

## **Burnley write up**

The Workshop was split into three sessions:

**Session 1: What activities and initiatives run in your area that you really value and why?**

**Session 2 : Have we got the right picture? Who is lonely now, and where are they?**

**Session 3 : A Vision of Success (What does good look like?) What now? What next?**

In Summary it seems pertinent to go straight to Session 3 and to participants' views about:

**A Vision of Success (What does good look like?) What now? What next?**

**"We want to grow a strong sense of community between and across all the diverse communities in East Lancashire, by working together on funding issues, sharing our resources and supporting each other to help make our organisations and projects more sustainable"**

**"Through organisations that are already established and known to the CVS, we should build on the infrastructure that is already there and been successful, and bring all local organisations, big and small, into a partnership to create a Network Hub or 'Bank' with a single point of access to support people who are lonely and isolated once they are identified. "**

**"We want the issues around data protection solved, so information can be shared across organisations, including information and intelligence we already have, so that people who are identified as lonely and isolated or are at risk can be supported across agencies, with a partnership approach."**

**"We want to identify even more community assets, strengths and skills that our local people have, (Some already found through time banking) and have more intergenerational activities and identify where this can take place so we can develop an 'Age Friendly Community'**

**"We want to have a successful accessible local transport systems across East Lancashire to stop people with mobility problems being, or becoming isolated."**

## **Session1**

**What activities and initiatives run in your area that you really value and why?**

It is clear from the answers to the question in Session 1 that there are a great number of diverse activities and initiatives that are running across the East Lancs area, catering for younger children to older adults. There is a real richness and diversity of initiatives ranging from specialist groups targeting specific health conditions and populations (such as mental health and older people to activities) to initiatives catering for everyone's wellbeing (Such as Lancashire Libraries) Appendix 1 highlights the immense number of diverse organisations.

## Session 2

### **Have we got the right picture? What's happening now?**

It was clear in Session 2 that delegates were already using a range of activities and intelligence to attempt to locate people who were, or could become lonely and isolated, both formal and informal. The tools or potential tools to measure loneliness and isolation were also discussed and the people who could be lonely and isolated were also mentioned. This included:

#### Activities and intelligence:

-Using local level intelligence such as postmen/women, Fire Service, Churches/Faith sector, Mental Health Referrals, GPs, speaking to organisations to see what's working and listening to people in the community.

#### Tools to help measure loneliness and isolation:

- Adult social care outcomes framework
- Create a measure-what questions would be on it?
- Targeted approach around loneliness and isolated.
- Holistic assessment
- Common Assessment Tool

#### People who could be lonely and isolated include:

People in rural areas, people living away from their families, young people, older people, retired people,