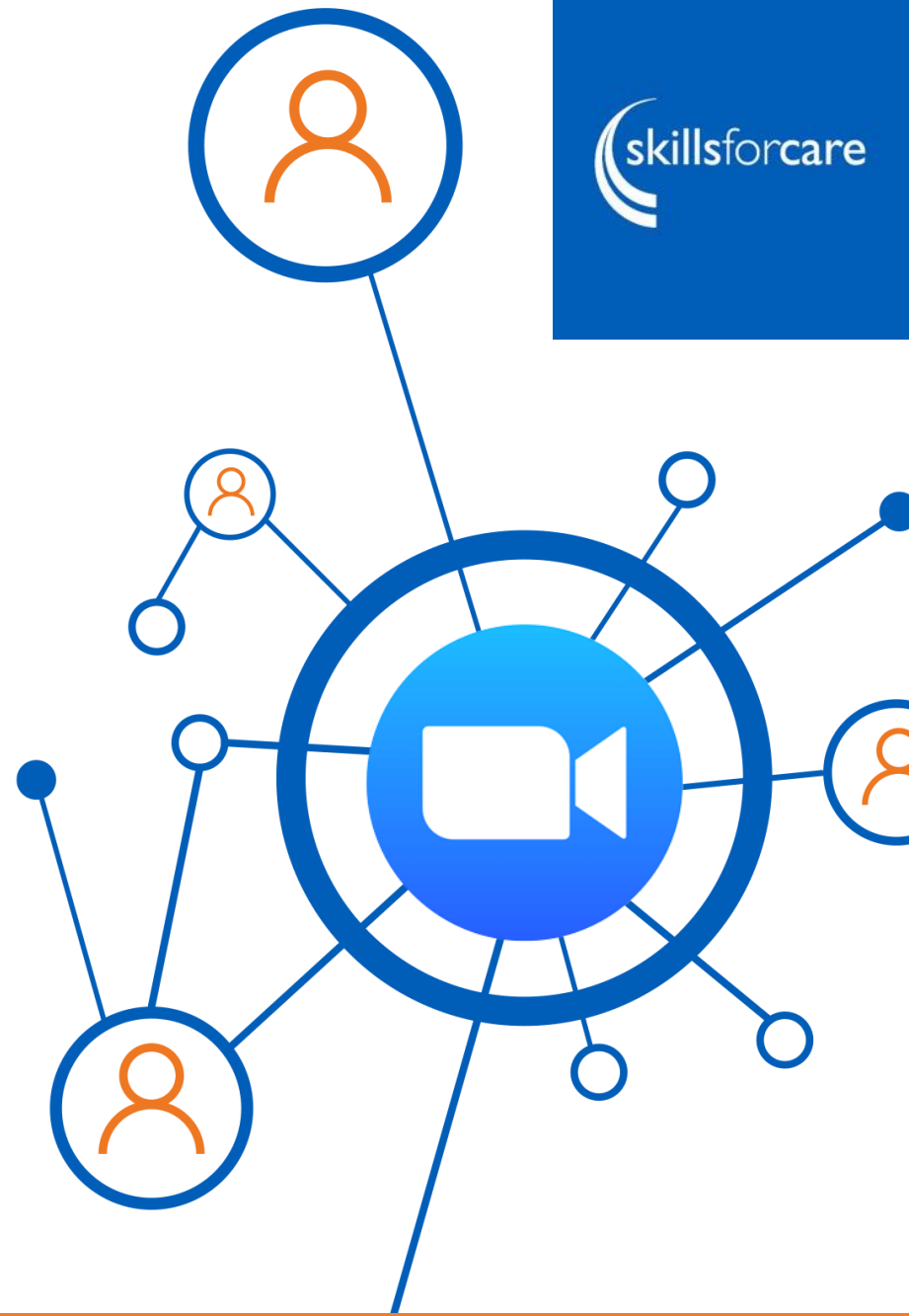


# Lancashire Provider forum update – June 2022

09.06.22





# ASC-WDS Benefits Bundle – new discounts added



**The ASC-WDS Benefits Bundle is available to all new and existing users of the service and is our way of saying thank you to care providers for using ASC-WDS.**

**We've partnered with Skills for Care endorsed training providers to offer great opportunities for care providers to save on training their staff – our new offers include:**

- 20% off leadership courses from Grey Matter Learning.
- 25% discount on eLearning from Neil Lee Training.
- £100 off leadership courses from Training in Care.

To find out more about the Benefits Bundle, learn more about the ASC-WDS service or create an account, visit our dedicated webpage.

**[www.skillsforcare.org.uk/ASCWDS](http://www.skillsforcare.org.uk/ASCWDS)**



# Claiming WDF



[www.skillsforcare.org.uk/ASCWDS](http://www.skillsforcare.org.uk/ASCWDS)

<https://www.skillsforcare.org.uk/resources/documents/Funding/Workforce-Development-Fund/2022-23/Tender/Funded-qualifications-and-learning-2022-23.pdf>

<https://www.skillsforcare.org.uk/resources/documents/Funding/Workforce-Development-Fund/2022-23/Tender/ASC-WDS-and-WDF-requirements-22-23.pdf>

# Good and outstanding care (GO) resources and support



## [Preparing for your CQC inspection](#)

An introductory virtual learning module, practical checklist and opportunities to commission in further experience.

## [Inspection toolkit](#)

This toolkit includes recommendations, examples and resources to help you understand expectations.

## [Improving your CQC rating](#)

Resources to help services improve their rating including a practical checklist, Action Plan resource, full guide and virtual learning module.

## [Outstanding care](#)

Resource to help you achieve Outstanding including a checklist, Action Plan resource and films. Virtual learning module due summer 2022.

# Universal Principles for Advance Care Planning (ACP)

NHS E&I have developed these principles working with Skills for Care and partners across health and social care.

The six high level principles for advance care planning set out clearly a personalised approach for individuals and families and all those who support them on their end of life journey

This work has been in response to the CQC report 'Protect, Connect, Respect – decisions about living and dying well' (2021).

[Download the document](#)



# Information for registered managers

# Registered manager networks

**These networks are specifically for managers of adult social care services, it is an opportunity to share best practice, discuss challenges and get peer support.**

**The networks are chaired by Registered Managers, managers set the agenda.**

- East Lancashire Network - [rebecca@gs-socialcare.co.uk](mailto:rebecca@gs-socialcare.co.uk)
- Fylde area Network - [lisa.alecock@seniormomentscare.co.uk](mailto:lisa.alecock@seniormomentscare.co.uk)
- Central Lancs – Looking to start new network
- North Lancs – Looking to start new network
- Lancs LD - [j.martin@linkability.org.uk](mailto:j.martin@linkability.org.uk)





# Webinars to support your service



**Our series of webinars cover a wide range of topics. They are 30-minutes long and are delivered to a live audience and recorded for further viewing.**

- End of life
- Recruitment
- Leading your service
- Technology
- Training
- Wellbeing
- HR



**[www.skillsforcare.org.uk/RMwebinars](http://www.skillsforcare.org.uk/RMwebinars)**

## **New recorded webinars**

- **New managers – resources and support available**
- **Wellbeing leadership – what does good look like?**
- **Maximise retention**





# Upcoming webinar...



## Take a virtual tour of the Adult Social Care Workforce Data Set (ASC-WDS)

**Tuesday 21 June 2022 | 10:00 – 10:45**

This session is designed to give social care providers who do not yet have an ASC-WDS account a demonstration of how the service works. It will be a practical demonstration of the service and will show you first-hand the key features which are already being used by over 20,000 care providers.

Benefits of an ASC-WDS account include:

- Eligibility to claim from the Workforce Development Fund.
- Record key information about your staff.
- Access exclusive discounts and offers with the ASC-WDS Benefits Bundle.

**[Register for the webinar](#)**

# Deputy manager networks

**These networks are specifically for deputy managers, team leaders and assistant managers**

- Virtual meetings facilitated by a Skills for Care Locality Manager.
- Great opportunity for deputies to meet the challenges they face in their day-to-day work.
- Opportunity to build connections and a peer supportive network.
- Facilitate the sharing of best practice and learning.

**Find your local deputy manager network:**  
**[www.skillsforcare.org.uk/deputymanagers](http://www.skillsforcare.org.uk/deputymanagers)**





# Registered manager membership

**Skills for Care is the membership organisation for registered managers.**

Through membership, we support managers to develop best practice and knowledge, keep up-to-date with sector developments and share ideas with like-minded peers.

## **Membership benefits include:**

- A printed copy of our 'Social care manager's handbook'
- Monthly newsletters including practical information and guidance
- An exclusive annual resource when you renew your membership
- Discounts on key resources and programmes

Become a member for £35 a year.

[www.skillsforcare.org.uk/membership](http://www.skillsforcare.org.uk/membership)

# Exclusive renewal resource for registered manager members



**The updated third edition of our Good and outstanding care guide is available for all members renewing their membership from 1 April 2022 to 31 March 2023.**

This is a comprehensive refresh of our earlier publication, closely aligned with our [GO Online: Inspection toolkit](#), providing new insight and associated support including:

- Practical ways to prepare for inspection, improve your CQC rating and strive to deliver outstanding care.
- How best to involve the people you support, managers and leaders, and the wider staff team in preparing you to evidence each area of CQC inspection focus.

**[www.skillsforcare.org.uk/membership](http://www.skillsforcare.org.uk/membership)**

# Support for nominated individuals

**The nominated individual is an important role for regulated providers, with a key relationship and responsibility to the Care Quality Commission (CQC).**

- We have lots of information and resources designed to support nominated individuals which you can find on our dedicated webpage.
- We also have two videos delivered in partnership with the CQC. The first explores the role and responsibilities of nominated individuals and what this entails from a registration and inspection perspective. The second is a nominated individuals Q and A session with the CQC.

**[www.skillsforcare.org.uk/Support-for-leaders-and-managers/Nominated-individuals/Nominated-individuals.aspx](http://www.skillsforcare.org.uk/Support-for-leaders-and-managers/Nominated-individuals/Nominated-individuals.aspx)**

# Advice line for managers

If you are a social care manager, we can help you to recruit and retain staff, develop your team, strengthen leadership, and meet CQC expectations around quality of care.

**Our team can help you with:**

- resources
- wellbeing
- online learning
- funding
- latest guidance and advice



**Call**  
**0113 241 1260**

**Email**  
**[RMAdvice@skillsforcare.org.uk](mailto:RMAdvice@skillsforcare.org.uk)**

# Social media masterclasses for recruitment

**Skills for Care is working with marketing strategist Paul Ince of marketing agency LikeMind Media to deliver a series of masterclasses to support social care recruiters in using social media to find and keep staff.**

Each masterclass is free and open to anyone currently working for an adult social care provider organisation who is involved in recruitment, employee engagement, and workforce planning.

- Tuesday 14 June | 10:00 -11.30 | Using Twitter to boost your recruitment and retention
- Tuesday 5 July | 10:00 - 11.30 | Using LinkedIn
- Tuesday 2 August | 10:00 -11.30 | Using TikTok

[Find out more](#)



# Bookshop now open

The Skills for Care bookshop is open and you can order publications online.

There are many resources including:

- Guide to improvement
- Effective supervision guide
- Wellbeing for registered managers
- Time to Manage **NEW**
- An introduction to working with partners **NEW**



<https://bookshop.skillsforcare.org.uk/Shop>





# Workforce wellbeing resource finder

**Skills for Care has an easy tool to help our social care workforce find trusted resources to support their own or others wellbeing.**

**What types of resources are available through the finder?**

- self-help and support for others
- needing someone to talk with confidentially
- support with mental health.

**[www.skillsforcare.org.uk/wellbeing](http://www.skillsforcare.org.uk/wellbeing)**





# Wellbeing resources

## **NEW - Digital wellbeing card**

Our new [digital wellbeing card](#) includes a variety of information, helplines and where to find support in one handy place for a snapshot of wellbeing support. The card can be viewed easily on a mobile phone, tablet or desktop or shared as a download 'pdf'.

## **Wellbeing guide for managers**

Take a look at our [bite size wellbeing guide](#), based on the New Economics Foundation Five Ways to Wellbeing.

## **Workforce development funding for mental health first aid training**

You can now claim up to £100 per person towards [mental health first aid](#) training.

# NHS mental health and wellbeing hubs

These mental health and wellbeing hubs have been set up in response to the pandemic to provide health and social care workers with free, confidential counselling and talking therapies.

## What support is available through the hubs?

- Covid related concerns: long covid, anxiety and stress.
- Personal matters: relationships, finances, caring and family.
- Emotional and mental health: burnout, trauma and grief.

Visit [health and wellbeing hubs](#) to find the hub in your area.



# Launch of Liberty Protection Safeguards (LPS) consultation



The Government has launched a public consultation on proposed changes to the Mental Capacity Act (MCA) Code of Practice for England and Wales, which includes guidance on the new LPS system. As part of the consultation, the Government are asking for feedback on a consultation document and a Code of Practice via an online survey.

The proposed changes include significant new responsibilities for many adult social care settings and roles, including services supporting children aged 16-18 and services providing support to people in their own homes.

We're encouraging all adult social care providers and those with an interest in the training and development of the sector to get involved with the consultation. **The closing date is Thursday 7 July 2022.**

[Get involved with the consultation](#)