

**Summary:** Environment Directorate progress against delivery of the Commissioning Plan for Fylde in the first quarter of 2014/15

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## CAPITAL PROGRAMME UPDATE

All of the capital schemes, due for delivery in quarter 1, have been completed and are detailed below.

### PROGRESS AS EXPECTED

#### 2014/15 Capital schemes programmed for delivery in quarter 1

##### Urban Unclassified

- **Carriageway reconstruction is complete in the following locations** - U6674 Durham Avenue (St. Annes North) and U6610 Ilkley Avenue (Fylde West).
- **U6666 St Albans Road (St. Annes South)** – the surface course inlay from Church Road to the end of the YMCA is complete.

#### Capital schemes carried over from previous quarters for delivery in quarter 1 2014/15

##### Road Safety

- **Lineside Path (Fylde)** – cycle path works are complete.

### Phase 2: Woodlands Road in Ansdell

The county council is planning to carry out a second phase of improvements to Woodlands Road, funded by Fylde Borough Council.

As part of the planning permission granted for the 'Heyhouses' development in 2013, a commuted payment was negotiated by Fylde Borough Council to support the enhancement of both St Anne's Town Centre and Woodlands Road.

The objective of the Section 106 payments to enhance the public realm and mitigate any negative (albeit small) impact of the retail use to be introduced at Heyhouses. Upon receipt of the monies, Fylde Borough Council sought to work once again with Lancashire Highway Services and build upon the positive partnership working, developed through recent regeneration projects within the Fylde district.

Fylde officers noted in a recent report that they were satisfied that Lancashire Highway Services are a good and trustworthy partner, costs represent good value for money, and through past experience, deliver schemes to a high standard.

The work is planned to start 18 August 14 and last for a period of 4 weeks.

## Environment and Community Projects (E&CP)

**Sand Dune Management Plan** - capital works have been undertaken throughout the last quarter including the installation of posts and fencing to help sand accretion, protect shingle habitat, and manage public access. Grassland management through mowing and removal of invasive species is also continuing. Blackpool and the Fylde College students undertook a week's work experience during April 2014 which may be repeated in future college holidays.

**St Annes Swimming Pool Landscaping Works** - throughout April 2014, two appointed artists funded by the Arts Council funding, have worked with school children and community groups to create artwork and discuss ideas for the landscaping project at St Annes Swimming Pool. The community activity engagement included an Arts and Crafts event on the promenade in May 2014 which was well attended despite the poor weather. The artists will present their proposals to the project team of LCC E&CP officers and Fylde Borough Council representatives in quarter 2 2014/15, and the second phase of the project to secure the capital funding will then begin.

**Midgeland Farm Community Woodland** - LCC officers are continuing to work with Blackpool Borough Council Conservation officers to agree a heritage project for the old farm building at Midgeland Farm Community Woodland. A structural survey of the building has been completed and Blackpool Borough Council is preparing a project proposal for future discussion on the future of the building.

## SERVICE UPDATE

### Road and Street Maintenance Repair

2014/15	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	13/14 Target
<b>Fylde</b>													
Monthly % of defects filled within 20 working days	87%	96%											90%
Cumulative % of defects filled within 20 working days		91%											
<b>Lancashire</b>													
Cumulative % of defects filled within 20 working days	94%	95%											90%

Between April and May 2014/15, a total of 721 highway defects were identified by regular Highway Safety Inspections (HSI) or reported by the public in Fylde. 91% of these defects were repaired within 20 working days. Performance in April did not achieve the target, but a focus on the timeliness of recording and reporting defect repairs in May has delivered a significant improvement.

### Community Rail Partnership (CRP) Programme Implementation

A series of self guide walks are being developed by the CRP in relation to improvements to Blackpool Southbound Railway station. Northern Rail is selectively strengthening services on the line particularly at weekends to cope with the numbers of people wanting to travel to the Pleasure Beach.

### Trading Standards

**Legal cases/prosecutions** - a Lytham trader was ordered to pay compensation and a contribution towards costs for offences of non provision of cancellation rights to an elderly vulnerable consumer living in Fleetwood, and stating that work was fully guaranteed for 15 years, but then failing to return to carry out remedial work. The purpose of the requirement to give cancellation rights is to provide consumers with a cooling-off period in which they can reflect on the contract and perhaps seek alternative quotes, a second-opinion or even cancel the contract altogether. This acts as a safeguard against traders who might over-quote for work or otherwise persuade consumers to agree to work that they might not want or need. In addition, although the trader told the consumer the work would be guaranteed for 15 years, in fact, almost immediately, the consumer had cause to complain about the standard of workmanship and, over the following weeks and months, tried many times to get the trader to come back to fix the problems. Eventually the consumer was compelled to employ a local roofer to do the work again at a further cost. The Lytham trader was ordered to pay compensation and to make a contribution towards costs.

= Progress as expected  
 = Progress not as expected  
 = Issues identified  
 = Information