (Year)	Project Completion (Year)
<p><b>Centenary Way Viaduct Major Maintenance Scheme</b></p> <p>This is a seven span continuous bridge carrying the A682 through the centre of Burnley. It is a critical part of Burnley town centre's road network and without it, effective movement through Burnley would be impossible. Because of its poor condition, abnormal loads are currently banned from the viaduct. The scheme will rectify the numerous defects that have been identified in the structure and allow it to reopen to all traffic.</p>	LCC	2015/16	2015/16
<p><b>East Lancashire Connectivity Study (ELCS)</b></p> <p>The study comprises 5 elements:            Burnley – Pendle Growth Corridor (completed)            East Lancashire Rail Connectivity            M66 Gateway            Ribble Valley Growth Corridor            M65 Gateway</p>	LCC	2013/14	2015/16
<p><b>M65 Burnley - Pendle Growth Corridor Improvements (ELCS)</b></p> <p>Comprises of a package of measures including improvements at a number of junctions on the M65, in Burnley town centre, and at Rose Grove to support new development and enable the quicker movement of goods, services and people through this key economic corridor</p>	LCC	2014/15	2017/18

There are some countywide projects that will be delivered to compliment the Masterplans, the following table details these projects for delivery during 2015/16:

Project Name	Project Start (Year)	Project Completion (Year)
Urban Traffic Management and Control System Upgrade	2011/12	2015/16
Bus Stop Compliance	2011/12	Ongoing

## 1.5 Approved Capital Projects from 2014/15 for Delivery in 2015/16

During 2014/15 a number of projects in Burnley were unable to be completed before the end of the financial year. These projects will be completed in 2015/16, and will not affect the delivery or allocation of funds in the approved programme for 2015/16.

The following table gives details of these projects:

Project/scheme name	Treatment	Programme
The agreed list of carry forward capital schemes will be added into this table once it has been finalised in June 2015		

## 2. HIGHWAY SERVICES

### 2.1 Road and Street Maintenance

The county council has a statutory responsibility to maintain the public highway network and we use regular inspections to identify roads that need repairing. We also respond quickly where there is a danger to road users caused by damage to roads. We have a response team available to make the roads safe as a matter of urgency following any emergencies or dangerous hazards on the highway.

In accordance with the highways service offer, there will be a number of differences in how these services are now delivered. The key differences are as follows:

- Not all highway reports received from elected members and the public will result in works being undertaken. Many will result in no further action as the nature of the problem does not meet defect intervention levels.
- A change to defect intervention levels has been approved that will result in less defects being identified in the footway. The intervention level has changed from 20mm to 25mm for the majority of the footway network (with the exception of busy town centre shopping areas, and footways linking interchanges between different modes of transport).
- Traffic signs and road marking maintenance will be prioritised to ensure that regulations are enforceable.
- Requests for traffic regulation orders such as residential parking/waiting restrictions, residents parking and speed limit orders will be prioritised according to their ability to deliver casualty reduction, strategic traffic management, economic growth, or environmental improvement objectives. This will result in many requests not being progressed.
- The target response time to enquiries and service requests will increase from 10 to 20 working days. All enquirers will be expected to use on-line and electronic media, where those channels are available, to track progress of any investigation and repair activity.

#### Highways Contact Information

In order to ensure that management capacity in the highways service is used most effectively, defect reports and routine enquiries should be made through the following channels:

1. Telephone: 0300 123 6780, this is a local call number, and the line is open 8am to 5pm, Monday to Friday.
2. Email: [highways@lancashire.gov.uk](mailto:highways@lancashire.gov.uk). You will be issued with a reference number and if you require an update you can telephone or email and an update will be provided.
3. Report It: Use our online reporting system at [www.lancashire.gov.uk/roads](http://www.lancashire.gov.uk/roads). This map based system will allow you to easily and quickly tell us where and what the issue is. You will be provided with a unique reference number, which you can use to log into the system and track the progress of your report at any time.

For most reports and enquiries a team based approach will be used to support county councillors and liaise with district and parish councils rather than through a designated manager. As indicated above, our service offer is to assess and respond to requests for service within 15 working days. Our aim is to provide quicker response times wherever possible however service users are asked to bear in mind the overarching target response time when using the contact channels for updates and progress tracking.

Outside of our office working hours, the highways service can be accessed for emergencies only and by contacting Lancashire Police on 101.

## 2015/16 Highway Schemes

The following tables list the highway schemes from our capital programme which are due to be delivered in Burnley in 2015/16. They detail the quarter in which we aim to complete them however it is important to note that the programmes could evolve and change within year to react and deal with any unforeseen situations that may arise.

The timescales for delivery of schemes have been given as the quarter within which we anticipate the works will be completed. The quarters refer to the following periods:

- **Quarter 1 : 1 April – 30 June**
- **Quarter 2 : 1 July – 30 September**
- **Quarter 3 : 1 October – 31 December**
- **Quarter 4 : 1 January – 31 March**

<b>Maintenance of Highways Assets A, B and C Class Roads</b>					
<b>Priority</b>	<b>Road name</b>	<b>Location</b>	<b>Division</b>	<b>Treatment</b>	<b>Delivery quarter</b>
<b>Surface Dressing Programme</b>					
1	Belvedere Road	Yorkshire Street to Eastern Avenue	Burnley Central East	Surface dressing	Quarter1
2	Cog Lane	Accrington Road to Rossendale Road	Burnley Rural	Surface dressing	Quarter1
3	Crown Point Road	Manchester Road to second cattle grid	Padiham and Burnley West	Surface dressing	Quarter1
4	Nelson Road	Division boundary to Burnley Road	Burnley Rural	Surface dressing	Quarter1
5	Red Lees Road	Ridge Avenue to junction of Hill Crest Avenue	Burnley Rural	Surface dressing	Quarter1
6	The Long Causeway	Full length	Burnley Rural	Surface dressing	Quarter1
7	C650 Manchester Road	Green Lane to A56	Padiham and Burnley West	Surface dressing	Quarter1
<b>Carriageway Inlay Programme</b>					
1	A682 Colne Road	Burnley North East	Carriageway inlay	Casterton Avenue to Disraeli Street	Quarter1
<b>Pre Patching Programme</b>					
Programme of works to be determined					

**Maintenance of Highways Assets*****Urban Unclassified Roads***

<b>Priority</b>	<b>Road name</b>	<b>Location</b>	<b>Division</b>	<b>Treatment</b>	<b>Delivery quarter</b>
1	U42620 Faraday Street	Clifton Road to Ighten Road	Burley Central West	Carriageway resurfacing	Quarter2
2	U42610 Clifton Road	Faraday Street to Ightenhill Park Lane	Burley Central West	Carriageway resurfacing	Quarter2
3	U40612 Queens Park Road	Queen Victoria Road to Ormerod Road	Burnley Central East	Surface dressing	Quarter 1
4	U41026 Merton Street	Kent Street to Burleigh Street	Burnley Central East	Surface dressing	Quarter 1
5	U41027 Belford Street	Burleigh Street to Burns Street	Burnley Central East	Surface dressing	Quarter 1
6	U41025 Kent Street	Brougham Street to Merton Street	Burnley Central East	Surface dressing	Quarter 1
7	U41007 Folds Street	Burns Street to Brougham Street	Burnley Central East	Surface dressing	Quarter 1
8	U40708 Ebor Street	No.1 to No.89	Burnley North East	Surface dressing	Quarter 1
9	U40741 Kyan Street	Diraeli Street to Keswick Road	Burnley North East	Surface dressing	Quarter 1
10	U40734 Keswick Road	Colne Road to the end	Burnley North East	Surface dressing	Quarter 1
11	U40743 Paulhan Street	Keswick Road to Ruskin Avenue	Burnley North East	Surface dressing	Quarter 1
12	U40745 Ivan Street	Keswick Road to Ruskin Avenue	Burnley North East	Surface dressing	Quarter 1
13	U40733 Ruskin Street	Colne Road to Windermere Avenue	Burnley North East	Surface dressing	Quarter 1

**Maintenance of Highways Assets*****Urban Unclassified Pre Patching***

<b>Road name</b>	<b>Location</b>	<b>Division</b>	<b>Treatment</b>
Programme of works to be determined			

**Maintenance of Highways Assets*****Rural Unclassified Roads***

Priority	Road name	Location	Division	Treatment	Delivery quarter
1	Woodplumpton Road	New Road to Crown Point	Burnley Rural	Surface dressing	Quarter 1

**Maintenance of Highways Assets*****Rural Unclassified Pre Patching***

Road name	Location	Division	Treatment
Programme of works to be determined			

**Maintenance of Highways Assets*****Footways***

Priority	Road name	Location	Division	Treatment	Delivery quarter
1	Brunshaw Avenue	No.167 to Brunshaw Road	Burnley Central East	Replace pre-cast flags with bituminous macadam	Quarter 1
2	Red Spar Road	Standen Hall Drive to Hillingdon Road	Burnley Rural	Replace pre-cast flags with bituminous macadam	Quarter 2
3	Torquay Avenue	Eastern Avenue to Minehead Avenue	Burnley North East	Replace pre-cast flags with bituminous macadam	Quarter 3
4	Fifth Avenue	Laurier Road to Colne Road	Burnley North East	Replace pre-cast flags with bituminous macadam	Quarter 3
5	Sycamore Avenue	Gannow Lane to Loker Avenue	Burnley South West	Replace pre-cast flags with bituminous macadam	Quarter 4
6	Sycamore Avenue	Middlesex Avenue to Kiddrow Lane	Burnley South West	Replace pre-cast flags with bituminous macadam	Quarter 4
7	Sycamore Avenue	No.210 to Kiddrow Lane	Burnley South West	Replace pre-cast flags with bituminous macadam	Quarter 4
8	Waddington Avenue/ Wycoller Avenue	Near No.16 Waddington Avenue to near No.84 Wycoller Avenue	Burnley Central East	Replace pre-cast flags with bituminous macadam and rebuild steps	Quarter 4

9	Prairie Crescent	Lindale Crescent to Keswick Road	Burnley North East	Take up flags and replace with bituminous macadam	Quarter 4
10	Lindale Crescent	Prairie Crescent	Burnley North East	Take up flags and replace with bituminous macadam	Quarter 4
11	Shap Grove	Windermere Avenue to Lindale Crescent	Burnley North East	Take up flags and replace with bituminous macadam	Quarter 4
12	Alder Street	Side of No.318 Padiham Road to Side of No.55 Lionel Street	Burnley Central West	Take up flags and replace with bituminous macadam	Quarter 4
13	Westwood Road	Ighten Road to Wellfield Drive	Burnley Central West	Take up flags and replace with bituminous macadam	Quarter 2
14	Herschel Avenue	Westwood Road to No.28	Burnley Central West	Take up flags and replace with bituminous macadam	Quarter 2
15	Bramley Avenue	Westwood Road to Hunters Drive	Burnley Central West	Take up flags and replace with bituminous macadam	Quarter 2
16	Brookford Close	Bramley Avenue to No.4	Burnley Central West	Take up flags and replace with bituminous macadam	Quarter 2

## **Countywide Funding Allocations**

### **Structural Defects**

Please contact Lancashire Highways at [highways@lancashire.gov.uk](mailto:highways@lancashire.gov.uk) to report any defects or other damage that you are aware of.

### **Pre Patching**

Most roads scheduled for surface dressing require some 'pre patching' treatment. Pre patching is best completed a year in advance of the scheduled resurfacing works.

### **Public Rights of Way Network**

In recognition of the importance of the public rights of way network and the significant contribution it makes to health and wellbeing a countywide capital allocation will be made available in 2015/16 to invest in the network.

### **Advanced Design Work Funding**

A countywide allocation will be made available to support the development of the 2016/17 capital programme.

## Geotechnics Funding

A countywide allocation will be made available to support geotechnical investigations that are required to confirm the final design of capital projects.

## Traffic Signals Funding

A countywide allocation will be made available to replace expired traffic signal equipment across the county. The scheme for Burnley is shown in section 2.4.

## Street Services Agreement (Public Realm)

The ongoing development and implementation of a Street Services Agreement between Lancashire County Council and Burnley Borough Council has forged a much stronger joint working relationship between the two councils. This work has included the development of the Burnley Town Centre Public Realm Strategy (August 2010) and will feed into the development of the Burnley Public Realm Agreement.

Under the Street Service Agreement, Burnley Borough Council has taken on the responsibility for delivering a programme of additional cyclic maintenance activity on behalf of Lancashire County Council. This includes:

- Maintenance of grassed areas within the highway including verges and roundabouts
- Management and maintenance of shrubs within the highway
- Control of weed growth on the highway in parts of the borough
- Removal of fallen leaves accumulating in the highway

Lancashire County Council provides financial resources to the borough council to provide these services. The Street Services Agreement also permits Burnley Borough Council to undertake a number of other activities on the highway including:

- Manage and administer residents parking schemes
- Highway, traffic, cycling and pedestrian schemes (subject to approval from Lancashire County Council)

Discussions are continuing with Burnley Borough Council to make the Street Services Agreement more district-specific over time. There will be opportunities through the commissioning process for county councillors and district councillors to help influence the services provided through the agreement.

Agreement has also been reached between Lancashire County Council and Burnley Borough Council regarding mutual aid arrangements during the winter. This agreement allows for the county council to provide the borough council with salt for use on footways which borough council staff will spread when called upon.

## 2.2 Street Lighting

Lancashire County Council manages and maintains over 12,000 street lights and illuminated signs in Burnley. This includes the day to day repairs of faults to street lighting and other lighting structures, as well as renewal schemes and new installations.

We have a comprehensive fault reporting system to make sure that repairs to lighting are made as quickly as possible. An emergency call out should be responded to within one hour and non-emergency repairs should be attended to within five working days.



To ensure that the lighting stock across Lancashire is managed to minimise the consumption of energy, whilst maintaining adequate lighting of the highway network, end of life existing lighting will be replaced with LED units over a five year maintenance cycle. Where this is not possible the units will be operated at a 50% light level all night. This is a service change as currently on residential roads those units that are dimmed do so between 22:00hrs and 06:30hrs, and on main traffic routes dimming takes place between 19:00hrs and 07:00hrs.

## 2.3 Flood Risk Management and Drainage

Lancashire County Council has responsibility for highway drainage under the Highways Act 1980. As a Lead Local Flood Authority under the Flood and Water Management Act (FaWMA) 2010 the council has a broader responsibility for local flood risk management in Lancashire.

The service offer for 2015/16 will be as follows:

- Continue to implement the Flood Risk Management Strategy Action Plan.
- Contribute to the designation of structures as appropriate, and the maintenance of a record and register for assets and features that affect flood risk, as held by Asset Management service.
- Investigate flooding where necessary and appropriate (where this affects 5 or more properties in a single location).
- Act as a statutory consultee to local planning authorities.
- Fulfil the Lead Local Flood Authority role of promoting partnership working with other Risk Management Authorities, including the development of bids for external funding for flood alleviation schemes.
- Issuing consents to control work in ordinary watercourses where the flow may be affected.
- Enforcement to clear watercourses of obstructions, or of unconsented works, so that flow is not impeded and flood risk is reduced.
- Base the frequency of cyclic maintenance of highway gullies on need. This frequency will be fully defined once more on-site information is gathered and local conditions are understood.
- Undertake drainage defect repair works primarily informed through the cyclic maintenance programme, focussing attention on the areas of greatest need enabling work programmes to be efficiently managed to ensure greatest productivity
- Prioritise reactive maintenance works to where highway drainage system defects are causing significant difficulties to the travelling public or affecting property.

This will differ from the 2014/15 service offer in the following ways:

- Proactive engagement in flood investigations that do not meet the policy criteria of 5 or more affected properties in a single location will cease.
- Proactive identification of flood assets for the record/register will cease.
- Resources will be focused on delivering specific statutory processes such as issuing consents, and fulfilling the statutory consultee role. As a consequence, the capacity for officers to devote time to developing potential flood alleviation schemes and bids may reduce.
- Frequency of cyclic maintenance for gullies will change from a minimum of one visit to each gully every 12 months to a maintenance schedule based entirely on need. It is anticipated that the majority of gullies will be visited once every 18 months, however some locations may experience a longer interval between visits where local conditions permit.
- Not all reports of standing water on the highway will result in works taking place.

The following table details the capital projects planned to be completed in Burnley in 2015/16:

<b>Maintenance of Highways Assets</b>				
<i>Drainage</i>				
<b>Priority</b>	<b>Road name</b>	<b>Division</b>	<b>Treatment</b>	<b>Delivery quarter</b>
1	Crown Point Road	Burnley Rural	Replace stone culvert under the carriageway. Also replace the headwalls and improve water outfall into field	Quarter 3
2	Halifax Road and Back Lane junction in Briercliffe	Burnley Rural	Drainage improvements involving the installation of 2 gullies, 65 meters of 150mm pipe and 85 meters of channel kerbs	Quarter 3

## 2.4 Traffic Signals

The county council manages Lancashire's traffic control systems, including traffic lights, signal controlled pedestrian crossings and electronic road signs.

This service supports the network management duty by maintaining and optimising the performance of traffic signal installations at key and sensitive locations on the network. The service also undertakes design and implementation of new installations.

Under the service offer for 2015/16, the chargeable rectification of equipment failures will be prioritised towards those junctions where safety or major delay risks are most acute; so as to optimise network performance for the available investment. This may mean that repairs at more lightly trafficked junctions, where minor delays are being incurred, may take longer to be implemented.

The county council uses specialist contractors to maintain these complex systems. The contract includes fault response targets against which performance is measured.

- Emergency faults are to be attended within 2 hours and made safe and operational (possibly temporarily) as soon as possible.
- Urgent faults are to be attended within 4 hours and repaired within 2 hours of attendance.
- Non-urgent faults are to be attended within 8 working hours and repaired within 2 hours of attendance.

In addition, to assist in replacing expired traffic signal equipment the following site will be prioritised for attention within 2015/16:

<b>Maintenance of Highways Assets</b>				
<i>Traffic Signals</i>				
<b>Priority</b>	<b>Road name/location</b>	<b>Division</b>	<b>Treatment</b>	<b>Delivery quarter</b>
1	Burnley Road/Sowerby Street, Padiham	Padiham and Burnley West	Site column refurbishment	Quarter 3

## 2.5 Keeping Traffic Moving

The county council is responsible for keeping traffic moving around the road network and managing congestion in various ways. The revenue stream below includes activity related to traffic regulation, the management of street works, and sustainable travel.

### Design and implementation of traffic regulation orders

The county council is responsible for Traffic Regulation Orders (TROs) which place a restriction on the highway, including speed limits, resident parking zones, limited waiting restrictions including double/single yellow lines and 'pay and display' parking. The above allocation includes provision for the cost of advertisement of TRO's. In accordance with the 2015/16 service offer, TRO's will be considered in situations where there is an existing injury accident record and where implementation of the measure would be expected to bring casualty reduction benefits. Where resources allow, TRO's that contribute to better strategic traffic management, economic growth or significant environmental improvement will also be considered.

### Co-ordination of works in the highway

Under the New Roads and Street Works Act 1991 the county council has a general duty to co-ordinate works. The undertakers of works have a general duty to co-operate in this process. There are in the region of 30,000 works undertaken on Lancashire's highways each year, many of them by utility companies, as well as highway maintenance and improvement works carried out by the county council. Until March 2015, anyone wishing to carry out works in the highway had to submit formal notices to the county council, and our role was to use best endeavours to ensure works were co-ordinated so as to minimise disruption to the travelling public. In March 2015 the county council implemented a permit scheme that allows us much greater control over when and how works can be carried out.

[Click here to see a list of the latest roadworks in this district](#)

### Sustainable travel

During 2015/16, sustainable travel projects will:

- Support economic development by helping to manage transport demand and removing unnecessary or short local car journeys from the network, freeing up capacity to allow more reliable journey times for both people and goods
- Improve access to employment, training and services for communities by enabling low cost trips by cycling, walking, public transport and car sharing
- Work in partnership with health colleagues to improve lifestyle choices and health outcomes by enabling residents to walk and cycle, and improve air quality and road safety;
- Offer information to support the rural population in planning and making more sustainable journeys, thus improving their access to services and opportunities
- Engage with businesses and organisations

From 2016/17, the sustainable travel output will be focussed on cycling; including cycling scheme development, cycling capital programme development, and provision of advice on cycling issues for development control and planning applications. Activities associated with business engagement will be undertaken as part of the development control process.

## Cycling

The county council is committed to investing money and resources in new cycle facilities throughout the county. Cycling has a range of benefits across different policy areas, including health, physical activity, transport, visitor economy, and air quality. It helps reduce congestion, offers a low cost form of transport, enabling people without a car to access a wider range of services and employment than would otherwise be the case, and it can also help improve quality of life. Cycling is a key part of the Highways and Transport Masterplans.

In October 2014 the Government published their draft Cycling and Walking Delivery Plan (the final document is due to be published in 2015). The Delivery Plan seeks to double cycle use by 2025 by entering into partnership agreements with public sector bodies. The county council is likely to request such a partnership with the Government whereby in return for an agreed plan of action we will be given priority consideration for any available funding. Such a partnership will support the county council's new cycle strategy currently being developed in conjunction with partners in public health and sports development.

Cycle safety is a key concern both locally and nationally and money has been allocated to schemes to improve cycle safety across the county in 2015-16.

As well as cycle specific schemes new road schemes and developments provide opportunity to improve provision for cycling. New roads will have cycling provision as appropriate. We will also be working with British Cycling to extend the Sky Ride programme to the whole of the county in 2015. A new cycling website for the county is being developed in partnership with Visit Lancashire.

Where good cycle provision exists in the county cycle use has grown. For example between 2009 and 2013 cycle flows on the cycle track south east of the Millennium Bridge in Lancaster grew by 32% and the Old Tram-Road Bridge in Preston by 23%. In 2012 around 14% of staff at Lancaster University cycled to work. Preston Guild Wheel has recorded 1,000 cyclists at a count point in a day.

In 2014, as part of the Lancashire Growth Deal, the Government allocated £2.6 million in 2015/16 towards the cost of an East Lancashire Cycle Network. At this stage the project does include any schemes in Burnley. However it is anticipated that later stages of the project will include schemes in the district.

At same time as the Growth Point Funding the Government announced funding of £1.8m from the Local Sustainable Transport Fund in 2015/6 for "Connecting East Lancashire", a joint project with Blackburn with Darwen to promote sustainable transport and cycling in the east of the county, including Burnley. Proposals include grants for businesses to provide cycle parking, an inter-company cycle challenge to see who can get the most staff cycling to work and cycle training.

As part of the Lancashire Growth Deal the Government announced £8 million for highway and transport improvements on the Burnley – Pendle Growth corridor subject to Lancashire Enterprise Partnership approval due in summer 2015). This is matched by £4 million county council funding. Where appropriate this will also include improvements for cyclists and pedestrians. For example; new crossings for cyclists and pedestrians at motorway junctions, and on Active Way helping overcome the barriers that motorway junctions can pose for cyclists and pedestrians, and improve cycle access to the town centre.

A carryover scheme from the 2014/15 road safety allocation is a scheme to provide access for cyclists to the town centre from Brun Valley Greenway, Canal towpath, and Central Station at the side of the Anchor Retail Park car park. The Burnley Forest Park project includes improvements to bridleways and off road cycle paths on the north east side of the town.

## Local Sustainable Transport Fund: Connecting East Lancashire

Connecting East Lancashire is a package of revenue measures which will support the development of the East Lancashire Strategic Cycle Network and its interactions with other forms of sustainable transport. A £1.8m revenue programme will be delivered in partnership across East Lancashire in Blackburn with Darwen, Burnley, Hyndburn, Pendle, Ribble Valley and Rossendale. This funding from The Department for Transport will bring in over £1million in local contributions from various partners to deliver a significant behaviour change programme. Schemes will include:

- Improved access to sustainable travel information
- Adult cycle training
- Bike hire
- Lancashire Cycle Challenge
- Station travel plans – improving access to rail stations by sustainable modes
- Engagement with businesses – encouraging more sustainable access to their sites and more sustainable business journeys
- Engagement with schools – increasing active travel to schools

## 2.6 Highway Improvements

Highway improvements may be made to improve road safety, or the local environment, reduce congestion, or accommodate development. Privately funded developments may need changes to the road network to allow safe access to and from a development, and may incorporate other highway work. Developers pay for highway works either through Section 278 agreements under the Highways Act, or Section 106 agreements under the Town and Country's Planning Act.

### Section 106 schemes

Although there may be projects that have generated Section 106 monies in Burnley there is no certainty at this point in time that any of these projects will be delivered in 2015/16. This is principally due to the fact that these projects are subject to third party influences that the county council has no direct control over.

### Section 278 schemes

There are currently no S278 schemes being progressed in Burnley.

### Community Infrastructure Levy (CIL)

Burnley Borough Council has not made a decision on whether or not to progress the Community Infrastructure Levy.

## 2.7 Severe Weather Response

The county council has a duty to make sure that the effects of severe weather do not make our roads and footways dangerous to use. Severe weather can include a number of different conditions including high winds and heavy rainfall that can significantly affect the highway network throughout the year.

Severe weather incidents can affect any part of the network at any time and on-going cyclic maintenance programmes such as gully emptying and tree felling help to avoid issues arising during periods of severe weather. Where issues do arise these are dealt with through a responsive service,

including an out of hour's emergency response, co-ordinated within the teams delivering services within Burnley.

The principal element of the severe weather services provided is focussed on Winter Maintenance. As part of our winter service we work to reduce the effect of ice and snow on roads. A significant element of this involves the precautionary spreading of salt when weather forecasts predict there is a risk of cold weather.

A snow clearing service is also provided in snow conditions through the deployment of snow ploughs. These functions are supported under the current mutual aid working arrangements with Burnley Borough Council who assist in delivering the severe weather service by spreading grit from salt stocks provided by Lancashire County Council.

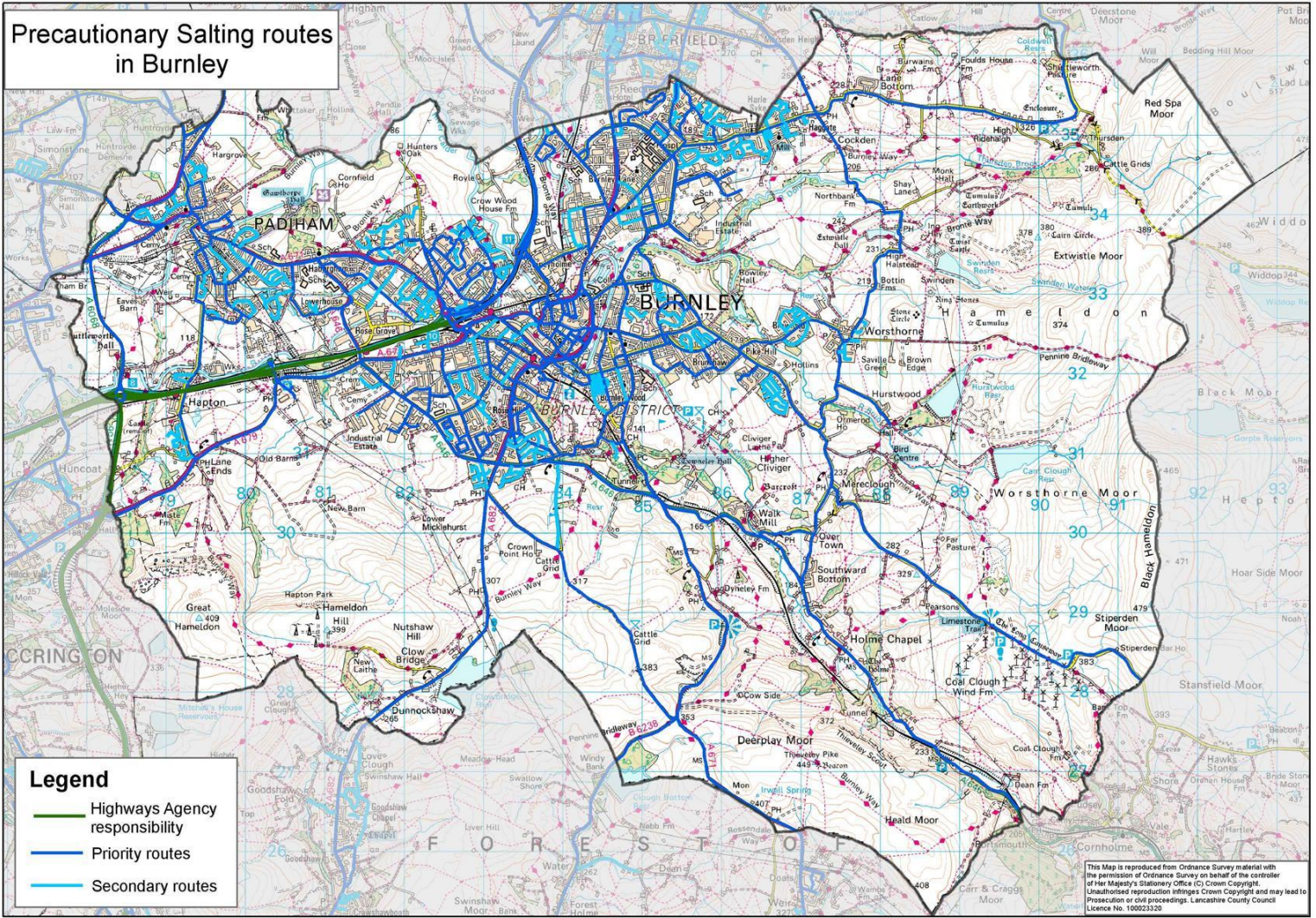
As the road network is so large, we have identified a priority road network (the main roads in the county) which we will treat first. During long periods of freezing conditions, a secondary road network will also be treated, but only during daylight hours and after the clearance of all higher priority roads. Also during long periods of freezing conditions we will treat the most important footways during daylight hours. We also supply salt or other appropriate material for the numerous grit bins and salt piles that are located around the county.

The table below shows the length of network in Burnley. This is mapped out overleaf.

<b>Burnley</b>	<b>Length of road treated</b>
Priority road network	174km
Secondary road network	50km

During 2015/16 a route optimisation project is being delivered in conjunction with the Meteorological Office. This work will establish the most efficient and effective way of traveling and treating the priority routes across Lancashire. This will take account of route travel times, topographical and climatic factors affecting the gritting routes and is expected to achieve financial and operational efficiencies without reducing the priority network. It is intended that the new gritting routes informed by this process will be available for implementation at the start of the 2015/16 winter season.

Precautionary Salting routes in Burnley



## 2.8 Bridges and Highway Structures

Many of the bridges in Lancashire are owned by the county council. However, there are a number of private bridge owners in the county such as Network Rail and the Canal and River Trust. There are also a significant number of private bridges, often with public rights of access over them.

The county council inspects the Lancashire County Council owned bridges on the road network and carries out maintenance and strengthening work where it is most needed. In addition repairs to bridges owned by the county council are undertaken where they have been damaged by vehicles colliding with the bridge or by vandalism.

Lancashire County Council's highway structures inventory in Burnley comprises of:

Type	Number
Bridges	92
Subways	12
Highway footbridges	5
Retaining walls	111
Major rural footbridges	20
Minor rural footbridges	32
<b>Total</b>	<b>272</b>

The number of retaining walls stated in the table above is the total number of walls in the district where ownership is accepted to be the county council's responsibility. Other retaining wall inventory is being collected and ownership of these walls would be established before any work is undertaken.

The number of minor rural footbridges is the current known number, however it is possible that there are further footbridges in the district which haven't been identified as yet. Once identified by the bridges team or reported by members of the public they will be added to the inventory record.

Bridge inspections provide the most up-to-date data on the condition of our highway structures. There are two Bridge Condition Indicators, BCI (Critical) for high risk elements, and BCI (Average) for all elements of the structure. Prioritisation of bridge maintenance schemes is given to structures with a low BCI (Critical). There will also be circumstances such as where structural defects may have a direct impact on the load carrying capacity; where structures have low strength parapets at risk critical sites; where structures have safety related defects; and structures with defects which, if not remedied, are likely to become more expensive problems.

The average value of the bridge condition on a district and county basis is called the Bridge Stock Condition Indicator (BSCI Average). The current average BSCI (Average) for the whole of the county is 89.42 (January 2015) which indicates stock in "good" condition. It is anticipated that in the medium term, funding allocations may not be sufficient to maintain the BSCI (Average) at its current level, and as a consequence the condition of the stock countywide may reduce slightly. It is however intended to maintain the county bridges stock at the overall "good" condition level. For Burnley the current BSCI (Average) is 90.70 (January 2015), indicating a stock in very good condition.

The following list gives the details of the bridges and highway structures capital work in Burnley. This list includes the provision for reactive in-year work that will be generated through the ongoing inspection of bridges and highway structures and any unforeseen situation that might arise.



**Maintenance of Highways Assets****Bridges**

<b>Scheme name</b>	<b>Location</b>	<b>Division</b>	<b>Details</b>	<b>Delivery quarter</b>
4640B1 Centenary Way Viaduct	A682 Centenary Way	Burnley Rural/ Burnley Central East	Major maintenance scheme	Quarter 3
4872B1 Market Street (Manchester Road)	U49017 Manchester Road	Burnley Central East	Maintenance and footway strengthening scheme	Quarter 4
4659B1 The Brig (St James Street)	U49017 St James Street	Burnley Central East	Bridge strengthening and maintenance	Quarter 4
4634B1 Manchester Road Canal Principal Bridge Inspection	B6434 Manchester Road	Burnley Central West/ Burnley Central East	Principal bridge inspection	Quarter 4
Bridge Structural Maintenance	Various as necessary	Various as necessary	Structural maintenance works to bridges	Quarter 4
Retaining Wall Structural Maintenance	Various as necessary	Various as necessary	Structural maintenance works to retaining walls	Quarter 4
Footbridge Structural Maintenance	Various as necessary	Various as necessary	Footbridge repairs/replacements identified by public complaints or bridge inspections on the larger footbridges	Quarter 4
Parapet Risk Ranking and Programme Investigation	Various as necessary	Various as necessary	Parapet risk ranking and programme investigation	Quarter 4
Strategic Route Principal Bridge Inspections	Various as necessary	Various as necessary	Strategic route principal bridge inspections	Quarter 4
Post Tension Special Inspection Reviews	Various as necessary	Various as necessary	Review of post-tensioned pre-stressed concrete bridges for potential deterioration	Quarter 4
Structural Reviews	Various as necessary	Various as necessary	Structural reviews and assessments	Quarter 4

## 2.9 Parking

Lancashire Parking Services (LPS) is responsible for the enforcement of parking restrictions on the highway. Civil Enforcement Officers issue Penalty Charge Notices (PCNs) to vehicles parked in breach of these parking restrictions. There is also a back office team which undertake the processing of the PCNs, and the management of payments, challenges and appeals, in accordance with statutory procedures and timescales.

LPS is not responsible for PCNs issued in district council car parks or on private car parks. District council car parks are enforced by Burnley Borough Council.

Parking enforcement hours have recently reduced from 70,000 to 63,000 hours annually and this reduced level constitutes the service offer for 2015/16. The impact of this will continue to be offset by better targeting of enforcement, and this approach of targeting enforcement towards areas of significant and persistent parking transgressions will be further refined, meaning rural and some urban areas will receive little or no enforcement.

In Burnley, a total number of 6,202 Penalty Charge Notices (PCNs) and Warning Notices were issued from 1 April 2014 to 31 March 2015.

## 2.10 Property Services: Building, Design and Construction Group

The county council is responsible for maintaining around 1,200 properties in Lancashire, and we manage an annual improvement programme of £50million for building construction projects, along with the authority's annual building repair, maintenance and management programmes.

### 2013/14 to 2015/16 capital programme

The following table lists the capital projects that remain live within 2015-16 in Burnley, and shows the gross anticipated out turn costs, and their current status. Within the programme there are a number of individual projects which are awaiting the results of detailed option appraisals, and approval by the appropriate Cabinet Member, together with a number of general improvement programmes against which detailed schemes have not yet been determined by the relevant directorates. Updates will be provided during the course of the financial year as further projects and programmes are determined and approved.

Building Design and Construction Group			
Starting year	Location	Work description	Current status
2015/16	Padiham Gawthorpe Hall	Various repair and maintenance works	Project in design, work planned to commence May 2015
2014/15	Burnley Former Habergham/Ivy Bank High Schools	Demolition of former high school buildings prior to disposal	Project in design, work planned to commence May 2015

**Retained repair and maintenance programme:**

- **Reactive maintenance**

Reactive maintenance relates to reactive and emergency maintenance needs. During 2014/15 the number of orders in respect of this type of work in Burnley was approximately 3,125.

- **Cyclical maintenance**

Cyclical maintenance is a planned programme of maintenance (monthly, quarterly, or annually depending on the equipment) to mechanical and electrical systems within the buildings portfolio to ensure they meet current legislative requirements and perform consistently (for example - boiler plant, fire and intruder alarms, lifts, pressure systems, portable appliances and fixed electrical installation testing).

- **Planned maintenance**

Planned maintenance work is prioritised and is based on 'priority one' condition information held on the corporate property asset management system. The work is allocated on a needs basis rather than an allocation per district and the programme will be agreed in late spring 2015

### 3. TRANSPORT SERVICES

The county council works with bus and rail companies and district councils to develop services and improve passenger facilities wherever possible.

Public transport improvement schemes in Burnley include improvements to Manchester Road Railway Station to provide better facilities for Burnley residents, making it easier for them to access education, training and employment opportunities in Blackburn, Preston and Leeds, and also Manchester via a re-instated Todmorden West Curve. The new service is due to be introduced from May 2015. The County Council's contribution is approximately one-fifth of the total cost with the remainder of the funding provided from other sources. Links between the railway station and town centre were also improved through the addition of pedestrian facilities to the Manchester Road/Finsley Gate/Queen's Lancashire Way signal junction in 2012/13.

A stored travel rights Smart Card scheme will be introduced in 2015/16. Under this scheme, money (up to £50) is stored on the smart card which may then be used to make payment for tickets on any participating bus operator journey. Top ups will only initially be able to be made on-bus but, in due course, will be also be available at major bus stations, on-line and certain in retailers. The scheme will be marketed under the name of NoWStar and subject to final agreement with the major bus operators, the scheme will be introduced in June 2015.

Extending beyond Burnley's boundaries a corridor study to identify problems and issues affecting journey times and reliability in the Burnley to Rawtenstall section of the Nelson-Manchester (X43) Bus Corridor has now been completed, and from this work a series of improvement schemes are in the process of being undertaken. The traffic signal junctions on the X43 bus route have been assessed and timing changes made aimed at reducing delay. Engineer's reports are currently being written that may recommend further changes.

The M66 Gateway Study (part of the East Lancashire Connectivity Study) is also currently underway is examining the importance of enhanced connectivity in this corridor and how best to achieve this enhanced connectivity if there is demonstrable evidence that investment will deliver significant wider economic benefits for East Lancashire. The study is expected to conclude in spring 2015. The issue of rail services connecting East Lancashire and the growth centres of Preston and Central Lancashire, Manchester including Manchester Airport, and Leeds is being considered through the East Lancashire Rail Connectivity Study, also due to report in spring 2015.

The county council will undertake a review of its financially supported public bus network during the next twelve months. This work will be based on a revised service monitoring criteria that takes into account the priorities set out in the Local Transport Plan and measures services in a more sustainable way.

In addition, the county council are considering the introduction of a policy which would see the provision of capital funding for the purchase/lease of minibuses or similar vehicles and their operation by parish councils to provide passenger transport services to their local communities. The county council would maintain the vehicles whilst the parish councils would cover the operating costs such as drivers, fuel and management of operations.

With effect from 1 April 2015, restructuring within the county council will see the formation of a new Public and Integrated Transport Service within Community Services which will include public transport, in-house passenger transport services, including SEN and Adult Services transport, together with Fleet Services. This will bring the management of all transport activity within one team and will allow better co-ordination of services being provided.

### 3.1 Bus Travel

In Burnley there are currently 11 local bus services provided by the Environment Directorate under contract to different service providers which carry approximately 50,650 passengers monthly and 607,800 passengers annually. The Burnley passenger figures from 2014/15 are quoted below:

Service number	Route description	Average monthly passengers	Average annual passengers
1A, 1B, 1C, 2, 4, 5	Burnley and Pendle local services (Evenings and Sundays)	12,083	145,000
9	Burnley – Accrington (Saturdays)	642	7,700
65 95, 95A	Clifton Farm – Burnley – Rosehill – Padiham – Higham – Fence – Nelson – Brierfield Colne – Marsden Park – Nelson – Hospital – Burnley – Rosehill (Pendle Green Line)	37,500	450,000
Burnley BEST	Burnley Employment Shuttle Transit (BEST) – this is a demand responsive taxi service serving Burnley and Pendle	425	5,100
<b>Total</b>		<b>50,650</b>	<b>607,800</b>

### Bus information

We provide information about bus services in a number of ways to reach as many people as we can, and these are via:

- Traveline - provides information by telephone (0871 200 22 33) and a web based journey planner [www.traveline-northwest.co.uk/](http://www.traveline-northwest.co.uk/)
- Mobile internet - [www.Nextbuses.Mobi](http://www.Nextbuses.Mobi) gives the location of local bus stops and the times of the next 5 or 6 buses at those stops
- SMS - a text message service that gives the next 3 or 4 buses from a chosen bus stop. Details can be found at: <http://www.traveline-northwest.co.uk/cms/content/MobileServices.xhtml>
- Bus timetables – we produce paper timetables for services provided by Lancashire County Council and work with bus companies to make sure information about their services is also available to passengers. All bus timetables can be downloaded from [www.lancashire.gov.uk/buses](http://www.lancashire.gov.uk/buses)
- Bus stop timetable information – in partnership and with funding from bus operators in Lancashire, we provide bus stop information at approximately 3500 stops as well as important locations such as hospitals, bus stations and interchanges throughout Lancashire.

### Concessionary travel

The English National Concessionary Travel Scheme (ENCTS) presently enables free local bus travel, throughout England, for senior citizens and disabled people on local bus services which operate between 09:30 and 23:00 Mondays to Fridays. There is no time restriction on Saturdays, Sundays or Bank Holidays. Blind and disabled pass holders currently travel before 09:30 Monday to Friday on payment of a flat fare of 50p.

We provide free ENCTS NoWcard smart cards to over 14,000 senior citizens and to 2,000 people with disabilities in Burnley.

## **School travel**

The county council provides free home to school transport for some schoolchildren dependent upon the distance they live from their nearest suitable school. As a guide, schoolchildren generally would qualify if they attend their nearest suitable school and the distance from home is:

- Two miles or more by the shortest available walking route if under 8 years of age.
- Three miles or more if eight years old or over.

In Burnley 511 free student bus passes were issued in 2014/15, including 242 bus passes where parents pay an annual denominational fee. There are currently 14 school service contracts and 11 commercial contracts which are provided on an existing public service, the total carried on both contract types is 194,180 passengers annually.

## ***Community transport services***

A contract has been awarded to Lancashire Community Transport, a consortium of existing community transport operators, to provide a community transport service operated through a combination of minibuses and volunteer car schemes. The contract specifies a 20% increase in passenger numbers and the number of volunteers over the three year life of the contract. Travelcare, the county's in-house operator, will continue to provide dial-a-ride services in Lancaster, Fylde, Wyre, Hyndburn, Burnley, Pendle and Rawtenstall.

## **Dial-a-Bus**

Dial-a-bus services provide door-to-door travel using minibuses equipped with low steps and lifts enabling people who find it difficult to use steps or who are wheelchair users, to access the service.

Fares and times differ depending on the operator, but generally the Dial-a-Bus service operates between 09:30 and 14:30. Full details can be found by going to the [Community Transport Services](#) website.

## **Community Car Services**

Community Car Services have been developed primarily in rural areas where normal transport provision is sparse and irregular. They are designed to provide a service to anyone in the area who is unable to reasonably use conventional services regardless of disability.

The Community Car Service in Burnley is operated on behalf of the county council by Burnley, Pendle and Rossendale Council for Voluntary Service. Fares are charged at the rate of 40p per mile for each journey and can be booked between the hours of 09:00 – 14:00 Monday to Friday. The contact number to book is 01282 412096.

## 3.2 Rail Travel

Burnley is served by one railway line providing the following services: Blackpool South/Preston to Colne and Blackpool North to York via East Lancashire and Leeds. Also, there are five railway stations in Burnley:

- Burnley Central
- Burnley Manchester Road
- Burnley Barracks
- Rose Grove
- Hapton

Major recent projects have included the participation in two major European projects through the Interreg IVB programme in Burnley and Hyndburn, and the project to re-open the Todmorden Curve is now almost complete and the new direct service between Accrington/Burnley and Manchester is due to commence from May 2015.

The county council is currently carrying out a Rail Connectivity Study for East Lancashire. The Rail Connectivity Study is one of five components that make up the East Lancashire Connectivity Study as identified in the East Lancashire Highways and Transport Masterplan, which was adopted in February 2014. The Rail Connectivity Study is identifying existing constraints in East Lancashire's rail network that the rail industry, working with local partners, will need to address. The outputs from the study will support the case for future investment in the network and future franchise specifications.

The county council also plays a big role in implementing the Government's 'Community Rail Development Strategy' (CRDS). The CRDS has the following four priorities:

- To increase patronage and revenue
- To seek the greater involvement of the local community
- To manage costs downwards
- To contribute to local social and economic regeneration

A key part of the strategy is the formal designation of railway lines, and there are two types of designation: The first is a 'Line Designation' and this covers all aspects of the route and service and the second is a 'Service Designation' which covers just the service and stations.

Community Rail Partnerships enable local communities to have a greater say in the local train service provided. Only a line that has an active Community Rail Partnership can be designated under the Community Rail Strategy. This designation allows the partnership to look at new ways to develop the service and to experiment with initiatives that would be difficult to achieve within the normal railway industry framework. The partnerships are grassroots organisations which aim to engage local railways more closely with the communities they serve.

There is currently one Community Rail Partnership in Burnley: The East Lancashire Community Rail Partnership (ELCRP). The designation covers the service operated between Preston and Colne and the stations from Lostock Hall to Colne (inclusive), and the line between Gannon Junction and Colne. In January 2011 Burnley Manchester Road was also added to the service designation for the line. The East Lancashire Community Rail Partnership is comprised of: Lancashire County Council, Blackburn with Darwen Borough Council, Northern Rail, Network Rail, Greater Manchester Passenger Transport Executive, Bolton Metropolitan Borough Council, Ribble Valley Borough Council, Pendle Borough Council, Ribble Valley Rail and the Support the East Lancashire Line Association (STELLA).

### 3.3 Road Safety

We aim to reduce casualties on Lancashire's roads by managing speed, educating and engaging with children and young people, and changing driver and rider behaviour through diversionary courses, as alternatives to prosecution and bespoke training courses. We also address road safety issues through safety related highways improvements.

The Lancashire Road Safety Strategy 2011-2020 sets out the priorities for road safety, and proposed approach and targets to reducing casualties in Lancashire until 2020.

#### Children and Young People – all ages

##### **Safer Schools Moodle**

All educational establishments across Lancashire can access and utilise road safety, bus safety and sustainable/active travel packages through the Safer Schools Moodle. This is a consistent interactive learning platform containing teacher resources in the form of lesson plans, activity sheets, toolkits, and hand-outs, and also contains information that parents can access and use with their children. During 2015/16 we will continue to develop and improve Moodle resources and encourage school communities to maximise their potential use. Development of the Moodle will allow less direct engagement in schools, with engagement concentrated on the areas of highest need, whilst allowing all schools access to a wide range of education resources.

The Moodle contains educational resources for children and young people from 0 – 25 years, including:

- **In Car Safety:** Information and resources to raise awareness among early years' practitioners, parents and carers of the dangers of inappropriate and incorrectly fitted car seats.
- **School Based Road Safety Education:** This includes the 'Little Safety Stars' package for early year's practitioners to deliver to ages 0-5, and 'Safety Stars' which engages with all primary school ages through creative and innovative 'club' based activities, animations and creative lesson plans to raise awareness of road safety issues during the transition period between primary and secondary school. It also supplies information for assemblies and lessons for high school pupils on a range of road safety topics applied through a number of school curriculum subjects. Mosque Marshalling resources are available in a number of languages, with links to assist school staff on general road safety and parking issues.
- **Sustainable/Active Travel Promotion:** Information and resources to encourage safe walking, cycling and scooting to school for pupils of all ages across Lancashire.
- **20mph Speed Limits:** A toolkit for teachers, lesson plans, posters and guidance on banner creation to raise awareness of 20mph speed limits, and encourage compliance within communities.
- **Bus Safety:** Assemblies and lessons focusing on safety whilst travelling on school and public transport, and the surrounding the bus network.
- **Parking:** Information and resources to assist school communities with the management of parking outside schools.



## **Primary School Delivery**

**School Engagement:** We will engage with schools in areas that have higher casualty records and are amongst the most vulnerable communities to deliver road safety education initiatives. We will engage with schools with the greatest potential for a modal shift from car to safe active travel.

**Right Start and Right Start Swift:** This comprises pedestrian training for children aged 4 – 7. We will support schools with resources and assist with training for teachers and school volunteers to help them deliver the programme to children. Right Start Swift is a condensed, easy to deliver version for schools unable to deliver Right Start.

**Bikeability:** We will manage funding procurement and co-ordinate delivery of Bikeability training to Year 6 pupils in Lancashire to enable young cyclists to use the road in a safe, competent and confident way. For 2015/16 we have secured £132,000 of Department for Transport (DfT) funding to provide training to 3,300 children across Lancashire, which will mainly be delivered by external providers through service level agreements. To support Bikeability training we will continue to provide Passport to Safer Cycling classroom workbooks which help children develop a greater understanding of road usage, traffic, a positive attitude towards other road user, and to ride with an improved degree of safety. In Burnley Bikeability will be delivered to 78 pupils.

**Streetwise Events:** Multi-agency events will be organised and supported wherever possible to deliver targeted safety based messages through partnership working. This includes the delivery of cycling and bus network safety messages to large amounts of children in year 6 prior to their transition to high school.

## **High School and College Delivery**

**School/College Engagement:** We will engage with schools in areas that have higher casualty records and are amongst the most vulnerable communities to deliver road safety education initiatives. We will also engage with schools with the greatest potential for a modal shift from car to safe active travel.

**Bespoke Road Safety Engagement - Youth Stars:** This is an initiative to help young people develop bespoke projects/presentations/educational sessions addressing the road safety priorities in the district. It aims to develop relationships with partner agencies and promote road safety messages and strategies.

**Bus Safety Assemblies:** We will deliver safer travel assemblies to schools who have a large number of pupils travelling by school and public transport; and have reported a high incident number of unsafe or antisocial behaviour on school journeys. We aim to provide pupils with the skills to travel easily and safely, whilst also defining criminal and anti-social behaviour, and how it affects public transport and the wider community. The assemblies also highlight the consequences of becoming involved in either.

**Wasted Lives:** The Wasted Lives Young Driver Education Programme aims to challenge new and soon to be young drivers' attitudes to the risks associated with driving. It aims to improve their ability to assess risk, make the right decisions, and take responsibility for their own actions as a driver and as a passenger. It is a classroom based, peer led session aimed at 16-25 year old drivers and passengers.

## **Speed Management**

**Managing Speed:** Speeding vehicles are a major concern for communities in Lancashire, particularly in residential areas and outside schools. The management of speed is a high priority and is a key element of making the roads in Lancashire safer, and improving public confidence in their local area. Engagement in 20mph areas and the Lancashire Road Watch and Speed Tasking approach helps to ensure enforcement and engagement activities are focused in the areas of highest need. Both of these approaches are supported by the deployment of Speed Indicating Devices (SpIDs) to reinforce positive driver behaviour. As the budget for the deployment of SpIDs is reduced we will ensure that the SpIDs are deployed to have the greatest effect, and we will work through the Lancashire Partnership for Road Safety to establish a shared funding model.

**20mph area programme:** Lancashire County Council has introduced 20mph speed limits to residential areas, and outside all the schools in Lancashire, with the aim to reduce the number and severity of road accidents, and improve the quality of life for everyone by having streets where people can walk and cycle safely.

The sign only 20mph limit areas have been followed up by education and community engagement initiatives such as speed indicator devices (SpIDs), School Road Watches and Community Road Watches. These activities are being carried out to positively change driver behaviour and attitude and make Burnley a safer place for all road users. The Community Road Watch is continuously being developed in conjunction with the police, so that members of the communities, supported by the police, can have a visible presence to monitor speeds within their own communities. We will continue to promote these initiatives through 2015/16.

**Lancashire RoadWatch and Speed Tasking:** The enforcement of speed limits through mobile and static cameras plays an important role in reducing speeds and casualties. Mobile enforcement through the Lancashire Partnership for Road Safety is being targeted at sites of high accidents and speeds, and at sites of community concern through the newly established Lancashire RoadWatch initiative. We have also set up a speed tasking group by which complaints regarding speeding are discussed with the police and appropriate actions agreed. There are a number of locations within Lancashire where the accident record has merited enforcement of the speed limit by fixed cameras.

A full list and details of the fixed safety camera sites in Lancashire can be found at the 'safe2travel' website: [www.safe2travel.co.uk](http://www.safe2travel.co.uk)

### **In Burnley, Lancashire Road Watch takes place on the following roads:**

- A671 - West of Padiham through to the Rossendale district boundary towards Bacup
- A646 - From the junction with A671 Padiham through to the Rossendale district boundary towards Todmorden
- A682 - Brierfield to Dunnockshaw
- C662 - Briercliff Road from the junction with Colne Road/A682 to Burnley Road at the junction with Nelson Road at Haggat
- A6114 - Casterton Avenue junction with A682 Colne Road through to Belvedere Road at the A671 junction
- A679 - Active Way at the junction with A682 through to the district boundary at Huncoat

## Road safety improvement schemes and improvements to the highway infrastructure

Analysis of casualty trends in each district and the identification of locations, areas or routes of concern allow us to identify schemes that can address specific road safety issues and reduce casualties through the implementation of local safety schemes. Road safety audits are also conducted on all new highway schemes and the implementation of a passive safety policy will help reduce the number and severity of casualties.

The following scheme is programmed as part of the Evidence Based Accident Reduction Measures that received funding in 2014/15 but will be delivered in 2015/16:

Scheme Name	Division	Description
Burnley South West 20mph	Burnley South West and Burnley Central West	Review the condition of existing traffic calming measures in the area and determine whether these are adequate. It is expected that existing features will need significant improvements or repair, and additional measures will be required

## Road Safety Schemes

In 2015/16 a countywide allocation has been made available to address road safety issues. The programme of works is currently under development.

## Motorbike and Scooters

**Mike's Last Ride:** Mike's Last Ride is a film made in partnership with Lancashire Police with a road safety message for motorcyclists focusing on fatigue. It is shown at motorcycle meets and has been 'advertised' and shared via social media.

## Cyclists

A countywide allocation has been made available to specifically address cycling casualties. The following table details the schemes planned to be completed in Burnley to specifically address cycling casualties:

Improving the Safety of our Streets for Vulnerable People Cycling Safety		
Project Name	Division	Project Description
Junction of Colne Road/ Thursby Square	Boundary with Burnley Central East and Burnley North East	Keep clear road markings to be provided across the junction of Colne Road and Thursby Square. Also widen existing cycle lane and provide a red texture surfacing across the junction and place cycle symbols on carriageway.
Junction of Church Street/ Ormerod Road	Burnley Central East	Signalise junction and provide toucan crossing facility or similar for cyclists to negotiate junction. Upgrade existing crossing facility on the south of Ormerod Road to a toucan and provide a slip road for cyclists

**On-line Cycling Safety Advice:** We will further develop on-line cycling safety advice including seasonal messages on the Cycle Lancashire website - [www.cyclelancashire.com](http://www.cyclelancashire.com)

**Education and Resources:** We will further develop and promote cycling safety advice and resources, building safety messages into the cycling promotion activities of internal and external partners.

**Adult Cycle Training:** A limited number of free adult cycle training sessions will be available countywide.

**Children and Young People:** For primary school activity see Bikeability and Passport to Safer cycling above. During 2015/16 we will work with partners to identify opportunities to reach 16 to 25 year olds with cycling safety messages and education as this age group has been identified as particularly vulnerable to involvement in collisions while cycling.

### **School Crossing Patrols**

The county council provides over 340 school crossing patrols throughout Lancashire. During 2015/16 the council will continue to provide all existing school crossing patrols, and this provision will continue to be fully funded by the county council.

The county council will continue to review options for the future funding of the School Crossing Patrol Service. A small number of schools had been in contact to say that they would be willing to offer part funding for wholly new crossing provision. This is being taken into account in the development of the revised proposals and our aim is to move the discussions forward quickly enough to enable this additional provision to be put in place for September 2015.

### **Older Road Users**

We will investigate factors contributing to collisions involving older road users across Lancashire, and work with partners to identify opportunities to develop countywide initiatives to reduce road casualties in this age group. As part of the budget proposal the overall number of Driving Safer for Longer course will be reduced. The courses are offered to all Lancashire residents, however the promotion will be focused on the areas with the highest older road user casualty statistics. Development of the other engagement activities will ensure advice and support is available to all older road users across Lancashire.

**Travel4Life Resources:** We will develop and improve older road user resources, and work with partner organisations to reach residents in this age group in greatest need of advice and assistance to enable them to maintain their mobility and independence whilst travelling safely.

**Travel4Life On-line Safety Advice:** We will develop road safety and travel advice for older road users – these are available at [www.safe2travel.co.uk](http://www.safe2travel.co.uk)

**Driving Safer for Longer Course:** This course is aimed at drivers over 65 and involves two driving sessions over three months. It provides guidance to older drivers to improve their driving skills and confidence.

## **Communities**

**Road Peace:** We will co-ordinate the delivery of this annual service held to remember road accident victims, and to mark the dedication and bravery of emergency crews, police and medical professionals who deal with the traumatic aftermath of road deaths and injuries every day.

**Healthy Streets:** We will continue to support communities to build on their existing assets, and help residents to identify and implement schemes and activities to encourage and enable safe walking and cycling, increase activity levels and improve local environments and community cohesion. The Healthy Streets budget will be reduced but the development of Community Champions to reduce the management costs, focusing on projects with greatest propensity to increase active travel and identifying joint funding projects will ensure optimum use of the budget.

### **Safer Travel Operations:**

Working with the Lancashire Constabulary, we will deliver targeted operations within the community to improve safety, and to reduce crime and anti-social behaviour on and around the public transport network.

## 4 ENVIRONMENT AND PUBLIC PROTECTION SERVICES

### 4.1 Environmental and Community Projects

The Environment and Community Projects team works with local communities and provides a range of services that deliver urban and rural regeneration, health and well-being, economic, energy and biodiversity related outcomes for the benefit of all Lancashire residents.

As the county council's transformation progresses and the team re-shapes, the opportunity will be taken to carry out a wholesale review of the current work programme. All project activity will be considered against the county council priorities. Where projects demonstrate a clear link to priorities, these will form the basis of the 2015/16 work programme.

As resources become tighter (reduction in both staff and budgets) and community expectations continue, a change in our approach to supporting community groups will be implemented. A basic principle will be that all residents making contact with the team can expect some level of service and support. For communities who are deemed more able, this may mean a site meeting to advise and signpost.

However, those organisations or projects that come from the Lancashire's more deprived areas can expect to receive greater levels of support to bring their project ideas forward. As well as environmental activity, the team will seek to engage with communities on projects that promote social capital by developing citizenship, neighbourliness, social networks and civic participation.

Building social capital is not a new concept for the team. We will be extending the community side of our activity to engage in a greater diversity of projects. This might include; supporting community asset transfer, the development of new community groups, and helping residents' access LCC services.

Activities such as these can identify, and overtime begin to address issues that affect residents and help to build social capital, resulting in better health, education and employment outcomes for communities and reductions in crime and anti-social behaviour. We will continue to optimise all opportunities to draw external grants and the team has a strong track record in attracting funds for physical environmental improvement projects. Assisting projects that may require revenue support offers further opportunities to attract funds from external grant sources such as Trusts and Big Lottery programmes. Many of these funders target geographical and social groups that align with the most deprived communities in Lancashire, as well as outcomes that align with county council priorities.

All projects, regardless of origin or location will be subject to a renewed process where an enquiry is considered on the basis of whether it can be considered a community scheme, that is feasible and in line with stated county council priorities.

The team will focus its resources on supporting communities in Lancashire's most deprived communities, as well as supporting strategic environmental projects and the delivery of projects in the Forest of Bowland AONB.

We will continue to use our staff and revenue budgets to maximise investment from other funding agencies. Central government funding, national lottery, landfill tax, Forestry Commission, trusts and foundations will be used to support the broad base of activity delivered from within the team.

## Key Performance Indicators

As part of the renewed process Key Performance Indicators (KPI's) have been developed and include:

- Percentage of projects located in Priority Neighbourhoods
- Added value (there would be an expectation of at least doubling the leverage of the LCC pound)
- Customer feedback and customer satisfaction (data collected on project completion)
- Change in groups perception (data gathered at beginning and end of the project)

## 2015/16 Projects

The projects listed below reflect the priority projects that will be developed and delivered during 2015/16:

<b>Main Work Programme for 2015/16 Projects in Development and Delivery</b>		
<b>Project/activity name and division</b>	<b>Description</b>	<b>Desirable outcomes</b>
<b>Burnley Forest Park</b>  <b>Divisions:</b> <b>Burnley North East/Burnley Central East/ Burnley Rural</b>	This project will continue to deliver key elements in the Public Rights of Way and off road cycleway improvement plans in an area where access improvements have been delivered over the last few years. There will be continued input into the management of woodlands in the park.	Physical improvements to bridle ways and cycle ways in the Rowley Area, providing opportunities for tourism and increased physical activity through mountain biking. Woodlands will be managed and access to them improved.
<b>Calico Environmental Improvements – Anglesey Avenue and Bedford Place</b>  <b>Divisions:</b> <b>Burnley South West/Padiham and Burnley West</b>	Working with Calico, Newground, local community groups and other stakeholders to develop designs to improve two separate open spaces close to housing. Potential improvements include improved access, landscaping, tree planting, new play provision, creation of 'event' space and vehicle control. Activity will complement recent improvements in the housing stock adjacent to both sites.	In the short term an agreed design will be developed for both sites and funding opportunities identified. In the longer term there will be an improved environment, a reduction in anti-social behaviour, health and wellbeing benefits, improved access to local facilities, new tree planting and vehicle control.
<b>OGM Programme - Community Woodland Creation at Towneley Colliery</b>  <b>Divisions:</b> <b>Padiham and Burnley West</b>	A project to develop a new woodland and improve soil conditions utilising Organic Growth Medium (OGM).	OGM diverted from landfill, greater woodland coverage in Lancashire, leading to increased biodiversity.

<b>Cosy Homes in Lancashire (CHIL) Divisions: Countywide as necessary</b>	Working with district councils through the Lancashire Home Energy Officers Group to identify opportunities and an approach to securing ECO funding for Lancashire residents.	Securing ECO funding for Lancashire residents to improve energy efficiency of homes, reduce bills and reduce fuel poverty.
<b>Affordable Warmth Divisions: Countywide as necessary</b>	Developing a sustainable winter warmth programme that provides interventions for vulnerable residents living in cold homes over winter.	Improved thermal comfort of homes with the ultimate aim of reducing hospital admissions and excess deaths during winter.
<b>Lancashire Peat Project Divisions: Countywide as necessary</b>	Support the Lancashire Peat Partnership with the delivery of bare peat restoration, grip and gully blocking, monitoring and associated access improvement works. Funding support potential through EU LIFE + and new Countryside Stewardship.	Habitat improvements with associated public access improvements. Associated reduction in carbon loss. Improvements to the water holding capacity of these habitats with associated benefits to the wider environment.

## 4.2 Waste Recovery and Disposal

Lancashire County Council and the district councils jointly provide the waste management service in each district. Lancashire County Council is the Waste Disposal Authority and arranges for the processing of waste collected by the districts as the Waste Collection Authority.

There are number of factors which present a significant risk to the county council's waste management budget.

In August 2014 the county council terminated its Waste PFI contract and took ownership of the main strategic waste processing facilities in Farington and Thornton; along with the company that had been operating them under the PFI contract. Whilst an overall reduction in expenditure was achieved, as a result of the contract termination the new arrangements present significant challenges and a greater financial risk profile for the council against its revised waste budget, as a result of having responsibility for all aspects of plant operations and maintenance.

In addition the waste budget faces other external pressures such as the potential for growth in waste arisings, possible increases in inflation and, at present, the significantly reduced value of recyclable materials brought about by the reduction in oil prices.

The waste management group will be working to mitigate these additional financial risks during 2015-16, and will need to continuously review the services it delivers throughout the year, in order to be able to respond to these pressures as they develop.

**Household Waste Recycling Centres (HWRC)** – the Burnley HWRC is at Balderstone Lane, Heasandford. A limit on how much inert waste people can dispose of for free at our household waste recycling centres will be introduced in 2015/16.



**Landfill** - Approximately 20,300 tonnes of residual (claret bin) waste from Burnley is currently disposed of at Whinney Hill landfill site. The landfill site contract is managed by Lancashire County Council to ensure the continuity of disposal facilities for Burnley. Further to this, Lancashire County Council will be developing a long term strategic plan for dealing with waste from three East Lancashire districts, including Burnley, and making the necessary arrangements for the implementation of that plan thereafter.

**Green Waste** - Approximately 3,300 tonnes of green waste from Burnley is currently delivered to Pendle Transfer Station, where it is bulked up before being transported to a composting facility. This composting contract is managed by Lancashire County Council.

**Lancashire Waste Partnership** - Lancashire County Council will continue to facilitate the management of the Lancashire Waste Partnership and delivery of the Municipal Waste Management Strategy for Lancashire.

The cost sharing agreement which exists between Lancashire County Council and Burnley Borough Council was extended in 2014 and provides annual support to Burnley waste collection services. Lancashire County Council works in partnership with Burnley Borough Council to continuously review, and where possible improve, recycling collections at doorstep.

**Waste Education and Information** - We encourage people to recycle and re-use waste in a number of ways including organising campaigns, giving away free compost, and running the Lancashire Waste Helpline (0300 123 6781) telephone service to answer any questions people have about waste.

Lancashire schools can take part in our Environmental Education Service which provides two outreach visits to the school and the opportunity for the school to visit the Farington Environmental Education Centre for a walkway tour around the waste plant. The Service has an annual target to engage 300 Key Stage 2 classes in the Service. Our household battery recycling scheme is also another option for Lancashire schools to get involved with recycling, with prizes given out to schools collecting the most batteries per pupil in each district.

## 4.3 Planning and Development Support

The planning and development support teams:

- Determine planning applications for minerals and waste developments and the county council's own development proposals, and attends public inquiries in relation to such.
- Provide specialist advice on archaeological and ecological matters in response to consultations on planning applications determined by the county council, and provide advice on archaeological matters in response to consultations on planning applications by the district councils as part of a service level agreement.
- Administer agreements with developers under Section 278 of the Highways Act 1980.
- Administer Section 106 of the Town and Country Planning Act 1990 agreements, which allow a local planning authority to enter into a legally-binding agreement or planning obligation with a landowner.
- Monitor the introduction of the district councils' community infrastructure levy system, feeding into that process as and when required (the current position is shown in section 2.6).
- Administer Section 38 schemes agreements with developers under the Highways Act 1980 between the developer and the county council to ensure that work carried out on the highway by the developer reaches adoptable standards.

- Develop strategic policy including the minerals and waste planning policy, and the preparation of the Local Transport Plan.
- In our role as local highway authority we respond to consultations on planning applications submitted by a local planning authority. Our service will ensure that the highway network (existing/modified) can accommodate appropriate development safely as efficiently as possible thereby maximising the level of economic development and regeneration. In addition, if development is not supported by the local highway authority we will provide highway expert witnesses and evidence at planning appeals.

## 4.4 Countryside Services

Lancashire County Council maintains 93 recreation and forestry sites across the county. In Burnley there are 11 sites with the sites at Rowley and Towneley being the most prominent and popular. Rowley in particular will be an important part of the developing Burnley Forest Park and planned woodland management and improvements to access will be part of that programme.

The following countryside access resources are owned and managed by Lancashire County Council in Burnley. These complement the parks and green spaces provided and managed by Burnley District Council.

Location	Description
Towneley	Former colliery site laid out with footpaths and bridleways. Woodland and green space. Grazing licence on agricultural field. Possible organic growth material and/or jubilee woodland site. Community Group interest in practical maintenance.
Rowley	Woodland and green space laid out with informal paths and bridleways. Small car park on Netherwood Road. Pond leased to fishing club. Part of Burnley Greenway. Links with former Rowley tip now restored, and Rowley Lake. Part of Burnley Forest Park. 22 hectares some potential for wood fuel harvesting. Income from Woodland Grant Scheme for improvements to paths and woodland management.
Chatham Hill	Forestry site 5.48 hectares
Molly Wood	Forestry site 0.31 hectares
New Laithe	Forestry Site 13.06 hectares
Houghton's Farm	Forestry Site 0.68 hectares. The boundary fence requires repair.
Jinny Spring Wood	Forestry Site 1.0 hectares
Parish Wood	Forestry Site 0.82 hectares
Hameldon 1+2	Forestry Site 19.66 hectares
Thursden	Tree Planting Licence, Pennine Bridleway passes through site.
Access Land	As the access authority, we are responsible for the management of access points and signage in Burnley of which there are about 2,761 ha of Access Land and 60 access points.
Pennine Bridleway	The Pennine Bridleway National Trail passes through Burnley from Clowbridge to Boulsworth. This section is complete and is maintained by the Pennine Bridleway Ranger whose costs are currently 75% grant aided by Natural England.

## Public rights of way

Lancashire County Council protects and maintains 5,544km of the Public Rights of Way (PROW) network across Lancashire and continually updates the 'Definitive Map and Statement' as the official legal record of public rights of way, which are statutory responsibilities. The county council also responds to reports of defects and queries made about the PROW network.

### PROW in Burnley:

Public rights of way	Burnley
PROW footpath length	318km
PROW bridleway length	34km
PROW byway open to all traffic length	6km
<b>PROW total length</b>	<b>358km</b>

## 4.5 Trading Standards and Scientific Services

The trading standards service aims to promote an equal, healthy and safe trading environment in Lancashire by protecting local consumers; supporting honest businesses; tackling dishonest practices and making sure communities are safe.

The trading standards service offer includes:

- Consumer support
- Animal health and agriculture related inspections
- Sampling and handling complaints
- Product safety test purchasing and dealing with complaints
- Administering poisons licensing regime
- Risk based visits to petroleum and explosive premises and sites
- Food safety
- Metrology
- Fair trading and door step crime
- Intelligence management
- Tasking and coordination with regional and national enforcement systems
- Underage sales enforcement
- Legal process
- Support to businesses
- Pursuing commercial opportunities to generate income
- Delivery of safe trader projects
- Issues related to alcohol and tobacco related regulatory interventions

Lancashire County Scientific Services (LCSS) provides a wide range of UKAS accredited environmental, food substance and agricultural testing services for the council, and on behalf of the council as an income generating service.

The intention is to consolidate the delivery of activities and operate as one analytical service. A cohesive approach to Trading Standards and Scientific Services under one Head of Service will lead to efficiencies and benefit both of the services. Delivery will be targeted to the priority neighbourhoods and areas of deprivation as appropriate. Activities will be prioritised towards vulnerable consumers and priority neighbourhoods where this is appropriate.

## Trading Standards

The following tables provide some examples of anticipated demands and activity levels in Burnley based on actual activity recorded during 2014/15:

<b>Demand/activity</b>	<b>Anticipated work</b>	<b>Aim/outcome</b>
Provision of advice to members of the public.	Approximately 975 complaints.	Supporting, empowering and protecting Burnley residents. Informed and compliant Burnley businesses A fairer trading environment leading to economic wellbeing For every pound spent on Trading Standards services, it is estimated that consumers gain a benefit of around £10
Provision of advice and visits to businesses.	Approximately 1655 visits and advice.	Supporting local businesses and protecting consumers. A Fair Trading environment.
Appropriate legal action taken against the worst offending traders.	Where serious legal breaches are identified – offenders prosecuted. Includes prosecutions for serious consumer frauds, and contraventions of legislation designed to protect and maintain public health standards. 55 Prosecutions anticipated countywide.	Creating a fair trading environment and contributing to a strong local economy. Protecting public health and wellbeing. Disrupting activities of rogue traders in Lancashire.
Media Releases and Early Warnings	12 media releases across the County in relation to current consumer and business scams and poor practice. Use of Scambuster Stan Facebook page to distribute information about product recalls, scams and warnings and linking in with the Police "in the know" network to increase "reach".	Informed and empowered consumers and businesses. Legitimate businesses safeguarded and protected. Disruption of rogue trading.

<p>Tackling doorstep crime by the establishment of 'No Cold Calling Zones' and dealing with complaints from residents. Provide a rapid response where rogue traders are present on consumers' premises. Deliver proactive doorstep crime awareness training to consumers and partners including the police.</p>	<p>15 zones maintained and seek to establish a number of further zones according to local support and risk.</p> <p>27 doorstep crime complaints dealt with by rapid response where necessary.</p> <p>Awareness training to partners proactively offered and delivered on request.</p>	<p>Protecting consumers (especially the most vulnerable). Supporting honest businesses. Disruption and displacement of rogue traders Reduction in crime Increased reporting and awareness of doorstep crime Safeguarding victims and potential victims and preventing re targeting Improved partnership response to doorstep crime incidents Prevention of the life savings of elderly vulnerable consumers being targeted and acquired by the criminal community. Improve the capacity of older people to continue living in the community and feel supported.</p>
<p>Testing weighing and measuring equipment used for trade purposes.</p>	<p>Petrol pumps, weighing machines in shops, beer and spirit measures, weighbridges, fuel tankers and other equipment inspected/tested on basis of risk/identified problems.</p>	<p>Protecting consumers and honest businesses. Creating a fair trading environment and contributing to a strong local economy.</p>
<p>Dealing with referrals from National Scams Hub relating to potentially vulnerable scam victims.</p>	<p>Initial contact/advice visit to victims followed by appropriate enforcement and support work, including liaison and referral to partner agencies (approx 10 visits per district). Regular publicity and awareness raising regarding scams. Presentations and training to Police, Adult Social Care Staff and others.</p>	<p>(1) Identification of current victims to ensure problems are addressed and relevant support is sourced from appropriate agencies. (2) Intel exchange and raised awareness of scam issues with partners so that intervention is possible at an early stage reducing the number of long term, chronic scam victims.</p>
<p>Businesses signed up to Safe Trader Scheme</p>	<p>130 businesses already signed up to the scheme retained and additional members signed up.</p>	<p>Protecting consumers and honest businesses. Creating a fair trading environment and contributing to a strong local economy.</p>

<p>Lancashire Community Alcohol Network: To deliver a holistic response to underage sales issues, the Alcohol and Tobacco team takes a multi-agency approach to prevention and intervention opportunities.</p>	<p>To continue to facilitate and support localised district activity through engagement with the local Community Alcohol Network partnerships in East Lancashire.</p> <p>Promote Lancashire as a 'Check 25 County' to prevent sales of alcohol to under 18's by developing training and free due diligence resources for licensees to assist them in preventing sales of alcohol to under-18's</p> <p>Engage Young People through schools and other settings.</p> <p>Collect and analyse data for Lancashire's bi-annual Young Peoples Alcohol and Tobacco Survey and disseminate reports to inform strategy and plans</p> <p>Develop a partnership with Lancashire Constabulary to conduct intelligence led, targeted activity, to identify young people (U18) who are, or may become vulnerable through alcohol or substance misuse (illegal substances and legal highs).</p> <p>Introduce a consistent approach for the offence of selling alcohol to persons under 18 which seeks to educate rather than criminalise where appropriate.</p>	<p>To reduce the supply of alcohol to under 18's through;</p> <ul style="list-style-type: none"> <li>- Underage sales</li> <li>- Parental supply</li> <li>- Peer supply</li> </ul> <p>To develop, produce and distribute awareness raising resources to the target audiences, young people, retailers, parents and professionals working with young people.</p> <p>To encourage resilience to risk taking behaviours and improve children and young people's health and wellbeing through healthy lifestyle choices</p>
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<p>Tobacco and Nicotine containing products: To deliver a holistic response to underage sales issues, Service takes a multi-agency approach to prevention and intervention opportunities.</p>	<p>Intelligence led underage sales operations determined by complaints, intelligence received and identified problem areas.</p> <p>Offer training and free due diligence resources for businesses to assist them in preventing sales of tobacco and nicotine containing products to under-18's</p> <p>Consultation with young people aged 14-17 via online alcohol and tobacco survey.</p> <p>Development of an E-learning platform which will provide easy access to a wide range of alcohol and tobacco information, training and support.</p> <p>Promote registration and usage of Lookout Alcohol and Tobacco websites to all primary schools across the district.</p> <p>Promote Lancashire as a 'Check 25 County' to prevent sales of tobacco and nicotine containing products to under 18's by developing and implementing a communications plan</p> <p>Develop and deliver a countywide communications plan for parents, adults and peers to raise awareness of the health impacts, potential fines/legal issues and where to get advice and support</p> <p>Engage Young People through schools and other settings by promoting existing and developing new tobacco and nicotine containing products educational resources</p> <p>Increase the amount of intelligence provided to Trading Standards in relation to the sale and supply of tobacco and nicotine containing products in Lancashire to under 18's</p>	<p>Tackling anti-social behaviour. Protecting the health of young people.</p> <p>Good quality data to enable resources to be targeted effectively and to inform performance management and monitoring.</p> <p>Local needs analysis enabling identification of 'hotspots'. A regular collection of contemporaneous data on young people's attitudes to, and use of, alcohol and tobacco.</p> <p>Improving the health choices of young people in schools and colleges.</p> <p>Supporting teachers, tutors and other agencies who work with young people.</p> <p>To reduce the supply of tobacco and nicotine containing products to under 18's through;</p> <ul style="list-style-type: none"> <li>- Underage sales</li> <li>- Parental supply</li> <li>- Peer supply</li> </ul> <p>To develop, produce and distribute awareness raising resources to the target audiences, young people, retailers, parents and professionals working with young people.</p> <p>To encourage resilience to risk taking behaviours and improve children and young people's health and wellbeing through healthy lifestyle choices.</p>
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**Animal health and agriculture**

<b>Demand/activity</b>	<b>Anticipated work</b>	<b>Aim/outcome</b>
Provide advice and support to farms and businesses in Burnley.	Approximately 8 requests for advice on legislation or requests for movement documents.	Support local businesses and protect the wider farming community and public health.
Monitor food standards at primary producer level on farm.	Approximately 3 risk based visits will be carried out for animal health and welfare, feed and food standards.	Promote high standards of animal health and welfare on farm and ensure the safe production of food at the first point in the food chain.
Investigate complaints relating to the health and welfare of farmed animals and contraventions of disease controls.	21 complaints expected based on previous years. Approximately 8 complaints will require an officer visit.	Protecting businesses which may be affected by disease outbreaks and the community from health risks.
Assess animal health and welfare standards at abattoirs, both at the premises and livestock received. Carried out in liaison with the Meat Hygiene Service.	1 primary visit to the premises, 1 unannounced transport check plus responding to any referrals from the Meat Hygiene Service.	Supporting businesses, maintaining standards to protect animal health and welfare and ensuring a fair trading environment.
Register and advise new feed businesses.	Food businesses which supply co-products to the animal feed industry to be registered and advised.  1 Feed on Farm visit	Support local enterprise and economy with legal and technical guidance and ensuring products supplied to animal feed are safe for animals.
Appropriate legal action taken against the worst offending traders.	Where serious legal breaches are identified – offenders prosecuted.	Maintaining standards and ensuring a fair trading environment.

**Food safety**

<b>Demand/activity</b>	<b>Anticipated work</b>	<b>Aim/outcome</b>
Provide advice and guidance to individuals and Burnley businesses.	Approximately 40 consumer complaints resolved and business enquiries satisfied.	Support local businesses and protect and improve the health of Burnley residents.
Monitor food standards and composition at all stages of food production.	Approximately 30 samples taken and analysed. Support offered to Burnley companies where adverse results found.	Maintain fair, healthy and legal products from raw material to finished article.
Offer guidance to newly registered new food businesses.	Approximately 55 new food businesses registered in 2015/16.	Support local enterprise and economy with legal and technical guidance.
Assess food standards compliance at major food	Approximately 2 high priority	Supporting businesses, maintaining standards and



businesses in Burnley.	inspection to be carried out.	ensuring a fair trading environment.
Appropriate legal action taken against the worst offending traders.	Where serious legal breaches are identified – offenders prosecuted.	Maintaining standards and ensuring a fair trading environment.
Businesses signed up to Recipe for Health Award.	20 businesses on the scheme, new members assessed throughout the year.	Formal recognition of Healthy businesses.

### **Petroleum and explosives**

<b>Demand/activity</b>	<b>Anticipated work</b>	<b>Aim/outcome</b>
Inspections of petroleum and explosives storage premises and the licensing and provision of advice to businesses.	Risk based/intelligence led visits. Currently 47 licensed/registered petroleum and explosives premises in Burnley.	Protecting the health and safety of Burnley residents and businesses. Environmental protection in relation to petroleum storage. Supporting local businesses.
24/7 emergency response to reported/suspected petroleum leaks.	Respond to any report of suspected petroleum loss.	Minimising the impact on the health and safety of the residents and businesses of Burnley and damage to the environment and drinking water supply.
Appropriate legal action taken against the worst offending traders.	Where serious legal breaches are identified – offenders prosecuted.	Maintaining standards and ensuring a safe trading environment.

### **Scientific Services and Technical Support for Emergencies**

Lancashire County Scientific Services is a regional centre of excellence for food, water, waste and environmental scientific analysis. As one of a handful of accredited Public and Agricultural Analyst laboratories nationally, we safeguard the health and wellbeing of Lancashire's residents, support economic growth and protect our environment on behalf of Lancashire County Council and private clients.

We offer a full consultancy and scientific advice service for a diverse range of analysis and monitoring. This includes:

- Food and agricultural product testing
- Microbiology
- Asbestos
- Air quality analysis and noise monitoring
- Local exhaust ventilation testing
- Consumer product testing
- Face fit testing
- Waste analysis
- Water analysis

We also manage and monitor 23 closed landfill sites across Lancashire. These landfill sites no longer accept waste but can still present a risk to the surrounding environment. The decomposition of waste within landfill produces potentially explosive gas which can present a flammability and asphyxiation risk and leachate (contaminated water) which has the potential to pollute local surface and ground waters.

## 4.6 Emergency Planning

The role of the Emergency Planning Service is to prepare for, and if necessary, respond to major emergencies that may affect the people or environment of Lancashire. The Emergency Planning Service is a strategic function that is delivered across the whole of Lancashire. Therefore there are no separate revenue costs for each district

Whilst there is no formal agreement with Burnley Borough Council, members of Lancashire County Council Emergency Planning Service maintain close regular liaison with the appropriate Burnley Borough Council staff to ensure that an efficient, co-ordinated response can be made to emergencies (major incidents). In the event of an emergency occurring in the borough of Burnley, the county council Emergency Planning Service (which maintains 24/7 on call arrangements) will be notified by the emergency services. Lancashire County Council Emergency Planning Service will liaise with Burnley Borough Council staff to activate the appropriate response and provide support, for example - activation of voluntary agencies for rest centres.

Emergency plans are based on the Community Risk Register and a common feature involves the need to provide support to people in the event of an emergency. This involves Lancashire County Council liaising with Burnley Borough Council to identify suitable premises that can be used if people are evacuated from their home (for example, due to flooding). The work between the county council Emergency Planning Service and Burnley Borough Council staff also involves co-operation on training and exercises.

Lancashire County Council also has a duty to prepare emergency plans under the Pipeline Safety Regulations for certain pipelines that criss-cross the county. The plans for pipelines within the district are developed with partner organisations including the district council.

Under the Reservoirs Act/Flood and Water Management Act Lancashire County Council are required to prepare plans to deal with the offsite consequences e.g flooding that could arise from a dam breach; as with other plans these are developed with partner organisations including the relevant district council.

From 1 April 2015 Emergency Planning becomes part of the new Emergency Planning and Resilience Service which integrates Emergency Planning, Health and Safety, Health Protection and Employee Support within the wider Public Health functions delivered by Lancashire County Council. This new service links related activities to give a more coordinated approach to employee and public protection issues encountered in the common areas of these activities.

## Appendix A

### Burnley Needs Profiles




In Burnley, 32 individual issues have been identified under the following themes – Economy, Deprivation, Health, Population, Education, Community Safety, Transport and Road Safety. From this evidence, it would appear that the most dominant issue for Burnley is the level of deprivation that some parts of the district experience. There is a significant inequality in life outcomes both within the district and between Burnley and the rest of the county.





A lack of suitable accessible employment coupled with a lower level of workforce skills makes material deprivation a significant problem. The proportion of NEETs (not in education, employment or training) in Burnley is the highest in the county. Health and life expectancy are generally poor, particularly in the most deprived areas and the misuse of alcohol and drugs not only imposes a burden on the health services, but impacts heavily on crime, road safety and perceptions of community safety, particularly in the town centre.

The tables below set out the issues identified in the Needs Profile and the activities the Environment Directorate intend to deliver in 2015/16 to positively influence these issues.

Although the majority of these issues can be directly influenced by the Environment Directorate, where this is not the case the Environment Directorate will be a partner in a much wider service delivery solution alongside other directorates and agencies. It should be noted that the Needs Profile is one aspect of the service planning process and has been used in conjunction with other drivers to shape service delivery.

The information given in the tables has been rated on a 'traffic light' system, indicating the extent to which the issue provides a challenge to our service.

	<b>Major challenge</b>	The Issue has a significant immediate and/or ongoing impact and requires immediate and/or ongoing action.
	<b>Pressing issue</b>	Issue impacts on the district and may require service delivery adjustments. Monitoring of the issue and action may be required to prevent it becoming a 'red' challenge.
	<b>Minor issue</b>	Issue is of minor/no concern, or is in the process of being addressed. Monitoring of the issue, further observation and analysis will prevent it becoming an 'amber' challenge.

Economic	
Issues	<ul style="list-style-type: none"> <li> The need for appropriate employment opportunities in the district, particularly in connecting new employment opportunities to deprived communities and in the development of local entrepreneurship</li> <li> Supporting major strategic development opportunities, including Burnley Bridge, Weaver's Triangle, the former Michelin site, and Burnley Enterprise Campus.</li> <li> Making Burnley more attractive to businesses.</li> <li> Developing cultural, leisure and tourism-related activities which add to the character of the district whilst retaining the character and environmental quality of the area.</li> </ul>
Summary	Burnley's economic strengths are mainly in manufacturing, distribution, hotels and retail, public administration, education and health. Burnley faces a number of economic challenges due to a shift away from the area's traditional industrial base and supporting development opportunities is therefore key.

Environment Directorate Delivery actions	<ol style="list-style-type: none"> <li>1. Maintain the highway, focusing particular attention on the network that supports areas of economic development.</li> <li>2. Promote and support the development of access to the countryside.</li> <li>3. Provide access through public transport to areas of economic development.</li> <li>4. In partnership with Blackburn with Darwin Borough Council and working closely with the Lancashire Enterprise Partnership we will work towards delivering the ambitions set out in the East Lancashire Masterplan, which are the first step towards making sure we have the right transport network to boost economic growth by supporting new businesses and homes while promoting healthy lifestyles and avoiding gridlock on the roads.</li> </ol>
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Deprivation (see below for the index of multiple deprivation map)	
Issues	<ul style="list-style-type: none"> <li>■ The levels of significant deprivation in some areas</li> <li>■ The number of children living in poverty</li> <li>■ Economic regeneration of deprived areas (including housing)</li> <li>■ Transport accessibility in deprived communities</li> <li>■ Excess winter deaths and fuel poverty in vulnerable groups</li> </ul>
Summary	Almost 50% of the population of Burnley live in the most deprived areas, 40% of the population are considered to be income deprived and 5,200 children live in poverty, which is significantly worse than the England average.
Environment Directorate delivery actions	<ol style="list-style-type: none"> <li>1. Provide easier access to work, through improving road conditions and congestion, the provision of effective public transport and supporting sustainable travel options.</li> <li>2. Provide information about healthy living including promoting access to open spaces and good quality, affordable food.</li> <li>3. Provide information and signposting to appropriate sources, which will help vulnerable Burnley residents to keep warm in winter.</li> <li>4. Support community groups to enhance and improve their local areas.</li> </ol>

Health	
Issues	<ul style="list-style-type: none"> <li>■ Reduced life expectancy for males and females.</li> <li>■ High rates of admission for alcohol-specific conditions for under 18's.</li> <li>■ High percentage of adults binge drinking.</li> <li>■ High rates of hospital stay for alcohol-related harm.</li> <li>■ Worse rates of early deaths from heart disease and stroke.</li> <li>■ High rates of adults smoking.</li> <li>■ High rate of people (17+) diagnosed with diabetes.</li> <li>■ Low numbers of adults eating healthily.</li> <li>■ Increasing numbers of obese/overweight children (year six).</li> <li>■ Higher rates of physically active adults and children.</li> </ul>
Summary	The health of people in Burnley is generally worse than the England average. Life expectancy from birth in Burnley is 75.5 years for men (England average 78.6 years). For women it is 80.4 years (England average 82.6 years). The rates of hospital admissions for alcohol-specific conditions, the percentage of binge-drinking adults, and the rates of admission for under-18's are all significantly higher than the national averages. The number of people with both diagnosed and undiagnosed diabetes is also an issue.

Environment Directorate delivery actions	<ol style="list-style-type: none"> <li>1. Provide information about healthy living including promoting access to open spaces and good quality, affordable food.</li> <li>2. Support community groups to enhance and improve their local areas.</li> <li>3. Promote behavioural change activities and awareness raising in terms of the misuse of alcohol and tobacco.</li> <li>4. Provide easy access to health care establishments and to areas of open spaces, through maintaining the road conditions, reducing congestion and offering advice and support on sustainable travel methods.</li> <li>5. Help increase personal and community resilience by responding quickly and flexibly to local concerns.</li> <li>6. Promotion and delivery of active travel options e.g. walking and cycling.</li> </ol>
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Population	
Issues	<ul style="list-style-type: none"> <li>■ An increasing proportion of residents aged 65+ years.</li> </ul>
Summary	Between 2010 and 2035 it is predicted that there will be a higher proportion of the population in Burnley aged 75 and over, as the number is expected to increase by 4,800 (71.6%). The highest increase will be the number of people aged over 90 years (187.5%).
Environment Directorate delivery action	<ol style="list-style-type: none"> <li>1. Consider services in terms of their accessibility for the ageing population.</li> <li>2. Deliver the Driving Safely for Longer course, aimed at drivers over 65 and involves two driving sessions over three months, and provides guidance to older drivers to improve their driving skills and confidence.</li> <li>3. Provide options to enable the aging population to maintain their independence, through the provision of buses and trains as a subsidised or free service through the NowCard scheme, or enable access to an appropriate community transport network, that can address an individual's transport need.</li> </ol>

Education	
Issues	<ul style="list-style-type: none"> <li>■ To increase the number of young people obtaining five GCSEs (grades A*-C) including maths and English.</li> <li>■ To increase the number of people with higher qualifications (NVQ4 and above) particularly in the most deprived areas.</li> <li>■ To reduce the number of young people classified as NEET (16-18 year olds not in education, employment or training).</li> </ul>
Summary	Levels of educational achievement in Burnley are improving, but still remain well below the rate for England and Lancashire. In 2011/12, 48% of pupils gained at least 5 GCSE grade A*-C (including maths and English) passes or equivalent, an increase of 19.4% from 2010/11 but still well below the county average (59.9%) and the England average (59%). Burnley has the highest proportion of NEETs in the county at 9.7% of the age group, well above the county average of 6.3%.
Environment Directorate delivery action	Provide easier access to employment and education, through improving road conditions and congestion, the provision of effective public transport and supporting sustainable travel options.

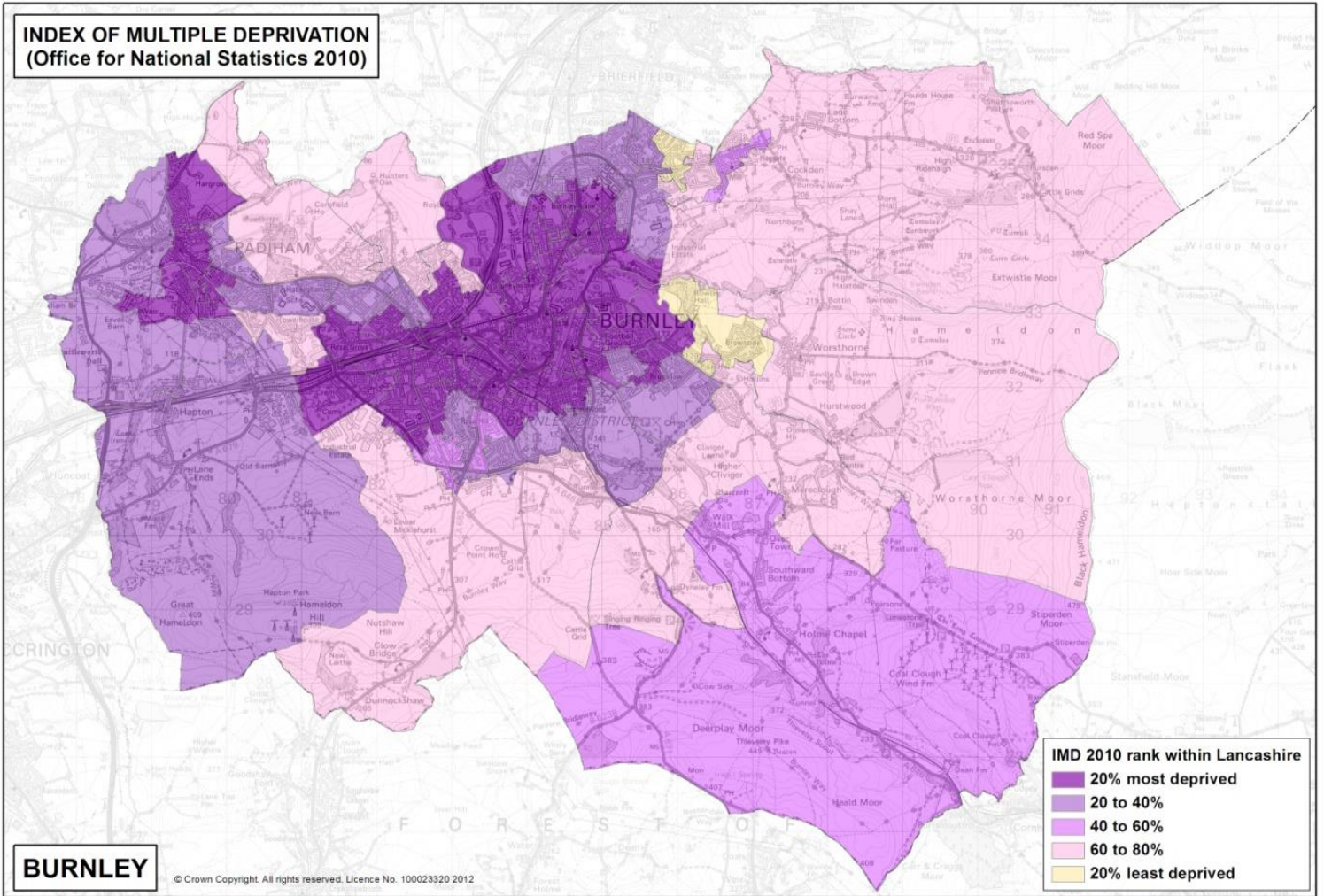
Road Safety	
Issues	<ul style="list-style-type: none"> <li>■ High numbers of children killed or seriously injured.</li> <li>■ Accidents involving children in deprived areas.</li> <li>■ The safety of vulnerable users, especially children and young people (including pedestrians, cyclists, motorcyclists).</li> </ul>
Summary	On average, between 2007 and 2011, there were 50 people, including eight children and 16 young adults (16-25 year olds) killed or seriously injured in Burnley per year. Speed and accidents resulting from excessive speed are a concern on some roads in Burnley.
Environment Directorate delivery actions	<ol style="list-style-type: none"> <li>1. Offer and provide speed awareness courses.</li> <li>2. Continue to roll out the 20mph areas in residential areas, and engage with schools and communities to embed the '20's plenty' message.</li> <li>3. Work with the police on appropriate engagement and enforcement through Lancashire Road Watch and Speed Tasking.</li> <li>4. Deliver the following programmes in schools: <ul style="list-style-type: none"> <li>• Engagement with primary schools – Little Safety Stars, pedestrian and cycling safety training and other engagement initiatives.</li> <li>• Engagement with secondary schools and colleges - Wasted Lives, Youth Stars and other engagement initiatives.</li> </ul> </li> <li>5. Provide access to the interactive web based learning platform 'Moodle' so all schools can access road safety information and products through the e-learning platform.</li> </ol>

Transport	
Issues	<ul style="list-style-type: none"> <li>■ Promoting more use of sustainable travel (cycling and walking).</li> <li>■ Improving public transport links to the rest of the county, particularly Preston, and to centres of employment outside of the county (for example, Manchester).</li> </ul>
Summary	The main commuting flow is between Burnley and Pendle to the north with relatively little to Central Lancashire, Manchester and Leeds. In spite of the close proximity to these major economic centres, most transport links are poor which reduces the attractiveness of Burnley as a place to live and invest.
Environment Directorate delivery action	<ol style="list-style-type: none"> <li>1. Deliver countywide Local Transport Plan (LTP) schemes.</li> <li>2. Deliver the actions identified in the East Lancashire Highways and Transport Masterplan for Burnley. For further details see section 1.4 - Local Transport Plan.</li> <li>3. Provide local Solutions to tackle road safety and congestions issues.</li> <li>4. Inspect and maintain roads and footways to keep them safe.</li> </ol>

Community Safety	
Issues	<ul style="list-style-type: none"> <li>■ High rates of violent and/or sexual offences.</li> <li>■ High rates of alcohol misuse (adults and children).</li> <li>■ High rates of anti-social behaviour.</li> <li>■ The quality of the public realm in some areas.</li> <li>■ 'No Cold Calling' zones.</li> <li>■ Tobacco and alcohol availability (including under-age sales and fake products).</li> </ul>

Summary	<p>Overall, 70% of respondents were satisfied with their local area as a place to live (from the 2012 Burnley panel survey "Satisfied? We want to know" undertaken by Burnley Borough Council). However, when considering the recorded crime statistics, there appears to be a rather negative picture for Burnley. The rate for 'all crimes' in Burnley has increased slightly from 93.5 (per 1,000 people) in Feb11-Jan12 to 94.1 in Feb12-Jan13, almost a third above the Lancashire average of 66.</p>
Environment Directorate Delivery actions	<ol style="list-style-type: none"> <li>1. Consultation with young people aged 14-17 via online alcohol and tobacco survey in order to: <ul style="list-style-type: none"> <li>• Enable resources to be targeted effectively;</li> <li>• Identify local 'hot spots';</li> <li>• Establish data on young people's attitudes to, and use of, alcohol and tobacco.</li> </ul> </li> <li>2. Develop an e-learning platform to provide easy access to a wide range of alcohol and tobacco information, training and support for: <ul style="list-style-type: none"> <li>• Young people in schools and colleges;</li> <li>• Teachers and tutors and other agencies who work with young people</li> </ul> </li> <li>3. Promote registration and usage of 'Lookout' alcohol and tobacco websites to all primary schools across the district.</li> <li>4. Under take alcohol misuse prevention measure for example, underage sales 'age check' operations.</li> <li>5. Maintain the 15 'No Cold Calling' zones and seek to establish further areas in conjunction with local residents.</li> <li>6. Support and deliver initiatives that improve the local area, for example improving open spaces.</li> <li>7. Maintain street lighting in line with the current county council policies for example emergency rapid response to fixing street lighting.</li> <li>8. Road safety actions as included in the road safety section.</li> </ol>

# Index of Multiple Deprivation 2010





## Glossary

**2 course inlay:** Resurfacing of the road whereby the top two layers are removed and replaced with new.

**20mph zone:** Engineered measures designed to prevent vehicles from exceeding 20mph.

**AONB: Area of Outstanding Natural Beauty** – An area confirmed by the government as having the highest status of protection in relation to landscape and scenic beauty, for example the Forest of Bowland.

**Bituminous Macadam:** A road/footway surfacing material, often referred to as tarmac.

**Bridge study:** Involves a review of the structure's case file and inspection reports, and requires a more detailed site inspection or survey to assess any work which may be required. The types of surveys required are identified (eg geotechnical, ecological, topographical), and if there are any issues, events, consents, constraints or consultations that need to be considered. Traffic management requirements are also considered, and whether there may be any conflicts with other ongoing or upcoming schemes.

Once these have been completed the team assess the options and produce a study, which is made up of a business case, a cost estimate and an initial programme. Subsequent to the study there will be a design or preparation phase which may sometimes alter the chosen method or programme.

**Bridge assessment:** Involves calculations to assess the bridges ability to carry daily traffic load. Existing records are reviewed and any missing data is gathered on site, including any deterioration which may adversely affect its strength. This may include digging a trial hole to the top of the deck and down the ends of the bridge to measure the depths of road fill over the deck. What happens after the assessment depends on the assessed strength of the bridge.

**Capital:** Payment for basic assets such as property, fixtures, or machinery, but does not include day-to-day operational costs.

**Carriageway inlay:** The removal of one layer of existing surfacing material and replacement with new.

**Carriageway resurfacing:** The replacing of the existing road surface with new. Can either be one layer or two.

**Carriageway retread:** A system of recycling existing carriageway material on site which substantially reduces the amount of new materials necessary. The process is not suitable for all roads and requires the application of a surface dressing treatment approximately 12 months after completion in order to seal the surface and increase the life of the road.

**CIL: Community Infrastructure Levy** - A levy that local councils can now impose on most types of new build developments in order to provide for the necessary infrastructure to support that, or future development. Once CIL charges are set there are few restrictions on what the money collected can be used for.

**CRP: Community Rail Partnership** - A government initiative developed to promote community involvement and ownership of rural and local railways. CRPs enable local communities to have a greater say in the local train service provided.

**Culvert:** A drain or covered channel that crosses under a road or railway.

**DfT: Department for Transport** - This is the government department responsible for the English transport network and a limited number of transport matters in Scotland and Wales. It provides leadership across the transport sector to achieve its objectives, working with regional, local and private sector partners to deliver many of the services.

**ENCTS: English National Concessionary Travel Scheme** - A scheme that enables free travel on local bus services throughout England for all older and most disabled pass holders between 9.30am and 11.00pm Monday to Friday and all day at weekends and on public holidays through NoWcard smart cards.

**Footway recovery:** This work may involve renewing kerbs and the surface of the footway, providing edging, replacing damaged slabs or replacing slabs with tarmac.

**Footway reconstruction:** Removal of the existing surface and replacing it with new material.

**Footway resurface:**

**Bitumen** - removal of existing road surface and replacing it with new tarmac.

**Flagged** - removal of the concrete flags and replacing them with new tarmac.

**Inner core area:** Built up area or town centre area.

**HLF: Heritage Lottery Fund** - A fund that invests in heritage, people and communities across the UK with money raised through the National Lottery.

**Highways England:** A new company established through the Infrastructure Act 2015 that will be responsible for the Strategic Road Network in England from April 2015. The Strategic Road Network comprises those roads, principally motorways, which are not the responsibility of the county council.

**HWRC:** Household Waste Recycling Centre – a place for local residents to recycle waste from their homes

**LPS: Lancashire Parking Services** - Responsible for the enforcement of parking restrictions on the highway.

**Lancashire Road Watch:** Targeted enforcement action with Lancashire Constabulary for roads not covered by 20mph speed limits that address specific sections of the highway with a high accident record and where speed is an issue.

**LGF: Local Growth Fund:** Established by the Government in June 2013 and effective from 2015/16, the Local Growth Fund includes all central government funding for local major transport schemes and a proportion of grant funding previously paid as direct grant to local authorities for smaller scale transport improvements. Access to the fund is through a Growth Deal negotiated between the Government and the Local Enterprise Partnership.

**LED's: Light-emitting diode** - An electronic semiconductor device that emits light when an electric current passes through it.

**LTP: Local Transport Plan** - An approved strategy which takes a ten year view (to 2021) of Lancashire County Council's priorities and broad activities for transport and the way we travel. The strategy is delivered through a rolling three-year programme updated annually in an Implementation Plan.

**MARIO: Maps and Related Information Online** - Lancashire County Council's interactive mapping website. It can be used to access information about an area in Lancashire, or look at services provided by the county council and its partners. It can be used to find your street, your house, or anywhere else in the county: <http://mario.lancashire.gov.uk/agsmario/>

**Microasphalt:** A thinly laid material which can be overlaid on top of the existing carriageway to give a smoother riding surface. It also waterproofs the existing surface and aids skid resistance.

**NowStar:** A smart card scheme whereby up to £50 can be stored on a card which may then be used to make payment for tickets on any bus with all bus operators.

**Outer core area:** Rural areas.

**Parking enforcement warning notices:** Issued to vehicles parking in locations where new restrictions have been introduced, or where there has been a significant change to existing restrictions. Warning Notices are also issued to disabled Blue Badge holders when they fail to display their badge correctly. Any subsequent failures to display the badge correctly may then result in a Penalty Charge Notice being issued.

**Pedestrian refuge:** A small, raised section of pavement placed in the road, to provide safety for pedestrians from passing motor vehicles.

**Pelican crossing:** A crossing with traffic signals that are controlled by pedestrians with a red/green man signal system.

**Pothole repair (permanent):** The site visit and repair of a highway defect in one visit using a process and materials that will ensure a long lasting repair.

**Pothole repair (temporary):** Some potholes whilst being small in area lie within a much greater area of failed surface material. Often the nature of the defect requires an urgent temporary repair to make it safe, and in such instances only the hole itself is filled. The larger area (including the original temporary repair) is subsequently repaired as part of a programme of more substantial maintenance/resurfacing works.

**Pre-patching:** A process where a substandard area of road is removed by hand or machine and replaced with new material. Most roads scheduled for surface dressing require some 'pre-patching' treatment which is best completed a year in advance of the resurfacing work taking place.

**PROW:** Public Rights of Way which can be roads, paths or tracks. They can run through towns, countryside or private property.

**Puffin crossing:** A crossing where the system utilises sensors which detect the presence of pedestrians waiting, and their journey as they cross the road.

**Revenue:** Payment for the day-to-day running of services, including maintenance and running expenses of buildings and equipment.

**Section 106 agreements/planning obligations:** Agreements entered into by the land owner and any other party with a legal interest in the development site negotiated through the Section 106 of the Town and Country Planning Act. These are legal agreements that cover the things the land owner agrees to do/not to do, and the circumstances and timescales within which these will occur.

**Section 38 scheme/project:** Agreements with developers under Section 38 of the Highways Act 1980. These are legal agreements between the developer and the county council to ensure that work carried out on the highway by the developer reaches adoptable standards (which is then maintainable at public expense).

**Section 278 scheme/project:** Agreements with developers under Section 278 of the Highways Act 1980. These agreements relate to changes needed to the highway as part of a development proposal, such as a junction improvement to cope with traffic visiting a new retail park. In these cases the alteration works are paid for by the developer.

**Slurry seal footway:** A low cost preventative maintenance treatment that extends the life of underlying layers of the footway. The material acts as a waterproofing to prevent the access of water. This treatment cannot be carried out in frosty or wet weather.

**STU: Safer Travel Unit** - A unit established to reduce anti-social behaviour and crime on the bus network, to allow people to travel easily and safely.

**Surface dress carriageway:** A highway maintenance technique that involves the application of tarmac and chippings to an existing road surface. This can help prevent against the deterioration of the road surface and seals the surface against the access of water. It can also restore levels of skid resistance and reduce spray caused by vehicles travelling on wet road surfaces.

**TRO: Traffic Regulation Orders** - A legal order, which allows the authority to place restrictions on the highway including speed limits, limited waiting zones, resident permit zones, double/single yellow lines and 'pay and display' parking.

**Toucan crossing:** A type of crossing that allows pedestrians as well as cyclists to cross the road.

**VIZION installation (street lighting):** Tele-management system which enables energy reduction through the dimming of main road lighting.

**Winter service plan:** Sets out the requirements and advice for the winter service on all highways for which LCC is the highway authority. It supports the priorities set out in the Local Transport Plan 2011-2021 by ensuring that, as far as is reasonably practicable, the highway network continues to provide a safe and reliable passage for all users in icy and snowy conditions.

## Contact Us

Please do not hesitate to contact us should you have any questions, or if you would like to discuss any element of this Commissioning Plan.

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